



MEDIA RELEASE

icare DEPUTY CHAIR MICHAEL PRATT APPOINTED TO THE ORDER OF AUSTRALIA IN QUEEN'S BIRTHDAY 2016 HONOURS LIST

SYDNEY, AUSTRALIA - 15 June 2016: icare Chair of the Board Michael Carapiet said today that icare's Deputy Chair, Michael Pratt, has been honoured as a Member of the Order of Australia ("AM") in the Queen's Birthday 2016 Honours List.

In the Australian Honours system, appointments to the Order of Australia confer the highest recognition for outstanding achievement and service to the Australian community.

Michael was recognised as a role model for Australian society for providing significant service to public administration through reforms in customer service and communication, and to the finance and banking industry.

"This is an extremely well-deserved honour for Michael who has made an exceptional contribution to fundamentally improving the customer experience by making service delivery by the NSW Government simpler and easier," Mr Carapiet said.

"We are extremely privileged to have Michael on the board leading icare on its mission to provide world-class insurance and care services to injured workers, road users and employers in the NSW community," icare CEO Vivek Bhatia said.

Michael joins more than 40,000 other women and men recognised in the Australian Honours system for their significant contribution and commendable service to the community.

The Queen's Birthday 2016 Honours List recognises a diverse range of contributions and service to the community across all fields, including professional endeavours, community work, and Australia's Defence Force and Emergency Services.

Michael has had an extensive career in the banking and financial services sector throughout Australia, New Zealand and Asia.

He is currently Deputy Chair of icare's Board, Chair of the Board's Technology & Innovation Committee and a Member of the Board's Investment and Asset Committee. He also serves as the Customer Service Commissioner for NSW Government and chairs the NSW Customer Advisory Board, which is the responsible governance entity for the delivery of State Government services to the citizens of NSW.

In addition, he is Deputy Chancellor of Western Sydney University, Chairman of Bennelong Funds Management, and a Non-Executive Director of TAL Dai-ichi Life Australia and Credit Union Australia where he chairs their respective Risk committees.

Over his career Michael has also held roles as CEO of Consumer and SME Banking, North East Asia, with Standard Chartered Bank. He is a former President of the Australian Institute of Banking & Finance and was the inaugural Joint President of Finsia.

Michael's other previous roles include senior executive positions as Group Executive of Business & Consumer Banking at Westpac, CEO, Australia of National Australia Bank and also the CEO of Bank of New Zealand and Bank of Melbourne.

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