



## MEDIA RELEASE

1 August 21018

### NOMINATIONS OPEN FOR icare's 2018 CASE AWARDS

Newly appointed [icare](#) CEO and Managing Director John Nagle, today announced nominations are open for icare's 2018 Care & Service Excellence (CASE) Awards, which recognise and reward outstanding service delivery in the NSW worker's compensation industry.

Now in its fourth year, [icare's CASE Awards](#) have become a hallmark for the industry, celebrating the individuals and teams who have gone above and beyond to provide better outcomes for injured workers and businesses.

"We're thrilled to announce that nominations are open for the 2018 CASE Awards. These awards are about celebrating the unsung heroes of workers compensation – the claims managers, service and rehabilitation provider case managers, workers compensation brokers, and risk management providers," Mr Nagle said.

"Each of these roles are critical to preventing injuries and providing the care and support injured workers need to get back on their feet, and get back to work and life as soon as possible."

"The CASE Awards recognise excellence and innovation, and in doing so, aim to raise industry standards so that we can create a better, more transparent and empathetic claims experience for those impacted by workplace injury," he said.

"The nominees and winners over past years have represented the best in breed for shaping positive change in the industry, and together have paved the way for others to reach the same heights."

"It's their leadership and approach which has changed the mindset of those around them and brought better outcomes for employers and injured workers."

"The CASE Awards keeps evolving to recognise how dynamic our industry is. 2018 has seen vast improvements across the industry and I fully expect this year's awards to be more competitive and inspiring than ever before," Mr Nagle said.

Nominations for icare's 2018 CASE Awards close on 14 September 2018 and can be submitted at the [CASE Awards website](#). Successful award finalists will be notified on 2 October 2018.

Winners of the CASE Awards will be announced on 13 November 2018 at a black-tie gala dinner at the International Convention Centre (ICC) Sydney.

Tickets go on sale today and can be purchased through the [CASE Awards website](#).

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**About icare:** icare (Insurance & Care NSW) is the insurance and care provider for NSW.

We insure 3.7 million workers, motorists and builders and 296,000 employers. For more information, visit: [www.icare.nsw.gov.au](http://www.icare.nsw.gov.au)





## Categories for icare's 2018 Care & Service Excellence (CASE) Awards

	<b>Award Category</b>
	Young Professional of The Year - Care & Service
	Outstanding Individual - Care & Service
	Outstanding Team - Care & Service
	Excellence & Innovation in Injury Management
	Excellence in Improving Employer Performance
	Excellence in Injury Prevention
	Customer Excellence
	Lifetime Achievement

### About icare NSW

icare (Insurance & Care NSW) is the insurance and care services provider for NSW. With more than \$32 billion in assets, we are one of the largest insurance providers in Australia.

icare insures more than 296,000 businesses and their 3.7 million employees. In addition, we insure all road users, builders and homeowners, as well as landmark assets like the Opera House, Sydney Harbour Bridge and Taronga Zoo.

For more information, visit: [www.icare.nsw.gov.au](http://www.icare.nsw.gov.au)

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