

## Education and study support services

### What education and study support does icare lifetime care pay for?

We pay for additional education and study support services for you that can't be met by resources available through your education facility such as a school, TAFE, university. The support services must be for learning needs that are a result of your motor accident injury and may include:

- Learning support for when you're first discharged from hospital to help you settle back into school or other study and catch up on missed learning.
- A school learning support officer or teacher's aide to support you in the classroom if required.
- Support with transitions such as starting school, moving to high school or tertiary studies (including TAFE).
- Teacher release time so they can modify programs to meet your learning needs and attend training.
- Specialist support such as therapists, special education consultants or other professionals.
- Tutoring required in conjunction with your education learning program.

We'll consider requests for any reasonable and necessary services needed to implement your learning program which are additional to what your education facility is responsible to pay for. For details on what is considered 'reasonable and necessary' see information sheet: *What is 'reasonable and necessary' treatment, rehabilitation and care?* This can be found on our website at [www.icare.nsw.gov.au](http://www.icare.nsw.gov.au).

### What education and study support services doesn't icare lifetime care pay for?

We can't pay for:

- Education support or assistance available through your education facility to all other students.
- Costs that are expected to be funded by the education facility, such as professional development.
- Education materials or resources that all other students require and/or should be provided by the education facility.
- Tutoring or programs when the support needs are not related to your motor accident injury and are not part of your individualised learning plan.

## What is expected of the educational facility?

The education facility – such as a school, TAFE or university – must fulfil its obligation to meet the needs of students with disabilities under the Disability Discrimination Act 1992 and the Disability Standards for Education 2005.

If you require additional education and study support services because of your injury-related needs, the education facility should:

- Develop an individualised learning plan in consultation with you, your family and therapy team.
- Determine what supports and adjustments can be provided by the educational facility.
- Submit education support requests for additional education and study support in line with the *Lifetime Care and Support Guidelines (the Guidelines)*. These can be found on our website at [www.icare.nsw.gov.au](http://www.icare.nsw.gov.au).

## How is additional education and study support services requested?

To request additional education support services for you, the education facility needs to fill out an *Education Support Request* form. The request needs to include:

- Information about your development and learning before your accident, including services you received or were waiting to receive.
- An outline of your learning needs related to your motor accident injury, your individualised learning plan and learning goals.
- Details of what adjustments and supports can be provided through the relevant state or federal funding system, including information about any applications for assistance that have been submitted or approved.
- Details of the additional educational or study support you need (including the type, amount, frequency and cost) and how this will help address your learning needs related to your motor accident injury.
- Copies of your individual education plan, and recent school report, and attendance records as requested.

They must also:

- Ensure the service provided to you is delivered according to our approval.
- Only submit invoices for services that have been approved and provided.

## How long will icare lifetime care pay for education and study support?

We'll pay for additional education and study support as long as you have injury-related learning support needs that can't be met by the relevant funding program. Requests are expected to be more frequent when you first return to study and when there are rapid

changes in your learning needs and goals. Your education facility will regularly review your education and study support needs to make sure they're being met the best way possible.

## Who should I talk to for ongoing help?

Your case manager and service providers will work with you and your education facility to determine what your learning goals and needs are, and how best to meet them.

Your **icare lifetime care** coordinator will speak to your education facility about submitting *Education Support Request* forms. Your coordinator can also give your education facility information about the Lifetime Care and Support Scheme and *Guidelines*.