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Finalists for icare's 2019 Care and Service Excellence Awards announced

icare CEO and Managing Director John Nagle, today announced the finalists for icare's 2019 Care & Service Excellence (CASE) Awards, which recognise and reward outstanding contributions to the delivery of insurance and care services in NSW.

"Since 2015, the icare CASE Awards have provided a platform to recognise and celebrate the achievements of individuals and organisations that every day support the people and businesses of NSW, often in very challenging and complex situations," Mr Nagle said.

"We received an unprecedented number of nominations this year, with entries from large multinational companies, research institutes, small businesses and not-for-profits.

"The finalists selected by our panel of judges are of an extremely high calibre, with each individual or team having achieved significant positive outcomes and improvements for their customers.

"It's fantastic to see the year-on-year growth and improvement in our industry. We're proud the icare CASE Awards continue to uncover and celebrate the talent, enthusiasm and commitment to continuous improvement that exists within the NSW insurance and care sector," Mr Nagle said.

35 finalists have been selected across 10 award categories. Awards will be presented to this year's winners at the 5th Annual Care and Service Excellence Awards (CASE Awards) Gala Dinner, hosted by renowned Australian journalist Annabel Crabb, on Thursday 7 November at the International Convention Centre (ICC) Sydney.

Tickets are available to purchase from <https://cvent.me/ZQbZPr>. Claims management partners, providers, workers compensation brokers and NSW employers are invited to attend.

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2019 CASE Awards finalists

Category	Finalist
Young Professional of The Year - Care & Service	Scott Zafir, Rehabilitation Services by Altius
	Britt McDougall, Suncorp / GIO
	Alexandra Galassi, Allianz
	Rosemary Watt, Pinnacle Rehab
Excellence in Injury Prevention	Embedding the JB Culture into our Safety Culture, JB HI-FI
	Continuous Improvement and QubeCare, Qube
	Work Health and Safety Strategy, Sylvanvale
	Introducing a culture of safety at Stone & Wood - Think.Do.Share, Stone & Wood
Excellence & Innovation in Injury Management	Health at Home (HAH), Pinnacle Rehab
	Culturally And Linguistically Diverse (CALD) Services, Kairros
	Active Wellbeing Program, Northern NSW Police Force Injury Management (Workforce Safety) and Prestige Health Services Australia
	Rehab Management
Excellence in Improving Employer Performance	Gallagher Workplace Risk, Gallagher
	Mark Dal-Corobbo, GIO / Suncorp
	The Pinnacle Psychological Services Team, Pinnacle Rehab
	Aon Risk Services & Japara
Outstanding Individual - Care & Service (a. Care and Support)	Cathy Elphick, QBE Insurance Australian Operations
	Diana Stefanovski, GIO / Suncorp
	Joanne Cowen, QBE Insurance Australian Operations
	Ellen Watson, WorkFocus Australia
Outstanding Team - Care & Service (a. Care and support)	FRNSW Presumptive Legislation team, Fire & Rescue NSW
	Health at Home (HAH), Pinnacle Rehab
	The Northern Regional Workers Compensation Claims Team, Allianz
	Sargood on Collaroy
Excellence in Social Impact	Moore Rehab Outcomes (MRO)
	Plus Social, Primary & Community Care Services Ltd
	A/Prof Samuel Harvey and the Workplace Mental Health Research Program, Black Dog Institute
Lifetime Achievement	Uniting's Community Support Services on behalf of icare, Uniting
	Mark Rooney, QBE Insurance Australian Operations
	Michele Casci, EML
Customer Excellence	Peter Bradley, Suncorp / GIO
	Beneco
	Hunter Imaging Group
	Myhealth Medical Centre Baulkham Hills
	Reliance Medical Practice West Gosford