



icare™
dust diseases care



Claims for Payment of Health Care



CLAIMS FOR PAYMENT OF HEALTH CARE

If you receive compensation benefits from Dust Diseases Care, you may also be entitled to reasonable medical, hospital, ambulance and other related expenses for the treatment of your work-related dust disease.

Health care services and support can include:

- Medical treatments and related expenses (such as hospital visits and mobility devices)
- Travel expenses (to help you get to your medical appointments)
- Home modifications (such as ramps for wheelchairs).

We can only pay for services and support that are directly related to your dust disease.

Services and equipment that may be provided free of charge

We may be able to help you with the following:

- Ambulance services to transport you to a doctor or hospital
- Treatment at a hospital, palliative care or rehabilitation centre
- Medicines, oxygen and nebulisers prescribed by your doctor
- Therapeutic treatments suggested by your doctor (such as exercise, massage, herbal remedies and aromatherapy)
- Reclining chairs, hospital beds, pressure relief cushions, showers chairs etc
- Home care (including nursing care, cleaning and lawn maintenance)
- Out-of-home respite care or rehabilitation centre admissions.

What we won't pay for

We can't pay for:

- Payment of the Federal Government Accommodation Bond to enter a nursing home
- Electricity, gas and phone bills
- Renovations or painting of your house
- Cataract surgery, glasses and other sight aids
- Dental treatments and dentures
- Care of your pets
- Pest control
- Clothing
- Groceries

We can't reimburse you for treatments or medicine you received while in another country.

Payments

We care about your health and wellbeing and are here to help you. We'll organise payment of any approved health care expenses ourselves. These payments will generally be made directly to the organisation, hospital or doctor that provides the service or equipment.

You can also send us copies of receipts for medical expenses that you've directly paid for and we can reimburse you.

Before you incur an expense, we suggest you give us a call on (02) 8223 6600 or 1800 550 027 (toll free) to check if Dust Diseases Care can pay for the service or equipment.

Of course, in the event of an emergency, it's not necessary to contact us before making arrangements for your care.

Would you like more information?

If you have any questions at all or would like more information, please contact Dust Diseases Care by calling **(02) 8223 6600** or emailing **DDAenquiries@icare.nsw.gov.au**.

You can also find more information about Dust Diseases Care and our services on our website www.icare.nsw.gov.au