



Annual Report

2022-23



Contents

| | |
|------------|--------------------|
| 3 | icare |
| 37 | Workers Insurance |
| 99 | Insurance for NSW |
| 160 | HBCF |
| 197 | Lifetime Care |
| 250 | Dust Diseases Care |
| 301 | Sporting Injuries |



icare

- icare

NSW Workers
Insurance Scheme

Insurance for NSW

HBCF

Lifetime Care

Dust Diseases Care

Sporting Injuries
Compensation
Authority

icare

Financial statements

for the year ended 30 June 2023

Contents

| | |
|---|----|
| Statement by the board of directors | 5 |
| Independent Auditor's Report | 6 |
| Statement of comprehensive income | 8 |
| Statement of financial position | 9 |
| Statement of changes in equity | 10 |
| Statement of cash flows | 11 |

Notes to the financial statements

| | |
|---|-----------|
| 1. Overview | 12 |
| 1.1. About the Entity | 12 |
| 1.2. About this report | 12 |
| 2. Service activities | 15 |
| 2.1. Service fee revenue | 16 |
| 2.2. Employee related | 16 |
| 2.3. Other operating expenses | 17 |
| 2.4. Grants | 18 |
| 2.5. Receivables | 18 |
| 2.6. Payables | 19 |
| 3. Risk Management | 20 |
| 3.1. Market risk | 21 |
| 3.2. Interest rate risk | 21 |
| 3.3. Liquidity risk | 22 |
| 3.4. Credit risk | 23 |
| 3.5. Fair value estimation | 23 |
| 4. Other | 24 |
| 4.1. Cash and cash equivalents | 24 |
| 4.2. Property, plant and equipment | 25 |
| 4.3. Intangibles | 28 |
| 4.4. Leases | 30 |
| 4.5. Provisions | 33 |
| 4.6. Contingent liabilities and contingent assets | 35 |
| 4.7. Related party disclosures | 36 |
| 4.8. Post balance date events | 36 |

Statement by the board of directors

for the year ended 30 June 2023

Insurance and Care NSW

Statement under Section 7.6 Government Sector Finance Act 2018

Pursuant to section 7.6(4) of the *Government Sector Finance Act 2018* ("the Act"), in the opinion of the Board of Directors we state that these financial statements:

- have been prepared in accordance with the Australian Accounting Standards and the applicable requirements of the Act, the *Government Sector Finance Regulation 2018*, and the Treasurer's directions, and
- present fairly the Insurance and Care NSW's financial position, financial performance and cash flows.

Signed on behalf of the Board of Directors of Insurance and Care NSW.



John Robertson
Chairman
Insurance and Care NSW
25 September 2023



Richard Harding
Chief Executive Officer and
Managing Director
Insurance and Care NSW
25 September 2023



INDEPENDENT AUDITOR'S REPORT

Insurance and Care NSW

To Members of the New South Wales Parliament

Opinion

I have audited the accompanying financial statements of Insurance and Care NSW (icare), which comprise the statement by the board of directors, the statement of comprehensive income for the year ended 30 June 2023, the statement of financial position as at 30 June 2023, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards and the applicable financial reporting requirements of the *Government Sector Finance Act 2018* (GSF Act), the Government Sector Finance Regulation 2018 (GSF Regulation) and the Treasurer's Directions
- present fairly icare's financial position, financial performance and cash flows.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of icare in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

The Board's Responsibilities for the Financial Statements

The Board of Directors are responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, the GSF Act, GSF Regulations and Treasurer's Directions. The Board of Directors' responsibility also includes such internal control as the Board of Directors determines is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors are responsible for assessing icare's ability to continue as a going concern, disclosing as applicable matters related to going concern, and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar4.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that icare carried out its activities effectively, efficiently and economically
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.



David Daniels
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

29 September 2023
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|---|-------|------------------|----------------|
| REVENUE | | | |
| Service fee revenue | 2.1 | 1,095,173 | 939,177 |
| Investment revenue | | 263 | 18 |
| Other revenue | | 1,528 | 15 |
| Total Revenue | | 1,096,964 | 939,210 |
| EXPENSES | | | |
| Employee related | 2.2 | 275,545 | 235,441 |
| Other operating expenses | 2.3 | 814,132 | 703,350 |
| Grants | 2.4 | 7,823 | 4,989 |
| Total Expenses | | 1,097,500 | 943,780 |
| Gain on disposal of assets | 4.4 | 536 | 6,410 |
| Impairment losses | | - | (1,840) |
| Net result | | - | - |
| Other Comprehensive Income | | | |
| Items that will not be reclassified to net result | | - | - |
| Total Other comprehensive income | | - | - |
| Total Comprehensive Income | | - | - |

The accompanying notes form part of these financial statements.

Statement of financial position

as at 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|-------------------------------|-------|----------------|----------------|
| ASSETS | | | |
| Cash and cash equivalents | 4.1 | 5,174 | 3,026 |
| Receivables and prepayments | 2.5 | 239,247 | 208,841 |
| Property, plant and equipment | 4.2 | 7,611 | 3,403 |
| Intangible assets | 4.3 | 25,385 | 13,325 |
| Right of use assets | 4.4 | 89,190 | 106,194 |
| Total Assets | | 366,607 | 334,789 |
| LIABILITIES | | | |
| Payables | 2.6 | 210,426 | 161,179 |
| Provisions | 4.5 | 47,124 | 48,766 |
| Lease liabilities | 4.4 | 95,978 | 111,765 |
| Total Liabilities | | 353,528 | 321,710 |
| Net Assets | | 13,079 | 13,079 |
| EQUITY | | | |
| Accumulated funds | | 13,079 | 13,079 |
| Total Equity | | 13,079 | 13,079 |

The accompanying notes form part of these financial statements.

Statement of changes in equity

for the year ended 30 June 2023

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Accumulated funds | | |
| Balance at the beginning of financial year | 13,079 | 13,079 |
| Net Result for the year | - | - |
| Other Comprehensive Income | - | - |
| Total other comprehensive income | - | - |
| Total comprehensive income for the year | - | - |
| Balance at the end of the financial year | 13,079 | 13,079 |

The accompanying notes form part of these financial statements.

Statement of cash flows

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|---|-----------|--------------------|------------------|
| CASH FLOWS FROM OPERATING ACTIVITIES | | | |
| Receipts | | | |
| Service fees | | 1,082,630 | 963,391 |
| Interest received | | 263 | 18 |
| Other receipts | | 1,446 | 15 |
| Total Receipts | | 1,084,339 | 963,424 |
| Payments | | | |
| Agent remuneration | | (509,605) | (453,805) |
| Employee related | | (273,331) | (238,013) |
| Grants | | (7,823) | (4,989) |
| Other payments | | (271,449) | (296,440) |
| Total Payments | | (1,062,208) | (993,247) |
| NET CASH FLOWS FROM OPERATING ACTIVITIES | 4.1 | 22,131 | (29,823) |
| CASH FLOWS FROM INVESTING ACTIVITIES | | | |
| Proceeds from sale of property, plant and equipment | 4.2 | - | 6 |
| Purchases of property, plant and equipment and intangibles | 4.2 & 4.3 | (19,983) | (6,070) |
| NET CASH FLOWS USED IN INVESTING ACTIVITIES | | (19,983) | (6,064) |
| NET (DECREASE) / INCREASE IN CASH AND CASH EQUIVALENTS | | 2,148 | (35,887) |
| Opening cash and cash equivalents | | 3,026 | 38,913 |
| CLOSING CASH AND CASH EQUIVALENTS | 4.1 | 5,174 | 3,026 |

The accompanying notes form part of these financial statements.

Notes to the financial statements

for the year ended 30 June 2023

1. Overview

1.1. About the Entity

Insurance and Care NSW (icare) is a NSW government agency. icare is a not-for-profit entity (as profit is not its principal objective) and it has no cash generating units. The reporting entity is consolidated as part of the NSW Total State Sector Accounts.

icare was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015 (the Act)*. Under the Act icare has the following functions:

- to act for the Nominal Insurer in accordance with section 154C of the *Workers Compensation Act 1987*,
- to provide services (including staff and facilities) for any relevant authority, or for any other person or body, in relation to any insurance or compensation scheme administered or provided by the relevant authority or that other person or body,
- to enter into agreements or arrangements with any person or body for the purposes of providing services of any kind or for the purposes of exercising the functions of the Nominal Insurer,
- to monitor the performance of the insurance or compensation schemes in respect of which it provides services,
- such other functions as are conferred or imposed on it by or under this or any other Act.

These financial statements for the year ended 30 June 2023 have been authorised by the Chairman of the Board of icare and the Chief Executive Officer and Managing Director of icare on behalf of the Board of Directors of icare on 25 September 2023.

1.2. About this report

This Financial Report includes the financial statements of icare.

The Financial Report includes the four primary statements, namely the statement of comprehensive income (which comprises net result and other comprehensive income), statement of financial position, statement of changes in equity and statement of cash flows as well as associated notes as required by Australian Accounting Standards. Disclosures have been grouped into the following categories in order to assist users in their understanding of the financial statements:

1. **Overview** contains information that impacts the Financial Report as a whole.
2. **Service activities** brings together results and statement of financial position disclosures relevant to icare's service activities.
3. **Risk management** provides commentary on icare's exposure to various financial and capital risks, explaining the potential impact on the results and statement of financial position and how icare manages these risks.
4. **Other** includes additional disclosures required in order to comply with Australian Accounting Standards.

Where applicable within each note, disclosures are further analysed as follows:

- **Overview** provides some context to assist users in understanding the disclosures and the accounting policies relevant to an understanding of the numbers;
- **Disclosures** (both numbers and commentary) provides analysis of balances as required by Australian Accounting Standards; and
- **Critical accounting judgements and estimates** explains the key estimates and judgements applied by icare in determining the numbers.

The notes include information which the directors believe is required to understand the financial statements and is material and relevant to the operations, statement of financial position and results of icare.

Notes to the financial statements

for the year ended 30 June 2023

1.2.1. Basis of preparation

These financial statements are general purpose financial statements which have been prepared on an accrual basis in accordance with:

- applicable Australian Accounting Standards (which include Australian Accounting Interpretations);
- the requirements of the *Government Sector Finance Act 2018*, the *Government Sector Finance Regulation 2018* and NSW Treasurer's directions.

Judgements, key assumptions and estimations made by management are disclosed in the relevant notes to the financial statements.

These financial statements have been presented on a liquidity basis following receipt of an exemption from TPG 23-04 by NSW Treasury that statements are presented on a current and non-current basis.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency.

1.2.2. Statement of compliance

The financial statements and notes comply with Australian Accounting Standards, which include Australian Accounting Interpretations.

1.2.3. Going concern basis

These financial statements have been prepared on a going concern basis.

1.2.4. Use of estimates and judgements

The preparation of financial statements requires management to make judgments, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Judgements, key assumptions and estimations management has made are disclosed in the relevant notes to the financial statements.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised.

In particular information about significant areas of estimation uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amount recognised in the financial statements are described in the following notes:

- Note 3 – Risk Management;
- Note 4.4- Leases; and
- Note 4.5 – Provisions.

1.2.5. Taxation

icare is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

Income, expenses and assets are recognised net of the amount of associated GST, except that the:

- Amount of GST incurred by icare as a purchaser that is not recovered from the Australian Taxation Office is recognised as part of an asset's cost of acquisition or as part of an item of expense; and
- Receivables and payables are stated with the amount of GST included.

Cash flows are included in the statement of cash flows on a gross basis. However, the GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the Australian Taxation Office are classified as operating cash flows.

Notes to the financial statements

for the year ended 30 June 2023

1.2.6. Comparative information

Except when an Australian Accounting Standard permits or requires otherwise, comparative information is disclosed in respect of the previous period for all amounts reported in the financial statements.

Where necessary, comparatives have been reclassified to conform to changes in presentation in the current year.

1.2.7. Accounting Standards issued but not yet effective

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2023. The following are new Australian Accounting Standards or amendments which have been issued but are not yet effective and are not expected to have a material impact on the financial performance or position of icare:

- AASB 2021-2 Amendments to Australian Accounting Standards – Disclosure of Accounting Policies and Definition of Accounting Estimates
- AASB 2022-1 Amendments to Australian Accounting Standards – Initial Application of AASB 17 and AASB 9 – Comparative Information
- AASB 2022-5 Amendments to Australian Accounting Standards – Lease Liability in a Sale and Leaseback
- AASB 2022-6 Amendments to Australian Accounting Standards – Non-current Liabilities with Covenants
- AASB 2022-7 Editorial Corrections to Australian Accounting Standards and Repeal of Superseded and Redundant Standards

- AASB 2022-8 Amendments to Australian Accounting Standards – Insurance Contracts: Consequential Amendments
- AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector
- AASB 2022-10 Amendments to Australian Accounting Standards – Fair Value Measurement of Non-Financial Assets of Not-for-Profit Public Sector Entities

Icare's related entities have commenced the AASB 17 implementation project with a view to being compliant with the public sector equivalent of AASB 17 Insurance Contracts by FY2025/26.

icare itself will not adopt AASB 17 as it does not carry-on insurance business. However, the schemes icare supports will incur costs to implement and comply with the AASB 17 which will be recognised in icare and passed on to the impacted schemes through the service fee process.

Notes to the financial statements

for the year ended 30 June 2023

2. Service activities

Overview

This section provides analysis and commentary on icare's service activities. Service activities involve all activities undertaken in relation to the provision of services to the Scheme's serviced by icare.

In accordance with the *State Insurance and Care Governance Act 2015*, icare provides services to Lifetime Care and Support Authority of NSW, NSW Self Insurance Corporation, NSW Workers Insurance Scheme, Sporting Injuries Compensation Authority, Workers Compensation (Dust Diseases) Authority and the Building Insurers' Guarantee Corporation (the Schemes).

Under the arrangement, the indirect costs of operating Schemes are incurred by icare and recovered as Service Fees at cost from those schemes. These costs are allocated to the Schemes based on an assessment of the benefit each Scheme is receiving from the provision of these services. This assessment is reviewed each year and approved by the Board as part of icare's budgeting processes.

These services include the provision of staff, claims handling, facilities, general business expenses and governance services. Revenue is recognised as the related services are provided to each entity.

icare on behalf of NSW Self Insurance Corporation provides claims management and administrative support such as actuarial services to the Electricity Ministerial Assets Holding Corporation (Generators) and the Electricity Transmission Ministerial Holding Corporation (Transgrid).

Notes to the financial statements

for the year ended 30 June 2023

2.1. Service fee revenue

| | 2023 \$'000 | 2022 \$'000 |
|--|------------------|----------------|
| Lifetime Care and Support Authority of NSW | 64,640 | 61,018 |
| NSW Self Insurance Corporation | 273,605 | 224,915 |
| NSW Workers Insurance Scheme | 719,264 | 623,245 |
| Sporting Injuries Compensation Authority | 220 | 229 |
| Workers Compensation (Dust Diseases) Authority | 37,003 | 29,325 |
| Building Insurers' Guarantee Corporation | 0 | 56 |
| Generators and Transgrid | 441 | 390 |
| | 1,095,173 | 939,177 |

2.2. Employee related

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Salaries and wages (including Annual leave) | 230,082 | 197,863 |
| Agency short-term staff | - | - |
| Long service leave | 3,532 | 4,619 |
| Superannuation | 23,192 | 18,829 |
| Payroll tax and fringe benefit tax | 14,163 | 10,937 |
| Allowances | 2,772 | 2,045 |
| Workers' compensation insurance | 1,804 | 1,148 |
| | 275,545 | 235,441 |

Notes to the financial statements

for the year ended 30 June 2023

2.3. Other operating expenses

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Agent remuneration | 536,287 | 459,526 |
| Advertising, promotion and publicity | 1,144 | 902 |
| Auditor's remuneration - Audit Office of NSW - audit of financial statements for icare and serviced entities | 3,006 | 2,937 |
| Other external audits | 480 | 589 |
| Internal audit and reviews | 811 | 945 |
| Building maintenance, repairs and management | 434 | 194 |
| Board and Committee fees | 1,124 | 1,116 |
| Consultants - Actuarial fees | 8,972 | 8,328 |
| Consultants - Other | 9,881 | 3,457 |
| Contractors | 61,269 | 51,305 |
| Communication expenses | 1,906 | 1,532 |
| Depreciation and amortisation expense | 16,014 | 14,999 |
| Fees Hosted Contingent workers | 33,283 | 30,956 |
| ICT Services- Managed Service | 18,311 | 17,626 |
| Insurance | 730 | 523 |
| Interest expense on leased liabilities | 2,916 | 2,372 |
| Legal Fees | 13,283 | 4,235 |
| Other miscellaneous | 17,155 | 13,097 |
| Operating lease rental expense | | |
| - minimum lease payments | - | - |
| - other related expenses | 5,736 | 4,100 |
| Other repairs and maintenance | 78 | 27 |
| Reinsurance administration fees | 1,538 | 1,308 |
| Printing | 3,213 | 2,983 |
| Risk Consulting Services | 1,650 | 7,055 |
| Service Fees charged from other icare entities | 6 | 9,464 |
| Service NSW Service fees | 15,174 | 15,794 |
| Software Licences | 55,805 | 44,805 |
| Stores | 1,518 | 1,656 |
| Training | 1,756 | 1,184 |
| Travel and vehicle expenses | 652 | 335 |
| | 814,132 | 703,350 |

Agent remuneration is paid to Scheme Agents for services provided to icare for the insurance activities delivered through NSW Self Insurance Corporation and NSW Workers Insurance Scheme.

Risk consulting fees are not paid to brokers. These fees are paid to Corporate Scorecard (Equifax) for administering the HBCF eligibility assessments and advising icare on the eligibility of builders to purchase HBCF policies by reviewing the insolvency risk.

Notes to the financial statements

for the year ended 30 June 2023

2.4. Grants

Overview

icare invests in research, innovation and evidence-based initiatives with partners that focus on prevention and post injury care that improve the well-being of NSW communities.

| | 2023 \$'000 | 2022 \$'000 |
|--------|----------------|----------------|
| Grants | 7,823 | 4,989 |

2.5. Receivables

Overview

Receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They include trade and other receivables and are recognised at their amortised cost less impairment losses, which approximates fair value. The settlement period for receivables is 14 days from the date of issue of invoices.

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. icare has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

Receivables represent amounts due from the entities that icare provides support and services to including Lifetime Care and Support Authority of NSW, NSW Self Insurance Corporation, NSW Workers Insurance Scheme, Sporting Injuries Compensation Authority, Workers Compensation (Dust Diseases) Authority, Electricity Assets Ministerial Holding Company (Generators), Electricity Transmission Ministerial Holding Corporation (Transgrid) and the Building Insurers' Guarantee Corporation.

Prepayments primarily relate to scheme agent remuneration paid in advance for the September 2023 quarter in relation to the insurance activities of icare and the entities it supports.

No receivables are considered impaired (2022 \$nil).

Refer to Note 3 for further information regarding credit risk, liquidity risk and market risk arising from trade debtors that are neither past due nor impaired.

Notes to the financial statements

for the year ended 30 June 2023

2.5. Receivables (continued)

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Service fees receivable from relevant entities | | |
| Lifetime Care and Support Authority of NSW | 5,304 | 7,898 |
| Motor Accident Injuries Treatment and Care Benefits Fund (MAITC) | 1,017 | - |
| NSW Self Insurance Corporation | 23,108 | 25,204 |
| NSW Workers Insurance Scheme | 70,217 | 56,545 |
| Sporting Injuries Compensation Authority | 26 | 37 |
| Workers Compensation (Dust Diseases) Authority | 4,857 | 3,337 |
| Building Insurers' Guarantee Corporation | - | - |
| Generators and Transgrid | 217 | 145 |
| Prepayments | 125,095 | 108,668 |
| Receivables – other | 320 | 761 |
| GST receivable | 9,085 | 6,246 |
| | 239,247 | 208,841 |

2.6. Payables

Overview

Payables represent liabilities for goods and services provided to icare and other amounts. Payables are recognised initially at fair value, usually based on the transaction cost or face value and subsequently at amortised cost which approximates fair value. Short-term payables with no stated interest rate are measured at the original invoice amount where the effect of discounting is immaterial. They are settled in accordance with the suppliers terms.

Details regarding credit risk, liquidity risk, and market risk, including a maturity analysis of the above payables are disclosed in Note 3.

| | 2023 \$'000 | 2022 \$'000 |
|--------------------------------------|----------------|----------------|
| Agents remuneration | 153,689 | 110,579 |
| Trade Creditors | 49,260 | 41,042 |
| Accrued salaries, wages and on-costs | 7,477 | 9,558 |
| Total Payables | 210,426 | 161,179 |

Notes to the financial statements

for the year ended 30 June 2023

3. Risk Management

Overview

icare applies a consistent and integrated approach to enterprise risk management. icare's risk management framework sets out the approach to managing key risks and meeting strategic objectives. icare's risk management framework (RMF) is approved annually by the Board.

The icare Board is ultimately accountable for identifying and managing risk, including financial risk. This is done through the establishment of holistic strategies and policies where risk management has been considered.

Key aspects of icare's risk management framework include: risk appetite, governance, risk management processes, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. icare's approach is to integrate risk management into the broader management processes of the organisation. It is icare's philosophy to ensure that risk management

remains embedded in the business and that the risk makers or risk takers are themselves the risk managers. Specifically, the management of risk must occur at each point in the business management cycle.

The key risk categories used by icare to classify financial risk are:

- Market risk (Note 3.1);
- Interest rate risk (Note 3.2);
- Liquidity risk (Note 3.3); and
- Credit risk (Note 3.4).

icare's principal financial instruments are outlined below. These financial instruments arise directly from icare's operations or are required to finance these operations. icare does not enter into or trade financial instruments, including derivative instruments, for speculative purposes.

icare's main risks arising from financial instruments are outlined below, together with icare's objectives, policies and processes for measuring and managing risk. Further quantitative and qualitative disclosures are included throughout these financial statements.

Financial instrument categories

| | Note | Category | Carrying Amount 2023 \$'000 | Carrying Amount 2022 \$'000 |
|------------------------------|------|----------------|-----------------------------------|-----------------------------------|
| Financial Assets | | | | |
| Class: | | | | |
| Cash and cash equivalents | 4.1 | Amortised cost | 5,174 | 3,026 |
| Receivables ¹ | 2.5 | Amortised cost | 105,067 | 93,927 |
| | | | | |
| Financial Liabilities | | | | |
| Class: | | | | |
| Payables ² | 2.6 | Amortised cost | 210,426 | 161,179 |

¹Excludes statutory receivables and prepayments (i.e. not within scope of AASB 7)

²Excludes statutory payables and unearned revenue (i.e. not within scope of AASB 7).

No collateral is held by icare. icare has not granted any financial guarantees.

Notes to the financial statements

for the year ended 30 June 2023

3.1. Market risk

Market risk is the variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market.

icare has no significant exposure to market risk as it does not hold any investments or securities traded in the market.

3.2. Interest rate risk

Interest Rate Risk is the risk that the fair value of a financial instrument will fluctuate because of changes in market interest rates. The value of icare's liabilities is also affected by interest rate fluctuations.

3.2.1. Exposure

Interest rate risk arises as a result of icare holding financial instruments which are subject directly or indirectly to changes in value as a result of interest rate fluctuations. icare liabilities are similarly subject directly or indirectly to changes in value as a result of interest rate fluctuations.

3.2.2. Quantitative analysis of exposure

The following table provides the sensitivity analysis of interest rate risk affecting applicable financial assets on the operating result and equity of icare. A reasonably possible change of +/- 1% is used, consistent with current trends in interest rates. The basis will be reviewed annually and amended where there is a structural change in the level of interest rate volatility.

| | Carrying Amount \$'000 | -1% | | +1% | |
|---------------------------|---------------------------|----------------------|------------------|----------------------|------------------|
| | | Net Result \$'000 | Equity \$'000 | Net Result \$'000 | Equity \$'000 |
| 2023 | | | | | |
| Cash and cash equivalents | 5,174 | (52) | (52) | 52 | 52 |
| 2022 | | | | | |
| Cash and cash equivalents | 3,026 | (30) | (30) | 30 | 30 |

Notes to the financial statements

for the year ended 30 June 2023

3.2.2. Quantitative analysis of exposure (continued)

| | Floating Interest Rate | Fixed Interest Rates | | |
|---------------|------------------------|----------------------|---------------------|---------------------|
| | | < 1 year \$'000 | 1-5 years \$'000 | > 5 years \$'000 |
| 2023 | | | | |
| Class | | | | |
| Cash | 5,174 | - | - | - |
| Assets | 5,174 | - | - | - |
| 2022 | | | | |
| Class | | | | |
| Cash | 3,026 | - | - | - |
| Assets | 3,026 | - | - | - |

3.3. Liquidity risk

Liquidity risk is the risk that icare will be unable to meet its payment obligations when they fall due. During the current year there were no loans payable. No assets have been pledged as collateral. icare is fully funded by the entities to which it provides services.

The liabilities are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in NSW Treasury Circular 11/12. For small business suppliers, where terms are not specified, payment is made not later than 30 days from date of receipt of a correctly rendered invoice. For other suppliers, if trade terms are not specified, payment is made no later than the end of the month following the month in which an invoice is received.

icare paid no interest to small business suppliers for late payment of invoices in accordance with Government guidelines. (2022: Nil)

The table below summarises the maturity profile of icare financial liabilities, together with the interest rate exposure.

Interest rate exposure of financial liabilities

| | Nominal Amount | Interest Rate Exposure | | |
|-------------|----------------|------------------------|-------------------------|-----------------------------------|
| | | Fixed Rate \$'000 | Variable Rate \$'000 | Non-Interest Bearing \$'000 |
| 2023 | | | | |
| Payables | 210,426 | - | - | 210,426 |
| 2022 | | | | |
| Payables | 161,179 | - | - | 161,179 |

Notes to the financial statements

for the year ended 30 June 2023

3.3. Liquidity risk (continued)

Maturity Analysis of financial liabilities

| | Interest Rate Exposure | | |
|-------------|------------------------|---------------------|---------------------|
| | < 1 year \$'000 | 1-5 years \$'000 | > 5 years \$'000 |
| 2023 | | | |
| Payables | 210,426 | - | - |
| 2022 | | | |
| Payables | 161,179 | - | - |

The amounts disclosed are the contractual undiscounted cash flows of each class of financial liabilities based on the earliest date on which icare can be required to pay.

3.4. Credit risk

Credit risk arises where there is the possibility of icare's debtors defaulting on their contractual obligations, resulting in a financial loss to icare. The maximum exposure to credit risk at balance date is generally represented by the carrying amount of the financial assets net of any allowance for impairment as indicated in the statement of financial position (refer Note 2.5).

Credit risk arises from the financial assets of icare, including cash and receivables. No collateral is held by icare. icare has not granted any financial guarantees.

3.4.1. Cash

Cash comprises cash on hand, bank balances within the NSW Treasury Banking System and term deposits with a maturity of less than 3 months. Interest is earned on daily bank balances at the monthly average TCorp 11am unofficial cash rate, adjusted for a management fee to NSW Treasury.

3.4.2. Receivables

All trade debtors are recognised as amounts receivable as at balance date. Collectability of trade debtors is reviewed on an ongoing basis. An allowance for impairment is raised when there is objective evidence that icare will not be able to collect all amounts due. All debts are from government agencies and the credit terms are monitored by management. No interest is earned on trade debtors.

3.5. Fair value estimation

The carrying amounts of icare's financial assets and liabilities at the end of the reporting year approximated their fair values as all financial assets and liabilities held were either at fair value at the end of the reporting year or were short term in nature.

Notes to the financial statements

for the year ended 30 June 2023

4. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards.

4.1. Cash and cash equivalents

Overview

For the purposes of the statement of cash flows, cash and cash equivalents includes cash at bank and on hand, and term deposits with a maturity of less than 3 months.

Refer to Note 3 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

| | 2023 \$'000 | 2022 \$'000 |
|--------------|----------------|----------------|
| Cash at bank | 5,174 | 3,026 |
| | 5,174 | 3,026 |

Reconciliation of cash flows from operating activities to Net Result

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Net cash flow from operating activities | 22,131 | (29,823) |
| Depreciation and amortisation | (16,014) | (14,999) |
| Assets impaired | - | (1,840) |
| Gain on disposal of assets | 536 | 6,410 |
| Asset revaluation | 3,689 | - |
| Increase/(decrease) in receivables | 31,430 | (11,774) |
| (Increase)/decrease in payables | (50,272) | 38,516 |
| (Increase)/decrease in provisions | 1,642 | 7,905 |
| (Increase)/decrease in net Right of use asset and liability | 6,858 | 5,605 |
| Net result per Statement of Comprehensive Income | - | - |

Notes to the financial statements

for the year ended 30 June 2023

4.2. Property, plant and equipment

Overview

Plant and equipment are recorded at cost on acquisition and subsequently less accumulated depreciation and impairment.

Cost is the amount of cash or cash equivalents paid or the fair value of the other consideration given to acquire the asset at the time of its acquisition or construction or, where applicable, the amount attributed to that asset when initially recognised. Physical non-current assets costing more than five thousand dollars individually are capitalised.

Physical non-current assets are valued in accordance with the “*Valuation of Physical Non-Current Assets at Fair Value*” Policy and Guidelines Paper (TPP 21-09). This policy adopts fair value in accordance with AASB 13 *Fair Value Measurement* and AASB 116 *Property, Plant and Equipment*.

Non-specialised assets with short useful lives are measured at depreciated historical cost, as an approximation of fair value. icare has assessed that any difference between fair value and depreciated historical cost is unlikely to be material.

Fair value is the price that would be received to sell an asset in an orderly transaction between market participants at measurement date.

Depreciation is provided for on a straight-line basis. The rates applied are:

| | 2023 % | 2022 % |
|-------------------------------|-----------|-----------|
| | per annum | per annum |
| Office machines and equipment | 20.0 | 20.0 |
| Computer hardware | 20.0-33.3 | 20.0-33.3 |
| Motor Vehicle | 20.0 | 20.0 |

Leasehold improvements are depreciated over the unexpired term of the respective leases or the estimated life of the improvements whichever is the shorter.

Restoration costs

The present value of the estimated cost of dismantling and removing an asset and restoring the office sites is included in the cost of an asset, to the extent it is recognised as a liability

Notes to the financial statements

for the year ended 30 June 2023

4.2. Property, plant and equipment (continued)

| | Capital Work in Progress \$'000 | Leasehold Improvements \$'000 | Office Machines and Equipment \$'000 | Computer Hardware \$'000 | Total \$'000 |
|---|--|-------------------------------------|--|--------------------------------|-----------------|
| At 1 July 2022 at fair value | | | | | |
| Gross carrying amount | 943 | 33,681 | 333 | 142 | 35,099 |
| Accumulated depreciation and impairment | - | (31,231) | (323) | (142) | (31,696) |
| Net carrying amount | 943 | 2,450 | 10 | - | 3,403 |
| At 30 June 2023 at fair value | | | | | |
| Gross carrying amount | 1,499 | 38,235 | 255 | 136 | 40,125 |
| Accumulated depreciation and impairment | - | (32,132) | (246) | (136) | (32,514) |
| Net carrying amount | 1,499 | 6,103 | 9 | - | 7,611 |

A reconciliation of the carrying amount of each class of property, plant and equipment at the beginning and end of the current reporting period is set out below:

| | Capital Work in Progress \$'000 | Leasehold Improvements \$'000 | Office Machines and Equipment \$'000 | Computer Hardware \$'000 | Total \$'000 |
|---|--|-------------------------------------|--|--------------------------------|-----------------|
| Net carrying amount at start of the year | 943 | 2,450 | 10 | - | 3,403 |
| Additions | 556 | 1,074 | 1 | - | 1,631 |
| Revaluations | - | 3,689 | - | - | 3,689 |
| Disposals | - | (209) | (79) | (6) | (294) |
| Depreciation writeback on disposal | - | 209 | 79 | 6 | 294 |
| Depreciation expense | - | (1,110) | (2) | - | (1,112) |
| Net carrying amount at end of the year | 1,499 | 6,103 | 9 | - | 7,611 |

Notes to the financial statements

for the year ended 30 June 2023

4.2. Property, plant and equipment (continued)

| | Capital Work in Progress \$'000 | Leasehold Improvements \$'000 | Office Machines and Equipment \$'000 | Computer Hardware \$'000 | Total \$'000 |
|---|--|-------------------------------------|--|--------------------------------|-----------------|
| At 1 July 2021 at fair value | | | | | |
| Gross carrying amount | 430 | 33,681 | 323 | 154 | 34,588 |
| Accumulated depreciation and impairment | - | (28,713) | (323) | (154) | (29,190) |
| Net carrying amount | 430 | 4,968 | - | - | 5,398 |
| At 30 June 2022 at fair value | | | | | |
| Gross carrying amount | 943 | 33,681 | 333 | 142 | 35,099 |
| Accumulated depreciation and impairment | - | (31,231) | (323) | (142) | (31,696) |
| Net carrying amount | 943 | 2,450 | 10 | - | 3,403 |

A reconciliation of the carrying amount of each class of property, plant and equipment at the beginning and end of the prior reporting period is set out below:

| | Capital Work in Progress \$'000 | Leasehold Improvements \$'000 | Office Machines and Equipment \$'000 | Computer Hardware \$'000 | Total \$'000 |
|---|--|-------------------------------------|--|--------------------------------|-----------------|
| Net carrying amount at start of the year | 430 | 4,968 | - | - | 5,398 |
| Additions | 513 | - | 10 | - | 523 |
| Disposals | - | - | | (12) | (12) |
| Depreciation writeback on disposal | - | - | - | 12 | 12 |
| Depreciation expense | - | (2,518) | - | - | (2,518) |
| Net carrying amount at end of the year | 943 | 2,450 | 10 | - | 3,403 |

Notes to the financial statements

for the year ended 30 June 2023

4.3. Intangibles

icare recognises intangible assets only if it is probable that future economic benefits will flow to icare and the cost of the asset can be measured reliably. Intangible assets are measured initially at cost. Where an asset is acquired at no or nominal cost, the cost is its fair value at the date of acquisition.

The capitalisation threshold for intangible assets is one hundred thousand dollars and above (including direct allocation of personnel service costs).

All research costs are expensed. Development costs are only capitalised when certain criteria are met.

icare reviews its amortisation rate and method on an annual basis.

Intangible assets are subsequently measured at fair value only if there is an active market. As there is no active market for icare's intangible assets, the assets are carried at cost less any accumulated amortisation and impairment losses.

Intangible assets are tested for impairment where an indicator of impairment exists. If the recoverable amount is less than its carrying amount, the carrying amount is reduced to recoverable amount and the reduction is recognised as an impairment loss.

Amortisation is provided on a straight-line basis for all intangible assets so as to write off the depreciable amount of each asset as it is consumed over its useful life.

| | Capital Work in Progress \$'000 | Computer Software \$'000 | Total \$'000 |
|---|--|--------------------------------|-----------------|
| At 1 July 2022 | | | |
| Gross carrying amount | 6,190 | 11,882 | 18,072 |
| Accumulated amortisation and impairment | - | (4,747) | (4,747) |
| Net carrying amount | 6,190 | 7,135 | 13,325 |
| At 30 June 2023 | | | |
| Gross carrying amount | 5,162 | 31,262 | 36,424 |
| Accumulated amortisation and impairment | - | (11,039) | (11,039) |
| Net carrying amount | 5,162 | 20,223 | 25,385 |

Notes to the financial statements

for the year ended 30 June 2023

4.3. Intangibles (continued)

A reconciliation of the carrying amount of each class of property, plant and equipment at the beginning and end of the current reporting period is set out below:

| | Capital Work in Progress \$'000 | Computer Software \$'000 | Total \$'000 |
|--|--|--------------------------------|-----------------|
| Net carrying amount at start of the year | 6,190 | 7,135 | 13,325 |
| Additions | 18,351 | - | 18,351 |
| Transfers from WIP | (19,379) | 19,379 | - |
| Amortisation (recognised in depreciation and amortisation) | - | (6,291) | (6,291) |
| Net carrying amount at end of the year | 5,162 | 20,223 | 25,385 |

| | Capital Work in Progress \$'000 | Computer Software \$'000 | Total \$'000 |
|---|--|--------------------------------|-----------------|
| At 1 July 2021 | | | |
| Gross carrying amount | 11,532 | 993 | 12,525 |
| Accumulated amortisation and impairment | - | (993) | (993) |
| Net carrying amount | 11,532 | - | 11,532 |
| At 30 June 2022 | | | |
| Gross carrying amount | 6,190 | 11,882 | 18,072 |
| Accumulated amortisation and impairment | - | (4,747) | (4,747) |
| Net carrying amount | 6,190 | 7,135 | 13,325 |

Notes to the financial statements

for the year ended 30 June 2023

4.3. Intangibles (continued)

A reconciliation of the carrying amount of each class of property, plant and equipment at the beginning and end of the previous reporting period is set out below:

| | Capital Work in Progress \$'000 | Computer Software \$'000 | Total \$'000 |
|--|--|--------------------------------|-----------------|
| Net carrying amount at start of the year | 11,532 | - | 11,532 |
| Additions | 5,548 | - | 5,548 |
| Transfers from WIP | (10,890) | 10,890 | - |
| Amortisation (recognised in depreciation and amortisation) | - | (3,755) | (3,755) |
| Net carrying amount at end of the year | 6,190 | 7,135 | 13,325 |

4.4. Leases

icare has applied AASB 16 to properties it leases to accommodate staff.

