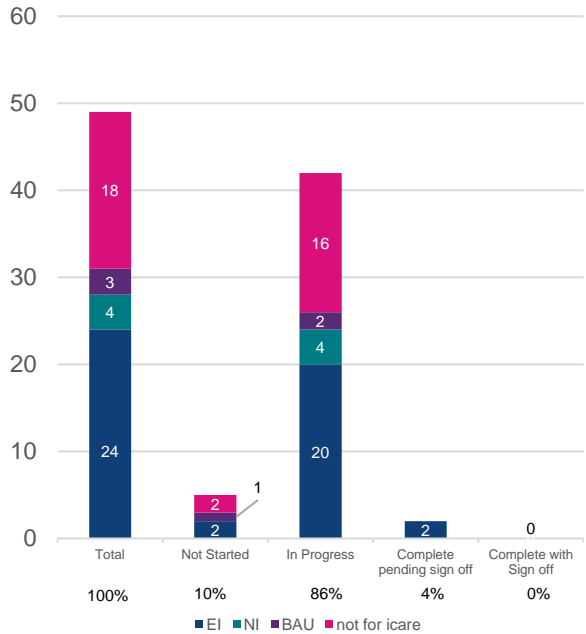


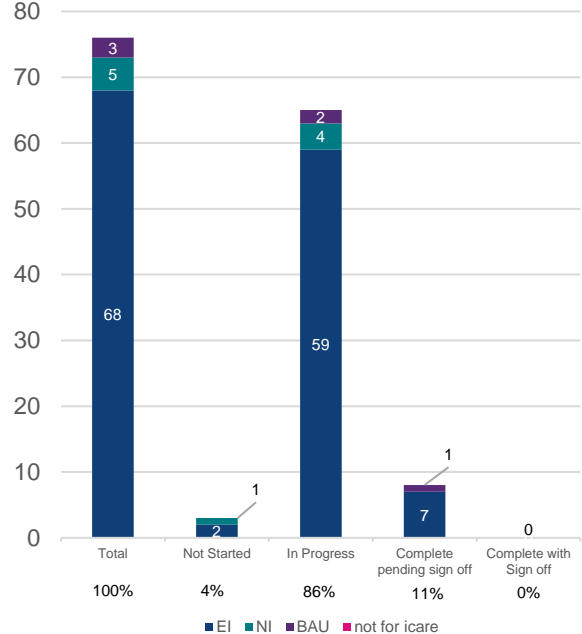
# Improvement Program: Progress dashboard against review recommendations

February 2022

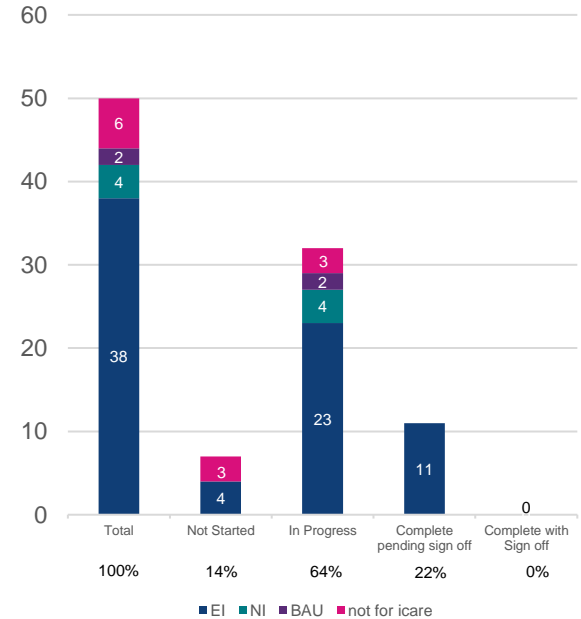
## McDougall Recommendations (49)



## Governance, Accountability, Culture (GAC) Recommendations (76)



## Other Recommendations (50)



Completion sign-off will be provided by an External Assurer. This will be reported on.  
 Validation of program scope and mapping to recommendations is underway. Any changes will be reported in a future update.



# Glossary

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- EI - Enterprise Improvement (6 streams of work to improve the icare enterprise)
- NI - Nominal Insurer (7 streams of work to improve the Nominal Insurer)
- BAU - Business As Usual
- Not for icare - Recommendations for improvements to be made by bodies outside of icare, for example through legislative change
- McDougall Recommendations - the icare and State Insurance and Care Governance Act 2015 Independent Review Report by the Hon Robert McDougall QC
- Governance, Accountability, Culture (GAC) Recommendations - review by PwC of icare governance, accountability, and culture.
- Other Recommendations - Improvement recommendations from other external reviews, including the Standing Committee on Law and Justice, Parliament of NSW, the Independent Reviewer's Report of the NSW Workers Compensation Nominal Insurer Scheme (Dore Report), Independent Review of icare - Probity and Procurement (RSM), NSW Treasury Independent Review of icare - Financial Sustainability (CumpstonSarjeant), icare Governance Review (Effective Governance).