



## MEDIA RELEASE

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### icare OPENS DOORS TO EMPLOYERS FROM 30 APRIL TO RENEW POLICIES

[icare](#) today announced that from 30 April, all NSW businesses will benefit from a direct relationship with icare, and be able to get a quote and renew their workers' insurance policy with [icare](#) directly.

[icare](#) Group Executive Workers Insurance, John Nagle, said this is the second milestone in icare's continuing transformation of the workers' insurance customer experience, following the successful February launch of policy sales to new business-owners across NSW.

"Since we opened our doors direct to our business customers last month, starting with offering new workers insurance quotes and policies, more than 3,000 new NSW business-owners have taken out a workers insurance policy with **icare** to keep their workers safe, and help staff return to work after an injury," Mr Nagle said.

"We're thrilled to have supported so many new business owners at the beginning of their journey, helping them meet one of the key requirements in kick-starting their new business dream.

"We're now extending that support to existing business customers with the launch of our simple, easy-to-use multi-channel tools to renew policies, anywhere, anytime," he said.

From the end of April, the process of buying workers insurance will be available to NSW employers online at [icare.nsw.gov.au](http://icare.nsw.gov.au), via icare's Customer Support Centre on 13 44 22, or through chosen intermediary.

"This is about providing NSW businesses with choice, flexibility and easy-to-use options when it comes to their workers insurance," Mr Nagle said.

"This will free up business-owners to focus on their day job - being a good employer, protecting their staff by providing a safer workplace, and building a great business.

"Later this year, we will enhance our online offering by providing businesses with access to increasingly sophisticated functionality, like the option to gain insight into their performance and the support they need to achieve a genuinely safer workplace," he said.

icare's multi-channel tools for making workers insurance easy for businesses include:

- Direct access to renew or buy a new policy;
- Direct access to icare's Customer Support Centre for all quotation and policy needs;
- Direct access to icare's Specialist Underwriting team to discuss premiums or tailor an insurance package;
- Later this year, ability to manage a policy online via access to your claims & policy data.

For further information on **icare's** self-service Workers Insurance portal, visit: [icare.nsw.gov.au/our-services/workers-insurance](http://icare.nsw.gov.au/our-services/workers-insurance) or call: 13 44 22.

**Media contact: Melanie Vine | 0429 662 795**