Under this standard, an asset (the right to use the leased item) and a financial liability to pay rentals are recognised at the commencement of the lease in the Statement of Financial Position. The only exceptions are short-term and low-value leases. icare expenses short-term leases directly into the Statement of Comprehensive Income.

The right-of-use assets are also subject to impairment. icare assesses at each reporting date, whether there is an indication that an asset may be impaired. If any indication exists, or when annual impairment testing for an asset is required, icare estimates the asset's recoverable amount. When the carrying amount of an asset exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount. After an impairment loss has been recognised, it is reversed only if there has been a change in the assumptions used to determine the asset's recoverable amount. The reversal is limited so that the carrying amount of the asset does not exceed its recoverable amount, nor exceed the carrying amount that would have been determined, net of depreciation, had no impairment loss been recognised for the asset in prior years. Such reversal is recognised in the net result.

Right-of-use assets under leases

| | 2023 \$'000 | 2022 \$'000 |
|---------------------------------|----------------|----------------|
| Right of use asset | | |
| Cost (gross carrying amount) | 107,403 | 117,779 |
| Accumulated depreciation | (18,213) | (11,585) |
| Total right of use asset | 89,190 | 106,194 |

Notes to the financial statements

for the year ended 30 June 2023

4.4. Leases (continued)

Reconciliation

A reconciliation of the carrying amount of the right of use lease asset at the beginning and end of the current reporting periods is set out below:

| | 2023 \$'000 | 2022 \$'000 |
|------------------------------------|----------------|----------------|
| Balance at 1 July | 106,194 | 42,190 |
| Additions | 1,132 | 103,640 |
| Disposals | (11,508) | (40,142) |
| Depreciation writeback on disposal | 1,982 | 11,072 |
| Impairment | - | (1,840) |
| Depreciation | (8,610) | (8,726) |
| Balance at 30 June | 89,190 | 106,194 |

Lease liabilities

The following table presents liabilities under leases:

| | 2023 \$'000 | 2022 \$'000 |
|---------------------------|----------------|----------------|
| Balance at 1 July | 111,765 | 49,204 |
| Additions | 1,131 | 101,268 |
| Disposal | (10,061) | (35,474) |
| Interest expenses | 2,916 | 2,372 |
| Payments | (9,773) | (5,605) |
| Balance at 30 June | 95,978 | 111,765 |

Notes to the financial statements

for the year ended 30 June 2023

4.4. Leases (continued)

The maturity profile of icare's future minimum lease payments under non-cancellable leases at 30 June are shown in the following table:

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Outstanding lease liability | | |
| Not later than one year | 9,907 | 10,803 |
| Later than one year but not later than five years | 40,350 | 47,059 |
| Later than five years | 74,832 | 86,159 |
| Total (including GST) | 125,089 | 144,021 |
| Less: GST recoverable from Australian Tax Office | (11,372) | (13,093) |
| Total (excluding GST) | 113,717 | 130,928 |

The reconciliation between the total future minimum lease payments for finance leases and their present value as shown in the statement of financial position follows:

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Total minimum finance lease payments | 113,717 | 130,928 |
| Less: future finance charges | (17,739) | (19,163) |
| Present value of minimum lease payments as per Statement of financial position | 95,978 | 111,765 |

Notes to the financial statements

for the year ended 30 June 2023

4.5. Provisions

Overview

Provisions are recognised when icare has a present obligation as a result of a past event; it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation; and a reliable estimate can be made of the amount of the obligation.

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Employee benefits and related on-costs | | |
| Annual leave entitlements including on-costs | 20,830 | 18,408 |
| Long service leave entitlements including on-costs | 18,101 | 16,506 |
| Other provisions | 8,193 | 13,852 |
| Total Provisions | 47,124 | 48,766 |
| Aggregate employee benefits and related on-costs | | |
| Annual leave entitlements including on-costs | 20,830 | 18,408 |
| Long service leave entitlements including on-costs | 18,101 | 16,506 |
| Accrued salaries, wages and on-costs | 7,477 | 9,558 |
| | 46,408 | 44,472 |

Employee Benefits and Other Provisions

It is expected that the leave provisions and related on-costs will be settled over the following years:

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Expected to be settled no more than twelve months | | |
| Annual leave and related on-costs | 20,830 | 18,408 |
| Long service leave and related on-costs | 1,666 | 1,435 |
| | 22,496 | 19,843 |
| Expected to be settled after more than twelve months | | |
| Long service leave and related on-costs | 16,435 | 15,071 |

Notes to the financial statements

for the year ended 30 June 2023

4.5. Provisions (continued)

4.5.1. Salaries and Wages, Annual Leave, Sick Leave and On-Costs

Salaries and wages (including non-monetary benefits) and paid sick leave that are expected to be settled wholly within twelve months after the end of the year in which the employees render the service are recognised and measured at the undiscounted amounts of the benefits.

Annual leave that is not expected to be settled wholly before twelve months after the end of the annual reporting year in which the employees render the related service. As such, it is required to be measured at present value in accordance with AASB 119 *Employee Benefits*. icare has determined that the effect of discounting is immaterial to the annual leave liability.

Unused non-vesting sick leave does not give rise to a liability as it is not considered probable that sick leave taken in the future will be greater than the benefits accrued in the future.

4.5.2. Superannuation and Long Service Leave

The superannuation expense for accumulation funds is calculated as a percentage of employees' salary. For defined benefits funds the expense is calculated as a multiple of the employee's superannuation contributions.

The liability for long service leave is measured as the accrued long service leave benefits with an allowance for superannuation on-cost, payroll tax and workers compensation on-cost.

The calculation is actuarially performed.

4.5.3. Consequential on-costs

Consequential costs to employment are recognised as liabilities and expenses where the employee benefits to which they relate have been recognised. This includes outstanding amounts of payroll tax, workers' compensation insurance premiums and fringe benefits tax.

4.5.4. Other provision

A leasehold make-good provision is recognised for the estimate of future payments for restoration upon termination of the leases of the current office premises. The effect of discounting is immaterial.

The icare remediation provision was created for the expenses associated with remediation work required as a result of the Statutory reviews of icare carried out in 2020 & 2021. These remediation activities will be ongoing for the next 12 months and are being delivered in consultation and within the time frames agreed with the regulators. The areas covered by the remediation are icare's culture and accountability, risk, enterprise sustainability, customer service and procurement.

Notes to the financial statements

for the year ended 30 June 2023

4.5. Provisions (continued)

| | icare remediation \$'000 | Leasehold makegood \$'000 | Total \$'000 |
|--|-----------------------------|------------------------------|-----------------|
| 2023 | | | |
| Carrying amount at the beginning of financial year | 11,548 | 2,304 | 13,852 |
| Additional provisions | 5,232 | 3,689 | 8,921 |
| Utilisation | (14,513) | (67) | (14,580) |
| Carrying amount at end of financial year | 2,267 | 5,926 | 8,193 |
| 2022 | | | |
| Carrying amount at the beginning of financial year | 24,729 | 2,304 | 27,033 |
| Additional provisions | - | - | - |
| Utilisation | (13,181) | - | (13,181) |
| Carrying amount at end of financial year | 11,548 | 2,304 | 13,852 |

4.6. Contingent liabilities and contingent assets

Overview

Contingent liabilities are disclosed when the possibility of a future settlement of economic benefits is considered to be less than probable but more likely than remote. If the expected settlement of the liability becomes probable, a provision is recognised.

icare does not have any known contingent liabilities or assets at reporting date.

Notes to the financial statements

for the year ended 30 June 2023

4.7. Related party disclosures

Overview

As the service entity icare transacts with other entities controlled by the NSW government which have been disclosed throughout the report.

During the year, icare did not enter into transactions with key management personnel, their close family members and controlled or jointly controlled entities thereof other than those disclosed below.

icare's key management personnel are the Board of Directors of icare, the Chief Executive Officer of icare and their direct reports. Compensation received is as follows:

| | 2023 \$'000 | 2022 \$'000 |
|-------------------------------------|----------------|----------------|
| Short term employee benefits | | |
| Salaries | 6,295 | 5,093 |
| Other long-term employee benefits | 347 | 318 |
| Termination benefits | 307 | - |
| Total Remuneration | 6,949 | 5,411 |

4.8. Post balance date events

icare has not identified any subsequent events that would require the financial statements or other disclosures to be adjusted, nor has icare identified any material non-adjusting subsequent events requiring additional disclosure to the financial statements.

- End of audited financial statements -

icare

- **NSW Workers Insurance Scheme**

Insurance for NSW

HBCF

Lifetime Care

Dust Diseases Care

Sporting Injuries

Compensation

Authority

NSW Workers Insurance Scheme

Workers Insurance Financial statements

for the year ended 30 June 2023

Contents

| | |
|---|----|
| Statement by the board of directors | 39 |
| Independent Auditor's Report | 40 |
| Statement of comprehensive income | 45 |
| Statement of financial position | 46 |
| Statement of changes in equity | 47 |
| Statement of cash flows | 48 |

Notes to the financial statements

| | |
|--|-----------|
| 1. Overview | 49 |
| 1.1. About the Scheme | 49 |
| 1.2. About this report | 49 |
| 2. Underwriting activities | 54 |
| 2.1. Revenue | 54 |
| 2.2. Net Claims expense | 55 |
| 2.3. Net Outstanding claims liability | 56 |
| 2.4. Unearned premium and unexpired risk liability | 65 |
| 2.5. Underwriting and other expenses | 67 |
| 2.6. Trade and other receivables | 68 |
| 2.7. Trade and other payables | 71 |
| 3. Investment activities | 71 |
| 3.1. Investment income | 72 |
| 3.2. Investment assets and liabilities | 74 |
| 3.3. Fair value estimation | 75 |
| 4. Risk Management | 82 |
| 4.1. Insurance Risk | 82 |
| 4.2. Market risk | 83 |
| 4.3. Interest rate risk | 85 |
| 4.4. Foreign exchange risk | 88 |
| 4.5. Liquidity risk | 89 |
| 4.6. Credit risk | 91 |
| 5. Other | 93 |
| 5.1. Cash and cash equivalents | 93 |
| 5.2. Intangible assets | 95 |
| 5.3. Commitments | 96 |
| 5.4. Security deposits and bank guarantees | 97 |
| 5.5. Capital management | 97 |
| 5.6. Post balance date events | 98 |

Statement by the board of directors

for the year ended 30 June 2023

NSW Workers Insurance Scheme Financial Statements for the year ended 30 June 2023

In the opinion of the Board of Directors:

- (a) The financial statements of the NSW Workers Insurance Scheme have been prepared in accordance and comply with Australian Accounting Standards and other authoritative pronouncements of the Australian Accounting Standards Board;
- (b) The financial statements for the year ended 30 June 2023 exhibit a true and fair view of the position and transactions of the NSW Workers Insurance Scheme; and
- (c) The directors are not aware of any circumstances as at the date of this certificate which would render any particulars included in the financial statements misleading or inaccurate.

Signed on behalf of the Board of Directors of Insurance and Care NSW.



John Robertson
Chairman
Insurance and Care NSW
25 September 2023



Richard Harding
Chief Executive Officer and
Managing Director
NSW Workers Insurance Scheme and Insurance and Care
NSW
25 September 2023



INDEPENDENT AUDITOR'S REPORT

Workers Compensation Nominal Insurer (trading as the NSW Workers Insurance Scheme)

To the Treasurer, Minister for Work Health and Safety, and members of the Board for Insurance and Care NSW

Opinion

I have audited the accompanying financial statements of the Workers Compensation Nominal Insurer (the Scheme), which comprise the statement by the board of directors, the statement of comprehensive income for the year ended 30 June 2023, the statement of financial position as at 30 June 2023, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards
- present fairly the Scheme's financial position, financial performance and cash flows.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of the Scheme in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Key Audit Matters

Key audit matters are those matters that, in my professional judgement, were of most significance in my audit of the financial statements for the year ended 30 June 2023. These matters were addressed in the context of my audit of the financial statements as a whole, and in forming my opinion thereon, I do not provide a separate opinion on these matters.

| Key Audit Matter | How my audit addressed the matter |
|--|---|
| <p>Valuation of outstanding claims liability</p> <p>At 30 June 2023, the Scheme recorded an outstanding claims liability balance of \$19.6 billion. The valuation of the outstanding claims liability involves significant judgement in determining the timing and value of expected future payments for claims incurred and related costs to settle the claims. In determining the valuation of the liabilities, the Scheme engages actuarial specialists to model and develop assumptions to estimate the outstanding claims liability.</p> <p>I considered this to be a key audit matter because of the:</p> <ul style="list-style-type: none"> • financial significance of the outstanding claims liability • degree of judgement in developing assumptions and the complexity of valuation models. The key inputs and judgements involved in estimating the outstanding claim liability include: <ul style="list-style-type: none"> – discount rates – assumed rates of inflation, particularly in the near term – assumptions as to the timing of reported claim payments – assumptions over the number and size of claims incurred but not reported – assumptions over the future costs of claims handling expenses – allowance for risk in estimating future cash flows through the inclusion of a risk margin – assumptions that estimate the extent of future psychological claims. <p>The level of judgement means that the valuation of the outstanding claims liability may change significantly and unexpectedly due to changes in assumptions.</p> <p>Details on the valuation techniques, inputs and assumptions are disclosed in Note 2.3.</p> | <p>Key audit procedures included the following:</p> <ul style="list-style-type: none"> • with the assistance of an actuarial specialist: <ul style="list-style-type: none"> – evaluated the competence, capabilities and objectivity of the Scheme's actuary – gained an understanding of the work of the Scheme's actuary and evaluated the appropriateness of their work, including their models – assessed the valuation methods and approach used by the Scheme's actuary for consistency with industry practice and the underlying claims exposure – assessed the assumption setting process, including data on the Scheme's statutory obligations to policyholders/beneficiaries and claims payment information used as inputs into the valuation models – assessed the economic assumptions derived by the Scheme Actuary, particularly inflation – reviewed the results of the experience investigations carried out by the Scheme's actuary, to determine how they inform the key assumptions adopted, with specific emphasis on the trends in incidence and cost for psychological related claims – performed an overall assessment of the valuation methodology, key assumptions and models used to derive the valuation of the outstanding claims liability • assessed the calculation of the outstanding claim liability balance and related financial statement disclosures against the requirements of applicable Australian Accounting Standards. |

| Key Audit Matter | How my audit addressed the matter |
|---|--|
| Valuation of investments | |
| <p>At 30 June 2023, the Scheme held investments of \$3.3 billion classified as Level 3 assets within the fair value hierarchy under Australian Accounting Standards (i.e. where significant unobservable inputs are used in the valuation). These investments include:</p> <ul style="list-style-type: none"> unlisted wholesale property trusts unlisted infrastructure trusts private infrastructure debt unlisted equity trusts. <p>Level 3 assets require judgment to be applied in determining their fair value, as the valuation inputs for these assets are not based on observable market transactions or other readily available market data. The valuation of Level 3 assets has a greater degree of uncertainty and subjectivity as there are alternative assumptions and valuation methods that may result in a range of values.</p> <p>The Scheme exercised judgement to arrive at their best estimates of fair value of these assets. There is complexity in this process, as well as uncertainty associated with the valuation and modelling methodologies and the assumptions adopted.</p> <p>I considered this to be a key audit matter because of the:</p> <ul style="list-style-type: none"> value of the investments balance relative to total assets degree of judgement and estimation uncertainty associated with the valuation. <p>Details on the valuation techniques, inputs and assumptions are disclosed in Note 3.3.</p> | <p>Key audit procedures included the following:</p> <ul style="list-style-type: none"> reviewed control reports from the third party's auditor on the design and operating effectiveness of controls at investment managers obtained, for a sample of unit trust investments, the valuation statements provided by external investment managers and assessed the reliability of the information received, including the frequency of pricing and liquidity of the units of the trust assessed, for a sample of infrastructure debt investments, the Scheme's valuation and modelling methodologies and the key judgmental inputs used in the year-end valuations, including the discount rate and the terminal value, as applicable assessed the valuation methodology used by the external investment manager assessed the adequacy of the related financial statement disclosures against the requirements of applicable Australian Accounting Standards. |
| Operation of information technology (IT) systems and controls | |
| <p>The financial reporting process is highly dependent on the recording and retention of financially relevant data in administration systems, the complete and accurate transfer of such data to financial reporting systems, and the correct embedding of accounting rules and controls in both financial reporting and administration systems.</p> <p>I considered this to be a key audit matter because of the volume of transactions processed through IT systems and the reliance on IT related controls for the purposes of financial reporting.</p> | <p>My approach is tailored based on the financial significance of the systems and whether there were automated processes supported by the systems. With the assistance of information technology audit specialists, key audit procedures included the following:</p> <ul style="list-style-type: none"> assessed the controls: <ul style="list-style-type: none"> relating to access to systems and data, as well as programme changes to systems relevant to financial reporting in place to address the risk of unauthorised or erroneous changes being made to the system and data in place to ensure transactions are recorded consistently with relevant accounting rules |

Key Audit Matter**How my audit addressed the matter**

- reviewed system and organisation control (SOC) reports from the third party's auditor on the design and operating effectiveness of controls, where technology services are provided by a third party
- where we identified exceptions in our IT control procedures we:
 - designed specific substantive procedures to mitigate the risk of the identified exception
 - expanded our analytical procedures to identify any material anomalies in the population and tested those transactions to confirm they were supported and accounted for correctly.

Outsourced claims activities

For the year ended 30 June 2023, the Scheme outsourced a substantial component of the end-to-end claims management and payment process to external claim managers.

The external claim managers performed claim processes on both their own claim systems and on Insurance and Care NSW's (icare) system, Guidewire Claim Centre ("Guidewire"), depending on when the claim was reported.

Claims management is a key process within the Scheme as it facilitates the payment of funds out of the Scheme and the data captured is transmitted to the Scheme actuary to inform the assumptions used in the outstanding claim liability valuation.

The external claim managers provide monthly and annual returns which form the basis of accounting entries in the Scheme's financial reporting systems when claims are managed on their own systems. The Scheme also obtains a service organisation controls report where claims managers respond to risks and control objectives provided by icare management on behalf of the Scheme.

I considered this to be a key audit matter because the external claim managers are responsible for a material component of the reported claims expense and the policyholder data used in the calculation of the Scheme's outstanding claim liability.

For claims managed on Guidewire, key audit procedures included the following:

- tested the design and operating effectiveness of controls
- vouched a sample of claim payments, including key claim fields, to supporting evidence
- tested management's reconciliation of claims cost between Guidewire and the Scheme's financial reporting systems at 30 June 2023.

For claims managed on external claims manager's own system, key audit procedures included the following:

- tested the reconciliation of the annual external claim manager returns to the Scheme's financial reporting systems at 30 June 2023
- with reference to Australian Auditing Standard ASA 402 Auditing Considerations Relating to an Entity Using a Service Organisation:
 - obtained an understanding of the services provided by the external claim manager and the internal controls relevant to the Scheme's financial statements
 - tested key controls over financial reporting within the external claims manager's control environment
 - tested the completeness of the external claim manager's claim data and vouched a sample of key claim fields to supporting evidence
 - tested the reconciliation between the cost of claims on the annual return to the claim information submitted to the claim database for use by the Scheme's actuary.

The Board's Responsibilities for the Financial Statements

The Board of Directors of Insurance and Care NSW, acting for the Scheme, are responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, and for such internal control as the Board of Directors determine is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors are responsible for assessing the Scheme's ability to continue as a going concern, disclosing as applicable matters related to going concern, and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:


- obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar6.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Scheme carried out its activities effectively, efficiently and economically
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.



David Daniels
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

29 September 2023
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|---|-------|--------------------|--------------------|
| Gross Written Premium | | 3,582,841 | 3,110,206 |
| Unearned premium movement | | (107,577) | (51,433) |
| Gross earned premium | | 3,475,264 | 3,058,773 |
| Hindsight adjustments | | 432,087 | 291,305 |
| Net Earned premiums (a) | 2.1 | 3,907,351 | 3,350,078 |
| Gross Claims expense | | (4,690,430) | (2,561,128) |
| Recoveries | | 122,992 | 103,619 |
| Unexpired risk liability | 2.4 | 84,971 | 6,449 |
| Net claims expense (b) | 2.2 | (4,482,467) | (2,451,060) |
| Underwriting and other expenses (c) | 2.5 | (1,149,074) | (1,015,056) |
| Underwriting result (a+b+c) | | (1,724,190) | (116,038) |
| Investment income | | 1,175,224 | (873,865) |
| Investment management expense | | (17,961) | (16,136) |
| Net investment revenue | 3.1 | 1,157,263 | (890,001) |
| Other income | | 27,910 | 13,075 |
| Net Result | | (539,017) | (992,964) |
| Other Comprehensive Income | | | |
| Items that will not be reclassified to net result | | - | - |
| Total Comprehensive Income | | (539,017) | (992,964) |

The accompanying notes form part of these financial statements.

Statement of financial position

as at 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|-----------------------------|-------|--------------------|--------------------|
| Assets | | | |
| Cash and cash equivalents | 5.1 | 591,849 | 577,252 |
| Investments | 3.2 | 17,564,484 | 16,279,851 |
| Trade and other receivables | 2.6 | 1,723,841 | 1,294,517 |
| Recoveries receivable | 2.3.1 | 388,727 | 342,859 |
| Intangible assets | 5.2 | 16,231 | 49,484 |
| Total assets | | 20,285,132 | 18,543,963 |
| | | | |
| Liabilities | | | |
| Investment liabilities | 3.2 | 1,208,351 | 403,118 |
| Trade and other payables | 2.7 | 182,764 | 127,172 |
| Unearned premiums | 2.4 | 776,529 | 668,953 |
| Outstanding claims | 2.3.1 | 19,609,031 | 18,194,280 |
| Unexpired risk liability | 2.4 | 238,500 | 323,471 |
| Security deposits | 5.4 | 68,811 | 72,806 |
| Total liabilities | | 22,069,986 | 19,789,800 |
| Net assets | | (1,784,854) | (1,245,837) |
| Equity | | | |
| Accumulated funds | | (1,784,854) | (1,245,837) |

The accompanying notes form part of these financial statements.

Statement of changes in equity

for the year ended 30 June 2023

| | 2023 \$'000 | 2022 \$'000 |
|---|--------------------|--------------------|
| | | |
| Accumulated funds | | |
| Balance at the beginning of financial year (1 July) | (1,245,837) | (252,873) |
| Net Result for the year | (539,017) | (992,964) |
| Other Comprehensive Income | - | - |
| Total Comprehensive Income | (539,017) | (992,964) |
| Balance at the end of the financial year (30 June) | (1,784,854) | (1,245,837) |

The accompanying notes form part of these financial statements.

Statement of cash flows

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|---|-------|--------------------|------------------|
| Cash flows from operating activities | | | |
| Premiums received | | 3,793,023 | 3,272,288 |
| Recoveries received | | 76,351 | 75,409 |
| Claims paid | | (3,273,194) | (2,990,097) |
| Total Premiums/Recoveries less claims | | 596,180 | 357,600 |
| Receipts | | | |
| Proceeds from sale of investments | | 473,533 | 489,185 |
| Investment returns received | | 17,031 | 5,836 |
| Security deposits (paid) / received | | (4,625) | 37,809 |
| Other receipts | | 28,314 | 9,113 |
| Total Receipts | | 514,253 | 541,943 |
| Payments | | | |
| Service fees | | (700,156) | (616,402) |
| Statutory levies paid | | (351,171) | (314,773) |
| Other payments | | (44,509) | (54,532) |
| Total Payments | | (1,095,836) | (985,707) |
| Net cash flows from operating activities | 5.1 | 14,597 | (86,164) |
| Cash flows from Investing activities | | | |
| Purchases of intangible assets | | - | (6,520) |
| Net cash flows from investing activities | | - | (6,520) |
| Net increase/(decrease) in cash and cash equivalents | | 14,597 | (92,684) |
| Cash and cash equivalents at the beginning of the financial year | | 577,252 | 669,936 |
| Cash and cash equivalents at the end of the financial year | 5.1 | 591,849 | 577,252 |

The accompanying notes form part of these financial statements.

Notes to the financial statements

for the year ended 30 June 2023

1. Overview

1.1. About the Scheme

The NSW Workers Insurance Scheme is a not-for-profit entity that operates as a licensed workers compensation insurer and trades under the registered business name of “NSW Workers Insurance Scheme” (the Scheme). The Nominal Insurer is established under the *Workers Compensation Act 1987* (the Act) and was created on 18 February 2005 by the *Workers Compensation Amendment (Insurance Reform) Act 2003*. It commenced operations on 1 July 2005. Under the *State Insurance & Care Governance Act 2015*, Insurance & Care NSW (icare) acts for the Nominal Insurer in accordance with section 154C of the *Workers Compensation Act 1987*.

The Scheme’s financial statements include the Workers Compensation Insurance Fund (Insurance Fund) that holds premiums and all other funds received which is used to meet the Scheme’s liabilities.

The Act states that the Nominal Insurer is not and does not represent NSW (the state) or any authority of the state. The insurance claim liabilities of the Nominal Insurer can only be satisfied from the Insurance Fund and are not liabilities of the State, icare or any other authority of the State.

The Scheme is not consolidated as part of the NSW Total State Sector Accounts or icare accounts.

icare provides services to the Scheme.

icare was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015*. Its functions include the monitoring of performance of the insurance or compensation schemes in respect of which it provides services. The Scheme is one such scheme.

The financial statements for the year ended 30 June 2023 have been authorised for issue by the Chairman of the Board of icare and the Chief Executive Officer and Managing Director of the Scheme on behalf of the Board of Directors of icare on 25 September 2023.

1.2. About this report

The Financial Report includes the four primary statements, namely the statement of comprehensive income (which comprises net result and other comprehensive income), statement of financial position, statement of changes in equity and statement of cash flows as well as associated notes as required by Australian Accounting Standards. Disclosures have been grouped into the following categories in order to assist users in their understanding of the financial statements:

1. **Overview** contains information that impacts the Financial Report as a whole.
2. **Underwriting** activities brings together results and Statement of financial position disclosures relevant to the Scheme’s insurance activities.
3. **Investment activities** includes results and Statement of financial position disclosures relevant to the Scheme’s investments.
4. **Risk management** provides commentary on the Scheme’s exposure to various financial and capital risks, explaining the potential impact on the results and Statement of financial position and how the Scheme manages these risks.
5. **Other** includes additional disclosures required in order to comply with Australian Accounting Standards.

Notes to the financial statements

for the year ended 30 June 2023

1.2 About this report (continued)

Where applicable within each note, disclosures are further analysed as follows:

- **Overview** provides some context to assist users in understanding the disclosures and the accounting policies relevant to an understanding of the numbers;
- **Disclosures** (both numbers and commentary) provides analysis of balances as required by Australian Accounting Standards; and
- **Critical accounting judgements and estimates** explains the key estimates and judgements applied by the scheme in determining the numbers.

The notes include information which the directors believe is required to understand the financial statements and is material and relevant to the operations, statement of financial position and results of the Scheme.

1.2.1. Basis of preparation

The Scheme's financial statements are general purpose financial statements which have been prepared under the Act using the accrual basis of accounting and are in accordance with applicable Australian Accounting Standards (which include Australian Accounting Interpretations).

The statement of financial position is presented on a liquidity basis. Assets and liabilities are presented in decreasing order of liquidity and do not distinguish between current and non-current. All balances are expected to be recovered or settled within twelve months, except for financial investments, outstanding claims, unexpired risk liability, security deposits and intangibles.

Unless otherwise stated in the notes, the assets and liabilities are prepared on a historical cost basis.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency, which is the functional currency of the Scheme.

1.2.2. Statement of compliance

The financial statements and notes comply with Australian Accounting Standards, which include Australian Accounting Interpretations.

1.2.3. Going concern basis

These financial statements have been prepared on a going concern basis. Despite the accumulated deficit, the Scheme can pay its debts as and when they fall due. Refer to Note 5.5 for more information on the Scheme's Target Operating Zone for capital management.

1.2.4. Use of estimates and judgements

The preparation of financial statements requires management to make judgments, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Judgements, key assumptions and estimations management has made are disclosed in the relevant notes to the financial statements.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised.

In particular information about significant areas of estimation uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amount recognised in the financial statements are described in the following notes:

- Note 2.3 – Net outstanding claims liability;
- Note 2.4- Unearned premiums and unexpired risk liability; and
- Note 3 & 4 – Investment Activities and Risk Management

Notes to the financial statements

for the year ended 30 June 2023

1.2.5. Taxation

Revenues, expenses and assets are recognised net of the amount of associated GST, unless the GST incurred is not recoverable from the taxation authority. In this case it is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the taxation authority is included with other receivables or payables in the Statement of Financial Position.

Cash flows are presented on a gross basis in the statement of cash flows.

The Australian Taxation Office has issued Private Rulings that the income of the Workers Compensation Nominal Insurer is not assessable income and that the Workers Compensation Insurance Fund is exempt from income tax from when these entities were established in 2005 to June 2026. Management have considered whether a taxable position post June 2026 is likely and concluded that the exemption will be sought and granted for periods post this date.

1.2.6. Comparative information

Except when an Australian Accounting Standard permits or requires otherwise, comparative information is disclosed in respect of the previous reporting period for all amounts reported in the financial statements.

Where necessary, comparatives have been reclassified to conform to changes in presentation in the current year.

1.2.7. Accounting Standards issued but not yet effective

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2023. The following are new Australian Accounting Standards or amendments which have been issued but are not yet effective and are not expected to have a material impact on the financial performance or position of the Scheme:

- AASB 2021-2 Amendments to Australian Accounting Standards – Disclosure of Accounting Policies and Definition of Accounting Estimates
- AASB 2022-5 Amendments to Australian Accounting Standards – Lease Liability in a Sale and Leaseback
- AASB 2022-6 Amendments to Australian Accounting Standards – Non-current Liabilities with Covenants
- AASB 2022-7 Editorial Corrections to Australian Accounting Standards and Repeal of Superseded and Redundant Standards
- AASB 2022-10 Amendments to Australian Accounting Standards – Fair Value Measurement of Non-Financial Assets of Not-for-Profit Public Sector Entities

Notes to the financial statements

for the year ended 30 June 2023

1.2.7 Accounting Standards issued but not yet effective (continued)

New accounting standards and interpretations

AASB 17 *Insurance Contracts* ("AASB 17") was issued in June 2017 and represents a fundamental change to the accounting treatment for insurance contracts. AASB 17 incorporates IFRS 17, which seeks to harmonise the accounting treatment for insurance contracts globally. This standard establishes new accounting principles for the recognition, measurement, presentation, and disclosure of insurance contracts issued and reinsurance contracts held.

Australian Accounting Standard AASB 2022-9 *Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector* was issued in December 2022 and amends AASB 17 to include modifications that apply to public sector entities.

AASB 17 is effective for public sector insurers from 1 July 2026. AASB 17 will replace current accounting standards in Australia, AASB 4 (*Insurance Contracts*), AASB 1023 (*General Insurance Contracts*) and AASB 1038 (*Life Insurance Contracts*).

AASB 17 applies to insurance arrangements (including reinsurance contracts) issued and reinsurance contracts held. The public sector operates both arrangements where there are insurance policies issued and arrangements where, through legislation or regulation, that insurance risk may transfer where no policy contract has been issued but one is implied through legislation or other rights and obligations.

AASB 2022-9 *Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector* makes public-sector-specific modifications to AASB 17 for application to annual periods beginning on or after 1 July 2026, with earlier application permitted.

AASB 17 6.1 and Appendix E (Australian implementation guidance for public sector entities) provides guidance to assess whether public sector arrangements would meet the definition of an insurance contract under the standard.

The main modifications to AASB 17 include providing public sector entities with:

- (a) pre-requisites, indicators and other considerations that need to be judged to identify arrangements that fall within the scope of AASB 17 in a public sector context;
- (b) an exemption from sub-grouping onerous versus non-onerous contracts at initial recognition;
- (c) an exemption from sub-grouping contracts issued no more than a year apart;
- (d) an amendment to the initial recognition requirements so that they do not depend on when contracts become onerous; and
- (e) an accounting policy choice to measure liabilities for remaining coverage applying the premium allocation approach.

The first applicable reporting period for the Scheme will be for 30 June 2027, with comparative period for the year ending 30 June 2026 restated on a AASB 17 basis. AASB 17 will be applied retrospectively to all the insurance contracts on transition.

Whilst the standard does not change the economics of the insurance business, the standard will impact the Scheme's profit and loss, mostly through Risk Adjustments, Discounting and Onerous Contracts.

Notes to the financial statements

for the year ended 30 June 2023

1.2.7 Accounting Standards issued but not yet effective (continued)

The relevant key areas of consideration under AASB 17 *Insurance Contracts* are set out below:

Risk Adjustment:

- The measurement of insurance contract liabilities will include a risk adjustment which replaces the risk margin under AASB 1023. The risk margin under AASB 1023 reflects the inherent uncertainty in the net discounted central estimate, whereas the risk margin adjustment under AASB 17 is defined as the compensation required for bearing the uncertainty that arises from non-financial risk.
- The risk adjustment is expected to be calculated using a confidence interval approach, leveraging the historical methodology for risk margin calculation, modified to exclude financial risks.
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Discounting:

- AASB 1023 requires the net central estimate of outstanding claims to be discounted using risk-free rates. AASB 17 requires estimates of future cash flows to be discounted to reflect the time value of money and the financial risks related to those cash flows but does not prescribe a methodology for determining the discount rates used.
- It is expected that the Scheme will apply a “bottom-up approach” which requires the use of risk-free rates adjusted to reflect the illiquidity characteristics of the insurance contracts, which will result in higher discount rates relative to current requirements
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Contract Boundary:

- The contract boundary for an insurance contract in AASB 17 is the period over which the insurer has the right to premiums and the obligation to provide insurance services to policyholders.
- The contract boundary for a portfolio of insurance contracts ends where an insurer has the practical ability to reassess the risks of the portfolio that contains the contract and can reset premiums/benefits to reflect that risk. Additionally, that contract boundary only ends if those premiums charged by the insurer do not take into account risks relating to future periods.

The Scheme is in the process of completing an impact assessment which will identify the key areas of expected impact. icare continues to assess the impact of the new requirements and emerging industry guidance on financial statements.

Notes to the financial statements

for the year ended 30 June 2023

2. Underwriting activities

Overview

This section provides analysis and commentary on the Scheme's underwriting activities. Underwriting, in simple terms, is the agreement by the insurer to assume insurance risk in return for a premium paid by the insured. The underwriter assesses the quality of the risk and prices it accordingly.

2.1. Revenue

Revenue mainly comprises premiums charged for providing insurance coverage. Premiums are classified as either:

- Written premium relates to amounts charged to policy holders on premiums written in the current financial year. Closed business relates to premium actually written issued and booked.
- Premiums received and receivable are recognised as written premium in the Statement of Comprehensive Income from the date of attachment of risk. The pattern of recognition over the policy periods is based on time, which is considered to approximate the pattern of risks underwritten;
- The earned portion of premium on unclosed business, being business that is written at the balance date but for which detailed policy information is not yet booked, is also included in written premium; or
- Hindsight adjustments relate to premium adjustments made to policies mainly written in previous financial years. As the period of the risk for these policies has expired, earnings on hindsight adjustments are generally recognised in full in the current financial year.

| | 2023 \$'000 | 2022 \$'000 |
|--------------------------------------|----------------|----------------|
| Written premium on closed business | 3,467,722 | 3,013,535 |
| Written premium on unclosed business | 115,119 | 96,671 |
| Gross written premium | 3,582,841 | 3,110,206 |
| Hindsight adjustments | 432,087 | 291,305 |
| Unearned premium movement | (107,577) | (51,433) |
| Net earned premium | 3,907,351 | 3,350,078 |

Notes to the financial statements

for the year ended 30 June 2023

2.2. Net Claims expense

The largest expense for WI is net claims, which is the sum of

- The movement in the net outstanding claims liability (Note 2.3) which is the difference between the net outstanding claims liability at the beginning and the end of the financial year; plus
- Any net claim payments made during the financial year; plus
- The movement in the unexpired risk liability (Note 2.4) and
- The movement in outstanding recoveries (which are recognised as revenue when it is virtually certain the recovery will be made) and recoveries received during the financial year, including amounts that the consulting actuaries estimate can be recovered from an employer's tax and CTP insurers.

