## Cabcharge request form

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| **Digital passes** are an electronic pass that can be used for journeys to and from approved appointments. They are issued to the traveller via SMS (or email) and then added to the traveller’s digital wallet on their smart mobile phone. End of journey payments are made using the digital pass in the traveller’s digital wallet.  **eTickets** are a physical paper voucher that can be used for journeys to and from approved appointments. They are issued to the traveller via post. Please ensure there is sufficient time for these to reach you before they are required. It may take 1-2 weeks for these to be received from the date of the request.  **Community Cards** are a physical plastic card ordered and issued with the traveller’s name and kept by the traveller for ongoing use to and from approved appointments. It is issued via post. |

## Section 1 – Traveller’s details

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| Name | Participant or claim number | | |
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| Address (eTickets and Community Cards will be posted here if applicable) | | | |
|  | | | |
| Suburb | | State | Postal code |
|  | |  |  |
| Mobile phone  (Digital passes will be sent here if applicable) | Email address (if applicable) | | |
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## Section 2 – Cabcharge product selection

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| eTicket – Go to Section 3 | Digital Pass – Go to Section 4 | Community Card – Go to Section 5 |

## Section 3 – eTicket ONLY

Each line is for one-way travel. If a return journey is required, please complete two lines. A maximum of 50 eTickets can be issued at a time and all eTickets have an expiry date.

eTickets can only be used between 6am – 8pm.

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| **Purpose of trip** | **Suburb from** | **Suburb to** | **Number of eTickets** | **eTicket value required**  **$100 (standard)**  Other: $50, $150 or $300 |
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## Section 4 – Digital Pass ONLY

Each line is for one-way travel. If a return trip is required, please complete two lines. A maximum of 32 trips per pass can be issued at a time and all digital passes have an expiry date.

The highest trip cost listed below will be rounded and issued as the overall max per trip cost for the pass as the pass can only be issued with a single max trip amount (multiple max denominations will result if multiple passes being generated).

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| **Purpose of trip** | **Suburb from** | **Suburb to** | **Number of trips** | **Trip cost estimate** |
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| **Overall max per trip cost (rounded)** | | | | **$** |

## Section 5 – Community Card ONLY

Each line is for one-way travel. If a return trip is required, please complete two lines.

Estimated turn-around time for Community Cards is up to 4 weeks from the date ordered by icare.

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| **Purpose of trip** | **Suburb from** | **Suburb to** | **Number of trips per month** | **Trip cost estimate** |
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| **Overall max per trip cost (rounded)** | | | | **$** |
| **Monthly cap amount:** | | | | $ |
| **Time of use parameter:**  6am – 8pm (standard)  Other: | | | | |
| **Day of use restrictions:**  7 days a week (standard) Other: | | | | |

## Section 6 – Comments

Please include any other information relevant to the request.

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|  | **icare** GPO Box 4052, Sydney NSW 2001 **General Phone Enquiries: 1300 738 586** Email: [care-requests@icare.nsw.gov.au](mailto:care-requests@icare.nsw.gov.au) www.icare.nsw.gov.au |