

Improvement Program: Progress dashboard against review recommendations

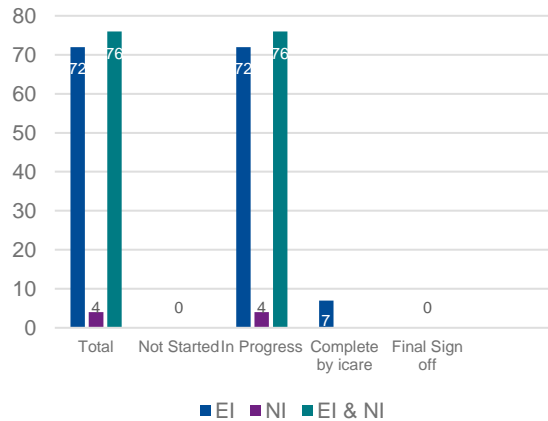
October 2022

icare Improvement Program – Progress tracking, October

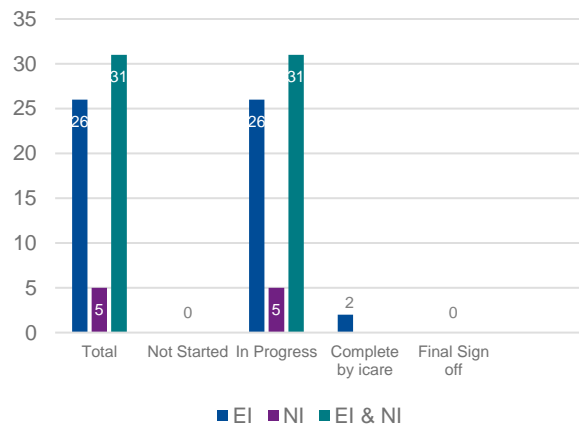
The icare Improvement Program groups reporting on progress as follows:

- The McDougall Review (31 recommendations relating to icare*)
- The PwC Governance, Accountability and Culture (GAC) Review

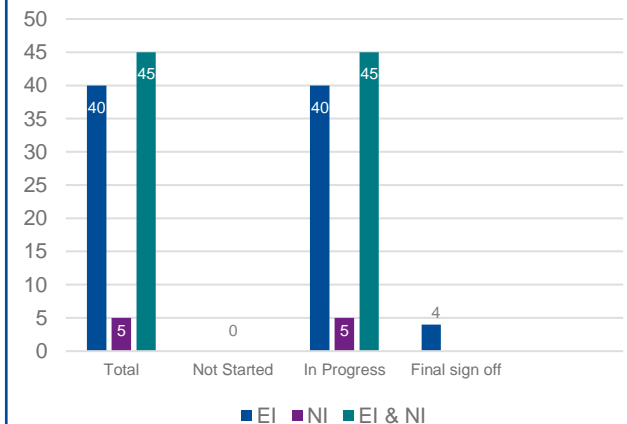
GAC Recommendations



McDougall Recommendations



Other Recommendations



Glossary

- EI - Enterprise Improvement (6 streams of work to improve the icare enterprise)
- NI - Nominal Insurer (5 streams of work to improve the Nominal Insurer)
- BAU - Business As Usual
- McDougall Recommendations - the icare and State Insurance and Care Governance Act 2015 Independent Review Report by the Hon Robert McDougall QC
- Governance, Accountability, Culture (GAC) Recommendations - review by PwC of icare governance, accountability, and culture.
- Complete by icare – the stream has completed all work satisfying the recommendation
- Final Sign off – the external assurer has completed their final assessment and has signed off that the work is satisfactory and closed
- Other Recommendations - Improvement recommendations from other external reviews, including the Standing Committee on Law and Justice, Parliament of NSW, the Independent Reviewer's Report of the NSW Workers Compensation Nominal Insurer Scheme (Dore Report), Independent Review of icare - Probity and Procurement (RSM), NSW Treasury Independent Review of icare - Financial Sustainability (CumpstonSarjeant), icare Governance Review (Effective Governance).