WI's claims liability is accounted for in accordance with AASB 1023 "General Insurance Contracts".

| | 2023 \$'000 | 2022 \$'000 |
|--|------------------|------------------|
| Claims and related expenses | 3,275,678 | 2,988,653 |
| Finance costs | 350,305 | (1,966) |
| Other movements in claims liabilities | 1,064,447 | (425,559) |
| Gross claims expense | 4,690,430 | 2,561,128 |
| Recoveries revenue | (122,992) | (103,619) |
| Net claims incurred | 4,567,438 | 2,457,509 |
| Movement in unexpired risk liability | (84,971) | (6,449) |
| Net claims expense | 4,482,467 | 2,451,060 |
| Analysed as follows: | | |
| Movement in net discounted central estimate gross claims | 4,462,460 | 2,833,760 |
| Movement in net discounted claims handling expenses | 118,868 | (154,336) |
| Movement in net discounted risk margin | 109,102 | (118,296) |
| Recoveries | (122,992) | (103,619) |
| Movement in unexpired risk liability | (84,971) | (6,449) |
| Net claims expense | 4,482,467 | 2,451,060 |

Notes to the financial statements

for the year ended 30 June 2023

2.2 Net Claims expense (continued)

| | Current accident year \$M | Prior accident year \$M | 2023 Total \$M | 2022 Total \$M |
|---|------------------------------------|----------------------------------|-------------------|-------------------|
| Gross claims incurred & related expenses – undiscounted | 5,698 | 1,427 | 7,125 | 6,102 |
| Other recoveries – undiscounted | (123) | (20) | (143) | (144) |
| Net claims incurred – undiscounted | 5,575 | 1,407 | 6,982 | 5,958 |
| Discount & discount movement – gross claims incurred | (1,334) | (1,100) | (2,434) | (3,540) |
| Discount & discount movement – other recoveries | 18 | 1 | 19 | 40 |
| Net discount movement | (1,316) | (1,099) | (2,415) | (3,500) |
| Net claims incurred | 4,259 | 308 | 4,567 | 2,458 |

2.3. Net Outstanding claims liability

Overview

The net outstanding claims liability comprises the elements described below:

- The net central estimate (note 2.3.1) This is the provision for expected future claims payments and includes claims reported but not yet paid, claims incurred but which have not yet been reported (IBNR), claims incurred but not enough reported (known as IBNER) and estimated claims handling costs;
- Less an amount to reflect the discount to present value using risk-free rates of return. The net central estimate is discounted to present value recognising that the claim and/or recovery may not be settled for some time. The discount rate represents a risk-free rate derived from market yields on Commonwealth government bonds; and
- Plus a risk margin (note 2.3.2). A risk margin is added to reflect the inherent uncertainty in the net discounted central estimate of outstanding claims and increase the probability that the reserves will ultimately turn out to be adequate.

Notes to the financial statements

for the year ended 30 June 2023

2.3. Net Outstanding claims liability (continued)

The *Workers Compensation Legislation Amendment Act 2012* has resulted in claim payments being closely aligned to the pre-injury average weekly earnings of injured workers. Projected inflation factors take into account a number of relevant factors determined by the actuaries relating to future claims levels. The expected future payments are then discounted to a value at the end of the reporting period using rates of interest, which use appropriate risk-free discount rates, consistent with Australian Accounting Standard AASB 1023 *General Insurance Contracts*. Details of inflation and discount rates applied are included in Note 2.3.3.

The determination of the amounts that the Scheme will ultimately pay for claims arising under insurance contracts involves a number of critical assumptions. Whilst the consulting actuaries have employed techniques and assumptions that are appropriate, it should be recognised that future claim development is likely to deviate, perhaps materially, from their estimates.

Some of the uncertainties impacting these assumptions are as follows:

- The long tail nature of many of the benefits payable means that changes in future inflation and discount rate assumptions can have a significant effect on the liability. Volatility in the current market environment, especially amid global inflationary pressures, can lead to continuing volatility in the liability estimates.
- The number of physical injury claims reaching a higher whole person impairment has recently increased. These claims have significantly longer durations and higher cost associated with them. There is uncertainty over how many physical claims will have higher whole person impairment and therefore higher claims cost.
- The number of claims with a primary psychological injury has increased over the past few years, although the numbers have recently stabilised. These claims have significantly longer durations and higher cost associated with them. There is uncertainty over how many psychological claims will have higher whole person impairment and therefore higher claims cost.
- Above economic inflation rises in attendant care costs has driven strong growth in average medical payments for the most severe claims. The growth in average medical payments for other claims has moderated over the past four years. There remains uncertainty around the future experience and potential for periods of hyperinflation.
- The claims cost of the recent accident years had been higher due to lower return to work rates, although this has improved over the last year. There is potential for further changes, improvements or deterioration that can change the estimated total claims cost.
- The proportion of eligible claimants that pursue a common law action has varied historically and the future experience is uncertain.
- The COVID-19 pandemic has elevated the uncertainty around the number of claims, return to work prospects of new and existing claims, medical costs, and claims directly relating to COVID-19 infections.

Notes to the financial statements

for the year ended 30 June 2023

2.3.1. Discounted net outstanding claims

Overview

The overall outstanding claims liability of the Scheme is calculated by the consulting actuary using a range of recognised, actuarial methods, appropriate for the characteristics of the various types of claim liability under scrutiny. The expected future payments are estimated on the basis of the ultimate cost of settling claims (including claims handling expenses) which is affected by factors arising during the period to settlement.

The provision for claims handling expenses is calculated as a percentage of the gross outstanding claims central estimate to recognise the ultimate expense of managing outstanding claims until they are finalised and closed. The percentage for claims handling expenses is 6.7 per cent. (2022 6.4 per cent).

| | 2023 \$'000 | 2022 \$'000 |
|--|-------------------|-------------------|
| Expected future gross claims payments | 24,331,187 | 21,597,337 |
| Gross claims handling | 1,631,829 | 1,392,613 |
| Gross risk margin | 2,852,482 | 2,573,217 |
| Gross outstanding claims liabilities | 28,815,498 | 25,563,167 |
| Discount on central estimate | (7,772,813) | (6,225,744) |
| Discount on claims handling expenses | (521,303) | (400,954) |
| Discount on risk margin | (912,351) | (742,189) |
| Total discount on claims liabilities | (9,206,467) | (7,368,887) |
| Claims liabilities | 19,609,031 | 18,194,280 |
| Recoveries | | |
| Expected future actuarial assessment of recoveries | 466,873 | 403,226 |
| Discount to present value | (78,146) | (60,367) |
| Recoveries | 388,727 | 342,859 |
| Net outstanding claims | 19,220,304 | 17,851,421 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.1 Discounted net outstanding claims (continued)

The table below analyses the movement in the net outstanding claims liability:

Movement in claim liabilities and recoveries

| | 2023 \$'000 | 2022 \$'000 |
|---|-------------------|-------------------|
| Opening balance | 17,851,421 | 18,307,973 |
| Discount unwind | 350,305 | (1,966) |
| Expected claim payments (prior years only) | (2,625,752) | (2,369,309) |
| CHE on expected claim payments (prior years only) | (173,601) | (178,220) |
| Release of Risk Margin on claim payments (prior years only) | (313,527) | (298,061) |
| Adjustment arising from change in (prior years only): | | |
| - Actuarial assumptions* | 346,898 | 237,960 |
| - Change in risk margin | (27,736) | (70,221) |
| - Discount/inflation rates | 155,248 | (1,208,004) |
| - Remediation allowances | 16,568 | 3,188 |
| Net outstanding claims in current year | 3,640,480 | 3,428,081 |
| Net outstanding claims | 19,220,304 | 17,851,421 |
| Breakdown of Actuarial assumptions* | 346,898 | 237,960 |
| Actual vs Expected Payments | 72,720 | (40,539) |
| Change in experience | 131,494 | 202,843 |
| Change in actuarial assumptions | 103,430 | 210,814 |
| Change in CHE | 39,254 | (135,158) |

The remediation allowance includes the current best estimate of the cost of the remediation program covering both potential underpayments and the cost of the program itself. The remediation program covers historical underpayments relating to both Pre-Injury Average weekly earnings (PIAWE) and indexation issues. The PIAWE program was finalised in 2023.

Notes to the financial statements

for the year ended 30 June 2023

2.3.2. Risk Margin

Overview

A risk margin is adopted by the Board based on advice from the consulting actuary to reflect the inherent uncertainty in the net discounted central estimate of the outstanding claims liability.

The risk margin and the net discounted central estimate are key inputs in the determination of the probability of adequacy that the outstanding claims liability provision will ultimately turn out to be adequate. The probability of adequacy is a statistical measure of the relative adequacy of the outstanding claims liability to ultimately be able to pay claims in respect of accidents up to and including the balance date. For example, a 75 percent probability of adequacy indicates that the net discounted provision is expected to be adequate seven and a half years in ten.

The adopted probability of adequacy for the Scheme for 2023 is 75 per cent (2022: 75 per cent). The consulting actuary has assessed this requires a risk margin of 11.0 per cent (2022 11.2 per cent) or a discounted \$1.9 billion (2022 \$1.8 billion).

In arriving at this decision on the probability of adequacy required, the legislative provisions to set and retrospectively adjust premiums, and employers being required to fund any deficit as part of future premiums were taken into account.

2.3.3. Economic assumptions

Overview

Two of the core variables that drive the Scheme's liabilities are the inflation rate for benefits and the discount rate applied to the liabilities. Income support benefits to injured workers are indexed half yearly while other payments such as medical costs are considered to increase at least in line with inflation.

Income support benefits are based on workers average weekly earnings. For claims incurred prior to 1 October 2012 income support benefits are indexed to the Labour Price Index (LPI), while claims incurred after that date are indexed to the Consumer Price Index (CPI). Other Scheme costs continue to align with movements in the LPI.

Notes to the financial statements

for the year ended 30 June 2023

2.3.3. Economic assumptions (continued)

The following average inflation, and discount rates were used in the measurement of outstanding claims:

| | 2023 %p.a. | 2022 %p.a. |
|--------------------------------------|---------------|---------------|
| For the first succeeding year | | |
| Inflation rate | | |
| LPI | 3.58 | 3.15 |
| CPI | 4.39 | 4.35 |
| Discount rate ¹ | 4.36 | 2.38 |
| | | |
| For subsequent years | | |
| Inflation rate | | |
| LPI | 2.92-3.45 | 2.50-3.40 |
| CPI | 2.42-3.18 | 2.00-3.30 |
| Discount rate ¹ | 3.78-4.95 | 3.10-4.17 |
| | | |
| Discount rate ¹ | | |
| 1 Discount Rates are forward rates | | |

The weighted average discounted expected term from the balance date to settlement of the outstanding claims is estimated to be 7.3 years (2022: 7.49 years).

Notes to the financial statements

for the year ended 30 June 2023

2.3.4. Claims liability maturity

Overview

The maturity profile is the Scheme's expectation of the period over which the net central estimate will be settled. The Scheme uses this information to ensure that it has adequate liquidity to pay claims as they are due to be settled and to inform the Scheme's investment strategy. The expected maturity profile of the Scheme's net discounted net outstanding claims is analysed below:

| | 2023 \$'000 | 2022 \$'000 |
|--|-------------------|-------------------|
| | | |
| Discounted net outstanding claims maturing: | | |
| Within 1 year | 3,390,789 | 3,197,001 |
| 2 to 5 years | 7,612,422 | 7,206,887 |
| More than 5 years | 8,217,093 | 7,447,533 |
| | 19,220,304 | 17,851,421 |

2.3.5. Impact of changes in key variables on the net outstanding claims liability

Overview

Sensitivity analysis is conducted by the consulting actuaries on each variable to measure the change in outstanding claims liability estimate that would result from a change in the assumptions whilst holding all other variables constant.

Notes to the financial statements

for the year ended 30 June 2023

2.3.5 Impact of changes in key variables on the net outstanding claims liability (continued)

The impact of changes in key variables is summarised in the table below.

| Variable | Movement in Variable % | 2023 Impact on All Durations | | 2023 Impact with fixed gap beyond 10 years | | | |
|--|------------------------|------------------------------|--------------------|--|--------------------|-------------------|-----------------|
| | | Net result \$'000 | Liabilities \$'000 | Net result \$'000 | Liabilities \$'000 | Net result \$'000 | Liabilities \$M |
| Inflation | +1 | (1,553,855) | 1,553,855 | (800,269) | 800,269 | | |
| Rate | -1 | 1,307,726 | (1,307,726) | 762,325 | (762,325) | | |
| Discount | +1 | 1,266,416 | (1,266,416) | 721,914 | (721,914) | | |
| Rate | -1 | (1,527,683) | 1,527,683 | (770,641) | 770,641 | | |
| 25% increase in number of claims for Whole Person Impairment 11%+ | | | | | | (1,974,000) | 1,974,000 |
| Discount Rate at flat 5.5%, and Inflation Rate for LPI of 2.5% and CPI of 2.0% beyond five years | | | | | | 1,630,532 | (1,630,532) |

| Variable | Movement in Variable % | 2022 Impact on All Durations | | 2022 Impact with fixed gap beyond 10 years | | | |
|--|------------------------|------------------------------|--------------------|--|--------------------|-------------------|-----------------|
| | | Net result \$'000 | Liabilities \$'000 | Net result \$'000 | Liabilities \$'000 | Net result \$'000 | Liabilities \$M |
| Inflation | +1 | (1,395,242) | 1,395,242 | (688,213) | 688,213 | | |
| Rate | -1 | 1,250,390 | (1,250,390) | 742,305 | (742,305) | | |
| Discount | +1 | 1,216,523 | (1,216,523) | 709,251 | (709,251) | | |
| Rate | -1 | (1,375,925) | 1,375,925 | (665,638) | 665,638 | | |
| 25% increase in number of claims for Whole Person Impairment 11%+ | | | | | | (1,769,000) | 1,769,000 |
| Discount Rate at flat 5%, and Inflation Rate for LPI of 2.5% and CPI of 2.0% beyond five years | | | | | | 1,624,200 | (1,624,200) |

Notes to the financial statements

for the year ended 30 June 2023

2.3.6. Claims development

Overview

The Scheme provides ongoing income support benefits to injured workers who are unable to return to pre-injury levels of work up to retirement age, (or if injured after retirement age one year after the date of claim). This results in a significant portion of Scheme liabilities relating to accidents from past years that will be settled in future years.

Under the 2012 reforms, the maximum number of years an injured worker who is not seriously injured can remain on income support benefits is up to 5 years, with medical benefits to continue for a year after the weekly benefits end. The 2015 reforms changed the medical benefit cap from an additional 1 year to an additional 2 or 5 years after the last weekly payment depending on the severity of the injury.

The following table shows the development of undiscounted net outstanding claims relative to the ultimate expected claims for the most recent accident years for the Nominal Insurer.

| Accident year | 2014 & prior \$'m | 2015 \$'m | 2016 \$'m | 2017 \$'m | 2018 \$'m | 2019 \$'m | 2020 \$'m | 2021 \$'m | 2022 \$'m | 2023 \$'m | Total \$'m |
|---|----------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|--------------|-----------------|
| Estimate of ultimate claims cost | | | | | | | | | | | |
| At end of accident year | | 2,506 | 2,482 | 2,515 | 2,790 | 2,965 | 3,287 | 3,888 | 4,276 | 4,798 | |
| One year later | | 2,409 | 2,357 | 2,638 | 3,010 | 3,384 | 3,973 | 4,138 | 4,343 | | |
| Two years later | | 2,075 | 2,391 | 2,567 | 3,182 | 3,683 | 4,229 | 4,320 | | | |
| Three years later | 50,409 | 2,124 | 2,279 | 2,641 | 3,241 | 3,855 | 4,304 | | | | |
| Four years later | 49,797 | 1,981 | 2,231 | 2,681 | 3,402 | 3,935 | | | | | |
| Five years later | 49,183 | 1,886 | 2,164 | 2,693 | 3,667 | | | | | | |
| Six years later | 48,823 | 1,726 | 2,201 | 2,786 | | | | | | | |
| Seven years later | 48,821 | 1,721 | 2,291 | | | | | | | | |
| Eight years later | 49,442 | 1,763 | | | | | | | | | |
| Nine years later | 50,102 | | | | | | | | | | |
| Ten years and later | | | | | | | | | | | |
| Current estimate of cumulative claims cost | 50,102 | 1,763 | 2,291 | 2,786 | 3,667 | 3,935 | 4,304 | 4,320 | 4,343 | 4,798 | 82,309 |
| Cumulative payments | (43,658) | (1,327) | (1,549) | (1,753) | (2,069) | (2,041) | (1,829) | (1,524) | (1,095) | (620) | (57,465) |
| Outstanding claims - undiscounted | 6,444 | 436 | 742 | 1,033 | 1,598 | 1,894 | 2,475 | 2,796 | 3,248 | 4,178 | 24,844 |
| Discount | | | | | | | | | | | (8,637) |
| Claims handling expenses | | | | | | | | | | | 1,111 |
| Net Outstanding claims excluding risk margin | | | | | | | | | | | 17,318 |
| Risk Margin | | | | | | | | | | | 1,902 |
| Outstanding claims liability | | | | | | | | | | | 19,220 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.6 Claims development (continued)

For accident years prior to 2017, the estimated undiscounted ultimate cost of claims has tended to reduce as the years pass. The main driver is the 2012 legislative reforms leading to more favourable experience than the actuarial valuation assumptions. For the 2017 to 2020 accident years, the increases have been driven by valuation strengthening in response to claims remaining on benefits for longer and a growing proportion of psychological claims. For 2017 to 2019 there were also higher than anticipated costs relating to catastrophic medical claims.

2.4. Unearned premium and unexpired risk liability

Overview

Unearned premium

Gross written premium is earned in profit or loss in accordance with the pattern of incidence of risk in the related business. The unearned premium liability is that portion of gross written premium that the Scheme has not yet earned in profit or loss as it represents insurance coverage to be provided by the Scheme after the balance date.

Unexpired risk liability

At the balance date, the Scheme recognises a liability in respect of outstanding claims and assesses the adequacy of its unearned premium liability. As required under AASB 1023 *General Insurance Contracts*, a Liability Adequacy Test (LAT) is undertaken to determine the adequacy of the unearned premium liability against current estimates of the present value of the expected future cash flows relating to future claims arising from the rights and obligations under current insurance contracts. An additional risk margin is included to take into account the inherent uncertainty in the central estimate.

If the assessment shows the carrying amount of the liabilities is inadequate, any deficiency is recognised as an expense in the statement of comprehensive income by firstly writing down the deferred acquisition cost. If an additional liability is required, this is recognised in the statement of financial position as an unexpired risk liability.

Notes to the financial statements

for the year ended 30 June 2023

2.4. Unearned premium and unexpired risk liability (continued)

| | 2023 \$'000 | 2022 \$'000 |
|--|------------------|----------------|
| Unearned premium income | 776,529 | 668,953 |
| Unexpired risk liability | 238,500 | 323,471 |
| Premium liability | 1,015,029 | 992,424 |
| (a) Unexpired risk liability | | |
| As at 1 July | 323,471 | 329,920 |
| Recognition of (reduction in)/additional unexpired risk liability in the year | (84,971) | (6,449) |
| As at 30 June | 238,500 | 323,471 |
| (b) Calculation of unexpired risk liability | | |
| Unearned premium liability (A) | 776,529 | 668,953 |
| Central estimate of the present value of expected future cash flows arising from future claims on contracts issued | 903,855 | 889,269 |
| Risk Margin (75% Probability of Sufficiency) | 111,174 | 103,155 |
| Premium liability (B) | 1,015,029 | 992,424 |
| | | |
| Unexpired risk liability (B)-(A) (zero minimum) | 238,500 | 323,471 |

The process for determining the overall risk margin is discussed in Note 2.3.2. As with the outstanding claims, the overall risk margin is intended to achieve a 75% probability (2022: 75%) of adequacy for the premium liability.

Notes to the financial statements

for the year ended 30 June 2023

2.5. Underwriting and other expenses

Overview

The Scheme incurs a range of expenses in providing its services. Details of these expenses are:

| | 2023 \$'000 | 2022 \$'000 |
|---|------------------|------------------|
| Statutory levies: | | |
| State Insurance Regulatory Authority (SIRA) | 278,852 | 249,311 |
| Workers Compensation (Dust Diseases) Authority | 64,304 | 57,916 |
| Department of Primary Industries – Mine Safety Levy | 8,015 | 7,546 |
| Total Statutory levies (a) | 351,171 | 314,773 |
| Service fees (b) | 716,614 | 608,731 |
| Bad debts written off | 50,876 | 37,247 |
| Labour costs | - | 361 |
| Debt collection fees | - | 552 |
| Impairment of trade and other receivables | (6,050) | 2,816 |
| Wage audit fees | 6 | 48 |
| Depreciation & amortisation expense | 33,170 | 49,675 |
| Interest expense on leased liabilities | - | 171 |
| Other | 3,287 | 682 |
| Underwriting and other expenses | 1,149,074 | 1,015,056 |

External audit fees for the audit of the financial statements were incurred by icare in 2023 and are included as part of the service fee. The amount incurred was \$0.9m (2022: \$0.9m)

(a) Statutory levies

In accordance with the *State Insurance and Care Governance Act 2015* on 1 September 2015 structural changes to the NSW Workers Compensation System and related agencies were implemented.

The Act established four discrete agencies:

- Insurance and Care NSW (icare), a single insurance and care service provider;
- State Insurance Regulatory Authority (SIRA), an independent insurance regulator;
- SafeWork NSW, an independent workplace safety regulator; and
- Sporting Injuries Compensation Authority, an entity to manage the Sporting Injuries Compensation Scheme.

Notes to the financial statements

for the year ended 30 June 2023

2.5. Underwriting and other expenses (continued)

The levy paid to SIRA is used to fund its insurance regulatory functions and the operations of Safework NSW.

The dust diseases levy paid to the Workers Compensation (Dust Diseases) Authority (DDA) is used by DDA to fund its operations. Predominately it is used to pay claims costs.

The mine safety levy is paid to support the health & safety regulation of the State's mining workplaces.

(b) Service fees

In accordance with the *State Insurance and Care Governance Act 2015* from 1 September 2015 the Scheme receives services from Insurance and Care NSW (icare). Under the arrangement some of the Scheme's costs are incurred by icare. These services include the provision of staff, claims handling, facilities, scheme agent's remuneration, general business expenses and governance services.

The Scheme's key management personnel are the Board of Directors of icare, the Chief Executive Officer of icare and their direct reports. All transactions with these key management personnel are included in the service fee paid to icare.

2.6. Trade and other receivables

Overview

Receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They include trade and other receivables and are recognised at their amortised cost less impairment losses, which approximates fair value.

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. The Scheme has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

Trade and other receivables are principally amounts owed to the Scheme by policyholders or investment receivables. Unclosed premium receivables are estimated amounts due to the Scheme in relation to business for which the Scheme is on risk but where the policy is not billed to the counterparty at the balance date. Investment receivables are amounts due from investment counterparties in settlement of transactions.

| | 2023 \$'000 | 2022 \$'000 |
|--|------------------|------------------|
| Premiums receivable (i) | 1,404,170 | 1,157,664 |
| Other receivables | 24,789 | 50,905 |
| Investment receivables (refer note 3.2) | 331,274 | 126,533 |
| Prepayments and other assets | - | 1,857 |
| Less: allowance for impairment (refer note 2.6b) | (36,392) | (42,442) |
| Total trade and other receivables | 1,723,841 | 1,294,517 |

Notes to the financial statements

for the year ended 30 June 2023

2.6 Trade and other receivables (continued)

- (i) Employers are able to pay premiums on a lump sum, quarterly instalment basis or a monthly instalment basis.

Purchases and sales of investments are recognised on the trade date – the date on which the Scheme commits to purchase or sell the asset.

(a) Status of trade receivables

Collectability of trade receivables is reviewed on an ongoing basis. Where receivables are outstanding beyond the normal trading terms, management assesses the likelihood of the recovery of these receivables. Individual debts that are known to be uncollectible are written off directly to the Statement of Comprehensive Income when identified.

(b) Allowance for impairment status of receivables

Reconciliation of allowance for impairment – receivables

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Allowance for impairment as at 1 July | 42,442 | 39,626 |
| Increase/(decrease) to allowance for impairment | (6,050) | 2,816 |
| Allowance for impairment as at 30 June | 36,392 | 42,442 |

Notes to the financial statements

for the year ended 30 June 2023

2.6 Trade and other receivables (continued)

Ageing of receivables

Where credit terms have been re-negotiated, the date that the premium debt was incurred remains unchanged. Consequently, ageing of premium debts applies from the date that the debt was incurred and not from the date of renegotiation.

| | Total \$'000 | Past due but not impaired \$'000 | Considered impaired \$'000 |
|-------------------------------|------------------|---|----------------------------------|
| 2023 | | | |
| Within normal terms | 1,204,924 | - | - |
| Less than 3 months overdue | 78,303 | 70,413 | 7,890 |
| 3 months to 6 months overdue | 41,156 | 37,118 | 4,038 |
| Greater than 6 months overdue | 104,576 | 80,112 | 24,464 |
| | 1,428,959 | 187,643 | 36,392 |

| | Total \$'000 | Past due but not impaired \$'000 | Considered impaired \$'000 |
|-------------------------------|------------------|---|----------------------------------|
| 2022 | | | |
| Within normal terms | 943,832 | - | - |
| Less than 3 months overdue | 78,364 | 71,477 | 6,887 |
| 3 months to 6 months overdue | 52,983 | 47,182 | 5,801 |
| Greater than 6 months overdue | 133,390 | 103,636 | 29,754 |
| | 1,208,569 | 222,295 | 42,442 |

Notes to the financial statements

for the year ended 30 June 2023

2.7. Trade and other payables

Overview

Payables represent liabilities for goods and services provided to the Scheme and other amounts. Payables are recognised initially at fair value, usually based on the transaction cost or face value and subsequently at amortised cost which approximates fair value. Short-term payables with no stated interest rate are measured at the original invoice amount where the effect of discounting is immaterial.

| | 2023 \$'000 | 2022 \$'000 |
|------------------------------|----------------|----------------|
| Service fee payable to icare | 77,627 | 62,815 |
| Goods and Services Tax | 71,286 | 51,933 |
| Pay as you go tax payable | 3,710 | 2,628 |
| Accrued expenses | 9,677 | 4,096 |
| Other | 6,464 | 5,700 |
| Total payables | 168,764 | 127,172 |

Details regarding credit risk, liquidity risk and market risk including maturity analysis of above payables are disclosed in Note 4.

3. Investment activities

Overview

The main purpose of the Scheme's investments is to fund claim liabilities. Investment policies are put in place with the intention that the net financial assets outperform the growth in these liabilities.

Investments and other financial assets are designated at fair value through profit or loss.

The fair value of financial assets and financial liabilities is estimated for recognition and measurement or for disclosure purposes.

The fair value of financial instruments traded in active markets (such as publicly traded derivatives, and trading and available-for-sale securities) is based on quoted market prices at the Statement of Financial Position date. The quoted market price used for financial assets held by the Scheme is the current bid price; the appropriate quoted market price for financial liabilities is the current ask price, without any deduction for transaction costs.

The fair value of financial instruments that are not traded in an active market (for example, over-the-counter derivatives) is determined using valuation techniques. The Scheme uses a variety of methods and makes assumptions that are based on market conditions existing at each balance date. The fair value of interest-rate swaps is calculated as the present value of the estimated future cash flows. The fair value of forward exchange contracts is determined using forward exchange market rates at the Statement of Financial Position date.

Notes to the financial statements

for the year ended 30 June 2023

3. Investment activities (continued)

Where the fair values of financial assets and financial liabilities recorded on the Statement of Financial Position cannot be derived from active markets, they are determined using a variety of valuation techniques that include the use of mathematical models. The input to these models is taken from observable markets where possible, but where this is not feasible a degree of judgment is required in establishing fair values. The judgments include considerations of liquidity and model inputs such as correlation and volatility for longer dated derivatives.

Derivatives include interest rate swaps and futures, swaptions, credit default swaps, cross currency swaps and forward foreign currency contracts, and options on interest rates, foreign currencies and equities.

The accounting for subsequent changes in fair value depends on whether the derivative is designated as a hedging instrument, and if so, the nature of the item being hedged. The Scheme designates certain derivatives as either: (1) hedges of the fair value of recognised assets or liabilities or a firm commitment (fair value hedge); or (2) hedges of the cash flows of recognised assets and liabilities and highly probable forecast transactions (cash flow hedges).

Hedging strategies are determined by icare's Investment and Asset Committee (a sub-Committee of the Board of icare), within the investment strategy for the Scheme. Hedging may be conducted at two levels:

- At the overall fund level, where TCorp decides on instruments and transaction parameters. Transactions may be implemented in bond options and swaptions by TCorp and equity options by TCorp appointed investment managers; or
- In underlying portfolios, by appointed investment managers who have discretion to implement hedges within mandate boundaries.

The fair values of any derivative financial instruments used for hedging purposes, if any, are disclosed in Note 3.3.

3.1. Investment income

Overview

Dividends on quoted shares are deemed to accrue when the relevant shareholding becomes ex-dividend/distribution. Differences between the fair values of investments at the end of the reporting period and their fair values at the end of the previous reporting period (or cost of acquisition, if acquired during the reporting period) are recognised as revenue in the Statement of Comprehensive Income.

Notes to the financial statements

for the year ended 30 June 2023

3.1. Investment income (continued)

Fund manager remuneration includes base and incentive fees which are generally paid quarterly.

| | 2023 \$'000 | 2022 \$'000 |
|---|------------------|------------------|
| Net Realised gain/(loss) on sale of investments | (126,976) | (108,666) |
| Net Unrealised gain/(loss) on investments | 380,660 | (1,201,470) |
| Dividends/Distributions | 792,670 | 316,793 |
| Interest | 147,155 | 133,015 |
| Other income | (18,285) | (13,537) |
| Investment income | 1,175,224 | (873,865) |
| Investment management expense | (17,961) | (16,136) |
| Net investment revenue | 1,157,263 | (890,001) |

Notes to the financial statements

for the year ended 30 June 2023

3.2. Investment assets and liabilities

| | 2023 \$'000 | 2022 \$'000 |
|--|-------------------|-------------------|
| Investment assets | | |
| Indexed and interest-bearing securities | 5,658,823 | 4,773,136 |
| Unit trusts | 11,703,561 | 11,308,202 |
| Derivatives | 202,100 | 198,513 |
| Total Investment assets | 17,564,484 | 16,279,851 |
| Investment receivables | | |
| Interest, dividends and other investment income receivable | 26,683 | 28,198 |
| Trade proceeds yet to be settled | 219,756 | 30,113 |
| Margin calls | 84,835 | 68,222 |
| Total Investment receivables (refer note 2.6) | 331,274 | 126,533 |
| Total Investments | 17,895,758 | 16,406,384 |
| Investment liabilities | | |
| Derivatives | 304,867 | 272,648 |
| Investment purchases | 903,484 | 130,470 |
| Total Investment liabilities | 1,208,351 | 403,118 |
| Net Investments | 16,687,407 | 16,003,266 |

Notes to the financial statements

for the year ended 30 June 2023

3.3. Fair value estimation

Overview

The carrying amounts of the Scheme's financial assets and liabilities at the end of the reporting period approximated their fair values as all financial assets and liabilities held were either at fair value at the end of the reporting period ('marked to market') or were short term in nature.

The financial assets and liabilities are classified in accordance with the following fair value measurement hierarchy:

- Level 1 – quoted prices (unadjusted) in active markets for identical assets or liabilities. The fair value of financial instruments traded in active markets (such as trading and available-for-sale securities) is based on quoted market prices at the end of the reporting period. The quoted market price used for financial assets of the Scheme is the current bid price;
- Level 2 – inputs other than quoted prices included in level 1 that are observable for the asset or liability, either directly (as prices) or indirectly (derived from prices). The fair value of financial instruments that are not traded in an active market (for example unit trusts and over-the-counter derivatives) is determined using valuation techniques. A variety of methods are used which include assumptions that are based on market conditions existing at the end of each reporting period. Quoted market prices or dealer quotes for similar instruments are used to estimate fair value for debt securities for disclosure purposes. Evaluations of such securities are based on market data. Vendors utilise evaluated pricing models that vary by asset class and incorporate available trade, bid and other market information and for structured securities, cash flow and when available loan performance data. Other techniques, such as estimated discounted cash flows, are used to determine fair value for the remaining financial instruments. The fair value of interest rate swaps is calculated as the present value of the estimated future cash flows. The fair value of forward exchange contracts is determined using forward exchange market rates at the end of the reporting period. These instruments are included in level 2 and comprise debt instruments and derivative financial instruments; and
- Level 3 – inputs for the assets or liabilities that are not based on observable market data. The fair value of financial instruments that are not based on observable market data (for example unlisted property trusts and infrastructure debt) is determined using valuation techniques. The table below sets out information about significant unobservable inputs used at year end in measuring financial instruments categorised as Level 3 in the fair value hierarchy.

Notes to the financial statements

for the year ended 30 June 2023

3.3. Fair value estimation (continued)

| | 2023 | | | | 2022 | | | |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| | Level 1 \$'000 | Level 2 \$'000 | Level 3 \$'000 | Total \$'000 | Level 1 \$'000 | Level 2 \$'000 | Level 3 \$'000 | Total \$'000 |
| | | | | | | | | |
| Other financial assets | | | | | | | | |
| Indexed and interest-bearing securities | 422 | 5,604,909 | 53,492 | 5,658,823 | 4,581 | 4,713,384 | 55,171 | 4,773,136 |
| Unit Trusts | - | 8,492,090 | 3,211,471 | 11,703,561 | - | 8,934,342 | 2,373,860 | 11,308,202 |
| Derivatives | 6,943 | 195,157 | - | 202,100 | 1,082 | 197,431 | - | 198,513 |
| | 7,365 | 14,292,156 | 3,264,963 | 17,564,484 | 5,663 | 13,845,157 | 2,429,031 | 16,279,851 |
| | | | | | | | | |
| Other financial liabilities | | | | | | | | |
| Derivatives | 10,889 | 293,978 | - | 304,867 | 4,561 | 268,087 | - | 272,648 |

Notes to the financial statements

for the year ended 30 June 2023

3.3 Fair value estimation (continued)

| Type | Description | Valuation technique | Significant unobservable inputs | Range of estimates (weighted avg) for unobservable input | Inter-relationship between significant unobservable inputs and fair value measurement |
|---|--|---|---------------------------------|--|---|
| Unit Trusts | Units in unlisted wholesale property trusts | Adjusted net asset value | Published redemption prices | Lendlease property trusts: 2023: \$1,521 2022: \$1,584 Other property trusts: 2023: \$0.18 - \$1.70 2022: \$0.04 - \$1.91 | An increase in published redemption prices would result in a higher fair value. |
| Unit Trusts | Units in unlisted infrastructure trusts | Adjusted net asset value | Published redemption prices | 2023: \$0.85 - \$1.57 2022: \$0.78-\$1.43 | An increase in published redemption prices would result in a higher fair value. |
| Indexed and Interest Bearing Securities | Private infrastructure debt | Valuations performed by an independent business and debt valuer | Discount rates | 2023: 4.68% - 25.0% 2022: 4.37%- 27.8% | An increase in discount would result in a lower fair value. |
| Unit Trusts | Units in unlisted trust investing in the Opportunistic asset class | Adjusted net asset value | Published redemption prices | 2023: \$0.95 - \$1.08 2022: \$1.01- \$1.05 | An increase in published redemption prices would result in a higher fair value. |

Discount for lack of marketability represents the discount applied to the net asset value or valuation provided by the independent valuer to reflect the lack of marketability or liquidity of the funds/ investments. Management determines these discounts based on its judgement after considering investment-specific factors such as quality of the underlying assets.

