



Medication in the workers compensation scheme

Prescription and over-the-counter medication may be prescribed by a Nominated Treating Doctor or medical specialist for the management of your compensable injury.

Medications paid for as part of a claim:

- must be for the treatment of the compensable injury (as noted on the certificate of capacity or medical reports)
- must be prescribed by a qualified medical practitioner or dentist
- must be supplied by a registered pharmacist
- where possible, prescribed and supplied through the Pharmaceutical Benefits Scheme (PBS), unless the medication is not available on the PBS or there are extenuating circumstances.

Ways to pay for claim related medication

There are two ways to pay for claim related medication:

- Reimbursement – you pay and request reimbursement from the insurer
- Direct billing by the pharmacist – the pharmacist sends the invoice directly to your claims team.

Reimbursement

You can pay for medication and request to be reimbursed by submitting the required documents via email or post.

You must give the following to the claims team:

- **Prescription medication:** a dispensary computer generated tax receipt for PBS and private (non-PBS) medications supplied for treatment of your compensable injury.
- **Over-the-counter medications and equipment:** a pharmacy receipt or cash register receipt for over-the-counter or equipment items supplied for the treatment of your compensable injury.

In addition, providing a copy of the prescription will assist with prompt reimbursement.

Direct billing by the pharmacist (preferred method)

You can request that a pharmacy account be set up for medications approved for your compensable injury. This will allow for medications to be supplied to you with payment made directly to the pharmacist by the insurer.

The pharmacist should provide the insurer with the following information:

- a dispensary computer generated tax invoice for PBS and private (non-PBS) medications supplied for treatment of the compensable injury
- the statement of account for over-the-counter medication and equipment items supplied for treatment of your compensable injury.

Where the item type is not clearly identifiable on the invoice or statement, this may be handwritten:

- OTC – over-the-counter
- PBS – Pharmaceutical Benefits Scheme
- PRIV – private (non-PBS) medication.

Invoices and statements of account provided by your pharmacist should contain the following information.

Pharmacy details	Worker details	Medication details
Pharmacy name and street address	Family name and given name(s)	Date of service (date dispensed)
Dispensing pharmacist's name	Address Claim number (or date of birth and date of injury).	PBS item code (for PBS dispensed medications)
ABN		A copy of the original script for medications that are available on the PBS but are dispensed privately (non-PBS), and a copy of the repeat prescription where applicable
Invoice number and date		Full description of the medication (including script number, generic name, form)
Total amount charged		Quantity of medication dispensed
		Strength of the medication dispensed
		Prescriber name/address/prescriber number
		Amount charged per item

The insurer may request further information if the invoices or receipts have insufficient detail to identify the medication or item that was supplied.

If the reimbursement isn't deemed to be claim related and reasonably necessary, the insurer may issue a dispute notice and the payment or reimbursement will be rejected.

Further information

Please contact your claims team if you require more information.