

Our framework

The icare Health Literacy Framework places individual health literacy at its heart.

It segments the health literacy environment into six environmental domains:

- front-line staff
- service providers
- legislation
- icare systems
- programs and partnerships
- communications.

It considers the individual's needs across these domains, and how those needs influence our health literacy focus.

The Framework identifies key aspects of the work and systems developed by icare's lifetime schemes that impact health literacy.

It recognises that we work within the context of the NSW and Australian Government health and disability sectors.