Notes to the financial statements

for the year ended 30 June 2023

3.3 Fair value estimation (continued)

Transfers between levels

The Scheme recognises transfers between levels of the fair value hierarchy at the end of the reporting period during which the transfer has occurred. The following table presents the transfers between levels for the year ended 30 June 2023:

| | 2023 \$'000 | 2022 \$'000 |
|-------------------------|------------------|------------------|
| Opening balance | 2,429,031 | 2,531,288 |
| Transfers into Level 3 | 850,088 | 4,959 |
| Purchases of securities | 549,229 | 570,916 |
| Sale of securities | (406,453) | (810,586) |
| Investment gains/(loss) | (156,932) | 132,454 |
| Closing balance | 3,264,963 | 2,429,031 |

3.3.1. Valuation framework

The Scheme has an established control framework with respect to the measurement of fair values. This framework has been outsourced to the Master Custodian who has overall responsibility for independently verifying the results of trading and investment operations and all significant fair value measurements. Specific controls conducted by the outsourced service provider include:

- Verification of observable pricing;
- Re-performance of model valuations;
- A review and approval process for new models and changes to models;
- Quarterly calibration and back testing of models against observed market transactions;
- Analysis and investigation of significant daily valuation movements; and
- Review of significant unobservable inputs, valuation adjustments and significant changes to the fair value measurement of Level 3 instruments compared to previous month.

Notes to the financial statements

for the year ended 30 June 2023

3.3.1. Valuation framework (continued)

Where third-party information, such as broker quotes or pricing services, are used to measure fair value, the outsourced service provider assesses and documents the evidence obtained from the third parties to support the conclusion that such valuations meet the requirements of accounting standards. This includes:

- Verifying that the broker or pricing service is approved by the Master Custodian of the Workers Compensation Insurance Fund (WCIF) for use in pricing the relevant type of financial instrument;
- Understanding how the fair value has been arrived at and the extent to which it represents actual market transactions;
- When prices for similar instruments are used to measure fair value, how these prices have been adjusted to reflect the characteristics of the instrument subject to measurement; and
- Where a number of quotes for the same financial instrument have been obtained, how fair value has been determined using those quotes.

Significant valuation issues are reported to the icare Board.

3.3.2. Financial assets pledged as collateral

The Scheme does not own any collateralized financial assets, apart from cash held in margin accounts with the brokers/counter parties across various markets for exchange traded derivatives (refer Note 3.2) and for over the counter securities.

Margin accounts for exchange traded derivatives are held by the relevant exchange to keep the derivative position open and are adjusted daily based on the underlying derivatives marked to market. For over the counter securities the Scheme pays cash to the counter party where the trade documents stipulated that collateral is required to be paid. This collateral is adjusted as stipulated by the terms of the trade document based on underlying derivatives marked to market.

Where the Scheme holds collateral, this is held only in cash.

As outlined previously the Scheme closes out its positions prior to maturity or settles positions in cash rather than physical delivery.

3.3.3. Master netting or similar agreements

The Scheme enters into derivative transactions under International Swaps and Derivatives Association (ISDA) master netting agreements. In general, under such agreements the amounts owed by each counterparty on a single day in respect of all transactions outstanding in the same currency are aggregated into a single net amount that is payable by one party to the other. In certain circumstances – e.g. when a credit event such as a default occurs, all outstanding transactions under the agreement are terminated, the termination value is assessed and only a single net amount is payable in settlement of all transactions.

The ISDA agreements do not meet the criteria for offsetting in the statement of financial position. This is because the Scheme does not have any currently legally enforceable right to offset recognised amounts, as the right to offset is enforceable only on the occurrence of future events such as a default on the bank loans or other credit events.

Notes to the financial statements

for the year ended 30 June 2023

3.3.4. Derivatives

The use of derivative financial instruments is governed by the Scheme's policies. The Scheme enters into derivative contracts for the purpose of gaining market and/or duration exposure or offsetting existing risk exposures.

The table below shows the fair value of derivative financial instruments, recorded as assets or liabilities, together with their notional amounts. The notional amount, recorded gross, is the amount of a derivative's underlying asset, reference rate or index and is the basis upon which changes in the value of a derivative is measured. The notional amounts are indicative of the exposure of the Scheme to movements in the instrument underlying the derivatives. The notional amounts do not represent the credit risk of the derivative positions that is equal to the fair value.

The fair value amounts reported in the Statement of Financial Position, and the amounts reported in the following tables are the net value of individual swap positions where there is the ability to settle the swaps on a net basis and the Nominal Insurer intends to settle on this basis.

| | Assets \$'000 | Liabilities \$'000 | Notional amount \$'000 |
|------------------------------------|------------------|-----------------------|---------------------------|
| 2023 | | | |
| Interest rate futures | 5,456 | (10,889) | 123,174 |
| Shares futures | 1,487 | - | (734,686) |
| Options: | | | |
| Options on Fixed Income | 1,350 | - | 185,784 |
| Forwards: | | | |
| Forward foreign exchange contracts | 13,348 | (155,522) | 9,482,546 |
| Swaps: | | | |
| Interest rate swaps | 180,459 | (138,456) | 7,952,018 |
| | 202,100 | (304,867) | 17,008,836 |
| 2022 | | | |
| Interest rate futures | 1,072 | (3,355) | 982,829 |
| Shares futures | 9 | (1,206) | 217,681 |
| Options: | | | |
| Options on Fixed Income | 11,751 | - | 360,589 |
| Forwards: | | | |
| Forward foreign exchange contracts | 37,011 | (155,745) | 6,217,820 |
| Swaps: | | | |
| Interest rate swaps | 148,670 | (112,342) | 7,443,413 |
| | 198,513 | (272,648) | 15,222,332 |

Notes to the financial statements

for the year ended 30 June 2023

3.3.5. Involvement with unconsolidated structured entities

The Scheme does not have a controlling interest in any of the unlisted investment funds in which it invests.

These unconsolidated structured entities are included under unit trusts in Note 3.2. The maximum exposure or loss is limited to the net market value of the investment strategy as at 30 June 2023. The net market value of the exposure will change on a daily basis throughout the period and in the subsequent periods will cease once the investments are disposed.

The investments of the Scheme are managed in accordance with the investment mandates with respective underlying investment managers. The investment decisions of the mandate are based on the analysis conducted by the investment manager. The return of the portfolio is exposed to the variability of the performance of the underlying management of these investments.

| Investment Strategy | Net Market Value as at 30 June 2023 \$'000 | Net Market Value as at 30 June 2022 \$'000 |
|--------------------------|---|---|
| | | |
| Equity- Unlisted | 4,480,073 | 4,410,499 |
| Property- Unlisted | 1,432,966 | 1,575,002 |
| Alternatives- Unlisted | 1,035,617 | 1,195,023 |
| Emerging Markets | 444,706 | - |
| Infrastructure- Unlisted | 964,718 | 862,091 |
| Debt- Unlisted | 1,961,341 | 2,231,544 |
| Cash | 881,226 | 1,034,043 |
| Strategic | 502,914 | - |
| Total | 11,703,561 | 11,308,202 |

Notes to the financial statements

for the year ended 30 June 2023

4. Risk Management

Overview

The Scheme applies a consistent and integrated approach to enterprise risk management. The Scheme operates within icare's risk management framework which sets out the approach to managing key risks and meeting strategic objectives. The Risk Management Framework (RMF) is approved annually by the Board.

The icare Board acting for the Nominal Insurer is ultimately accountable for identifying and managing risk, including financial risk. This is done through the establishment of holistic strategies and policies where risk management has been considered.

Key aspects of icare's risk management framework include risk appetite, governance, risk management processes, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. The Scheme's approach is to integrate risk management into the broader management processes of the organisation. It is the Scheme's philosophy to ensure that risk management remains embedded in the business and that the risk makers or risk takers are themselves the risk managers. Specifically, the management of risk must occur at each point in the business management cycle.

The key risk categories used by the Scheme to classify financial risk:

- Insurance risk (note 4.1);
- Market risk (note 4.2);
- Interest rate risk (note 4.3);
- Foreign exchange risk (note 4.4);
- Liquidity risk (note 4.5); and
- Credit risk (note 4.6).

4.1. Insurance Risk

Overview

Insurance risk is the risk of fluctuations in the timing, frequency and severity of insured events and claims settlements, relative to expectations. Key drivers of insurance risk include natural or man-made catastrophic events, pricing of insurance contracts, reserving and insurance claims.

The Nominal Insurer only provides workers compensation insurance to those NSW employers who are not covered by self or specialised insurance arrangements. The wide geographic area, number of employers provided with insurance and variety of industries provided with insurance, reduces the Scheme's risk volatility. Managing insurance risk is part of the Scheme's governance and management philosophy through:

- Detailed review of valuation actuaries, bi-annual actuarial valuation projections and cost drivers to enable early detection of emerging issues and cost pressures;
- Actively monitoring claims and expense patterns to detect increasing expenditure and ensure it is facilitating return to work strategies;
- Designing premium formulas that reflect the cost of injuries in particular industries and for larger employers related to their actual claims costs to encourage employers to reduce injuries and facilitate injured workers to return to work;
- Design of benefits that provide incentives to injured workers to work with the Scheme and employers to encourage a return to work;
- Partnering with regulators including the State Insurance Regulatory Authority (SIRA) to reduce injury rates and detect any fraudulent activities;

Notes to the financial statements

for the year ended 30 June 2023

4.1 Insurance Risk (continued)

- Designing remuneration for Scheme Agents that encourages them to achieve Scheme objectives
- Investment allocation strategies that manage investment risks (refer Note 3 and 4); and
- Actively monitoring and projecting the Scheme's cashflow to ensure premiums are paid and injured worker entitlements are provided in a timely manner.

The nature of the Scheme's insurance operations including the requirement of all employers in NSW to have a policy, the wide geographic/industry spread of risks, the level of Scheme Assets and the ability to amend future premiums, has resulted in the Scheme concluding that reinsurance of Scheme liabilities is not currently appropriate.

4.2. Market risk

Overview

Market risk is the variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market.

The Scheme is exposed to market risk as a result of holding various investments and financial instruments that support the operation of its business.

The Scheme seeks to manage exposure to market risk so as to maximise the long term return of its financial assets in order to meet the Scheme's current and future liabilities. The management of market risk also serves to mitigate the likelihood that the Scheme's investments will be insufficient to meet such liabilities. The Scheme's portfolio of investments is implemented in accordance with its investment strategy and the associated asset allocation. The purpose of the investment strategy is to align a portfolio construction to the Scheme's investment objectives, including achieving a return in excess of the target return specified by icare (above which the investment assets would contribute to long term sufficiency), while reducing the probability of large negative investment returns. The investment strategy and resulting portfolio asset allocation is reviewed by the Board on an annual basis.

The realised asset allocations can deviate from the targeted asset allocation due to:

- Scheme cash flows;
- Fluctuations in market prices; and
- Dynamic asset allocation decisions.

Dynamic asset allocation refers to shorter term shifts away from the targeted asset allocation which are designed to mitigate the impact of market risk mispricing so as to benefit longer term portfolio risk adjusted return. TCorp is responsible for determining and implementing such dynamic asset allocation positions, within pre-approved ranges set by the Board.

The deviations in actual asset allocation relative to target asset allocation at the end of the reporting period were within the agreed tolerance limits for all asset classes.

Notes to the financial statements

for the year ended 30 June 2023

4.2. Market risk (continued)

Based on the asset allocation TCorp appoints investment managers in each asset class, following consultation with icare. Management of the Insurance Fund's assets is allocated to the appointed investment managers. Each investment manager is subject to restrictions in relation to the types of assets in which it may invest, and in relation to the composition of investments within certain asset types. These restrictions are expressed in formalised mandates typically contained in individually negotiated Investment Management Agreements or as described in Information Memoranda (or similar documents) issued by the relevant investment manager where the investment is via a pooled fund. The investment mandates are monitored on a daily basis to ensure that investment managers are compliant with their mandates and relevant agreements.

Each investment manager is responsible for managing security-specific risk using its distinct management style. Each investment manager is also responsible for constructing a portfolio that aims to achieve its own investment objectives while complying with the restrictions and guidelines contained in the mandate or Information Memorandum.

A risk budgeting framework is used to inform the investment strategy and determine an appropriate asset allocation for the Authority. This framework incorporates the underlying risk and return characteristics of the different asset classes the portfolio is invested in and the risks posed by additional factors such as inflation and changing interest rates. Within this framework, a number of risk measures are employed including the frequency of negative returns, the volatility of the investment portfolio relative to the value of the liability and Conditional Value-at-Risk (CVaR) analysis.

TCorp, supported by its asset consultant, conducts the risk budgeting analysis utilising:

- Assumptions regarding the expected level of return, risk and correlations between price and wage inflation, bond yields and returns from different asset classes (for example equities, bonds, property and alternative assets); and
- Assumptions regarding the duration of inflation-linked and other liabilities consistent with those used by the Scheme Actuary.

The analysis incorporates scenario analysis to determine the risk and return of different investment strategies relative to the change in the liabilities over a period. The analysis is primarily used to compare different investment strategies, and then to determine the investment strategy that has the appropriate level of risk, given the risk and return objectives of the Scheme.

The risk budgeting analysis is based on certain simplifying assumptions such as statistical characteristics of asset class returns, volatilities and correlations that may differ from actual outcomes. It is also important to note that the analysis only allows for some economic factors such as inflation and bond yields, which affect the value of the Scheme liabilities. It does not allow for other factors such as the claims loss ratio, claims incidence and recovery rates, which also affect the value of the Scheme liabilities. As such, the analysis may not be accurate in its assessment of the liability.

Notes to the financial statements

for the year ended 30 June 2023

4.2 Market risk (continued)

The CVaR risk measure seeks to estimate the potential investment loss over a given holding period at a specified confidence level. The CVaR methodology is a statistically-defined, probability-based approach to risk assessment that takes into account market volatilities as well as risk diversification by identifying offsetting positions and correlations between financial instruments and markets. The CVaR methodology allows risks to be measured consistently across all markets and financial instruments and to be aggregated into a single risk number.

CVaR is calculated using simulated forward looking expected returns at the 95th percentile confidence level over a 12-month time period. This represents the minimum expected reduction in the value of the Scheme's investment portfolio which has a 5 per cent chance of being exceeded over a one-year period.

In addition to a CVaR measure, the risk budgeting framework is also used to assess the following risk and return characteristics:

- Expected return on the investment portfolio;
- Probability of meeting return targets that incorporate measures of wage inflation; and
- The performance of the investment portfolio under different economic scenarios.

The most recent CVaR analysis was conducted in July 2023 based on the June 2023 financial instruments and is computed via forward looking simulation using a 95 per cent confidence interval and a 3-year holding period.

CVaR is calculated at the balance date and represents an estimate of the loss that can be expected over a 1-year period with a 5 per cent probability that this amount may be exceeded.

Given the Scheme's Statement of financial position at 30 June 2023, the minimum potential loss expected over a 1-year period is \$593.2 million (June 2022: \$530.4 million), with a 5 per cent probability that this minimum may be exceeded.

4.3. Interest rate risk

Overview

Interest rate risk is the risk that the fair value of a financial instrument will fluctuate because of changes in market interest rates. The value of the Scheme's liabilities is also affected by interest rate fluctuations.

4.3.1. Exposure

Interest rate risk arises as a result of the Scheme holding financial instruments which are subject directly or indirectly to changes in value as a result of interest rate fluctuations. Scheme liabilities are similarly subject directly or indirectly to changes in value as a result of interest rate fluctuations.

4.3.2. Risk management objective, policies and processes

The interest rate and inflation risk of the Insurance Fund is managed primarily through its asset allocation and mandate objective setting. The Insurance Fund at 30 June 2023 had a 25 per cent (2022: 25 per cent) allocation to Australian Commonwealth and State government inflation linked bonds to partially mitigate inflation risk of Scheme liabilities.

4.3.3. Quantitative analysis of exposure

The table on the following page summarises the Scheme's exposure to interest rate risks. It includes the Scheme's indexed and interest-bearing financial assets and liabilities at fair values, categorised by the earlier of their contractual re pricing or maturity dates.

Notes to the financial statements

for the year ended 30 June 2023

4.3.3. Quantitative analysis of exposure (continued)

The table does not show all assets and liabilities of the Scheme. Assets and liabilities not shown in the table below are not indexed and interest bearing and are therefore not directly exposed to interest rate risk.

| | Floating interest rate \$'000 | Fixed interest rate maturing in | | | | Total \$'000 |
|--|--|----------------------------------|-----------------------------|---------------------------|---------------------------|------------------|
| | | 3 months or less \$'000 | 4 to 12 months \$'000 | 1 to 5 years \$'000 | Over 5 years \$'000 | |
| 2023 | | | | | | |
| Class | | | | | | |
| Cash | 591,799 | - | - | - | - | 591,799 |
| Money market deposits | 50 | | | | | 50 |
| Indexed and interest- bearing securities | 4,736,942 | - | 13,639 | 169,223 | 739,019 | 5,658,823 |
| Swap assets- FFX | 13,348 | - | - | - | - | 13,348 |
| Interest rate swaps | - | - | 46,120 | 38,943 | 95,396 | 180,459 |
| Options on fixed income | - | - | 95 | 1255 | - | 1,350 |
| Interest rate futures | - | 5,456 | - | - | - | 5,456 |
| Shares futures | - | - | 1,487 | - | - | 1,487 |
| Assets | 5,342,139 | 5,456 | 61,341 | 209,421 | 834,415 | 6,452,772 |
| | | | | | | |
| Interest rate swap | - | - | - | (43,447) | (95,009) | (138,456) |
| Interest rate futures | - | (10,889) | - | - | - | (10,889) |
| Swap liability - FFX | (155,522) | - | - | - | - | (155,522) |
| Liabilities | (155,522) | (10,889) | - | (43,447) | (95,009) | (304,867) |

Notes to the financial statements

for the year ended 30 June 2023

4.3.3. Quantitative analysis of exposure (continued)

| | Floating interest rate \$'000 | Fixed interest rate maturing in | | | | Total \$'000 |
|---|-------------------------------|---------------------------------|-----------------------|---------------------|---------------------|------------------|
| | | 3 months or less \$'000 | 4 to 12 months \$'000 | 1 to 5 years \$'000 | Over 5 years \$'000 | |
| 2022 | | | | | | |
| Class | | | | | | |
| Cash | 513,252 | - | - | - | - | 513,252 |
| Money market deposits | 64,000 | | | | | 64,000 |
| Indexed and interest-bearing securities | 3,946,248 | 10,707 | 22,444 | 144,563 | 649,174 | 4,773,136 |
| Swap assets- FFX | 37,012 | - | - | - | - | 37,012 |
| Interest rate swaps | - | - | 6,019 | 55,304 | 87,346 | 148,669 |
| Options on fixed income | - | 248 | - | 11,503 | - | 11,751 |
| Interest rate futures | - | 1,072 | - | - | - | 1,072 |
| Shares futures | - | - | 9 | - | - | 9 |
| Assets | 4,560,512 | 12,027 | 28,472 | 211,370 | 736,520 | 5,548,901 |
| | | | | | | |
| Interest rate swap | - | - | (2,939) | (47,917) | (61,486) | (112,342) |
| Interest rate futures | - | (3,355) | - | - | - | (3,355) |
| Swap liability - FFX | (155,745) | - | - | - | - | (155,745) |
| Shares futures | - | - | (1,105) | (101) | - | (1,206) |
| Liabilities | (155,745) | (3,355) | (4,044) | (48,018) | (61,486) | (272,648) |

The Scheme's exposure to interest rate risk is considered a component of market risk and is quantified as part of the CVaR analysis discussed under Market Risk.

The Scheme is exposed to interest rate cash flow risk on its floating rate interest bearing securities as interest income earned varies according to prevailing market interest rates.

Notes to the financial statements

for the year ended 30 June 2023

4.4. Foreign exchange risk

Overview

Foreign exchange risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates.

4.4.1. Exposure

The Scheme is exposed to foreign exchange risk as a result of the foreign currency denominated investments held as part of its asset allocation.

4.4.2. Risk management objective, policies and processes

Foreign currency is managed at the total portfolio level.

The primary instruments used to achieve the foreign currency overlay are forward foreign exchange contracts.

4.4.3. Quantitative analysis of exposure

A summary of the Scheme's exposure to foreign exchange risk, including of foreign currency derivatives is shown in the table below:

| | US Dollars \$'000 AUD | Euro \$'000 AUD | Japanese Yen \$'000 AUD | Other Currencies \$'000 AUD | Total \$'000 |
|---|--------------------------------|-----------------------|----------------------------------|--------------------------------------|-----------------|
| 2023 | | | | | |
| International floating rate securities | 11,287 | - | - | 8,990 | 20,277 |
| International bonds | 452,366 | 33,550 | - | 344,697 | 830,613 |
| Cash | 24,735 | 99 | - | 3,842 | 28,676 |
| Foreign currency derivatives (Assets- futures) | 116 | - | - | 48 | 164 |
| Foreign currency derivatives (Liabilities- futures) | (3,952) | (772) | (309) | (533) | (5,566) |
| Swap derivative (Assets) | 17,767 | (247) | 1,968 | 29,304 | 48,792 |
| Swap derivative (Liability) | (106,471) | (14,359) | (22,163) | (48,653) | (191,646) |
| Unit trusts | 9,847 | - | - | - | 9,847 |
| Investment purchases payable | (6,651) | - | - | (815) | (7,466) |
| Foreign exchange exposure position | 399,044 | 18,271 | (20,504) | 336,880 | 733,691 |

Notes to the financial statements

for the year ended 30 June 2023

| | US Dollars \$'000 AUD | Euro \$'000 AUD | Japanese Yen \$'000 AUD | Other Currencies \$'000 AUD | Total \$'000 |
|---|--------------------------------|-----------------------|----------------------------------|--------------------------------------|-----------------|
| 2022 | | | | | |
| International floating rate securities | 44,445 | - | - | 7,802 | 52,247 |
| International bonds | 393,652 | 21,502 | - | 279,690 | 694,844 |
| Cash | 24,381 | 106 | - | 4,249 | 28,736 |
| Foreign currency derivatives (Assets- futures) | 883 | - | 90 | 44 | 1,017 |
| Foreign currency derivatives (Liabilities- futures) | - | (68) | - | (44) | (112) |
| Swap derivative (Assets) | 35,025 | 3,242 | 3,010 | 7,314 | 48,591 |
| Swap derivative (Liability) | (143,901) | (9,536) | (764) | (12,364) | (166,565) |
| Unit trusts | 5,110 | - | - | - | 5,110 |
| Investment purchases payable | (3,924) | - | - | (5,346) | (9,270) |
| Foreign exchange exposure position | 355,671 | 15,246 | 2,336 | 281,345 | 654,598 |

4.5. Liquidity risk

Overview

Liquidity risk is the risk of insufficient liquid assets to meet liabilities as they fall due. The Scheme's liquidity risk arises due to the nature of insurance activities where the timing and amount of cash outflows are uncertain.

The Scheme is exposed to liquidity risk from holding financial assets that may not be readily convertible to cash to meet financial liabilities and claims costs.

4.5.1. Exposure

The financial assets of the Scheme that may not be readily convertible to cash are largely premium receivables (refer Note 2.6) and investments in over-the-counter or thinly traded investments, principally unlisted property trusts and infrastructure debt.

Notes to the financial statements

for the year ended 30 June 2023

4.5.2. Risk management objective, policies and processes

The Scheme maintains adequate liquidity to meet the daily cash requirements for claims payments and other operating costs.

To assist in meeting its liquidity risk management objectives, the Scheme maintains a cash balance and invests most of its assets in investments that are traded in active markets that can be readily liquidated.

The Scheme invests a proportion of its assets in less liquid listed investments or investments that are not traded on active markets and this is strictly controlled in accordance with the asset allocation together with a policy which limits exposure to illiquid investments.

Each investment manager is responsible for cashflow management of the assets that have been mandated to them. That is, each investment manager is responsible for managing settlement liquidity risk. The custodian supplies daily reporting to each investment manager to assist them in this process.

4.5.3. Quantitative analysis of exposure

The financial liabilities of the Scheme comprise cash due to brokers, derivative positions, interest and other payables. The types of financial liabilities of the Scheme were similar at 30 June 2022.

The other Scheme liabilities are either claims related (maturity is disclosed in Note 2.3.4) or are related to insurance operations and have a maturity of less than 12 months.

Cash due to brokers is payable on demand. Interest and other payables are typically settled within 30 days. If the derivative positions are closed out prior to maturity by entering into offsetting transactions, the Scheme settles its derivative obligations in cash rather than physical delivery.

Liability maturity

All of the Scheme's financial liabilities relate to derivatives whose maturity is listed below.

| | Less than 1 month \$'000 | 2 to 12 months \$'000 | Greater than 12 months \$'000 | Total \$'000 |
|-------------|-----------------------------|--------------------------|----------------------------------|-----------------|
| 2023 | | | | |
| Derivatives | 155,522 | 10,889 | 138,456 | 304,867 |
| 2022 | | | | |
| Derivatives | 155,746 | 7,398 | 109,504 | 272,648 |

Notes to the financial statements

for the year ended 30 June 2023

4.6. Credit risk

Overview

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation.

4.6.1. Exposure

Credit risk arises from the Scheme's investments when investment managers trade with various counterparties who are subsequently unable to meet their obligations. The Scheme's main credit risk concentration is spread between cash, indexed and interest-bearing investments and over-the-counter, in-the-money derivatives.

Credit risk also arises from the Scheme's receivables.

Recoveries arise principally where a worker is injured in a motor vehicle accident and is not at fault. The majority of the costs of these claims are recovered from the third party motor vehicle insurers. The credit quality of these recoveries is considered high as these insurers are licensed by the Australian Prudential Regulation Authority, which imposes strict limits on capital adequacy of these insurers. The Scheme's consulting actuaries assess the amount of recovery potential for the Scheme.

4.6.2. Risk management objective, policies and processes

A Credit and Risk Policy ensures that the Scheme has controlled levels of credit concentration. This policy applies at a total Insurance Fund level, with further asset class specific restrictions in investment managers' mandates where applicable. In addition, where possible, collateral arrangements may be implemented to reduce the Scheme's exposure.

The exposure is reported against set guidelines both from an individual managers' compliance and at a total Insurance Fund level. Reporting is provided by the Scheme's custodian and delivered to management for monitoring.

Credit risk arising on financial instruments is mitigated by investing primarily in rated instruments as determined by Standard's and Poor's, Moody's or Fitch. The Insurance Fund minimises its credit risk by monitoring counterparty creditworthiness.

Notes to the financial statements

for the year ended 30 June 2023

4.6.3. Indexed and interest-bearing investments

The majority of the indexed and interest-bearing investments held by the Scheme are held with issuers rated investment grade by Standard and Poor's, Moody's or Fitch. The ratings assigned to the Scheme's indexed and interest-bearing investments at the end of the reporting period were as follows:

| | 2023 \$'000 | 2023 % | 2022 \$'000 | 2022 % |
|----------------|------------------|------------|------------------|------------|
| AAA/aaa | 3,845,576 | 68 | 3,333,765 | 70 |
| AA/Aa | 377,970 | 7 | 674,230 | 14 |
| A/A | 706,879 | 12 | 126,925 | 3 |
| BBB | 276,590 | 5 | 194,797 | 4 |
| BB | 206,554 | 4 | 185,294 | 4 |
| Rated below BB | 245,254 | 4 | 258,125 | 5 |
| Total | 5,658,823 | 100 | 4,773,136 | 100 |

The Scheme's maximum credit risk exposure at balance date in relation to each class of recognised financial asset, other than derivative financial instruments, is the carrying amount of those assets as indicated in the Statement of Financial Position.

In relation to over the counter derivative financial instruments, credit risk arises from the potential failure of counterparties to meet their obligations under the contract or arrangement.

Notes to the financial statements

for the year ended 30 June 2023

5. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards.

5.1. Cash and cash equivalents

Overview

Cash and cash equivalents include cash on hand, deposits held at call with financial institutions and bank overdrafts that are repayable on demand.

The cashflow statement reflects actual cashflow movements in the fund and not the movements in the underlying investment portfolios within the fund.

The Scheme holds short-term term deposits with major Australian Banks as security for the payment of premiums by large employers who participate in the optional alternative premium method commonly known as the Retro-Paid Loss Premium. These term-deposits are not included in cash and cash equivalents. Instead they are included in Prepayments and Other Assets as upon the payment of all potential premium debts or when the security is in excess of the amount of maximum unpaid premium, the security is returned to the employer. (Refer to Note 5.4).

The Scheme includes as operating cash flows, the purchase and sale of financial assets as premiums less claims costs paid to date are invested to meet future workers compensation claim costs.

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Money Market Deposits | 50 | 64,000 |
| Cash at bank | 591,799 | 513,252 |
| Total cash and cash equivalents | 591,849 | 577,252 |

Notes to the financial statements

for the year ended 30 June 2023

5.1. Cash and cash equivalents (continued)

Reconciliation of Net cash provided by/(used in) operating activities to Net result

| | 2023 \$'000 | 2022 \$'000 |
|---|------------------|------------------|
| Net cash flows from operating activities | 14,597 | (86,164) |
| Amortisation expense | (33,170) | (49,674) |
| Assets written off/impairment | (83) | (211) |
| (Increase)/decrease in actuarially assessed claim liabilities | (1,414,751) | 427,526 |
| Increase in unearned premiums | (107,576) | (51,433) |
| Decrease in unexpired risk liability | 84,971 | 6,449 |
| Net investment purchases/(sales) | 1,284,633 | (1,248,374) |
| Increase in receivables | 475,192 | 84,335 |
| Decrease in payables | (846,825) | (96,958) |
| Decrease in Security deposits payable | 3,995 | 13,377 |
| Decrease in Right of use asset and liability | - | 8,163 |
| Net result | (539,017) | (992,964) |

Interest rate risk exposure

Details of the Scheme's exposure to interest rate changes on bank overdraft are set out in Note 4.3.

Fair value disclosures

The carrying amount of the Scheme's borrowings approximates their fair value.

Bank overdraft

The bank overdraft may be drawn at any time and is non-interest bearing.

Notes to the financial statements

for the year ended 30 June 2023

5.2. Intangible assets

Overview

The Scheme recognises intangible assets only if it is probable that future economic benefits will flow to the Scheme and the cost of the asset can be measured reliably. Intangible assets are measured initially at cost. Where an asset is acquired at no or nominal cost, the cost is its fair value as at the date of acquisition.

The capitalisation threshold for intangible assets is one hundred thousand dollars and above (including direct allocation of personnel service costs).

All research costs are expensed. Development costs are only capitalised when certain criteria are met.

The useful lives of intangible assets are assessed to be finite. The Scheme charges amortisation on intangible assets using a straight-line method over a period of five years.

Intangible assets are subsequently measured at fair value only if there is an active market. As there is no active market for the Scheme's intangible assets, the assets are carried at cost less any accumulated amortisation and impairment losses.

Intangible assets are tested for impairment where an indicator of impairment exists. If the recoverable amount is less than its carrying amount, the carrying amount is reduced to the recoverable amount and the reduction is recognised as an impairment loss.

| | At 30 June 2023 - fair value \$'000 | At 30 June 2022 - fair value \$'000 |
|---|--|--|
| Software WIP | | |
| Cost (gross carrying amount) | - | 422 |
| Accumulated amortisation and impairment | - | - |
| Net carrying amount | - | 422 |
| Computer software | | |
| Cost (gross carrying amount) | 201,017 | 200,678 |
| Accumulated amortisation and impairment | (184,786) | (151,616) |
| Net carrying amount | 16,231 | 49,062 |
| Total | 16,231 | 49,484 |

Notes to the financial statements

for the year ended 30 June 2023

5.2. Intangible assets (continued)

Reconciliation

A reconciliation of the carrying amount of each class of intangible assets at the beginning and end of the current and previous reporting periods is set out below:

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Software WIP | | |
| Net carrying amount at start of year | 422 | 381 |
| Disposals | (83) | - |
| Additions | - | 6,520 |
| Transfers from Software WIP | (339) | (6,479) |
| Net carrying amount at end of year | 0 | 422 |
| Computer software | | |
| Net carrying amount at start of year | 49,062 | 91,371 |
| Disposals | - | (760) |
| Write back of depreciation on disposal | - | 549 |
| Transfers from Software WIP | 339 | 6,479 |
| Amortisation expense | (33,170) | (48,577) |
| Net carrying amount at end of year | 16,231 | 49,062 |

5.3. Commitments

Overview

As at the 30 June 2023 the Scheme was required to contribute \$291.9 million to the Workers Compensation Operational Fund to fund the State Insurance Regulatory Authority and Safework NSW. (2022: \$290.3 million) in monthly installments by 30th June 2024. SIRA have advised this number may change as they finalise their funding requirements.

As at the 30 June 2023 the Scheme was required to contribute \$60.7 million (2022: \$56.5 million) to the Workers Compensation Dust Diseases Authority in monthly installments by 30th June 2024.

As at the 30 June 2023 the Scheme was required to contribute \$7.9 million (2022: \$8.0 million) to the NSW Department of Primary Industries for the Mine Safety Levy in four (4) equal quarterly installments by 30 June 2024.

Notes to the financial statements

for the year ended 30 June 2023

5.4. Security deposits and bank guarantees

Since 30 June 2009, large employers may apply to have their workers compensation premium calculated under an alternative premium method, called the Retro-Paid Loss Premium Method (RPL). The RPL methodology was amended at 30 June 2016 and renamed Loss Prevention and Recovery (LPR). This methodology change gave employer groups the option of providing security or the payment of a Renewal Premium adjustment (RPA).

Employers are qualified to participate in the Schemes providing they meet specified work health and safety, injury management and financial criteria. Under both methodologies employers pay a deposit premium for the insured period, with subsequent adjustments made over the next three to four years to reflect the actual cost of claims incurred plus a contribution to those costs for very high value claims that are shared across all employers in the group.

Under section 172A of the *Workers Compensation Act 1987*, the Scheme administers security deposits, bank guarantees and securities lodged by employers who elect to participate in the RPL Premium Method or chose the security option of the LPR Premium method.

As at 30 June 2023, the Scheme held deposits of \$68.8 million (2022: \$72.8 million) and bank guarantees of \$255 million (2022: \$291 million). These deposits are held in trust for payment of their workers compensation premium liability.

Earnings on funds deposited with the Scheme for this purpose are paid directly to the employer group that lodged the Security Deposit provided that the security held meets the security requirements of the employer group.

5.5. Capital management

Capital management is an integral part of icare's risk management framework. One of the key objectives of the Scheme is to have sufficient capital to meet its obligations to its participants, even under adverse conditions.

icare's Capital Management Policy has been reviewed and updated. The capital management policy uses a composite of measures that include the Insurance Ratio. The Insurance Ratio is the ratio of scheme assets to scheme liabilities, where the scheme liabilities allow for the time value of money that is reflective of the scheme's investments. The Insurance Ratio is the same as the "Economic Funding Ratio" recommended by the McDougall Review for icare to adopt for capital management as it is "a more realistic appraisal" of the financial sustainability. icare has renamed the ratio to Insurance Ratio to avoid confusion with the Accounting Funding Ratio. In addition to the Insurance Ratio, the Accounting Funding Ratio and operational cashflows as well as their trajectory over future years is considered under the Capital Management Policy.

The Board of icare set a Capital Management Policy which defines a Target Operating Zone of the Insurance Ratio for the Scheme.

To determine the Scheme's Target Operating Zone, consideration was given to the following:

- The unique nature of the business from various perspectives - internal (financial and operational) and external (economic and political);
- The liabilities of the Scheme are not included in the NSW Government's Statement of financial position and there is no explicit Government guarantee to cover any funding shortfall;

Notes to the financial statements

for the year ended 30 June 2023

5.5. Capital management (continued)

- The NI's strategic objectives and the risks of not achieving them; and
- The underlying uncertainty of the financials of the Scheme and a capital position that ensured a higher than 96.7% probability of coverage in a hypothetical runoff portfolio.

The Board of icare has set the Target Operating Zone to achieve this probability of coverage as an Insurance Ratio of 130% to 160%. The Insurance Ratio as at 30 June 2023 is 100% (2022: 102%) and below the Target Operating Zone. The Capital Management Policy details actions required when the Insurance Ratio falls outside of the Target Operating Zone. Management is executing the Nominal Insurer Improvement Program to lift the performance of the NI, a new Claims Service Provider panel and changing premiums to bring the Scheme's Insurance Ratio into the Target Operating Zone. Premiums will increase by an average 8% over each of the next 3 years.

The Capital Management Framework is reviewed annually by Management or as directed by the Board or the Audit Committee (AC) of the Board. Any recommendations for change are endorsed by the AC and approved by the Board.

5.6. Post balance date events

The Scheme has not identified any subsequent events that would require the financial statements or other disclosures to be adjusted.

END OF AUDITED FINANCIAL STATEMENTS

icare

NSW Workers
Insurance Scheme

- **Insurance for NSW**

HBCF

Lifetime Care

Dust Diseases Care

Sporting Injuries
Compensation
Authority

Insurance for NSW

Insurance for NSW Financial statements

for the year ended 30 June 2023

Contents

| | |
|---|-----|
| Statement by the board of directors | 101 |
| Independent Auditor's Report | 102 |
| Statement of comprehensive income | 106 |
| Statement of financial position | 107 |
| Statement of changes in equity | 108 |
| Statement of cash flows | 109 |

Notes to the financial statements

| | |
|--|------------|
| 1. Overview | 110 |
| 1.1. About the Corporation | 110 |
| 1.2. About this report | 110 |
| 1.3. Fund information | 115 |
| 2. Underwriting activities | 121 |
| 2.1. Revenue | 121 |
| 2.2. Net Claims expense | 122 |
| 2.3. Net Outstanding claims liabilities | 127 |
| 3. Investment activities | 144 |
| 3.1. Investment income | 145 |
| 3.2. Investment assets | 145 |
| 3.3. Fair value estimation | 146 |
| 4. Risk Management | 147 |
| 4.1. Insurance Risk | 149 |
| 4.2. Market risk | 149 |
| 4.3. Interest rate risk | 150 |
| 4.4. Foreign Currency risk | 150 |
| 4.5. Other price risk | 151 |
| 4.6. Liquidity risk | 152 |
| 4.7. Credit risk | 153 |
| 5. Other | 154 |
| 5.1. Cash and cash equivalents | 154 |
| 5.2. Grants from/(to) the Crown | 155 |
| 5.3. Budget review | 156 |
| 5.4. Funding Accumulated deficit in HBCF | 159 |
| 5.5. Post balance day events | 159 |

Statement by the board of directors

for the year ended 30 June 2023

NSW Self Insurance Corporation

Statement under Section 7.6 Government Sector Finance Act 2018

Pursuant to section 7.6(4) of the *Government Sector Finance Act 2018* ("the Act"), in the opinion of the Board of Directors we state that these financial statements:

- have been prepared in accordance with the Australian Accounting Standards and the applicable requirements of the Act, the *Government Sector Finance Regulation 2018* and the Treasurer's directions, and
- present fairly the NSW Self Insurance Corporation's financial position, financial performance and cash flows.

Signed on behalf of the Board of Directors of Insurance and Care NSW.



John Robertson
Chairman
Insurance and Care NSW
25 September 2023



Richard Harding
Chief Executive Officer and
Managing Director
NSW Self Insurance Corporation and
Insurance and Care NSW
25 September 2023



INDEPENDENT AUDITOR'S REPORT

NSW Self Insurance Corporation

To Members of the New South Wales Parliament

Opinion

I have audited the accompanying financial statements of the NSW Self Insurance Corporation (the Corporation), which comprise the statement by the board of directors, the statement of comprehensive income for the year ended 30 June 2023, the statement of financial position as at 30 June 2023, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards and the applicable financial reporting requirements of the *Government Sector Finance Act 2018* (GSF Act), the *Government Sector Finance Regulation 2018* (GSF Regulation) and the Treasurer's Directions
- present fairly the Corporation's financial position, financial performance and cash flows.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of the Corporation in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Key Audit Matters

Key audit matters are those matters that, in my professional judgement, were of most significance in my audit of the financial statements for the year ended 30 June 2023. These matters were addressed in the context of my audit of the financial statements as a whole, and in forming my opinion thereon, I do not provide a separate opinion on these matters.

| Key Audit Matter | How my audit addressed the matter |
|---|--|
| <p>Valuation of outstanding claims liability</p> <p>At 30 June 2023, the Corporation recorded an outstanding claims liability balance of \$17.3 billion. The valuation of the outstanding claims liability involves significant judgement in determining the timing and value of expected future payments for claims incurred and related costs to settle the claims. In determining the valuation of the liabilities, the Corporation engages actuarial specialists to model and develop assumptions to estimate the outstanding claims liability.</p> <p>I considered this to be a key audit matter because of the:</p> <ul style="list-style-type: none"> • financial significance of the outstanding claims liability • degree of judgement in developing assumptions and the complexity of valuation models. The key inputs and judgements involved in estimating the outstanding claim liability include: <ul style="list-style-type: none"> – discount rates – assumed rates of inflation – assumptions as to the timing of reported claim payments – assumptions over the number and size of claims incurred but not reported – assumptions over the future costs of claims handling expenses – assumptions over the reliability of the claim experience to inform future experience – assumptions that estimate the extent of future psychological claims, the incidence and cost of future child abuse and medical indemnity claims, and the development of medical discharge claims for New South Wales Police Force employees – assumptions used to estimate the impact of individually significant events such as floods, and the probability of the recovery of reinsurance claims – assumptions to reflect the relative uncertainty of the environment the Corporation operates in, including the building cycle for the Home Building Compensation Fund – the allowance for risk in estimating future cash flows, including a risk margin for the Home Building Compensation Fund and Construction Risk Insurance Fund. | <p>Key audit procedures included the following:</p> <ul style="list-style-type: none"> • with the assistance of an actuarial specialist: <ul style="list-style-type: none"> – evaluated the competence, capabilities and objectivity of the Corporation's actuaries – gained an understanding of the work of the Corporation's actuaries and evaluated the appropriateness of their work, including their models – assessed the valuation methods and approach used by the Corporation's actuaries against the requirements of accounting standards and consistency with industry practice and the underlying claims exposure – assessed the assumption setting process, including data on the Corporation's statutory obligations to policyholders/beneficiaries and claims payment information used as inputs into the valuation models – assessed the data used by the Corporations' actuaries to derive the economic assumptions particularly inflation – assessed the results of experience investigations carried out by the Corporation's actuaries to determine how they inform the assumptions adopted, with specific emphasis on the trends in incidence and claim cost for psychological claims, child abuse claims, medical indemnity claims, medical discharge claims for New South Wales Police Force employees, incurred but not reported claims for events losses, and changes to the building cycle – performed an overall assessment of the valuation methodology, key assumptions and models used to derive the valuation of the outstanding claims liabilities • evaluated the judgement applied in recognising reinsurance recoveries • assessed the adequacy of the related financial statement disclosures against the requirements of applicable Australian Accounting Standards. |

| Key Audit Matter | How my audit addressed the matter |
|--|--|
| <p>The level of judgement means that the valuation of the outstanding claims liability may change significantly and unexpectedly due to changes in assumptions.</p> <p>Details on the valuation techniques, inputs and assumptions are disclosed in Note 2.3.</p> | |
| Outsourced claims activities | |
| <p>For the year ended 30 June 2023, the Corporation outsourced a substantial component of the end-to-end claims management and payment process to external claim managers.</p> <p>Claim managers process the Corporation's workers compensation and general lines claims, including retaining the historical claim data provided to the Corporation's actuaries for the valuation of the outstanding claim liabilities.</p> <p>Claim managers provide monthly and annual returns, which form the basis of accounting entries in the Corporation's financial reporting systems. The Corporation also obtains service organisation controls reports where claim managers respond to risks and control objectives provided by icare management on behalf of the Corporation.</p> <p>I considered this to be a key audit matter because the claim managers' control environment is responsible for a material component of the reported claims expense and the policyholder data used in the calculation of the Corporation's outstanding claim liability.</p> | <p>Key audit procedures included the following:</p> <ul style="list-style-type: none"> • tested the reconciliation of the annual claim manager returns to the Corporation's financial reporting systems at 30 June 2023 • with reference to Australian Auditing Standard ASA 402 Auditing Considerations Relating to an Entity Using a Service Organisation: <ul style="list-style-type: none"> – obtained an understanding of the services provided by claim managers and the internal controls relevant to the Corporation's financial statements – tested key controls over financial reporting within the claim managers' control environment – tested the completeness of the claim managers data and vouched a sample of key claim fields to supporting evidence – tested the reconciliation between the cost of claims on the annual return to the claim information submitted to the claim database for use by the Corporation's actuaries. |

The Board's Responsibilities for the Financial Statements

The Board of Directors of Insurance and Care NSW, acting for the Corporation, are responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, the GSF Act, GSF Regulations and Treasurer's Directions. The Board of Directors' responsibility also includes such internal control as the Board of Directors determines is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors are responsible for assessing the Corporation's ability to continue as a going concern, disclosing as applicable matters related to going concern, and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar6.pdf . The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Corporation carried out its activities effectively, efficiently and economically
- about the assumptions used in formulating the budget figures disclosed in the financial statements
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.



David Daniels
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

29 September 2023
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|--|------------|--------------------|--------------------|
| Gross written premium and contributions | | 2,766,561 | 2,180,738 |
| Unearned premium and contribution movement | | (185,972) | (171,138) |
| Net earned premium & contributions | | 2,580,589 | 2,009,600 |
| Outwards reinsurance expense | 2.1 | (29,771) | (21,828) |
| Gross Earned premium and contributions net of reinsurance (a) | 2.1 | 2,550,818 | 1,987,772 |
| Gross claims expenses | 2.2 | (4,758,349) | (3,958,821) |
| Recoveries revenue | 2.2 | 104,851 | 256,659 |
| Acquisition costs | 2.2 | (7,206) | (9,333) |
| Unexpired risk liability expense | 2.3.7.2 | 16,264 | 69,342 |
| Net Claims expense (b) | | (4,644,440) | (3,642,153) |
| Underwriting and other expenses (c) | 2.3.9 | (380,362) | (326,826) |
| Underwriting result (a+b+c) | | (2,473,217) | (1,981,207) |
| Agency performance adjustments | 2.1 | 185,378 | 153,574 |
| Investment revenue | 3.1 | 1,530,851 | (649,657) |
| Other revenue | | 962 | 132 |
| Insurance result | | (756,793) | (2,477,158) |
| Grants from the Crown | 5.2 | 736,967 | 1,927,672 |
| Net Result | | (19,826) | (549,486) |
| Other comprehensive income | | - | - |
| Total comprehensive income | | (19,826) | (549,486) |

The accompanying notes form part of these financial statements.

Statement of financial position

as at 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|--------------------------------|---------|-------------------|-------------------|
| ASSETS | | | |
| Cash and cash equivalents | 5.1 | 997,709 | 2,188,422 |
| Investments | 3.2 | 16,874,056 | 13,452,855 |
| Trade and other receivables | 2.3.10 | 1,232,360 | 954,392 |
| Total Assets | | 19,104,125 | 16,595,669 |
| | | | |
| LIABILITIES | | | |
| Trade and other payables | 2.3.11 | 135,563 | 123,622 |
| Unearned premiums | 2.3.7.1 | 1,001,203 | 769,036 |
| Outstanding claims liabilities | 2.3.1 | 17,346,998 | 15,046,560 |
| Unexpired risk liability | 2.3.7.2 | 322,229 | 338,493 |
| Total Liabilities | | 18,805,993 | 16,277,711 |
| | | | |
| Net Assets | | 298,132 | 317,958 |
| | | | |
| EQUITY | | | |
| Accumulated funds | | 298,132 | 317,958 |
| Total Equity | | 298,132 | 317,958 |

The accompanying notes form part of these financial statements.

Statement of changes in equity

for the year ended 30 June 2023

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Accumulated funds | | |
| Balance at beginning of year | 317,958 | 867,444 |
| Net Result for the year | (19,826) | (549,486) |
| | | |
| Transfers with owners in their capacity as owners | - | - |
| | | |
| Balance at 30 June | 298,132 | 317,958 |

The accompanying notes form part of these financial statements.

Statement of cash flows

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|---|------------|--------------------|--------------------|
| CASH FLOWS FROM OPERATING ACTIVITIES | | | |
| Premiums & contributions received | | 2,957,307 | 2,250,708 |
| Claims paid | | (2,458,695) | (2,095,732) |
| Recoveries received | | 34,845 | 33,002 |
| Total Premiums/contributions less claims | | 533,457 | 187,978 |
| Receipts | | | |
| Investment income | | 662,152 | 612,817 |
| Interest received | | 29,651 | 1,938 |
| Grants from the Crown | 5.2 | 696,672 | 1,913,523 |
| Other income | | 962 | 132 |
| Total Receipts | | 1,389,437 | 2,528,410 |
| Payments | | | |
| Purchases of investments | | (2,582,152) | (726,409) |
| Service fees paid | | (277,389) | (225,835) |
| Other payments | | (254,066) | (151,990) |
| Total Payments | | (3,113,607) | (1,104,234) |
| Net cash flows from operating activities | 5.1 | (1,190,713) | 1,612,154 |
| CASH FLOWS FROM INVESTING ACTIVITIES | | | |
| Proceeds from sale of property, plant and equipment | | - | - |
| Purchase of PPE & Intangible Assets | | - | - |
| Net cash flows from investing activities | | - | - |
| NET INCREASE / (DECREASE) IN CASH | | (1,190,713) | 1,612,154 |
| Opening cash and cash equivalents | | 2,188,422 | 576,268 |
| CLOSING CASH AND CASH EQUIVALENTS | 5.1 | 997,709 | 2,188,422 |

The accompanying notes form part of these financial statements.

Notes to the financial statements

for the year ended 30 June 2023

1. Overview

1.1. About the Corporation

The NSW Self Insurance Corporation (SI) operates under the *NSW Self Insurance Corporation Act 2004*, the *Government Sector Finance Act 2018*, the *Government Sector Finance Regulation 2018* and the Treasurer's Directions. The reporting entity is consolidated as part of the NSW Total State Sector Accounts. SI is a not-for-profit entity.

SI is a statutory entity that provides self-insurance coverage for most of the general NSW government sector and a number of State owned corporations that have elected to join the scheme. SI also provides home warranty insurance outside the NSW public sector and principal arranged insurance for major capital projects undertaken by or on behalf of the State.

Insurance and Care NSW (icare) was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015*. Its functions include the monitoring of performance of the insurance or compensation schemes in respect of which it provides services. SI is one such scheme.

The financial statements for the year ended 30 June 2023 have been authorised for issue by the Chairman of the Board of icare and the Chief Executive Officer and Managing Director of SI on behalf of the Board of Directors of icare on 25 September 2023.

1.2. About this report

This Financial Report is an aggregation of the Schemes (Funds) that comprise the SI. (Refer to Note 1.3).

The Financial Report includes the four primary statements, namely the statement of comprehensive income (which comprises net result and other comprehensive income), statement of financial position, statement of changes in equity and statement of cash flows as well as associated notes as required by Australian Accounting Standards. Disclosures have been grouped into the following categories in order to assist users in their understanding of the financial statements:

1. **Overview** contains information that impacts the Financial Report as a whole.
2. **Underwriting activities** brings together results and statement of financial position disclosures relevant to SI's operations.
3. **Investment activities** includes results and statement of financial position disclosures relevant to SI's investments.
4. **Risk management** provides commentary on SI's exposure to various financial and capital risks, explaining the potential impact on the results and statement of financial position and how SI manages these risks.
5. **Other** includes additional disclosures required in order to comply with Australian Accounting Standards.

Notes to the financial statements

for the year ended 30 June 2023

1.2 About this report (continued)

Where applicable within each note, disclosures are further analysed as follows:

- **Overview** provides some context to assist users in understanding the disclosures and the accounting policies relevant to an understanding of the numbers;
- **Disclosures** (both numbers and commentary) provides analysis of balances as required by Australian Accounting Standards; and
- **Critical accounting judgements and estimates** explains the key estimates and judgements applied by SI in determining the numbers.

The notes include information which the directors believe is required to understand the financial statements and is material and relevant to the operations, statement of financial position and results of SI.

1.2.1. Management of claims and insurance underwriting business

SI uses an outsourced model for the management of claims and underwriting business. The claims and underwriting management contracts were awarded to the service providers following a public tender.

The claims managers and insurance agents receive a management fee from icare which includes an incentive structure for their services.

1.2.2. Basis of preparation

SI's financial statements are general purpose financial statements which have been prepared on an accrual basis in accordance with:

- Applicable Australian Accounting Standards (which include Australian Accounting Interpretations); and
- The Government Sector Finance Act 2018, the Government Sector Finance Regulation 2018 and the Treasurer's Directions

These financial statements have been presented on a liquidity basis following receipt of an exemption from TPG 23-04 by NSW Treasury that statements are presented on a current and non-current basis.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency.

1.2.3. Statement of compliance

SI's financial statements and notes comply with Australian Accounting Standards, which include Australian Accounting Interpretations.

1.2.4. Going concern basis

These financial statements have been prepared on a going concern basis.

1.2.5. Use of estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses.

Judgements, key assumptions and estimations management has made are disclosed in the relevant notes to the financial statements.

Notes to the financial statements

for the year ended 30 June 2023

1.2.5. Use of estimates and judgements (continued)

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised. Actual results may differ from these estimates.

In particular, information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in the following notes:

- Note 2.3 – Outstanding Claims liability;
- Note 2.3.7- Unearned premiums and unexpired risk liability.and
- Note 3 & 4 – Investment Activities & Risk Management

1.2.6. Taxation

SI is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

Income, expenses, and assets are recognised net of the amount of GST, except that:

- the amount of GST incurred by SI as a purchaser that is not recoverable from the Australian Taxation Office is recognised as part of an item of expense or as part of the cost of acquisition of an asset; and
- receivables and payables are stated with the amount of GST included.

Cash flows are included in the statement of cash flows on a gross basis. The GST components of cash flows arising from investing and financing activities which are receivable from, or payable to, the Australian Taxation Office are classified as operating cash flows.

1.2.7. Comparative information

Except where an Australian Accounting Standard permits or requires otherwise comparative information is disclosed in respect of the previous reporting period for all amounts reported in the financial statements.

1.2.8. Accounting Standards issued but not yet effective

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2023. The following are new Australian Accounting Standards or amendments which have been issued but are not yet effective and are not expected to have a material impact on the financial performance or position of SI:

- AASB 2021-2 Amendments to Australian Accounting Standards – Disclosure of Accounting Policies and Definition of Accounting Estimates
- AASB 2022-1 Amendments to Australian Accounting Standards – Initial Application of AASB 17 and AASB 9 – Comparative Information
- AASB 2022-5 Amendments to Australian Accounting Standards – Lease Liability in a Sale and Leaseback
- AASB 2022-6 Amendments to Australian Accounting Standards – Non-current Liabilities with Covenants
- AASB 2022-7 Editorial Corrections to Australian Accounting Standards and Repeal of Superseded and Redundant Standards
- AASB 2022-10 Amendments to Australian Accounting Standards – Fair Value Measurement of Non-Financial Assets of Not-for-Profit Public Sector Entities

Notes to the financial statements

for the year ended 30 June 2023

1.2.8 Accounting Standards issued but not yet effective (continued)

New accounting standards and interpretations

AASB 17 Insurance Contracts ("AASB 17") was issued in June 2017 and represents a fundamental change to the accounting treatment for insurance contracts. AASB 17 incorporates IFRS 17, which seeks to harmonise the accounting treatment for insurance contracts globally. This standard establishes new accounting principles for the recognition, measurement, presentation, and disclosure of insurance contracts issued and reinsurance contracts held.

Australian Accounting Standard AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector was issued in December 2022 and amends AASB 17 to include modifications that apply to public sector entities.

AASB 17 is effective for public sector insurers from 1 July 2026. AASB 17 will replace current accounting standards in Australia, AASB 4 (Insurance Contracts), AASB 1023 (General Insurance Contracts) and AASB 1038 (Life Insurance Contracts).

AASB 17 applies to insurance arrangements (including reinsurance contracts) issued and reinsurance contracts held. The public sector operates both arrangements where there are insurance policies issued and arrangements where, through legislation or regulation, that insurance risk may transfer where no policy or contract has been issued but one is implied through legislation or other rights and obligations.

AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector makes public-sector-specific modifications to AASB 17 for application to annual periods beginning on or after 1 July 2026, with earlier application permitted.

AASB 17 6.1 and Appendix E (Australian implementation guidance for public sector entities) provides guidance to assess whether public sector arrangements would meet the definition of an insurance contract under the standard

The main modifications to AASB 17 include providing public sector entities with:

- (a) pre-requisites, indicators and other considerations that need to be judged to identify arrangements that fall within the scope of AASB 17 in a public sector context;
- (b) an exemption from sub-grouping onerous versus non-onerous contracts at initial recognition;
- (c) an exemption from sub-grouping contracts issued no more than a year apart;
- (d) an amendment to the initial recognition requirements so that they do not depend on when contracts become onerous; and
- (e) an accounting policy choice to measure liabilities for remaining coverage applying the premium allocation approach.

AASB 17 is expected to only be applicable to the HBCF and CRIF funds within SI. The first applicable reporting period for the impacted funds will be for 30 June 2027, with comparative period for the year ending 30 June 2026 restated on a AASB 17 basis. AASB 17 will be applied retrospectively to all the insurance contracts on transition.

Whilst the standard does not change the economics of the insurance business, the standard will impact the applicable fund's profit and loss, mostly through Risk Adjustments, Discounting and Onerous Contracts.

The relevant key areas of consideration under AASB 17 Insurance Contracts are set out below:

Notes to the financial statements

for the year ended 30 June 2023

1.2.8 Accounting Standards issued but not yet effective (continued)

Risk Adjustment:

- The measurement of insurance contract liabilities will include a risk adjustment which replaces the risk margin under AASB 1023. The risk margin under AASB 1023 reflects the inherent uncertainty in the net discounted central estimate, whereas the risk margin adjustment under AASB 17 is defined as the compensation required for bearing the uncertainty that arises from non-financial risk.
- The risk adjustment is expected to be calculated using a confidence interval approach, leveraging the historical methodology for risk margin calculation, modified to exclude financial risks.
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Discounting:

- AASB 1023 requires the net central estimate of outstanding claims to be discounted using risk-free rates. AASB 17 requires estimates of future cash flows to be discounted to reflect the time value of money and the financial risks related to those cash flows but does not prescribe a methodology for determining the discount rates used.
- It is expected that SI will apply a “bottom-up approach” which requires the use of risk-free rates adjusted to reflect the illiquidity characteristics of the insurance contracts, which will result in higher discount rates relative to current requirements
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Contract Boundary:

- The contract boundary for an insurance contract in AASB 17 is the period over which the insurer has the right to premiums and the obligation to provide insurance services to policyholders.
- The contract boundary for a portfolio of insurance contracts ends where an insurer has the practical ability to reassess the risks of the portfolio that contains the contract and can reset premiums/benefits to reflect that risk. Additionally, that contract boundary only ends if those premiums charged by the insurer do not take into account risks relating to future periods.

Reinsurance:

- Reinsurance contracts and the associated asset are to be determined separately to the gross contract liability and may have different contract boundaries.
- The measurement of the reinsurance agreements is to be calculated with reference to those cash flows that are within the contract boundary of the reinsurance contracts. These cash flows include reinsurance premiums paid by CRIF and cash inflows arising from claims made by CRIF under the terms of the reinsurance agreement
- For the purposes of measuring a reinsurance contract asset, the fulfilment cash flows will be subject to a limit of liability for individual and aggregated claims, including sub-limits for specific occurrences.
- CRIF will apply the simplified approach across all its products.

SI is in the process of completing an impact assessment which will identify the key areas of expected impact. icare continues to assess the impact of the new requirements and emerging industry guidance on financial statements.

Notes to the financial statements

for the year ended 30 June 2023

1.3. Fund information

Overview

The fund note provides information by Schemes to assist the understanding of SI's performance.

SI has responsibility for the direction, control and management of a range of funds as outlined below.

- NSW Treasury Managed Fund
- Home Building Compensation Fund (formerly the Home Warranty Insurance Fund)
- Construction Risk Insurance Fund
- Transport Accidents Compensation Fund
- Pre-Managed Fund Reserve
- Governmental Workers Compensation Account
- Residual Workers Compensation Liabilities of the Crown
- Bush Fire Fighters Compensation Fund
- Emergency and Rescue Workers Compensation Fund
- Supplementary Sporting Injuries Fund

NSW Treasury Managed Fund (TMF)

The TMF is the NSW Government's largest self-insurance scheme that safeguards the insurable assets and provides workers compensation coverage to:

- most general government sector agencies; and
- various statutory authorities and state owned corporations.

The TMF is covered by the Net Asset Holding Level Policy (NAHLP) as detailed in Note 5.2. This includes funding for the impact of major claims as noted in Note 2.3 that are either not covered by the TMF insurance protection or exhausting the TMF insured retention level.

As TMF does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *"Provisions, Contingent Liabilities and Contingent Assets"*.

Home Building Compensation Fund (HBCF)

SI became the manager and underwriter of the HBCF from 1 July 2010 following the withdrawal of the commercial insurers in NSW. HBCF is the sole provider of insurance for home owners of residential building projects where a builder defaults on their contract. From 15 January 2015, the Home Warranty Insurance Fund was renamed as the Home Building Compensation Fund (HBCF).

As HBCF issue insurance contracts its claims liabilities are accounted for in accordance with AASB 1023 *"General Insurance Contracts"*.

Construction Risk Insurance Fund (CRIF)

Treasury Circular 16/11 *'Mandatory principal arranged insurance (PAI) for all major capital works projects'* requires all government agencies, other than State Owned Corporations (SOC) to undertake Principal Arranged Insurance through icare (on behalf of SI) for all major capital works projects with a contract value greater than \$10 million. SOC's must demonstrate that they can acquire PAI at a price more competitive than the price offered by icare. Agencies, including SOC's, are able to decide whether or not to insure for projects under \$10 million. However if they decide to insure projects under \$10 million, PAI must be organised through icare. This is to provide cost savings for the government capital works projects as well as to ensure that adequate insurance is in place with a reputable insurer and that the contractor's insurance arrangement remain current. The *NSW Self Insurance Corporation Act 2004* was amended to extend cover to non-government entities for the purpose of principal arranged insurance for major infrastructure projects where a NSW government entity is the Principal. The *NSW Self Insurance Corporation Amendment Bill 2013* was assented by the Parliament on 25 June 2013. The CRIF scheme was setup for operation in 2013-14.

As CRIF issues insurance contracts its claims liabilities are accounted for in accordance with AASB 1023 *"General Insurance Contracts"*.

Notes to the financial statements

for the year ended 30 June 2023

1.3 Fund information (continued)

Transport Accidents Compensation Fund (TAC)

The TAC pays for motor transport accident claims under the common law system which applied until 30 June 1987 and TransCover system claims costs from then until 30 June 1989. The Motor Accidents Scheme replaced TransCover from 1 July 1989.

As TAC does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *“Provisions, Contingent Liabilities and Contingent Assets”*.

Pre-Managed Fund Reserve (PMF)

The PMF holds reserves previously held in the Fire Risks Account, the Fidelity Fund and the Public Liability Fund. It has been used to fund claims incurred by the NSW Government before 1 July 1989.

As PMF does not issue insurance contracts its claim liabilities are accounted for in accordance with AASB 137 *“Provisions, Contingent Liabilities and Contingent Assets”*.

Governmental Workers Compensation Account (GWC)

The GWC pays the outstanding workers compensation claims liabilities as at 30 June 1989 of the:

- Consolidated Revenue Fund
- Public Hospitals
- Road and Traffic Authority Managed Fund.

From 1 July 1989, the TMF has managed workers compensation insurance for these agencies.

As GWC does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *“Provisions, Contingent Liabilities and Contingent Assets”*.

Residual Workers Compensation Liabilities of the Crown (SRA/RIC)

Residual workers compensation liabilities include those from the former State Rail Authority of NSW (SRA) and Rail Infrastructure Corporation (RIC).

The liabilities of the SRA were initially vested to the Crown Finance Entity pursuant to amendments to the *Transport Administration Act 1988 (TAA)* that provided for the restructuring of the Rail Industry. The liabilities of RIC were transferred to the Crown Finance Entity following section 94 and Order No. 2008-01 of the TAA which took effect from 1 October 2008. SI was appointed the claims manager for these liabilities upon Treasurer's direction.

As SRA/RIC does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *“Provisions, Contingent Liabilities and Contingent Assets”*.

Bush Fire Fighters Compensation Fund (BFFF)

The BFFF compensates voluntary fire fighters for personal injury and damage to fire fighters' personal property and equipment.

As BFFF does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *“Provisions, Contingent Liabilities and Contingent Assets”*.

Emergency and Rescue Workers Compensation Fund (ERWF)

The ERWF compensates emergency service workers, rescue association workers and surf life savers for personal injury and damage to their personal equipment and vehicles.

As ERWF does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *“Provisions, Contingent Liabilities and Contingent Assets”*.

Notes to the financial statements

for the year ended 30 June 2023

1.3 Fund information (continued)

Supplementary Sporting Injuries Fund (SSIF)

The SSIF has been established to facilitate administration of the Supplementary Sporting Injuries Scheme.

The scheme provides capital lump sum benefits for injuries that lead to a prescribed percentage of permanent loss of use or fatality to (a) children who are seriously injured while participating in organised school sport or athletic activities and (b) persons likewise injured while participating in certain programs or activity conducted or sanctioned by the Office of Sport.

As SSIF does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *“Provisions, Contingent Liabilities and Contingent Assets”*.

Disaggregated Financial Statements

Statement of Comprehensive income

| | TMF \$'000 | HBCF \$'000 | CRIF \$'000 | PMF \$'000 | GWC \$'000 | TAC \$'000 | SRA/ RIC \$'000 | BFFF \$'000 | ERWF \$'000 | SSIF \$'000 | 2023 Total \$'000 |
|---|--------------------|------------------|-----------------|------------------|---------------|---------------|-----------------------|-----------------|-----------------|----------------|----------------------|
| Gross written premium and contributions | 2,317,163 | 192,855 | 250,682 | - | - | - | - | - | 5,861 | - | 2,766,561 |
| Unearned premium and contributions movement | - | (47,917) | (184,251) | - | - | - | - | 37,698 | 8,509 | (11) | (185,972) |
| Net earned premiums | 2,317,163 | 144,938 | 66,431 | - | - | - | - | 37,698 | 14,370 | (11) | 2,580,589 |
| Outwards reinsurance expense | - | - | (29,771) | - | - | - | - | - | - | - | (29,771) |
| Net earned premiums and contributions less reinsurance expense (a) | 2,317,163 | 144,938 | 36,660 | - | - | - | - | 37,698 | 14,370 | (11) | 2,550,818 |
| Gross Claims expenses | (4,124,018) | (287,774) | (44,185) | (244,047) | 1,150 | 5,300 | (14,967) | (36,223) | (13,596) | 11 | (4,758,349) |
| Recoveries received | 85,357 | 2,034 | 13,313 | 2,990 | (356) | 643 | 312 | 63 | 495 | - | 104,851 |
| Acquisition costs | - | (7,206) | - | - | - | - | - | - | - | - | (7,206) |
| Unexpired risk liability | - | 16,264 | - | - | - | - | - | - | - | - | 16,264 |
| Net Claims expense (b) | (4,038,661) | (276,682) | (30,872) | (241,057) | 794 | 5,943 | (14,655) | (36,160) | (13,101) | 11 | (4,644,440) |
| Underwriting and other expenses (c) | (336,875) | (31,141) | (4,731) | (3,075) | (362) | (818) | (553) | (1,538) | (1,269) | - | (380,362) |
| Underwriting result (a+b+c) | (2,058,373) | (162,885) | 1,057 | (244,132) | 432 | 5,125 | (15,208) | - | - | - | (2,473,984) |
| Agency performance adjustments | 185,378 | - | - | - | - | - | - | - | - | - | 185,378 |
| Investment Revenue | 1,372,730 | 38,487 | 12,093 | 66,152 | 9,591 | 23,966 | 7,832 | - | - | - | 1,530,851 |
| Other Revenue | 956 | 5 | - | - | - | - | 1 | - | - | - | 962 |
| Insurance profit/(loss) | (499,309) | (124,393) | 13,150 | (177,980) | 10,023 | 29,091 | (7,375) | - | - | - | (756,793) |
| Grants from the Crown | 473,000 | 67,967 | 81,000 | 65,000 | (5,000) | 45,000 | 10,000 | - | - | - | 736,967 |
| Net Result | (26,309) | (56,426) | 94,150 | (112,980) | 5,023 | 74,091 | 2,625 | - | - | - | (19,826) |
| Other Comprehensive Income | - | - | - | - | - | - | - | - | - | - | - |
| Total Comprehensive Income | (26,309) | (56,426) | 94,150 | (112,980) | 5,023 | 74,091 | 2,625 | - | - | - | (19,826) |

Notes to the financial statements

for the year ended 30 June 2023

1.3 Fund information (continued)

Statement of Comprehensive income

| | TMF \$'000 | HBCF \$'000 | CRIF \$'000 | PMF \$'000 | GWC \$'000 | TAC \$'000 | SRA/ RIC \$'000 | BFFF \$'000 | ERWF \$'000 | SSIF \$'000 | 2022 Total \$'000 |
|---|--------------------|-----------------|-----------------|------------------|-----------------|------------------|-----------------------|----------------|----------------|----------------|----------------------|
| Gross written premium and contributions | 1,831,052 | 215,932 | 128,135 | - | - | - | - | - | 5,619 | - | 2,180,738 |
| Unearned premium and contributions movement | - | (87,534) | (80,285) | - | - | - | - | (584) | (2,715) | (20) | (171,138) |
| Net earned premiums | 1,831,052 | 128,398 | 47,850 | - | - | - | - | (584) | 2,904 | (20) | 2,009,600 |
| Outwards reinsurance expense | - | - | (21,828) | - | - | - | - | - | - | - | (21,828) |
| Net earned premiums and contributions less reinsurance expense (a) | 1,831,052 | 128,398 | 26,022 | - | - | - | - | (584) | 2,904 | (20) | 1,987,772 |
| Gross Claims expenses | (3,640,782) | (117,763) | (43,067) | (163,804) | 10,647 | 3,455 | (7,694) | 2,192 | (2,025) | 20 | (3,958,821) |
| Recoveries received | 247,723 | 1,052 | 4,810 | 2,286 | (1,304) | (818) | 2,567 | (98) | 441 | - | 256,659 |
| Acquisition costs | - | (9,333) | - | - | - | - | - | - | - | - | (9,333) |
| Unexpired risk liability | - | 59,365 | 9,977 | - | - | - | - | - | - | - | 69,342 |
| Net Claims expense (b) | (3,393,059) | (66,679) | (28,280) | (161,518) | 9,343 | 2,637 | (5,127) | 2,094 | (1,584) | 20 | (3,642,153) |
| Underwriting and other expenses (c) | (285,767) | (25,393) | (5,391) | (3,858) | (826) | (1,584) | (1,177) | (1,510) | (1,320) | - | (326,826) |
| Underwriting result (a+b+c) | (1,847,774) | 36,326 | (7,649) | (165,376) | 8,517 | 1,053 | (6,304) | - | - | - | (1,981,207) |
| Agency performance adjustments | 153,574 | - | - | - | - | - | - | - | - | - | 153,574 |
| Investment Revenue | (533,652) | (35,693) | (1,551) | (23,976) | (8,809) | (38,770) | (7,206) | - | - | - | (649,657) |
| Other Revenue | 96 | - | - | - | 30 | - | 6 | - | - | - | 132 |
| Insurance profit/(loss) | (2,227,756) | 633 | (9,200) | (189,352) | (262) | (37,717) | (13,504) | - | - | - | (2,477,158) |
| Grants from the Crown | 1,940,000 | 27,672 | 130,000 | 95,000 | (10,000) | (250,000) | (5,000) | - | - | - | 1,927,672 |
| Net Result | (287,756) | 28,305 | 120,800 | (94,352) | (10,262) | (287,717) | (18,504) | - | - | - | (549,486) |
| Other Comprehensive Income | - | - | - | - | - | - | - | - | - | - | - |
| Total Comprehensive Income | (287,756) | 28,305 | 120,800 | (94,352) | (10,262) | (287,717) | (18,504) | - | - | - | (549,486) |

Notes to the financial statements

for the year ended 30 June 2023

1.3 Fund information (continued)

Statement of financial position

| | TMF \$'000 | HBCF \$'000 | CRIF \$'000 | PMF \$'000 | GWC \$'000 | TAC \$'000 | SRA/ RIC \$'000 | BFFF \$'000 | ERWF \$'000 | SSIF \$'000 | 2023 Total \$'000 |
|--------------------------------|-------------------|------------------|----------------|------------------|---------------|----------------|-----------------------|----------------|----------------|----------------|----------------------|
| ASSETS | | | | | | | | | | | |
| Cash and cash equivalents | 818,358 | 27,556 | 151,824 | - | (1) | (28) | - | - | - | - | 997,709 |
| Investments | 14,945,410 | 726,318 | 258,560 | 564,060 | 90,487 | 217,443 | 71,778 | - | - | - | 16,874,056 |
| Trade and other receivables | 818,284 | 92,078 | 275,676 | 18,095 | 2,409 | 6,229 | 8,012 | 747 | 10,695 | 135 | 1,232,360 |
| Total Assets | 16,582,052 | 845,952 | 686,060 | 582,155 | 92,895 | 223,644 | 79,790 | 747 | 10,695 | 135 | 19,104,125 |
| LIABILITIES | | | | | | | | | | | |
| Trade and other payables | 337,603 | 4,870 | 3,588 | (53,036) | 5,280 | (44,331) | (8,387) | (86,596) | (23,420) | (8) | 135,563 |
| Unearned premiums | - | 638,351 | 362,852 | - | - | - | - | - | - | - | 1,001,203 |
| Outstanding claims liabilities | 15,490,593 | 442,980 | 140,581 | 763,521 | 71,227 | 225,317 | 91,178 | 87,343 | 34,115 | 143 | 17,346,998 |
| Unexpired risk liability | - | 322,229 | - | - | - | - | - | - | - | - | 322,229 |
| Total Liabilities | 15,828,196 | 1,408,430 | 507,021 | 710,485 | 76,507 | 180,986 | 82,791 | 747 | 10,695 | 135 | 18,805,993 |
| Net Assets | 753,856 | (562,478) | 179,039 | (128,330) | 16,388 | 42,658 | (3,001) | - | - | - | 298,132 |
| EQUITY | | | | | | | | | | | |
| Balance as at 1 July 2022 | 780,165 | (506,052) | 84,889 | (15,350) | 11,365 | (31,433) | (5,626) | - | - | - | 317,958 |
| Net Result for the year | (26,309) | (56,426) | 94,150 | (112,980) | 5,023 | 74,091 | 2,625 | - | - | - | (19,826) |
| Total Equity | 753,856 | (562,478) | 179,039 | (128,330) | 16,388 | 42,658 | (3,001) | - | - | - | 298,132 |

Notes to the financial statements

for the year ended 30 June 2023

1.3 Fund information (continued)

Statement of financial position

| | TMF \$'000 | HBCF \$'000 | CRIF \$'000 | PMF \$'000 | GWC \$'000 | TAC \$'000 | SRA/ RIC \$'000 | BFFF \$'000 | ERWF \$'000 | SSIF \$'000 | 2022 Total \$'000 |
|--------------------------------|-------------------|------------------|----------------|-----------------|----------------|-----------------|-----------------------|----------------|----------------|----------------|----------------------|
| ASSETS | | | | | | | | | | | |
| Cash and cash equivalents | 1,866,202 | 148,917 | 173,571 | - | - | (12) | (256) | - | - | - | 2,188,422 |
| Investments | 11,737,538 | 504,590 | 58,307 | 526,024 | 97,211 | 452,573 | 76,612 | - | - | - | 13,452,855 |
| Trade and other receivables | 715,672 | 58,941 | 141,058 | 15,160 | 2,863 | 5,700 | 7,951 | 689 | 6,212 | 146 | 954,392 |
| Total Assets | 14,319,412 | 712,448 | 372,936 | 541,184 | 100,074 | 458,261 | 84,307 | 689 | 6,212 | 146 | 16,595,669 |
| LIABILITIES | | | | | | | | | | | |
| Trade and other payables | 11,634 | 4,690 | 445 | (79,085) | 10,889 | 251,892 | 6,337 | (61,853) | (21,319) | (8) | 123,622 |
| Unearned premiums | - | 590,435 | 178,601 | - | - | - | - | - | - | - | 769,036 |
| Outstanding claims liabilities | 13,527,613 | 284,882 | 109,001 | 635,619 | 77,820 | 237,802 | 83,596 | 62,542 | 27,531 | 154 | 15,046,560 |
| Unexpired risk liability | - | 338,493 | - | - | - | - | - | - | - | - | 338,493 |
| Total Liabilities | 13,539,247 | 1,218,500 | 288,047 | 556,534 | 88,709 | 489,694 | 89,933 | 689 | 6,212 | 146 | 16,277,711 |
| Net Assets | 780,165 | (506,052) | 84,889 | (15,350) | 11,365 | (31,433) | (5,626) | - | - | - | 317,958 |
| EQUITY | | | | | | | | | | | |
| Balance as at 1 July 2021 | 1,067,921 | (534,357) | (35,911) | 79,002 | 21,627 | 256,284 | 12,878 | - | - | - | 867,444 |
| Net Result for the year | (287,756) | 28,305 | 120,800 | (94,352) | (10,262) | (287,717) | (18,504) | - | - | - | (549,486) |
| Total Equity | 780,165 | (506,052) | 84,889 | (15,350) | 11,365 | (31,433) | (5,626) | - | - | - | 317,958 |

Notes to the financial statements

for the year ended 30 June 2023

2. Underwriting activities

Overview

This section provides analysis and commentary on the SI's underwriting activities. Underwriting, in simple terms, is the agreement by the insurer to assume insurance risk in return for a premium paid by the insured. The underwriter assesses the quality of the risk and prices it accordingly.

2.1. Revenue

Overview

Revenue mainly comprises premiums and contributions charged for providing insurance coverage. They are classified as either:

- **Premium and contributions**

TMF revenue is received from member agencies and recognised as levied.

HBCF Premium provides insurance cover for periods up to 7 years commencing from the date of the insurance contract. Premiums are recognised in line with the expected loss pattern of the contract. The proportion of premium received but not earned at reporting date is recognised as an unearned premium liability on the statement of financial position.

CRIF Premium is received from agencies for principal arranged insurance cover for government capital projects estimated to cost \$10 million or more and is recognised from the date of the insurance contract over the period of cover. Agencies have an option to insure for projects under \$10m in value and if they chose to do so this insurance must be done through icare.

Premiums are exclusive of taxes and duties levied.

Contributions for ERW, BFFF and SSIF are received from their respective agencies and recognised as levied. Under the legislation for these agencies, the directors have assessed all claims will be borne by these agencies and have booked the corresponding surplus or shortfall as a receivable/ payable to the various entities.

- **Agency performance adjustments**

TMF uses a discretionary performance adjustment to encourage agencies to improve their claims performance. From 20-21 this is known as the agency performance adjustment (APA). Expected claims costs and the agency's contribution are established at the start of a fund year. This is then re-assessed as actual claims experience develops at 6 months, 18 months and 2.5 years after the start of the fund year. The APA is the difference between the initial contribution paid and the latest re-assessed amount. If the re-assessed amount is lower than the initial contribution the agency receives the difference as a refund from icare, otherwise the agency makes a payment to icare.

The purpose of the APA is to:

- Use price signalling to identify claims issues and overall performance of individual agencies
- Incentivise Agencies to engage in appropriate claims prevention and mitigation activities
- Ensure the Agency is accountable for trends under their control, and receive relevant information to understand those trends

As the APA adjustments are discretionary and not contractually required they are recognised as revenue or expense when they are declared.

- **Outwards reinsurance or insurance paid/ceded expense**

Reinsurance or insurance paid/ceded to reinsurers are recognised as an expense when the period of cover commences.

Notes to the financial statements

for the year ended 30 June 2023

2.1 Revenue (continued)

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Gross written premium | 443,537 | 344,067 |
| Unearned premium movement | (232,168) | (167,819) |
| Outwards Reinsurance expense | (29,771) | (21,828) |
| Net earned premium (a) | 181,598 | 154,420 |
| Contributions | 2,323,024 | 1,836,671 |
| Unearned contribution movement | 46,196 | (3,319) |
| Net earned contributions (b) | 2,369,220 | 1,833,352 |
| Net earned premium and contributions (a+b) | 2,550,818 | 1,987,772 |

2.2. Net Claims expense

Overview

The largest expense for SI is net claims, which are primarily the sum of

- the movement in the net outstanding claims liability (Note 2.3) which is the difference between the net outstanding claims liability at the beginning and the end of the financial year; plus
- any net claim payments made during the financial year; plus
- the movement in the unexpired risk liability (Note 2.3.7).

This comprises of what is estimated by the consulting actuary as at 30 June 2023 as being the movement in the amount require to meet the cost of claims reported but not yet paid, claims incurred but which have not yet been reported and future claims from after the balance date.

Insurance recoveries are recognised as revenue when it is virtually certain the recovery will be made. Other recoveries include recoveries of claims paid under:

- sharing agreements;
- third party recoveries; and
- salvage and subrogation.

Notes to the financial statements

for the year ended 30 June 2023

2.2 Net Claims expense (continued)

| | 2023 \$'000 | 2022 \$'000 |
|---|------------------|------------------|
| Claims and related expenses | 2,457,911 | 2,082,253 |
| Finance costs | 309,028 | (1,240) |
| Other movements in outstanding claims liabilities | 1,991,410 | 1,877,808 |
| Gross claims expenses | 4,758,349 | 3,958,821 |
| Recoveries revenue | (104,851) | (256,659) |
| Acquisition costs | 7,206 | 9,333 |
| Movement in unexpired risk liability | (16,264) | (69,342) |
| Net claims expense | 4,644,440 | 3,642,153 |

Major drivers for the increase in claims expense were:

- The workers compensation portfolio continues to be impacted by adverse claims experience from increasing number and severity of psychological injury numbers (WPI >15%). WPI of 15% or more allow access to Work Injury Damages, pressure on s66 payments as entitlement is WPI dependent and increasing duration for Weekly and Medical benefits.
- Return to work has been lower across most Agencies.
- The Police portfolio has experienced significant cost pressures from an increase in the number of Medically Discharged claims, an increase in volume of psychological claims, lower return to work rates and increasing proportion of Medically Discharged claims as a proportion of psychological injury claims. Given the increasing number of psychological injury claims and Medically Discharged claims, a strong growth in the number of claims reaching WPI 15%+ and eventually accessing WID is anticipated in the future.
- The allowance has increased for higher child abuse claim numbers as a result of plaintiff law firm and advocate activity in correctional centres for TMF and PMF.
- The July 2022 and October 2022 Floods have resulted in \$215m estimated losses as at 30 June 2023 of NSW State assets covered by TMF.

Finance costs represent the increase in the liability for outstanding claims from the end of the previous financial year to the end of the current financial year which is due to discounted claims not settled being one period closer to settlement.

Notes to the financial statements

for the year ended 30 June 2023

2.2 Net claims expense (continued)

Finance costs are dissected by scheme in the table below:

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Unwinding of discounts on provision for outstanding claims see below: | | |
| NSW Treasury Managed Fund (TMF) | 278,215 | (1,092) |
| Pre Managed Fund (PMF) | 13,056 | (57) |
| Governmental Workers Compensation Account (GWC) | 1,728 | (11) |
| Home Building Compensation Fund (HBCF) | 5,492 | (24) |
| Construction Risk Insurance Fund (CRIF) | 1,642 | (5) |
| Transport Accidents Compensation Fund (TAC) | 5,347 | (30) |
| Residual Workers Compensation Liabilities of the Crown (SRA/RIC) | 1,722 | (10) |
| Bush Fire Fighters Compensation Fund (BFFF) | 1,239 | (7) |
| Emergency and Rescue Workers Compensation Fund (ERWF) | 584 | (4) |
| Supplementary Sporting Injuries Fund (SSIF) | 3 | - |
| Finance costs | 309,028 | (1,240) |

An analysis of the net claims incurred for the TMF (SI's largest scheme) showing separately the amount relating to risks borne in the current period and the amount relating to a reassessment of risks borne in all previous periods is presented below.

Notes to the financial statements

for the year ended 30 June 2023

2.2 Net claims expense (continued)

(i) TMF Workers Compensation

| | 12 Months to 30 June 2023 | | | 12 Months to 30 June 2022 | | |
|---|---------------------------|-----------------------|------------------|---------------------------|-----------------------|------------------|
| | Current year \$'000 | Prior Years \$'000 | Total \$'000 | Current year \$'000 | Prior Years \$'000 | Total \$'000 |
| Gross Claims Expense³ | | | | | | |
| Gross claims incurred – Undiscounted | 2,687,874 | 691,691 | 3,379,565 | 1,834,182 | 966,884 | 2,801,066 |
| Discount movement | (661,329) | (356,491) | (1,017,820) | (371,700) | (907,059) | (1,278,759) |
| | 2,026,545 | 335,200 | 2,361,745 | 1,462,482 | 59,825 | 1,522,307 |
| Reinsurance and other recoveries revenue | | | | | | |
| Reinsurance and other recoveries revenue – undiscounted | (19,382) | 2,645 | (16,737) | (16,127) | (6,054) | (22,181) |
| Discount movement | 3,329 | (287) | 3,042 | 2,473 | 6,785 | 9,258 |
| | (16,053) | 2,358 | (13,695) | (13,654) | 731 | (12,923) |
| Total Net Claims Incurred | 2,010,492 | 337,558 | 2,348,050 | 1,448,828 | 60,556 | 1,509,384 |

¹Movement in the undiscounted and discounted gross claims represents the increase/(decrease) in the outstanding claims provision at the reporting date.

²Movement in the undiscounted and discounted reinsurance and other recoveries represents the increase/(decrease) in the insurance and other recoveries receivable at the reporting date.

Notes to the financial statements

for the year ended 30 June 2023

2.2 Net claims expense (continued)

(ii) TMF General Lines

| | 12 Months to 30 June 2023 | | | 12 Months to 30 June 2022 | | |
|---|---------------------------|-----------------------|------------------|---------------------------|-----------------------|------------------|
| | Current year \$'000 | Prior Years \$'000 | Total \$'000 | Current year \$'000 | Prior Years \$'000 | Total \$'000 |
| Gross Claims Expense³ | | | | | | |
| Gross claims incurred – Undiscounted | 1,475,169 | 709,711 | 2,184,880 | 1,667,892 | 1,318,315 | 2,986,207 |
| Discount movement | (284,162) | (138,445) | (422,607) | (229,623) | (638,110) | (867,733) |
| | 1,191,007 | 571,266 | 1,762,273 | 1,438,269 | 680,205 | 2,118,474 |
| Reinsurance and other recoveries revenue | | | | | | |
| Reinsurance and other recoveries revenue - undiscounted | (65,073) | (33,977) | (99,050) | (253,220) | (21,519) | (274,739) |
| Discount movement | 13,226 | 14,162 | 27,388 | 16,948 | 22,991 | 39,939 |
| | (51,847) | (19,815) | (71,662) | (236,272) | 1,472 | (234,800) |
| Total Net Claims Incurred | 1,139,160 | 551,451 | 1,690,611 | 1,201,997 | 681,677 | 1,883,674 |

(iii) Other

| | 12 Months to 30 June 2023 | | | 12 Months to 30 June 2022 | | |
|---|---------------------------|-----------------------|-----------------|---------------------------|-----------------------|-----------------|
| | Current year \$'000 | Prior Years \$'000 | Total \$'000 | Current year \$'000 | Prior Years \$'000 | Total \$'000 |
| Gross Claims Expense³ | | | | | | |
| Gross claims incurred – Undiscounted | 389,179 | 375,942 | 765,121 | 204,070 | 372,854 | 576,924 |
| Discount movement | (40,134) | (90,656) | (130,790) | (14,690) | (244,194) | (258,884) |
| | 349,045 | 285,286 | 634,331 | 189,380 | 128,660 | 318,040 |
| Reinsurance and other recoveries revenue | | | | | | |
| Reinsurance and other recoveries revenue - undiscounted | (22,177) | (2,902) | (25,079) | (10,391) | (6,645) | (17,036) |
| Discount movement | 2,480 | 3,105 | 5,585 | 822 | 7,279 | 8,101 |
| | (19,697) | 203 | (19,494) | (9,568) | 633 | (8,935) |
| Total Net Claims Incurred | 329,348 | 285,489 | 614,837 | 179,812 | 129,293 | 309,105 |

³Gross outstanding claims movements include an estimate for claims handling expenses.

Notes to the financial statements

for the year ended 30 June 2023

2.3. Net Outstanding claims liabilities

Overview

Provisions are recognised when SI has a present obligation as a result of a past event; it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation; and a reliable estimate can be made of the amount of the obligation.

The net outstanding claims liability comprises the elements described below.

- The net central estimate (Note 2.3.1). This is the provision for expected future claims payments and includes claims reported but not yet paid, claims incurred but which have not yet been reported (IBNR), claims incurred but not enough reported (known as IBNER) and estimated claims handling costs;
- Less an amount to reflect the discount to present value using risk-free rates of return. The net central estimate is discounted to present value recognising that the claim and/or recovery may not be settled for some time. The expected future payments are discounted to a present value at the reporting date using a risk free discount rate.; and
- Plus a risk margin (Note 2.3.2). While Management have considered risks and uncertainties in the estimation of the central estimate, consistent with the requirements of AASB 1023, an explicit risk margin has been included in the net discounted central estimate of outstanding claims for HBCF and CRIF.

For HBCF, the provision for outstanding claims is actuarially determined in conjunction with information supplied by the Insurance Agents for the NSW Home Building Compensation Fund and includes a factor for superimposed inflation and an additional risk margin in accordance with the requirements of AASB 1023.

The outstanding claims liability for the Pre-Managed Fund Reserve (part of the TMF) is determined from estimates provided by the member agencies based on claims incurred and reported as at the reporting date. The list of claims estimates provided by the agencies is vetted by the TMF's manager and approved by SI.

For CRIF, the provision for outstanding claims is actuarially determined in conjunction with various sources of industry benchmark data and assumptions given the very limited claims experience to date and includes an additional risk margin in accordance with the requirements of AASB 1023.

Where there is a material effect due to the time value of money, the provisions are discounted using appropriate risk-free discount rates. The increase in the provision resulting from the passage of time is recognised in the finance costs.

2.3.1. Discounted net outstanding claims

Overview

The liability for outstanding claims is actuarially determined in consultation with the claims managers for TMF, TAC, GWC, SRA/RIC, CRIF, BFFF, ERWF and SSIF. It is measured as the estimate of the expected future payments required to settle the present obligation at the reporting date, including the expenses associated with the settlement.

The expected future payments are estimated on the basis of the ultimate cost of the settling of claims, which is affected by factors arising during the period to settlement such as normal inflation and "superimposed inflation". Superimposed inflation refers to growth/inflation above normal inflation, including factors such as trends in court awards, such as increases in the level and period of compensation for injury or above inflation increases in the cost of obtaining medical services.

Notes to the financial statements

for the year ended 30 June 2023

2.3.1 Discounted net outstanding claims (continued)

| | 2023 \$'000 | 2022 \$'000 |
|--|-------------------|-------------------|
| Outstanding claims | | |
| Expected future gross claims payments | 21,237,006 | 17,691,095 |
| Gross claims handling | 1,099,296 | 928,010 |
| Gross risk margin | 93,612 | 61,230 |
| Gross outstanding claims liabilities | 22,429,914 | 18,680,335 |
| Discount on central estimate | (4,794,325) | (3,429,279) |
| Discount on claims handling expenses | (280,009) | (200,971) |
| Discount on risk margin | (8,582) | (3,525) |
| Total discount on claims liabilities | (5,082,916) | (3,633,775) |
| Claims liabilities | 17,346,998 | 15,046,560 |
| Recoveries | | |
| Expected future actuarial assessment of reinsurance recoveries | 261,598 | 217,891 |
| Expected future actuarial assessment of other recoveries | 466,614 | 404,648 |
| Gross outstanding recoveries | 728,212 | 622,539 |
| Discount to present value reinsurance recoveries | (24,625) | (10,680) |
| Discount to present value other recoveries | (86,944) | (65,222) |
| Total discounted on recoveries | (111,569) | (75,902) |
| Recoveries | 616,643 | 546,637 |
| Net outstanding claims | 16,730,355 | 14,499,923 |

The valuation of liabilities for inclusion in the accounts incorporates a full review of the assumptions behind the estimates. Included in this review are the economic assumptions used to inflate future payments and discount them back to the balance date. The discount rates adopted for TMF are based on the yields of Commonwealth Government bonds. The future inflation rates are based on market expectations in the short term and a fixed gap relative to the discount rates in the longer term.

Notes to the financial statements

for the year ended 30 June 2023

2.3.1 Discounted net outstanding claims (continued)

The table below analyses the movement in the net outstanding claims liability

| | TMF \$'000 | HBCF \$'000 | CRIF \$'000 | PMF \$'000 | GWC \$'000 | TAC \$'000 | SRA/ RIC \$'000 | BFFF \$'000 | ERWF \$'000 | SSIF \$'000 | 2023 Total \$'000 |
|---|-------------------|----------------|----------------|----------------|---------------|----------------|-----------------------|----------------|----------------|----------------|-------------------------|
| Opening balance | 13,033,248 | 279,232 | 95,358 | 620,616 | 74,961 | 232,102 | 75,645 | 61,877 | 26,730 | 154 | 14,499,923 |
| Discount unwind | 278,215 | 5,492 | 1,642 | 13,056 | 1,728 | 5,347 | 1,722 | 1,239 | 584 | 3 | 309,028 |
| Expected claim payments (prior years only) | (2,237,751) | (78,587) | (31,676) | (141,863) | (4,678) | (6,730) | (6,596) | (15,017) | (3,352) | (39) | (2,526,289) |
| CHE on expected claim payments (prior years only) | (108,751) | (6,287) | (2,433) | (5,780) | - | (625) | - | (1,602) | (1,025) | (12) | (126,515) |
| Release of Risk Margin on claim payments (prior years only) | - | (12,731) | (8,162) | - | - | - | - | - | - | - | (20,893) |
| - Actuarial assumptions* | 956,129 | 40,205 | 11,988 | 249,923 | (4,445) | (15,873) | 11,010 | 16,403 | (675) | (6) | 1,264,659 |
| - Discount/inflation rates | 127,448 | 2,276 | 509 | 9,715 | 1,253 | 4,867 | 1,388 | 101 | 154 | - | 147,711 |
| Net outstanding claims in current year | 2,894,863 | 206,803 | 46,745 | - | - | - | - | 23,624 | 10,653 | 43 | 3,182,731 |
| Net outstanding claims | 14,943,401 | 436,403 | 113,971 | 745,667 | 68,819 | 219,088 | 83,169 | 86,625 | 33,069 | 143 | 16,730,355 |
| Breakdown of Actuarial assumptions* | | | | | | | | | | | |
| Actual vs Expected Payments | 368,725 | (14,865) | 21,845 | 25,856 | (677) | - | (543) | 4,731 | (986) | 39 | 404,125 |
| Change in experience | (17,329) | 13,667 | (2,521) | 19,541 | (4,986) | (676) | 2,650 | 8,417 | 1,543 | (39) | 20,267 |
| Change in actuarial assumptions | 612,548 | 43,528 | (2,054) | 210,413 | 1,218 | (20,276) | 8,903 | 3,255 | (673) | (6) | 856,856 |
| Change in CHE | (18,628) | (2,125) | (2,447) | (5,887) | - | 5,079 | - | - | (559) | - | (24,567) |
| Other | 10,813 | | (2,835) | - | - | - | - | - | - | - | 7,978 |
| | 956,129 | 40,205 | 11,988 | 249,923 | (4,445) | (15,873) | 11,010 | 16,403 | (675) | (6) | 1,264,659 |

AY = Accident year CHE = Claims handling expense

Notes to the financial statements

for the year ended 30 June 2023

2.3.2. Risk Margin

Overview

For scheme's accounted for under AASB 1023 "*General Insurance Contracts*" a risk margin is determined by the Board to reflect the inherent uncertainty in the net discounted central estimate.

The risk margin and the net discounted central estimate are key inputs in the determination of the probability of adequacy that the outstanding claims liability provision will ultimately turn out to be adequate. The probability of adequacy is a statistical measure of the relative adequacy of the outstanding claims liability to ultimately be able to pay claims in respect of accidents up to and including the balance date. For example, a 75 per cent probability of adequacy indicates that the net discounted provision is expected to be adequate seven and a half years in 10.

For HBCF and CRIF, the outstanding claims liability estimate includes a risk margin of 15 and 23.5 per cent respectively (2022: 15 and 23.0 per cent) to cover the inherent uncertainty in the net central estimate. The risk margins have been set at a level that results in an overall probability of sufficiency in the outstanding claims liability of 75 per cent (2022: 75 per cent).

The risk margin for the HBCF was \$56.9 million (2022: \$37.1 million) and for the CRIF \$27.2 million (2022: \$20.5 million).

No risk margin is included in the outstanding claims liability for the TMF as management has determined the central estimate adequately allows for risk and uncertainty in the liability (2022 nil). The overall probability of sufficiency of the liability was 54 per cent at 30 June 2023 (2022: 54 per cent).

Notes to the financial statements

for the year ended 30 June 2023

2.3.3. Economic assumptions

Overview

The core variables that drive SI's liabilities are the inflation rate for benefits and the discount rate of these liabilities.

The average inflation and discount rates below were used in measuring the outstanding claims liability:

| | | 2023 % | | | 2022 % | |
|-------------------------------|----------------|---------------|--|----------------|---------------|--|
| Next 12 months | Inflation rate | Discount rate | Superimposed inflation | Inflation rate | Discount rate | Superimposed inflation |
| TMF Workers | 3.29 - 3.87 | 4.29 - 4.35 | 0.0; 2.00 for Dust Diseases | 3.1 - 3.6 | 1.80 - 2.46 | 0.07 - 0.15 |
| TMF General | 3.69 - 5.54 | 4.23 - 4.43 | 1.50 - 3.00 | 3.30 - 5.40 | 1.52 - 2.90 | 1.50 - 6.00 |
| CRIF | 3.69 - 5.49 | 4.23 - 4.43 | - | 3.30 - 5.40 | 1.52 - 2.90 | - |
| PMF | 4.59 - 5.54 | 4.23 - 4.43 | 2.00 for Dust Diseases; 2.00 for Child Abuse | 3.69 - 4.08 | 1.52 - 2.90 | 2.00 for Dust Diseases; 2.00 for Child Abuse |
| GWC | 3.58 - 5.04 | 4.36 | 0 - 1.75 | 3.15 - 3.91 | 2.38 | 0-1.75 |
| TAC | 4.59 - 5.54 | 4.23 - 4.43 | 2 | 3.69 - 4.08 | 1.52 - 2.90 | 2 |
| SRA/RIC | 3.58 - 5.04 | 4.36 | 0 - 1.70 | 3.15 - 3.91 | 2.38 | 0-1.70 |
| HBCF | 4.37 - 5.53 | 4.23 - 4.43 | 0.00 - 3.00 | 3.66 - 4.23 | 1.52 - 2.90 | 0.00 - 4.50 |
| ERWF | 3.58 | 4.36 | - | 3.15 | 2.38 | - |
| BFF | 3.56 - 3.61 | 4.31 - 4.40 | 0.00 - 2.00 | 2.98-3.32 | 1.94 - 2.82 | 0-2.00 |
| SSIF | - | 4.36 | - | - | 2.38 | - |
| Greater than 12 months | | | | | | |
| TMF Workers | 2.97 - 3.44 | 3.98 - 4.50 | 0.0; 2.00 for Dust Diseases | 2.6 - 3.2 | 2.46 - 3.99 | 0.0 - 0.1 |
| TMF General | 2.42 - 4.17 | 3.78 - 4.95 | 0.00 - 3.00 | 2.00 - 3.49 | 3.10 - 4.17 | 0.00 - 6.00 |
| CRIF | 2.42 - 3.18 | 3.78 - 4.95 | - | 2.00 - 3.30 | 3.10 - 4.17 | - |
| PMF | 3.21 - 4.17 | 3.78 - 4.95 | 2.00 for Dust Diseases; 2.00 for Child Abuse | 3.00 - 3.49 | 3.10 - 4.17 | 2.00 for Dust Diseases; 2.00 for Child Abuse |
| GWC | 2.93 - 3.95 | 3.79 - 4.95 | 0 - 1.75 | 2.5 - 3.26 | 3.34 - 4.16 | 0-1.75 |
| TAC | 3.21 - 4.17 | 3.78 - 4.95 | 2 | 3.00 - 3.49 | 3.10 - 4.17 | 2 |
| SRA/RIC | 2.93 - 3.95 | 3.79 - 4.95 | 0 - 1.70 | 2.5 - 3.26 | 3.34 - 4.16 | 0-1.70 |
| HBCF | 3.04 - 3.93 | 3.78 - 4.95 | 0.00 - 3.00 | 2.75 - 3.44 | 3.10 - 4.17 | 0.00 - 4.50 |
| ERWF | 2.93 - 3.45 | 3.79 - 4.95 | - | 2.50-2.96 | 3.34 - 4.16 | - |
| BFF | 2.93 - 3.45 | 3.79 - 4.95 | 0.00 - 2.00 | 2.50-3.11 | 3.19 - 4.17 | 0-2.00 |
| SSIF | - | 3.79 - 4.95 | - | - | 3.34 - 4.16 | - |

Notes to the financial statements

for the year ended 30 June 2023

2.3.3 Economic assumptions (continued)

The weighted average expected term to settlement from the balance date of the outstanding claims is estimated to be 4.4 years for TMF General Lines, 6.7 years for TMF Workers Compensation (2022: 4.3 years and 6.5 years), 2.2 years for the CRIF (2022: 1.6 years), 9.0 years for GWC (2022: 9.4 years), 16.9 years for TAC (2022: 17.4 years), 8.4 years for SRA/RIC (2022: 8.6 years), 3.7 years for BFF (2022: 3.7 years), 8.5 years for ERWF (2022: 8.3 years), 3.4 years for PMF (2022: 3.1 years), 2.0 years for SSIF (2022: 2.0 years) and 2.4 years for HBCF (2022: 2.2 years).

2.3.4. Net Claims liability maturity

Overview

The maturity profile is SI's expectation of the period over which the net outstanding claims will be settled. SI uses this information to ensure that it has adequate liquidity to pay claims as they are due to be settled and to inform SI's investment strategy. The expected maturity profile of SI's net discounted outstanding claims is analysed below:

| | 2023 \$'000 | 2022 \$'000 |
|--|-------------------|-------------------|
| Discounted net outstanding claims maturing: | | |
| Within 1 year | 2,890,363 | 2,646,682 |
| 2 to 5 years | 7,572,489 | 6,618,197 |
| More than 5 years | 6,267,503 | 5,235,044 |
| | 16,730,355 | 14,499,923 |

2.3.5. Impact of changes in key variables on the gross and net outstanding claims liability

Overview

The outstanding claims liabilities are central estimates (excluding HBCF & CRIF that have a risk margin applied) derived from actuarial assumptions regarding future experience. Sensitivity analysis can be used to measure the change in the outstanding claims liability estimate that would result from a change in the assumptions. TMF is SI's main scheme which represents 89% (2022: 90%) of the outstanding claims. A sensitivity analysis of the key assumption changes for the TMF and their impact on the net central estimate is shown in the following tables.

Notes to the financial statements

for the year ended 30 June 2023

2.3.5 Impact of changes in key variables on the gross and net outstanding claims liability (continued)

(i) TMF Workers Compensation

| Variable | Movement in variable % | Net Central Estimate \$'000 | Impact of Change \$'000 | Impact % |
|-----------------------------------|------------------------|-----------------------------|-------------------------|----------|
| Net Central Estimate ¹ | | 7,929,392 | | |
| Discount rate ² | Discount rate of 4.5% | 7,795,721 | (133,671) | -1.7% |
| Discount rate ² | +1% | 7,455,078 | (474,314) | -6.0% |
| | -1% | 8,479,237 | 549,846 | 6.9% |
| Inflation rate ² | +1% | 8,490,167 | 560,776 | 7.1% |
| | -1% | 7,437,789 | (491,603) | -6.2% |
| Average Weekly, Medical Payments | +10% | 8,418,392 | 489,000 | 6.2% |
| | -10% | 7,440,392 | (489,000) | -6.2% |

¹The net central estimate is inflated and discounted, net of insurance and other recoveries and includes an allowance for claims handling expenses.

²Inflation/discounting changes applied to all durations.

Notes to the financial statements

for the year ended 30 June 2023

2.3.5 Impact of changes in key variables on the gross and net outstanding claims liability (continued)

(ii) TMF General Lines

| Variable | Movement in variable % | Net Central Estimate \$'000 | Impact of Change \$'000 | Impact % |
|---|------------------------|-----------------------------|-------------------------|----------|
| Net Central Estimate ¹ | | 7,014,009 | | |
| Discount rate | Discount rate of 4.5% | 6,907,225 | (106,784) | -1.5% |
| Discount Rate | +1% | 6,731,437 | (282,572) | -4.0% |
| | -1% | 7,323,420 | 309,411 | 4.4% |
| Inflation rate | +1% | 7,326,634 | 312,625 | 4.5% |
| | -1% | 6,723,368 | (290,641) | -4.1% |
| Superimposed Inflation rate | +1% | 7,348,132 | 334,123 | 4.8% |
| | -1% | 6,703,788 | (310,222) | -4.4% |
| Medical Indemnity Claim frequency (last 5 accident years) | +10% | 7,168,009 | 154,000 | 2.2% |
| | -10% | 6,860,009 | (154,000) | -2.2% |

¹The net central estimate is inflated and discounted, net of insurance and other recoveries and includes an allowance for claims handling expenses.

Notes to the financial statements

for the year ended 30 June 2023

2.3.5 Impact of changes in key variables on the gross and net outstanding claims liability (continued)

(iii) TMF Workers Compensation

| Variable | Movement in variable % | Gross Central Estimate \$'000 | Impact of Change \$'000 | Impact % |
|-------------------------------------|------------------------|-------------------------------|-------------------------|----------|
| Gross Central Estimate ¹ | | 8,007,263 | | |
| Discount rate ² | Discount rate of 4.5% | 7,872,400 | (134,863) | -1.7% |
| Discount rate ² | +1% | 7,529,807 | (477,456) | -6.0% |
| | -1% | 8,560,551 | 553,288 | 6.9% |
| Inflation rate ² | +1% | 8,571,771 | 564,508 | 7.1% |
| | -1% | 7,512,191 | (495,072) | -6.2% |
| Average Weekly, Medical Payments | +10% | 8,496,263 | 489,000 | 6.2% |
| | -10% | 7,518,263 | (489,000) | -6.2% |

¹The gross central estimate is inflated and discounted, gross of insurance and other recoveries and includes an allowance for claims handling expenses.

²Inflation/discounting changes applied to all durations.

(iv) TMF General lines

| Variable | Movement in variable % | Gross Central Estimate \$'000 | Impact of Change \$'000 | Impact % |
|---|------------------------|-------------------------------|-------------------------|----------|
| Gross Central Estimate | | 7,483,330 | | |
| Discount rate | Discount rate of 4.5% | 7,370,751 | (112,579) | -1.5% |
| Discount Rate | +1% | 7,185,329 | (298,001) | -4.0% |
| | -1% | 7,809,448 | 326,119 | 4.4% |
| Inflation rate | +1% | 7,815,199 | 331,870 | 4.4% |
| | -1% | 7,174,496 | (308,834) | -4.1% |
| Superimposed Inflation rate | +1% | 7,838,494 | 355,164 | 4.7% |
| | -1% | 7,153,231 | (330,098) | -4.4% |
| Medical Indemnity Claim frequency (last 5 accident years) | +10% | 7,637,330 | 154,000 | 2.1% |
| | -10% | 7,329,330 | (154,000) | -2.1% |

Notes to the financial statements

for the year ended 30 June 2023

2.3.6. Claims development

Overview

A significant portion of SI's liabilities relate to claim liabilities of past years that will be settled in future years.

The following table shows the development of undiscounted outstanding claims relative to the ultimate expected claims for the most recent accident years for SI.

(i) TMF Workers Compensation

| Accident Year | 2014 & prior \$'000 | 2015 \$'000 | 2016 \$'000 | 2017 \$'000 | 2018 \$'000 | 2019 \$'000 | 2020 \$'000 | 2021 \$'000 | 2022 \$'000 | 2023 \$'000 | Total \$'000 |
|--|---------------------|----------------|----------------|----------------|----------------|----------------|----------------|------------------|------------------|------------------|------------------|
| Estimate of ultimate claims cost | | | | | | | | | | | |
| At the end of accident year | | 675,108 | 674,813 | 762,098 | 793,708 | 921,123 | 1,132,509 | 1,400,955 | 1,702,794 | 2,496,407 | 10,559,515 |
| One year later | | 653,422 | 703,381 | 801,942 | 884,103 | 1,099,888 | 1,238,660 | 1,741,607 | 1,991,884 | | 9,114,887 |
| Two years later | | 676,302 | 715,097 | 791,182 | 883,048 | 1,175,574 | 1,363,253 | 1,904,320 | | | 7,508,776 |
| Three years later | | 652,035 | 693,413 | 777,084 | 924,029 | 1,325,440 | 1,422,994 | | | | 5,794,995 |
| Four years later | 11,743,308 | 618,210 | 662,912 | 790,332 | 991,297 | 1,372,993 | | | | | 16,179,052 |
| Five years later | 11,352,353 | 597,791 | 663,635 | 865,518 | 1,064,827 | | | | | | 14,544,124 |
| Six years later | 11,209,926 | 573,186 | 689,658 | 893,409 | | | | | | | 13,366,179 |
| Seven years later | 11,275,678 | 601,315 | 733,020 | | | | | | | | 12,610,013 |
| Eight years later | 11,447,813 | 632,748 | | | | | | | | | 12,080,561 |
| Accumulated nine years and greater | 11,424,879 | | | | | | | | | | 11,424,879 |
| Current estimate of cumulative claim costs | 11,424,879 | 632,748 | 733,020 | 893,409 | 1,064,827 | 1,372,993 | 1,422,994 | 1,904,320 | 1,991,884 | 2,496,407 | 23,937,481 |
| Cumulative payments | 9,439,506 | 401,116 | 436,879 | 492,439 | 524,754 | 619,982 | 532,651 | 518,716 | 388,950 | 201,938 | 13,556,931 |
| Outstanding claims-undiscounted | 1,985,373 | 231,632 | 296,141 | 400,970 | 540,073 | 753,011 | 890,343 | 1,385,604 | 1,602,934 | 2,294,469 | 10,380,550 |
| Discounting | (649,201) | (76,369) | (94,094) | (126,948) | (166,485) | (214,273) | (250,100) | (381,056) | (433,864) | (612,093) | (3,004,483) |
| Claims handling expense | 100,241 | 11,648 | 15,158 | 20,557 | 28,027 | 40,417 | 48,032 | 75,362 | 87,705 | 126,178 | 553,325 |
| Risk margin | | | | | | | | | | | |
| Outstanding claims liability as at 30 June 2023 | 1,436,413 | 166,911 | 217,205 | 294,579 | 401,615 | 579,155 | 688,275 | 1,079,910 | 1,256,775 | 1,808,554 | 7,929,392 |

For accident years prior to 2016, the estimated undiscounted ultimate cost of claims has tended to reduce as the years pass. The two main drivers of this are: (1) the 2012 legislative reforms leading to more favourable claims experience than the initial actuarial valuation assumptions for claims from non-emergency services agencies, and (2) the 2012 changes to NSW Police's Death and Disability scheme leading to more favourable claims experience. For accident years since 2017, annual costs have progressively increased due to a number of compounding factors: significant growth in the number and severity of psychological injury claims; a growing proportion of claims are reaching higher Whole Person Impairment (WPI) thresholds which opens up access to Work Injury Damages (WID), long term Weekly benefits and higher s66 payment. Over the past 24 months, costs have generally increased most years due to valuation strengthening in response to claims remaining on benefits for longer durations and lower return to work rates, particularly for psychological injuries; continuing strong intimation experience with low finalisation activity; the re-emergence of high numbers of medical discharges for NSW Police.

Notes to the financial statements

for the year ended 30 June 2023

2.3.6 Claims development (continued)

(ii) TMF General Lines

| Accident Year | 2014 & prior \$'000 | 2015 \$'000 | 2016 \$'000 | 2017 \$'000 | 2018 \$'000 | 2019 \$'000 | 2020 \$'000 | 2021 \$'000 | 2022 \$'000 | 2023 \$'000 | Total \$'000 |
|--|------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|------------------|------------------|
| Estimate of ultimate claims cost | | | | | | | | | | | |
| At the end of accident year | | 644,473 | 604,770 | 645,521 | 696,438 | 692,723 | 1,650,555 | 977,935 | 1,371,731 | 1,371,394 | 8,655,540 |
| One year later | | 588,976 | 638,931 | 635,203 | 655,324 | 721,649 | 1,863,979 | 1,387,967 | 1,407,179 | | 7,899,208 |
| Two years later | | 624,003 | 654,920 | 577,888 | 638,756 | 744,866 | 1,748,309 | 1,381,053 | | | 6,369,795 |
| Three years later | | 559,785 | 697,905 | 570,675 | 679,026 | 824,858 | 1,672,523 | | | | 5,004,772 |
| Four years later | | 541,945 | 666,976 | 612,666 | 792,184 | 832,231 | | | | | 3,446,002 |
| Five years later | 7,237,495 | 530,279 | 683,958 | 682,086 | 820,565 | | | | | | 9,954,383 |
| Six years later | 7,526,315 | 534,038 | 743,178 | 736,159 | | | | | | | 9,539,690 |
| Seven years later | 7,746,802 | 591,042 | 759,325 | | | | | | | | 9,097,169 |
| Eight years later | 8,374,832 | 625,650 | | | | | | | | | 9,000,482 |
| Accumulated nine years and greater | 8,986,605 | | | | | | | | | | 8,986,605 |
| Current estimate of cumulative claim costs | 8,986,605 | 625,650 | 759,325 | 736,159 | 820,565 | 832,231 | 1,672,523 | 1,381,053 | 1,407,179 | 1,371,394 | 18,592,684 |
| Cumulative payments | 6,919,123 | 403,884 | 453,391 | 387,452 | 383,940 | 332,618 | 794,923 | 316,076 | 244,627 | 52,851 | 10,288,885 |
| Outstanding claims-undiscounted | 2,067,482 | 221,766 | 305,934 | 348,707 | 436,625 | 499,613 | 877,600 | 1,064,977 | 1,162,552 | 1,318,543 | 8,303,799 |
| Discounting | (368,339) | (51,026) | (60,480) | (66,631) | (83,719) | (86,952) | (121,392) | (163,500) | (207,236) | (262,840) | (1,472,115) |
| Claims handling expense | 39,781 | 4,927 | 7,561 | 8,780 | 11,031 | 13,326 | 16,904 | 21,145 | 28,263 | 30,607 | 182,325 |
| Risk margin | | | | | | | | | | | |
| Outstanding claims liability as at 30 June 2023 | 1,738,924 | 175,667 | 253,015 | 290,856 | 363,937 | 425,987 | 773,112 | 922,622 | 983,579 | 1,086,310 | 7,014,009 |

Uncertainty about the amount and timing of claims in the TMF property and motor vehicle portfolios is typically resolved within one year.

The claims presented in the development tables are undiscounted, net of insurance recoveries and net of non-reinsurance recoveries. Insurance recoveries are nil in the TMF Workers Compensation portfolio and negligible in the TMF Public Liability portfolio.

Notes to the financial statements

for the year ended 30 June 2023

2.3.7. Unearned premium and unexpired risk liability

Overview

Unearned premium

Gross written premium is earned in profit or loss in accordance with the pattern of incidence of risk of the related business. The unearned premium liability is that portion of gross written premium that SI has not yet earned in profit or loss as it represents insurance coverage to be provided by SI after the balance date.

Unexpired risk liability

A liability adequacy test (LAT) is performed by the consulting actuary for the HBCF and CRIF.

At the balance date, SI recognises a liability in respect of outstanding claims and assesses the adequacy of its unearned premium liability. As required under AASB 1023 *General Insurance Contracts*, a LAT is undertaken to determine the adequacy of the unearned premium liability against current estimates of the present value of the expected future cash flows relating to future claims arising from the rights and obligations under current insurance contracts. An additional risk margin is included to take into account the inherent uncertainty in the central estimate.

| | 2023 \$'000 | 2022 \$'000 |
|--------------------------|------------------|------------------|
| Unearned premiums | 1,001,203 | 769,036 |
| Unexpired risk liability | 322,229 | 338,493 |
| Premium liability | 1,323,432 | 1,107,529 |

2.3.7.1. Reconciliation of unearned premiums

A reconciliation of the carrying amount of unearned premiums at the beginning and end of the reporting periods is set out below.

| | 2023 \$'000 | 2022 \$'000 |
|--|------------------|----------------|
| Year Ended 30 June | | |
| Net carrying amount at start of year | 769,036 | 601,216 |
| Deferral of premiums written in current year | 443,536 | 344,067 |
| Premiums earned during the year | (211,369) | (176,247) |
| Net carrying amount at end of year | 1,001,203 | 769,036 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.7.2. Reconciliation of unexpired risk liability

At the reporting date, a LAT is performed by the consulting Actuary for the HBCF and CRIF.

Any deficiency is first written down against the deferred acquisition costs (DAC). The remaining deficiency is recognised as an unexpired risk liability. It represents the extent that the unearned premium liability is insufficient to cover expected future claims.

Reconciliation of unexpired risk liability:

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| As at 1 July | 338,493 | 407,836 |
| Reduction of unexpired risk liability in the year | (16,264) | (69,343) |
| As at 30 June | 322,229 | 338,493 |

As at the reporting date, the LAT identified a deficit of \$329.4 million (2022: \$347.8 million) in the HBCF and a deficit of \$0 million in CRIF (2022: \$0 million). The movement in the unexpired risk liability is recognised in the statement of comprehensive Income.

The net deficiency calculation is shown below:

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Net Unearned premium liability | 638,351 | 590,435 |
| Deferred acquisition costs ¹ | (7,206) | (9,333) |
| | 631,145 | 581,102 |
| Central estimate of present value of expected future cash flows arising from future claims | 793,976 | 767,814 |
| Risk Margin | 166,604 | 161,114 |
| Premium liability provision | 960,580 | 928,928 |
| | | |
| Net Deficiency | 329,435 | 347,826 |

¹Refer to Note 2.3.8 Other Assets – Deferred Acquisition Costs.

Notes to the financial statements

for the year ended 30 June 2023

2.3.7.2 Reconciliation of unexpired risk liability (continued)

The premium liability provision represents the actuarial assessment of future claims payments and the expenses associated with settling them. The mean term to settlement of the undiscounted premium liability is 5.9 years (2022: 6.0 years) for HBCF and 0 years (2022: 0 years) for CRIF.

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Gross movement in unexpired risk liability | 16,264 | 69,342 |
| Write down of deferred acquisition costs ¹ | (7,206) | (9,333) |
| Total surplus/(deficiency) recognised in the Statement of Comprehensive Income | 9,058 | 60,009 |

¹Refer to Note 2.3.8 Other Assets – Deferred Acquisition Costs.

The probability of adequacy for HBCF was 75 per cent (2022: 75 per cent) and for CRIF was 75 percent (2022: 75 percent.)

The risk margins have been determined by the consulting actuary based on the uncertainty of the outstanding claims estimates of each scheme. The uncertainty is determined on the basis that reflects the business of each fund. Regard is had to the robustness of the valuation models, reliability and volume of the available data, past experience and emerging trends, the characteristics of each scheme and the effect of reinsurance.

2.3.8. Other Assets – Deferred acquisition cost

Costs directly attributable to the acquisition of the HBCF premium revenue are deferred by recognising them as an asset in the statement of financial position when they can be reliably measured. Deferred acquisition costs (net of any deficiency) are amortised systematically over the life of the insurance policy in line with the expected pattern of the incidence of risk. This corresponds to the earning pattern of premium revenue.

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| As at 1 July | - | - |
| Acquisition costs incurred during the year | 7,206 | 9,333 |
| Acquisition costs amortised during the year | - | - |
| Net deficiency write down | (7,206) | (9,333) |
| as at 30 June | - | - |

Notes to the financial statements

for the year ended 30 June 2023

2.3.9. Underwriting and other expenses

Overview

SI incurs a range of expenses in providing its services. Details of these expenses are:

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Statutory levies: | | |
| State Insurance Regulatory Authority | 29,252 | 26,850 |
| Dust Diseases Authority | 4,831 | 5,018 |
| Total Statutory levies | 34,083 | 31,868 |
| Service fees to icare (2.3.9.1) | 265,131 | 212,076 |
| Insurance | 80,235 | 82,650 |
| Movement in allowance for impairment of financial assets | 602 | - |
| Other expenses | 311 | 232 |
| Total underwriting and other expenses | 380,362 | 326,826 |

Audit fees for the audit of the financial statements were paid by icare and are included as part of the service fee. The amount incurred was \$1.059 million (2022: \$1.007 million)

2.3.9.1. Service fees and Statutory levies

In accordance with the *State Insurance and Care Governance Act 2015* from 1 September 2015, SI receives services from icare. Under the arrangement some of SI's costs are incurred by icare and recovered at cost from SI. These services include the provision of staff, claims handling facilities, general business expenses and governance services.

Agent's remuneration specifically related to HBCF scheme agent costs of \$1.7 million (2022: \$7.1 million) paid by icare has been treated as an acquisition cost rather than as a Service fee expense.

SI's key management personnel are the Board of Directors of icare, the Chief Executive Officer of icare and their direct reports. All transactions with these key management personnel are included in the service fee paid to icare for those personnel remunerated by icare.

Notes to the financial statements

for the year ended 30 June 2023

2.3.10. Trade and other receivables

Overview

Trade and other receivables are principally amounts owed to SI by policyholders and participants.

Receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They include trade and other receivables and are recognised at their amortised cost less impairment losses, which approximates fair value.

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. SI has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

The collection of receivables is reviewed on an ongoing basis. An allowance for impairment is established when there is objective evidence that not all amounts due will be collectable. Bad debts are written off when there is objective evidence that the chance of collecting an amount is unlikely.

| | 2023 \$'000 | 2022 \$'000 |
|---|------------------|----------------|
| Premium and contribution receivable | 339,613 | 298,809 |
| Insurance and other recoveries receivable | 616,643 | 546,637 |
| GST receivable | 7,325 | 2,065 |
| Prepayments | 199,220 | 75,692 |
| Other | 70,161 | 31,189 |
| Less: allowance for impairment of receivables | (602) | - |
| | 1,232,360 | 954,392 |

Trade & Other receivables are non-interest bearing and are generally on 30 day terms.

Other receivables is mainly comprised of grants from the Crown of \$68.0m (2022: \$27.7m) to fund the cash deficit of the pre reform portfolio Insurance. Recoveries receivables are discounted to present value.

SI receives recoveries from both reinsurance and non reinsurance areas (this includes recoveries from CTP). The majority of recoveries come from the non reinsurance area.

SI purchases reinsurance for losses above their predetermined retention levels of financial losses associated with large claims or incidents. The retention level is set by management and reviewed annually as part of the renewal process. The current retentions are determined based on price, availability of cover, and risk tolerances. When the claims cost exceeds the excess level, the cost is recoverable from SI's reinsurers and recognised as insurance and other recoveries receivable.

Notes to the financial statements

for the year ended 30 June 2023

2.3.10 Trade and other receivables (continued)

The amount of insurance and other recoveries receivable is equal to the estimated gross incurred cost less the retention limit and insurance recoveries received to date. The receivable is recognised when recovery is virtually certain to take place when the corresponding obligation is settled. The measurement of these receivables is affected by factors such as normal inflation and the discount rate used for discounting of future expected receipts. The rates applied are consistent with those used in the valuation of provisions for outstanding claims (see Note 2.3.3).

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Present value of insurance and other recoveries | | |
| Expected future recoveries (undiscounted) | 728,212 | 622,539 |
| Discount to present value | (111,569) | (75,902) |
| | 616,643 | 546,637 |

Refer to Note 4 for further information regarding credit risk of trade debtors that are neither past due nor impaired.

2.3.11. Trade and other payables

Overview

Trade and other payables represent liabilities for services provided to SI prior to the end of financial year, which are unpaid. The amounts are unsecured and are usually paid within 30 days of recognition.

These amounts represent liabilities for goods and services provided to SI and other amounts. Payables are recognised initially at fair value, usually based on the transaction cost or face value. Subsequent measurement is at amortised cost using the effective interest method. Short-term payables with no stated interest rate are measured at the original invoice amount where the effect of discounting is immaterial.

The payables are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in Treasury Circular 11/12.

Notes to the financial statements

for the year ended 30 June 2023

2.3.11. Trade and other payables (continued)

| | 2023 \$'000 | 2022 \$'000 |
|------------------------------------|----------------|----------------|
| Accrued expenses & other creditors | 109,611 | 95,193 |
| Service fee | 23,151 | 25,291 |
| Statutory fees | 1,636 | 2,080 |
| GST Payable | - | - |
| Other | 1,165 | 1,058 |
| | 135,563 | 123,622 |

Details regarding credit risk, liquidity risk and market risk including maturity analysis of above payables are disclosed in Note 4.

3. Investment activities

Overview

Investments in New South Wales Treasury Corporation's Funds (TCorpIM Funds or the Funds) and the managed asset portfolio are designated as fair value through profit or loss. The majority of SI's investments are unit holdings. The value of the Funds is based on SI's share of the value of the underlying assets of the Fund, based on the market value. All of the Funds are valued at redemption price.

The fair value quoted market price for similar instruments and the underlying value are provided by the investment manager, TCorp.

The movement in the fair value of the Funds incorporates distributions received and reinvested, as well as realised and unrealised movements in fair value and is reported as investment revenue in the statement of comprehensive income.

Purchases or sales of investments are recognised on the trade date i.e. the date the entity commits itself to purchase or sell the asset.

Refer to Note 4 for further information regarding fair value measurement, credit risk, liquidity risk and market risk arising from financial assets at fair value.

All investments are held to back claims liabilities. As part of its investment strategy, SI actively manages its investment portfolio to ensure that investment liquidity is in accordance with the expected pattern of future cash flows arising from claims liabilities.

Notes to the financial statements

for the year ended 30 June 2023

3.1. Investment income

Overview

Interest revenue and expenses are recognised on an accrual basis. Investment revenue includes interest income.

Realised and unrealised gains or losses are recognised on a change in fair value basis.

Differences between the fair values of investments at the end of the reporting period and their fair values at the end of the previous reporting period (or cost of acquisition, if acquired during the reporting period) are recognised as revenue in the statement of comprehensive income.

| | 2023 \$'000 | 2022 \$'000 |
|---|------------------|------------------|
| Return on investment | | |
| Revenue from financial assets held at fair value | 662,152 | 612,817 |
| Gains/(losses) from financial assets held at fair value | 839,049 | (1,264,412) |
| Interest | 29,650 | 1,938 |
| | 1,530,851 | (649,657) |

3.2. Investment assets

| | 2023 \$'000 | 2022 \$'000 |
|---------------|-------------------|-------------------|
| | | |
| TCorplM Funds | 16,874,056 | 13,452,855 |
| | 16,874,056 | 13,452,855 |

Notes to the financial statements

for the year ended 30 June 2023

3.3. Fair value estimation

Overview

The carrying amounts of SI's financial assets and liabilities at the end of the reporting period approximated their fair values as all financial assets and liabilities held were either at fair value at the end of the reporting period ('marked to market') or were short term in nature.

SI uses the following hierarchy for disclosing the fair value of financial instruments by valuation technique:

- Level 1 – derived from quoted prices in active markets for identical assets / liabilities that the entity can access at measurement date;
- Level 2 – derived from inputs other than quoted prices that are observable directly or indirectly; and
- Level 3 – derived from valuation techniques that include inputs for the asset / liability not based on observable market data (unobservable inputs).

| | Level 1 \$'000 | Level 2 \$'000 | Level 3 \$'000 | Total \$'000 |
|---------------------------------------|-------------------|-------------------|-------------------|-------------------|
| 2023 | | | | |
| Financial assets at fair value | | | | |
| TcorpIM Funds | - | 16,874,056 | - | 16,874,056 |
| | - | 16,874,056 | - | 16,874,056 |
| 2022 | | | | |
| Financial assets at fair value | | | | |
| TcorpIM Funds | - | 13,452,855 | - | 13,452,855 |
| | - | 13,452,855 | - | 13,452,855 |

There were no transfers between the levels during the period ended 30 June 2023 (2022: Nil). The value of the Funds is based on SI's share of the value of the underlying assets of the fund, based on the market value. All of the facilities are valued using redemption pricing.

Notes to the financial statements

for the year ended 30 June 2023

4. Risk Management

Overview

SI applies a consistent and integrated approach to enterprise risk management. SI operates within icare's risk management framework which sets out the approach to managing key risks and meeting strategic objectives. The documented Risk Management Framework (RMF) is approved annually by the Board.

The icare Board is ultimately accountable for identifying and managing risk, including financial risk. This is done through the establishment of holistic strategies and policies where risk management has been considered.

Key aspects of icare's risk management framework include: risk appetite, governance, risk management and processes, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. SI's approach is to integrate risk management into the broader management processes of the organisation. It is SI's philosophy to ensure that risk management remains embedded in the business and that the risk makers or risk takers are themselves the risk managers. Specifically, the management of risk must occur at each point in the business management cycle.

Following the enactment of the State Insurance and Care Governance Act 2015 (Act), overall responsibility for the establishment and oversight of risk management, risk reviews, policy setting and for managing each of these risks moved to NSW Treasury from Self Insurance Corporation. The risk management policies in place prior to the Act remain in place, with the purposes of:

- Establishing frameworks and processes that identify and analyse the risks faced by SI investment funds;
- Setting risk limits and controls; and
- Monitoring risks.

SI's Asset Allocation is recommended by the icare Board, in line with risk and return objectives recommended by the NSW Treasury Asset and Liability Committee (ALCO). Both the risk and return objectives recommended by the ALCO, and the asset allocation recommended by icare Board are considered, and if appropriate, approved by the Treasurer. icare and NSW Treasury entered a Memorandum of Understanding in July 2018 which defines the roles and responsibilities for the Funds.

SI manages insurance risks with all investment- and financial-related risks managed by NSW Treasury Corporation (TCorp) and NSW Treasury (Treasury). A Memorandum of Understanding (MoU) exists between Treasury and TCorp to effectively monitor, manage and report on these risks between the two parties.

The key risk categories used by SI to classify financial risk:

- Insurance risk (note 4.1);
- Market risk (Note 4.2);
- Interest rate risk (Note 4.3);
- Foreign exchange risk (Note 4.4);
- Other price risk (Note 4.5);
- Liquidity risk (Note 4.6); and
- Credit risk (Note 4.7).

SI's principal financial instruments are outlined below. These financial instruments arise directly from SI's operations or are required to finance those operations. SI does not enter into financial instruments, including derivative financial instruments, for speculative purposes.

The main purpose of these financial instruments is to derive income and investment gains which are used to fund claims liabilities.

Notes to the financial statements

for the year ended 30 June 2023

4 Risk Management (continued)

Financial instrument categories

| | Note | Category | 2023 \$'000 | 2022 \$'000 |
|------------------------------|--------|---|----------------|----------------|
| Financial assets | | | | |
| Cash and cash equivalents | 5.1 | Amortised cost | 997,709 | 2,188,422 |
| Investments | 3.2 | At fair value through profit and loss (designated as such upon initial recognition) | 16,874,056 | 13,452,855 |
| Receivables (i) | 2.3.10 | Amortised cost | 409,774 | 329,998 |
| | | | | |
| Financial liabilities | | | | |
| Payables (ii) | 2.3.11 | Amortised cost | 133,927 | 121,542 |

(i) Excludes statutory receivables and prepayments (i.e. not within scope of AASB 7)

(ii) Excludes statutory payables (i.e. not within scope of AASB 7)

Notes to the financial statements

for the year ended 30 June 2023

4.1. Insurance Risk

Overview

Insurance risk is the risk of fluctuations in the timing, frequency and severity of insured events and claims settlements, relative to expectations. Key drivers of insurance risk include natural or man-made catastrophic events, pricing of insurance contracts, reserving and claims.

SI is affected by insurance risk, market risk, credit risk, and liquidity risks. Overall risk management within icare forms a part of operations and line responsibilities. The Risk Committee (RC) has oversight of risk management and reports to the icare Board. Internal Audit helps identify, monitor and evaluate risks and gives assurance to the RC on higher-risk activities.

The risk and compliance management framework to identify and mitigate risks is outlined below:

- Use and maintenance of information systems to provide up-to-date and reliable data on the risks to which the entity is exposed;
- Independent actuarial assessment, using data from the information systems and robust actuarial modelling, are used to assess the adequacy of pricing and premiums and to monitor claims patterns based on past experience and emerging trends;
- Risk registers that identify key risks and controls, residual risk exposures, and risk treatment and owner. Periodic attestations are performed on key compliance obligations and material exceptions are reported to the icare Board;
- Detailed underwriting procedures are in place and strictly followed for accepting risks and regular reviews and audits are performed on the underwriting function of brokers and insurance agents;
- Contributions received by the largest fund (TMF) are paid by member agencies through funding from the NSW Treasury;
- Most premiums or contributions are paid within payment terms. The outstanding debtors are managed by outsourced service providers who actively monitor and review the portfolios; and
- Under the Net Asset Holding Level Policy (NAHLP, refer Note 5.2) SI maintains the required level of net assets for each scheme (except HBCF, BFFF, ERWF and SSIF) through fund transfers to/from NSW Treasury.

4.2. Market risk

Overview

Market risk is the variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market.

The effects on SI's operating result due to reasonably possible changes in risk variables are outlined in the information below, for interest rate risk and other price risk. A reasonably possible change in each risk variable has been determined after taking into account the economic environment in which SI operates and the time frame for the assessment (i.e. until the end of the next annual reporting period). The sensitivity analysis is based on risk exposures in existence at the reporting date. The analysis was performed on the same basis as 2020. The analysis assumes that all other variables remain constant.

Notes to the financial statements

for the year ended 30 June 2023

4.3. Interest rate risk

Overview

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

Exposure to interest rate risk arises primarily through SI's cash deposits held at other financial institutions. TCorp manages the portfolio to agreed benchmarks to minimise the fair value interest rate risk.

The following table provides the sensitivity analysis of interest rate risk affecting applicable financial assets on the operating result and equity of SI. A reasonably possible change of +/- 0.5% is used, consistent with current trends in interest rates. The basis will be reviewed annually and amended where there is a structural change in the level of interest rate volatility.

| | Carrying amount \$'000 | Decrease in Profit -0.5% \$'000 | Decrease in Equity -0.5% \$'000 | Increase in Profit 0.5% \$'000 | Increase in Equity 0.5% \$'000 |
|---------------------------|------------------------------|---|---|--|--|
| 2023 | | | | | |
| Cash and cash equivalents | 997,709 | (4,989) | (4,989) | 4,989 | 4,989 |
| 2022 | | | | | |
| Cash and cash equivalents | 2,188,422 | (10,942) | (10,942) | 10,942 | 10,942 |

4.4. Foreign Currency risk

Overview

Foreign exchange risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates.

TCorp considers currency risk within the context of its overall investment strategy and manages foreign exchange at the total portfolio level.

Notes to the financial statements

for the year ended 30 June 2023

4.5. Other price risk

Overview

Exposure to “other price risk” primarily arises through the investment in the TCorpIM Funds which are held for strategic rather than trading purposes. SI has no direct equity investments. SI holds units in the following Funds.

| Fund | Investment sectors | Investment horizon | 2023 \$'000 | 2022 \$'000 |
|--|--|--------------------|----------------|----------------|
| Treasury Managed Fund Investment Portfolio | Australian equities, developed market equities, emerging market equities, high yield, differentiated credit, Australian nominal bonds, core alternatives, defensive alternatives, opportunistic, unlisted infrastructure, unlisted global property and unlisted Australian property. | Long term | 14,945,410 | 11,737,538 |
| Medium Term Growth Fund | Australian equities, developed market equities, high grade, high yield, differentiated credit, Australian inflation-linked bonds, Australian nominal bonds, cash, core alternatives, defensive alternatives | 5 or more years | 984,878 | 562,897 |
| Long Term Growth Fund | Australian equities, developed market equities, emerging market equities, high yield, differentiated credit, Australian nominal bonds, cash, core alternatives, defensive alternatives. | 10 or more years | 943,768 | 1,152,420 |
| | | | 16,874,056 | 13,452,855 |

The unit price of each fund is equal to the total fair value of the net assets held by the fund divided by the total number of units on issue for that fund. Unit prices are calculated and published daily.

TCorp as trustee for each of the above funds is required to act in the best interest of the unit holders and to administer the funds in accordance with the trust deeds. As trustee, TCorp has appointed external managers to manage the performance and risks of each fund in accordance with a mandate agreed by the parties. TCorp has also leveraged off internal expertise to manage certain fixed income assets for the TCorpIM funds. A significant portion of the administration of the funds is outsourced to an external custodian.

Notes to the financial statements

for the year ended 30 June 2023

4.5. Other price risk (continued)

Investments in the Funds limit SI's exposure to risk as this allows diversification across a pool of funds with different investment horizons.

The Funds are designated at fair value through profit or loss and therefore any change in unit price impacts directly on profit (rather than equity). TCorp provides sensitivity analysis information for each of the Funds. A reasonably possible change is based on the percentage change in unit price multiplied by the redemption price as at 30 June each year for each Fund.

| Investment fund | Change in unit price | | Impact on surplus/(deficit) | |
|--|----------------------|-----------|-----------------------------|----------------|
| | 2023 % | 2022 % | 2023 \$'000 | 2022 \$'000 |
| Treasury Managed Fund Investment Portfolio | +/- 10.0 | +/- 10.0 | 1,494,541 | 1,173,754 |
| Medium Term Growth Fund | +/- 10.0 | +/- 10.0 | 98,488 | 56,290 |
| Long Term Growth Fund | +/- 10.0 | +/- 10.0 | 94,377 | 115,242 |

4.6. Liquidity risk

Overview

Liquidity risk is the risk of insufficient liquid assets to meet liabilities as they fall due. SI's liquidity risk arises due to the nature of insurance activities where the timing and amount of cash outflows are uncertain.

The liquidity of SI's investments is assured by the liquid nature of the fixed interest investments within the TCorpIM Funds. All Fund share and property investments are required to be listed on a recognised stock exchange with the exception of the unlisted property, unlisted infrastructure and opportunistic assets investments which account for 9 per cent, 5 percent and 4.5 percent respectively of the Treasury Managed Fund Investment Portfolio as at the reporting date.

In accordance with the MoU, TCorp is required to take market turnover and liquidity risk into account at the time of constructing SI's investment asset allocation.

During the current and prior years, there were no defaults on payables. No assets have been pledged as collateral. SI's exposure to liquidity risk is deemed insignificant based on prior periods' data and the current assessment of risk.

The payables are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in Treasury Circular 11/12. If trade terms are not specified, payment is made no later than the end of the month following the month in which an invoice or a statement is received.

Notes to the financial statements

for the year ended 30 June 2023

4.6. Liquidity risk (continued)

The table below summarises the maturity profile of SI's financial liabilities.

| | Weighted average effective interest rate % | Nominal amount \$'000 | Interest rate exposure | | | Maturity dates | | |
|-------------|--|-----------------------|----------------------------|-------------------------------|-----------------------------|-----------------|------------------|------------------|
| | | | Fixed Interest rate \$'000 | Variable interest rate \$'000 | Non-interest bearing \$'000 | < 1 Year \$'000 | 1-5 Years \$'000 | > 5 Years \$'000 |
| 2023 | | | | | | | | |
| Payables | - | 133,927 | - | - | 133,927 | 133,927 | - | - |
| 2022 | | | | | | | | |
| Payables | - | 121,542 | - | - | 121,542 | 121,542 | - | - |

4.7. Credit risk

Overview

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation

Credit risk arises from the financial assets of SI, which comprise cash and cash equivalents, receivables and financial assets at fair value. SI's exposure to credit risk arises from potential default of the counter party, with a maximum exposure equal to the carrying amount of these instruments at balance date.

Cash and cash equivalents

Cash comprises bank balances with financial institutions Interest is earned on daily bank balances at the monthly average TCorp 11am unofficial cash rate, adjusted for a management fee to NSW Treasury.

Receivables – premium and contributions

All premium and contributions receivable are recognised as amounts receivable at the reporting date. The collection of premium and contributions receivable is reviewed on an ongoing basis. Procedures as established in the Treasurer's Directions are followed to recover outstanding amounts, including letters of demand. Debts which are known to be uncollectible are written off. An allowance for impairment is raised when there is objective evidence that the entity will not be able to collect all amounts due. No interest is earned on premium and contributions receivable. The average credit period on sales, unless otherwise agreed, is 30 days from invoice date.

SI does not receive any collateral for receivables.

Financial assets at fair value

Financial assets at fair value include investments in TCorpIM Funds and the managed assets portfolio. The investments within the Funds are unit holdings, and as such, do not give rise to credit risk. Credit risk within the Funds is managed by ensuring there is a wide spread of risks. TCorp, as trustee, contracts with specialist investment managers and requires the mandates to include a series of controls over the concentration and credit quality of assets.

Notes to the financial statements

for the year ended 30 June 2023

5. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards

5.1. Cash and cash equivalents

Overview

Cash and cash equivalents include cash at bank and short term money market investments held at TCorp.

The cashflow statement reflects actual cashflow movements in the fund and not the movements in the underlying investment portfolios within the fund.

Refer to Note 4 for details regarding credit risk, liquidity risk and market risk arising from financial instruments

| | 2023 \$'000 | 2022 \$'000 |
|--------------|----------------|----------------|
| Cash at bank | 997,709 | 2,188,422 |

Cash and cash equivalent assets recognised in the statement of financial position is reconciled at the end of the financial year to the statement of cash flows as follows:

Reconciliation of net cash flows from operating activities to the Net Result

| | 2023 \$'000 | 2022 \$'000 |
|---|--------------------|------------------|
| Net cash flows from operating activities | (1,190,713) | 1,612,154 |
| Adjustments for: | | |
| Increase/(Decrease) in investments | 3,421,201 | (538,002) |
| (Increase) in outstanding claims | (2,300,438) | (1,876,568) |
| (Increase) in unearned premiums | (232,167) | (167,819) |
| (Increase) in payables | (11,942) | (3,973) |
| Decrease in unexpired risk | 16,264 | 69,342 |
| Increase in receivables | 277,969 | 355,380 |
| Net Result | (19,826) | (549,486) |

Notes to the financial statements

for the year ended 30 June 2023

5.2. Grants from/(to) the Crown

Overview

Pursuant to the Net Assets Holding Level Policy (NAHLP), SI makes payments to or receives funding from the Crown in right of the State of New South Wales (Crown) to maintain the required level of net assets.

The policy, introduced in March 2006 and revised in May 2019, requires SI to maintain total assets for each scheme (except HBCF, BFFF, ERWF and SSIF) at between 105% and 115% of liabilities. For CRIF the net level of total assets is required to be maintained at the greater of either all liabilities, including the actuarially assessed liabilities, to a 99 percent probability of adequacy (including an appropriate prudential margin), or the 1-in-1000 year natural catastrophe return period net of reinsurance (the CRIF Net Asset Holding Level). The adequacy of the net assets level is reviewed at least annually based on the financial results as at 31 December with an option of more frequent reviews to consider any emerging issues and trends in outstanding claims liabilities and investments. The assessment takes into consideration:

- the probability of adequacy of the net central estimate;
- probability of poor investment returns and/or deterioration in claims experience;
- impact of a major claim, either not covered by the TMF insurance protection or exhausting the TMF insured retention level; and
- absence of premium and contribution income and insurance cover for residual schemes.

The annual funding adequacy assessment was based on requirements assessed as at 31 December 2022 and has been approved and the funds will be transferred from the Consolidated Fund.

Net assets in surplus of the required holding level are paid to the Crown and net assets in deficit are covered through payments from the Crown.

Additionally the Crown has agreed to fund any cash deficit incurred in the pre reform portfolio of HBCF. Refer to Note 5.4 for further details on this arrangement.

The payments are recognised as expenses at the earlier of when they are paid or payable. Income from grants without sufficiently specific performance obligations are recognised when the entity obtains control over the granted assets.

| | 2023 \$'000 | 2022 \$'000 |
|--------------------------|----------------|------------------|
| | | |
| Grants from the Crown | 736,967 | 1,927,672 |
| Net grant revenue | 736,967 | 1,927,672 |

Notes to the financial statements

for the year ended 30 June 2023

5.3. Budget review

Statement of comprehensive income

| | 2023 actuals \$'000 | 2023 budget \$'000 |
|--|------------------------|-----------------------|
| Premium and contributions | 2,766,561 | 2,580,105 |
| Unearned premium and contribution movement | (185,972) | - |
| Net Earned premiums | 2,580,589 | 2,580,105 |
| Outwards reinsurance expense | (29,771) | (132,093) |
| Net Earned premiums and contributions (a) | 2,550,818 | 2,448,012 |
| Gross Claims expenses | (4,758,349) | (3,145,477) |
| Recoveries received | 104,851 | 93,318 |
| Acquisition costs | (7,206) | - |
| Unexpired risk liability expense | 16,264 | - |
| Net Claims expense (b) | (4,644,440) | (3,052,159) |
| Underwriting and other expenses (c) | (380,362) | (279,725) |
| Underwriting result (a+b+c) | (2,473,984) | (883,872) |
| Agency performance adjustment | 185,378 | - |
| Investment revenue | 1,530,851 | 1,091,362 |
| Other revenue | 962 | - |
| Insurance profit | (756,793) | 207,490 |
| Grants from the Crown | 736,967 | - |
| Net Result | (19,826) | 207,490 |
| Other comprehensive income | - | - |
| Total comprehensive income | (19,826) | 207,490 |

Commentary

Net result for the year was \$227 million unfavourable to budget due to the following factors:

- Higher net claims expenses resulting from the updated valuations of outstanding claims; Partly offset by
- Higher investment revenue driven by positive performance of the equity markets and foreign currency exposures; and
- Grants from the Crown.

Notes to the financial statements

for the year ended 30 June 2023

5.3 Budget review (continued)

The strengthening in the outstanding claims reserves for the TMF workers compensation portfolio in the December 2022 and June 2023 valuation results was predominantly due to an increase in the number of Medically Discharged claims, an increase in volume of psychological claims, lower return to work rates and increasing proportion of Medically Discharged claims as a proportion of psychological injury claims. The strengthening in the outstanding claims reserves for the TMF general lines portfolio in the December 2022 and June 2023 valuation results was predominantly due to the impact of a significant increase in child abuse claims and event losses largely relating to floods.

Statement of financial position

| | 2023 actuals \$'000 | 2023 budget \$'000 |
|--------------------------------|------------------------|-----------------------|
| ASSETS | | |
| Cash and cash equivalents | 997,709 | 295,920 |
| Investments | 16,874,056 | 16,818,600 |
| Trade and other receivables | 1,232,360 | 510,023 |
| Plant and equipment | | 198 |
| Intangible assets | | 109 |
| Total Assets | 19,104,125 | 17,624,850 |
| | | |
| LIABILITIES | | |
| Trade and other payables | 135,563 | 25,364 |
| Unearned premiums | 1,001,203 | 894,762 |
| Outstanding claims liabilities | 17,346,998 | 15,712,608 |
| Unexpired risk liability | 322,229 | 316,057 |
| Total Liabilities | 18,805,993 | 16,948,791 |
| | | |
| Net Assets | 298,132 | 676,059 |
| | | |
| EQUITY | | |
| Accumulated funds | 298,132 | 676,059 |
| Total Equity | 298,132 | 676,059 |

Commentary

Total assets were \$1.5 billion favourable to budget mainly due to Grants from the Crown, CRIF prepayments and receivables relating to premiums and contributions. Total liabilities were \$1.9 billion unfavourable to budget driven by the increase in the provision for outstanding claims liabilities.

Notes to the financial statements

for the year ended 30 June 2023

5.3 Budget review (continued)

The TMF workers compensation outstanding claims liabilities were unfavourable to budget largely due to Medical Discharged claims as described in the Statement of comprehensive income commentary. The TMF general lines outstanding claims liabilities were unfavourable to budget due to the significant increase in child abuse claims and event losses largely relating to floods.

Statement of cash flows

| | 2023 actuals \$'000 | 2023 budget \$'000 |
|---|------------------------|-----------------------|
| CASH FLOWS FROM OPERATING ACTIVITIES | | |
| Premiums received | 2,957,307 | 2,860,507 |
| Claims paid | (2,458,695) | (2,771,995) |
| Recoveries received | 34,845 | 69,883 |
| Total Premiums/contributions less claims | 533,457 | 158,395 |
| Receipts | | |
| Proceeds from sale of investment | - | 234,903 |
| Investment Income | 662,152 | 901,481 |
| Interest received | 29,651 | 769 |
| Grants from the Crown | 696,672 | - |
| Other income | 962 | - |
| Total Receipts | 1,389,437 | 1,137,153 |
| Payments | | |
| Purchases of investments | (2,582,152) | (2,802,250) |
| Service fees paid | (277,389) | (241,875) |
| Other payments | (254,066) | (169,910) |
| Total Payments | (3,113,607) | (3,214,035) |
| Total cash flows from operating activities | (1,190,713) | (1,918,487) |
| CASH FLOWS FROM INVESTING ACTIVITIES | | |
| Purchases of plant and equipment | - | (110) |
| Purchases of intangibles/software | - | (60) |
| Total cash flows from investing activities | - | (170) |
| NET INCREASE / (DECREASE) IN CASH | (1,190,713) | (1,918,657) |
| Opening cash and cash equivalents | 2,188,422 | 2,214,577 |
| CLOSING CASH AND CASH EQUIVALENTS | 997,709 | 295,920 |

Notes to the financial statements

for the year ended 30 June 2023

5.3 Budget review (continued)

Commentary

Cash and cash equivalents held at 30 June 2022 were \$0.7 billion higher than budget largely due to Grants from the Crown.

5.4. Funding Accumulated deficit in HBCF

Overview

The SI accounts include the accumulated deficit of HBCF. Details of how the accumulated deficit in HBCF is being addressed are below.

During the 2016/17 year the NSW Government approved a set of administrative reforms in respect of home warranty insurance in NSW under which HBCF can apply to the State Insurance Regulatory Authority to approve future risk-based premium rates intended to achieve full cost recovery

HBCF adjusted the premiums it charges on residential construction types excluding multi-unit dwellings effective 2 October 2018 with the intention of covering the losses and expenses associated with these policies. This effectively created two portfolios for HBCF:

- A portfolio of premiums issued prior to 1 July 2018 that were substantially underfunded. This has led to the current accumulated deficit. This is referred to as the pre-reform portfolio. In 2019-20 the NSW Government approved a long term funding arrangement for the pre-reform HBCF portfolio. Under this arrangement NSW Treasury will fund in arrears the actual cash losses incurred by the pre-reform portfolio until no further funding of these losses is required. The accumulated deficit in HBCF is largely due to the pre-reform portfolio. The amount to be received for these losses for the 2022-23 financial year is \$67.967m (2022: \$27.672m). Income from grants without sufficiently specific performance obligations are recognised when the entity obtains control over the granted assets. These amounts are accrued when agreed in principle with NSW Treasury that the payment will be made. The actual payment is received in the next financial year.

The 2021-22 payment was received on 26 August 2022.

- Premiums issued after 1 July 2018 under the new pricing arrangements are expected to be self-sustaining. From October 2022 the HBCF pricing have reached “sustainable rates” for all cover types for policies written from that point forward. As the policies are earned and claims paid out, on average, the sustainability margin will deliver a surplus. This is expected to take HBCF’s Post-2018 portfolio’s to full funding by 2029.

5.5. Post balance day events

SI has not identified any subsequent events that would require the financial statements or other disclosures to be adjusted.

END OF AUDITED FINANCIAL STATEMENTS

icare

NSW Workers
Insurance Scheme

Insurance for NSW

● **HBCF**

Lifetime Care

Dust Diseases Care

Sporting Injuries
Compensation
Authority

HBCF

HBCF

Financial statements

for the year ended 30 June 2023

Contents

| | |
|---|-----|
| Statement by the board of directors | 162 |
| Independent Auditor's Report | 163 |
| Statement of comprehensive income | 165 |
| Statement of financial position | 166 |
| Statement of changes in equity | 167 |
| Statement of cash flows | 168 |

Notes to the financial statements

| | |
|---|------------|
| 1. Overview | 169 |
| 1.1. About the Home Building Compensation Fund (HBCF) | 169 |
| 1.2. About this report | 169 |
| 2. Underwriting activities | 173 |
| 2.1. Revenue | 173 |
| 2.2. Net Claims expense | 173 |
| 2.3. Net Outstanding claims liability | 175 |
| 3. Investment activities | 186 |
| 3.1. Investment income | 186 |
| 3.2. Investment assets | 187 |
| 3.3. Fair value estimation | 187 |
| 4. Risk management | 188 |
| 4.1. Insurance Risk | 189 |
| 4.2. Market risk | 189 |
| 4.3. Interest rate risk | 190 |
| 4.4. Liquidity risk | 190 |
| 4.5. Credit risk | 191 |
| 4.6. Other price risk | 193 |
| 5. Other | 194 |
| 5.1. Cash and cash equivalents | 194 |
| 5.2. Funding Accumulated deficit | 196 |
| 5.3. Post balance day events | 196 |

Statement by the board of directors

for the year ended 30 June 2023

Home Building Compensation Fund

In the opinion of the Board of Directors:

- (a) The financial statements of the Home Building Compensation Fund have been prepared in accordance and comply with Australian Accounting Standards and other authoritative pronouncements of the Australian Accounting Standards Board;
- (b) The financial statements for the year ended 30 June 2023 exhibit a true and fair view of the position and transactions of the Home Building Compensation Fund; and
- (c) The directors are not aware of any circumstances as at the date of this certificate which would render any particulars included in the financial statements misleading or inaccurate.

Signed on behalf of the Board of Directors of Insurance and Care NSW.



John Robertson
Chairman
Insurance and Care NSW
25 September 2023



Richard Harding
Chief Executive Officer and
Managing Director
NSW Self Insurance Corporation and
Insurance and Care NSW
25 September 2023



INDEPENDENT AUDITOR'S REPORT

Home Building Compensation Fund

To the Treasurer, Minister for Work Health and Safety, and members of the Board for Insurance and Care NSW

Opinion

I have audited the accompanying financial statements of the Home Building Compensation Fund (the Fund), which comprise the statement by the board of directors, the statement of comprehensive income for the year ended 30 June 2023, the statement of financial position as at 30 June 2023, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards
- present fairly the Fund's financial position, financial performance and cash flows.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of the Fund in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

The Board's Responsibilities for the Financial Statements

The Board of Directors of Insurance and Care NSW, acting for the Fund, are responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, and for such internal control as the Board of Directors determine is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors are responsible for assessing the Fund's ability to continue as a going concern, disclosing as applicable matters related to going concern, and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar4.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Fund carried out its activities effectively, efficiently and economically
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.



David Daniels
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

29 September 2023
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|---|-------|------------------|-----------------|
| Gross premium written | 2.1 | 192,855 | 215,931 |
| Unearned premium movement | | (47,917) | (87,534) |
| Net earned premium (a) | | 144,938 | 128,397 |
| Gross claims expenses | 2.2 | (287,774) | (117,763) |
| Recoveries received | | 2,034 | 1,052 |
| Acquisition costs | | (7,206) | (9,333) |
| Unexpired risk liability expense | 2.3.7 | 16,264 | 59,365 |
| Net Claims expense (b) | | (276,682) | (66,679) |
| Underwriting and other expenses (c) | 2.3.9 | (31,140) | (25,392) |
| Underwriting result (a+b+c) | | (162,884) | 36,326 |
| Investment income | 3.1 | 38,486 | (35,693) |
| Other Revenue | | 5 | - |
| Insurance result | | (124,393) | 633 |
| Grants from the Crown | 5.2 | 67,967 | 27,672 |
| Net Result | | (56,426) | 28,305 |
| Other Comprehensive Income | | | |
| Items that will not be reclassified to the net result | | - | - |
| Total Other comprehensive income | | - | - |
| Total Comprehensive Income | | (56,426) | 28,305 |

The accompanying notes form part of these financial statements

Statement of financial position

as at 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|--------------------------------|---------|------------------|------------------|
| Assets | | | |
| Cash and cash equivalents | 5.1 | 27,556 | 148,917 |
| Investments | 3.2 | 726,318 | 504,590 |
| Trade and other receivables | 2.3.10 | 94,946 | 62,596 |
| Total Assets | | 848,820 | 716,103 |
| Liabilities | | | |
| Trade and other payables | 2.3.11 | 7,738 | 8,346 |
| Unearned premiums | 2.3.7 | 638,351 | 590,435 |
| Outstanding claims liabilities | 2.3.1 | 442,980 | 284,881 |
| Unexpired risk liability | 2.3.7.2 | 322,229 | 338,493 |
| Total Liabilities | | 1,411,298 | 1,222,155 |
| Net Assets | | (562,478) | (506,052) |
| Equity | | | |
| Accumulated deficit | | (562,478) | (506,052) |
| Total Equity | | (562,478) | (506,052) |

The accompanying notes form part of these financial statements

Statement of changes in equity

for the year ended 30 June 2023

| | 2023 \$'000 | 2022 \$'000 |
|---|------------------|------------------|
| Accumulated funds | | |
| Balance at the beginning of financial year | (506,052) | (534,357) |
| Net Result for the year | (56,426) | 28,305 |
| Other Comprehensive Income | - | - |
| Total other comprehensive income | - | - |
| Total comprehensive income for the year | (56,426) | 28,305 |
| Balance at the end of the financial year | (562,478) | (506,052) |

The accompanying notes form part of these financial statements

Statement of cash flows

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|---|-------|------------------|-----------------|
| CASH FLOW FROM OPERATING ACTIVITIES | | | |
| Premiums received | | 200,354 | 217,824 |
| Recoveries | | 1,107 | 669 |
| Claims and expenses paid | | (136,880) | (85,666) |
| Total cash flow from premiums less claims | | 64,581 | 132,827 |
| Receipts | | | |
| Interest received & realised gains | | 10,509 | 12,575 |
| Grants received from Crown | | 27,672 | 13,523 |
| Other Income | | 5 | - |
| Total Receipts | | 38,186 | 26,098 |
| Payments | | | |
| Purchase of investments | | (193,750) | (67,389) |
| Service fees paid | | (25,367) | (20,894) |
| Other payments | | (5,011) | (3,351) |
| Total Payments | | (224,128) | (91,634) |
| Net cash from Operating Activities | | (121,361) | 67,291 |
| Net increase/(decrease) in cash and cash equivalents | | (121,361) | 67,291 |
| Cash and cash equivalents at the beginning of the year | | 148,917 | 81,626 |
| Cash and cash equivalents at the end of the year | | 27,556 | 148,917 |

The accompanying notes form part of these financial statements

Notes to the financial statements

for the year ended 30 June 2023

1. Overview

1.1. About the Home Building Compensation Fund (HBCF)

On 1 July 2010, the NSW Self Insurance Corporation (SICorp) became the sole home warranty insurer in New South Wales. SICorp is a statutory corporation constituted by the *NSW Self Insurance Corporation Act, 2004* (the SICorp Act).

The Home Building Compensation Fund (HBCF) was created under s12A of the SICorp Act to provide consumer protection for home owners undertaking residential building projects in NSW where the contracted builder, due to certain circumstances, defaults under the contract.

HBCF issues certificates of insurance as required under the *Home Building Act, 1989* through its appointed insurance agents. HBCF is a not for profit entity.

In accordance with s12A of the SICorp Act, HBCF may receive financial support by way of money advanced by the Minister or appropriated by the Parliament for the purposes of the HBCF. NSW Treasury have provided a guarantee to fund cash short falls in the HBCF portfolio for policies issued before 1 July 2018.

HBCF operates in one geographical segment and is a single portfolio with general insurance conducted in New South Wales only.

Insurance and Care NSW (icare) was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015*. Its functions include the monitoring of performance of the insurance or compensation schemes in respect of which it provides services. SICorp is one such scheme.

The financial statements for the year ended 30 June 2023 have been authorised for issue by the Chairman of the Board of icare and the Chief Executive Officer and Managing Director of SI Corp on behalf of the Board of Directors of icare on 25 September 2023.

1.2. About this report

The Financial Report includes the four primary statements, namely the statement of comprehensive income (which comprises net result and other comprehensive income), statement of financial position, statement of changes in equity and statement of cash flows as well as associated notes as required by Australian Accounting Standards. Disclosures have been grouped into the following categories in order to assist users in their understanding of the financial statements:

1. **Overview** contains information that impacts the Financial Report as a whole.
2. **Underwriting activities** brings together results and statement of financial position disclosures relevant to HBCF's insurance activities.
3. **Investment activities** includes results and statement of financial position disclosures relevant to HBCF's investments.
4. **Risk management** provides commentary on HBCF's exposure to various financial and capital risks, explaining the potential impact on the results and statement of financial position and how HBCF manages these risks.
5. **Other** includes additional disclosures required in order to comply with Australian Accounting Standards.

Notes to the financial statements

for the year ended 30 June 2023

1.2. About this report (continued)

Where applicable within each note, disclosures are further analysed as follows:

- **Overview** provides some context to assist users in understanding the disclosures and the accounting policies relevant to an understanding of the numbers;
- **Disclosures** (both numbers and commentary) provides analysis of balances as required by Australian Accounting Standards; and
- **Critical accounting judgements and estimates** explains the key estimates and judgements applied by HBCF in determining the numbers.

The notes include information which the directors believe is required to understand the financial statements and is material and relevant to the operations, statement of financial position and results of HBCF.

1.2.1. Basis of preparation

HBCF's financial statements are general purpose financial statements which have been prepared on an accrual basis in accordance with applicable Australian Accounting Standards (which include Australian Accounting Interpretations).

Financial assets are measured at fair value through profit or loss. Other financial statement items are prepared in accordance with the historical cost convention except where specified otherwise.

These financial statements have been presented on a liquidity basis following receipt of an exemption from TPG 23-04 by NSW Treasury that statements are presented on a current and non-current basis.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency.

As HBCF is a fund established within SICorp under s8A of the SICorp Act, the financial statements are aggregated into SICorp's financial statements.

1.2.2. Statement of compliance

HBCF's financial statements and notes comply with Australian Accounting Standards, which include Australian Accounting Interpretations.

1.2.3. Going concern basis

These financial statements have been prepared on a going concern basis, despite the accumulated deficit. The HBCF is able to pay its debts as and when they fall due. Refer to Note 5.3 for more information on funding arrangements for HBCF.

1.2.4. Use of estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Judgements, key assumptions and estimations management has made are disclosed in the relevant notes to the financial statements.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

In particular, information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in the following notes:

- Note 2.3 – Net outstanding claims liability;
- Note 2.3.7- Unearned premiums and unexpired risk liability; and
- Notes 3 & 4 – Investment Activities & Risk management.

Notes to the financial statements

for the year ended 30 June 2023

1.2.5. Taxation

HBCF is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

Income, expenses, and assets are recognised net of the amount of GST, except that:

- the amount of GST incurred by HBCF as a purchaser that is not recoverable from the Australian Taxation Office is recognised as part of an item of expense or as part of the cost of acquisition of an asset; and
- receivables and payables are stated with the amount of GST included.

Cash flows are included in the statement of cash flows on a gross basis. The GST components of cash flows arising from investing and financing activities which are receivable from, or payable to, the Australian Taxation Office are classified as operating cash flows.

1.2.6. Comparative figures

Except where an Australian Accounting Standard permits or requires otherwise, comparative information is disclosed in respect of the previous reporting period for all amounts reported in the financial statements.

Where necessary, comparatives have been reclassified to conform to changes in presentation in the current year.

1.2.7. Accounting Standards issued but not yet effective

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2023. The following new Standards will not have a material impact on the financial performance or position of HBCF:

- AASB 2021-2 Amendments to Australian Accounting Standards – Disclosure of Accounting Policies and Definition of Accounting Estimates

- AASB 2022-1 Amendments to Australian Accounting Standards – Initial Application of AASB 17 and AASB 9 – Comparative Information
- AASB 2022-5 Amendments to Australian Accounting Standards – Lease Liability in a Sale and Leaseback
- AASB 2022-6 Amendments to Australian Accounting Standards – Non-current Liabilities with Covenants
- AASB 2022-7 Editorial Corrections to Australian Accounting Standards and Repeal of Superseded and Redundant Standards
- AASB 2022-8 Amendments to Australian Accounting Standards – Insurance Contracts: Consequential Amendments
- AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector
- AASB 2022-10 Amendments to Australian Accounting Standards – Fair Value Measurement of Non-Financial Assets of Not-for-Profit Public Sector Entities

New accounting standards and interpretations

AASB 17 *Insurance Contracts* (“AASB 17”) was issued in June 2017 and represents a fundamental change to the accounting treatment for insurance contracts. AASB 17 incorporates IFRS 17, which seeks to harmonise the accounting treatment for insurance contracts globally. This standard establishes new accounting principles for the recognition, measurement, presentation, and disclosure of insurance contracts issued and reinsurance contracts held.

Australian Accounting Standard AASB 2022-9 *Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector* was issued in December 2022 and amends AASB17 to include modifications that apply to public sector entities.

Notes to the financial statements

for the year ended 30 June 2023

1.2.7. Accounting Standards issued but not yet effective (continued)

AASB 17 is effective for public sector insurers from 1 July 2026. AASB 17 will replace current accounting standards in Australia, AASB 4 (*Insurance Contracts*), AASB 1023 (*General Insurance Contracts*) and AASB 1038 (*Life Insurance Contracts*).

AASB 17 applies to insurance arrangements (including reinsurance contracts) issued and reinsurance contracts held. The public sector operates both arrangements where there are insurance policies issued and arrangements where, through legislation or regulation, that insurance risk may transfer where no policy contract has been issued but one is implied through legislation or other rights and obligations.

AASB 2022-9 Amendments to Australian Accounting Standards – *Insurance Contracts in the Public Sector* makes public-sector-specific modifications to AASB 17 for application to annual periods beginning on or after 1 July 2026, with earlier application permitted.

AASB 17 6.1 and Appendix E (Australian implementation guidance for public sector entities) provides guidance to assess whether public sector arrangements would meet the definition of an insurance contract under the standard.

The main modifications to AASB 17 include providing public sector entities with:

- pre-requisites, indicators and other considerations that need to be judged to identify arrangements that fall within the scope of AASB 17 in a public sector context;
- an exemption from sub-grouping onerous versus non-onerous contracts at initial recognition;
- an exemption from sub-grouping contracts issued no more than a year apart;

- an amendment to the initial recognition requirements so that they do not depend on when contracts become onerous; and
- an accounting policy choice to measure liabilities for remaining coverage applying the premium allocation approach.

The first applicable reporting period for HBCF will be for 30 June 2027, with comparative period for the year ending 30 June 2026 restated on a AASB 17 basis. AASB 17 will be applied retrospectively to all the insurance contracts on transition.

Whilst the standard does not change the economics of the insurance business, the standard will impact HBCF's profit and loss, mostly through Risk Adjustments, Discounting and Onerous Contracts.

The relevant key areas of consideration under AASB 17 Insurance Contracts are set out below:

Risk Adjustment:

- The measurement of insurance contract liabilities will include a risk adjustment which replaces the risk margin under AASB 1023. The risk margin under AASB 1023 reflects the inherent uncertainty in the net discounted central estimate, whereas the risk margin adjustment under AASB 17 is defined as the compensation required for bearing the uncertainty that arises from non-financial risk.
- The risk adjustment is expected to be calculated using a confidence interval approach, leveraging the historical methodology for risk margin calculation, modified to exclude financial risks.
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Notes to the financial statements

for the year ended 30 June 2023

1.2.7. Accounting Standards issued but not yet effective (continued)

Discounting:

- AASB 1023 requires the net central estimate of outstanding claims to be discounted using risk-free rates. AASB 17 requires estimates of future cash flows to be discounted to reflect the time value of money and the financial risks related to those cash flows but does not prescribe a methodology for determining the discount rates used.
- It is expected that HBCF will apply a “bottom-up approach” which requires the use of risk-free rates adjusted to reflect the illiquidity characteristics of the insurance contracts, which will result in higher discount rates relative to current requirements
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Contract Boundary:

- The contract boundary for an insurance contract in AASB 17 is the period over which the insurer has the right to premiums and the obligation to provide insurance services to policyholders.
- The contract boundary for a portfolio of insurance contracts ends where an insurer has the practical ability to reassess the risks of the portfolio that contains the contract and can reset premiums/benefits to reflect that risk. Additionally, that contract boundary only ends if those premiums charged by the insurer do not take into account risks relating to future periods.

icare is in the process of completing an impact assessment which will identify the key areas of expected impact. icare continues to assess the impact of the new requirements and emerging industry guidance on financial statements.

2. Underwriting activities

Overview

This section provides analysis and commentary on HBCF’s underwriting activities. Underwriting, in simple terms, is the agreement by the insurer to assume insurance risk in return for a premium paid by the insured. The underwriter assesses the quality of the risk and prices it accordingly.

2.1. Revenue

Revenue mainly comprises premiums charged for providing insurance coverage.

Premiums are recognised as income earned in accordance with the pattern of risk associated with the insured risk over the insured period. They are exclusive of taxes and duties levied.

The proportion of the premium revenue that is not earned in the statement of comprehensive income at the reporting date is recognised in the statement of financial position as unearned premium.

2.2. Net Claims expense

Overview

The largest expense for HBCF is net claims, which is the sum of:

- the movement in the net outstanding claims liability (Note 2.3) which is the difference between the net outstanding claims liability at the beginning and the end of the financial year; plus
- any net claim payments made during the financial year; plus
- the movement in the unexpired risk liability (Note 2.3.7).

HBCF’s claims liability is accounted for in accordance with AASB 1023 “*General Insurance Contracts*”.

Notes to the financial statements

for the year ended 30 June 2023

2.2. Net Claims expense (continued)

This comprises of what is estimated by the consulting actuary as at 30 June 2023 as being the movement in the amount required to meet the cost of claims reported but not yet paid, claims incurred but which have not yet been reported and future claims from after the balance date.

Movement in outstanding recoveries (which are recognised as revenue when it is virtually certain the recovery will be made) and recoveries received during the financial year, including those under sharing agreements, third party recoveries, and salvage and subrogation, are excluded from net claims (Note 2.3.10).

| | 2023 \$'000 | 2022 \$'000 |
|---------------------------------------|----------------|----------------|
| Claims and related expenses | 129,676 | 76,334 |
| Finance costs (net) | 5,491 | (24) |
| Other movements in claims liabilities | 152,607 | 41,453 |
| Gross claims expenses | 287,774 | 117,763 |
| Recoveries revenue | (2,034) | (1,052) |
| Acquisition costs | 7,206 | 9,333 |
| Movement in unexpired risk liability | (16,264) | (59,365) |
| Net claims expense | 276,682 | 66,679 |

The finance costs above represent the increase in the liability for outstanding claims from the end of the previous financial year to the end of the current financial year which is due to discounted claims not settled being one period closer to settlement.

An analysis of the claims expense for HBCF showing separately the amount relating to risks borne in the current period and the amount relating to a reassessment of risks borne in all previous periods is presented below:

| | Current Year \$'000 | Prior Year \$'000 | 2023 Total \$'000 | 2022 Total \$'000 |
|---|------------------------|----------------------|----------------------|----------------------|
| Gross claims incurred & related expenses – undiscounted | 267,698 | 45,360 | 313,058 | 136,439 |
| Other recoveries – undiscounted | (3,633) | 1,360 | (2,273) | (1,382) |
| Net claims incurred – undiscounted | 264,065 | 46,720 | 310,785 | 135,057 |
| Discount & discount movement – gross claims incurred | (22,184) | (3,100) | (25,284) | (18,675) |
| Discount & discount movement – other recoveries | 380 | (141) | 239 | 329 |
| Net discount movement | (21,804) | (3,241) | (25,045) | (18,346) |
| Net claims incurred | 242,261 | 43,479 | 285,740 | 116,711 |

Notes to the financial statements

for the year ended 30 June 2023

2.3. Net Outstanding claims liability

Overview

The net outstanding claims liability comprises the elements described below:

- The net central estimate (Note 2.3.1) This is the provision for expected future claims payments and includes claims reported but not yet paid, claims incurred but which have not yet been reported (IBNR), claims incurred but not enough reported (known as IBNER) and estimated claims handling costs;
- Less an amount to reflect the discount to present value using risk-free rates of return. The net central estimate is discounted to present value recognising that the claim and/or recovery may not be settled for some time. The discount rate represents a risk-free rate derived from market yields on Commonwealth government bonds; and
- Plus a risk margin (Note 2.3.2). A risk margin is added to reflect the inherent uncertainty in the net discounted central estimate of outstanding claims and increase the probability that the reserves will ultimately turn out to be adequate.

2.3.1. Discounted net outstanding claims

Overview

The overall outstanding claims liability of the Scheme is calculated by the consulting actuary using a range of actuarial methods, appropriate for the characteristics of the various types of claim liability under scrutiny. It is measured as the estimate of the expected future payments required to settle the present obligation at the reporting date, including the expenses associated with the settlement.

The expected future payments are estimated on the basis of the ultimate cost of the settling of claims, which is affected by factors arising during the period to settlement such as normal inflation and “superimposed inflation”. Superimposed inflation refers to factors such as above economic inflation increases in the cost of construction.

The expected future payments are then discounted to a present value at the reporting date using discount rates based on long term Commonwealth government securities that have similar duration to the liability cash flows.

Notes to the financial statements

for the year ended 30 June 2023

2.3.1. Discounted net outstanding claims (continued)

| | 2023 \$'000 | 2022 \$'000 |
|--|-----------------|-----------------|
| Expected future gross claims payments | 397,052 | 246,273 |
| Gross claims handling | 27,357 | 19,283 |
| Gross risk margin | 63,661 | 39,833 |
| Gross outstanding claims liabilities | 488,070 | 305,389 |
| Discount on central estimate | (36,678) | (16,536) |
| Discount on claims handling expenses | (2,531) | (1,297) |
| Discount on risk margin | (5,881) | (2,675) |
| Total discount on claims liabilities | (45,090) | (20,508) |
| Claims liabilities | 442,980 | 284,881 |
| Expected future actuarial assessment of recoveries | (7,178) | (6,019) |
| Discount to present value recoveries | 600 | 370 |
| Recoveries | (6,578) | (5,649) |
| Net outstanding claims | 436,402 | 279,232 |

The table below analyses the movement in the net outstanding claims liability:

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Net carrying amount at start of year | 279,232 | 238,184 |
| Expected claim payments (prior years only) | (78,587) | (74,666) |
| Unwinding of discounts | 5,492 | (24) |
| CHE on expected claims payments (prior year only) ¹ | (6,287) | (4,853) |
| Adjustments arising from change in (prior years only) including. release of risk margin on claims payments | 29,751 | 11,292 |
| Net outstanding claims in current year | 206,801 | 109,299 |
| Net outstanding claims | 436,402 | 279,232 |

¹ CHE = Claims handling expenses

Notes to the financial statements

for the year ended 30 June 2023

2.3.2. Risk Margin

Overview

A risk margin is adopted by the Board based on advice from the consulting actuary to reflect the inherent uncertainty in the net discounted central estimate of the outstanding claims liability.

The uncertainty has been determined on a basis that reflects HBCF's business. Regard is had to the robustness of the valuation models, the reliability and volume of the available data, past experience of the NSW home warranty insurance market and the characteristics of the business written.

The risk margin and the net discounted central estimate are key inputs in the determination of the probability of adequacy that the outstanding claims liability provision will ultimately turn out to be adequate. The probability of adequacy is a statistical measure of the relative adequacy of the outstanding claims liability to ultimately be able to pay claims in respect of accidents up to and including the balance date. For example, a 75 per cent probability of adequacy indicates that the net discounted provision is expected to be adequate seven and a half years in 10.

For HBCF the outstanding claims liability estimate includes a risk margin of 15 per cent respectively (2022: 15 per cent) to cover the inherent uncertainty in the net central estimate. The risk margin has been set at a level that results in an overall probability of sufficiency in the outstanding claims liability of 75 per cent (2022: 75 per cent).

The discounted risk margin on outstanding claims for HBCF was \$57.8 million (2022: \$37.2 million).

2.3.3. Economic assumptions

Overview

The core variables that drive HBCF's liabilities are the inflation rate and the discount rate of those liabilities.

The average inflation and discount rates below were used in measuring the outstanding claims liability:

| | 2023 | 2022 |
|-------------------------------------|---------------|---------------|
| Discount rates | | |
| - Not later than one year | 4.23% - 4.43% | 1.52% - 2.90% |
| - Later than one year | 3.78% - 4.95% | 3.10% - 4.17% |
| Inflation rates | 3.04% - 5.53% | 2.75% - 4.23% |
| Superimposed inflation rates | 0.00% - 3.00% | 0.00% - 4.50% |
| Weighted average term to settlement | 2.41 years | 2.2 years |

Notes to the financial statements

for the year ended 30 June 2023

2.3.4. Claims liability maturity

Overview

The maturity profile is HBCF's expectation of the period over which the net central estimate will be settled. HBCF uses this information to ensure that it has adequate liquidity to pay claims as they are due to be settled and to inform HBCF's investment strategy. The expected maturity profile of HBCF's discounted net outstanding claims is analysed below:

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Outstanding claims net of recoveries maturing: | | |
| Within one year | 138,530 | 96,462 |
| 1 to 5 years | 240,498 | 153,619 |
| More than 5 years | 57,374 | 29,151 |
| Total net outstanding claims liability | 436,402 | 279,232 |

2.3.5. Impact of changes in key variables on the net outstanding claims liability

Overview

The impact of changes in key variables is summarised in the table below. Sensitivity analysis is conducted by the consulting actuaries on each key underlying variable to measure the change in outstanding claims liability estimate that would result from a change in the assumptions whilst holding all other variables constant.

Significant uncertainty exists as to the long-term nature of the liabilities.

The main uncertainty around the estimates of future claims costs include:

- Post the 30 June 2002 reforms, the private insurance industry exited the market in 2010 and the product became publicly underwritten by HBCF. This makes the building cycle effects on the new publicly underwritten arrangement uncertain as there are questions on the relevance of the past schemes data.
- The outlook for the building industry has deteriorated over the past 6 months and the future building cycle remains uncertain, especially the length and severity of future economic downturns. This will impact the number of future builder insolvencies and therefore future claim frequency and claim costs.
- There is particular uncertainty around how defect claims are likely to emerge and develop, especially in respect to multi-unit covers; and
- The calculation of premiums requires the estimation of future expenses, which are a high proportion of the projected premium, and it is unclear the level of future expenses to be allowed for.
- There is uncertainty as to the impact of inflationary pressures in the building industry on future average claim sizes and builder insolvency numbers
- There has been an increase in the number of large builders that have become insolvent over the past 12 months. Future large builder insolvencies can lead to significant claim costs for the HBCF scheme.

Notes to the financial statements

for the year ended 30 June 2023

2.3.5. Impact of changes in key variables on the net outstanding claims liability (continued)

| Movement in Variable | | Financial Impact | | | | | |
|-------------------------|----|---|-------|------------------------------------|-------|--------------|--------------------------|
| | | 2023 Change in outstanding claims liability | | 2023 Change in insurance liability | | Net Result * | Unexpired Risk Liability |
| Variable | | \$'000 | % | \$'000 | % | \$'000 | \$'000 |
| Base | | 436,402 | | 1,396,982 | | | 322,229 |
| Inflation rate | +1 | 10,046 | 2.3% | 53,167 | 3.8% | (53,167) | 365,350 |
| | -1 | (9,769) | -2.2% | (51,004) | -3.7% | 51,004 | 280,994 |
| Discount rate | +1 | (9,655) | -2.2% | (50,252) | -3.6% | 50,252 | 281,632 |
| | -1 | 10,119 | 2.3% | 53,379 | 3.8% | (53,379) | 365,489 |
| Largest builder failing | | - | - | 502,535 | 36.0% | (502,535) | 824,764 |

*Note: The above table reflects changes to the first 10 years before reverting back to the long-term gap assumption

Notes to the financial statements

for the year ended 30 June 2023

2.3.6. Claims development

Overview

A significant portion of HBCF's liabilities relate to claim liabilities of past years that will be settled in future years.

The following table shows the development of the ultimate claims cost estimates for HBCF.

| Underwriting year | 2014 & prior \$'000 | 2015 \$'000 | 2016 \$'000 | 2017 \$'000 | 2018 \$'000 | 2019 \$'000 | 2020 \$'000 | 2021 \$'000 | 2022 \$'000 | 2023 \$'000 | Total \$'000 |
|--|---------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|
| Estimate of ultimate claim cost | | | | | | | | | | | |
| At the end of underwriting year | 307,217 | 98,858 | 118,917 | 150,195 | 178,925 | 176,967 | 174,848 | 222,915 | 221,039 | 215,378 | |
| One year later | 315,422 | 88,800 | 125,694 | 159,223 | 190,149 | 168,113 | 157,009 | 231,810 | 230,782 | | |
| Two years later | 307,467 | 100,558 | 132,049 | 168,601 | 187,699 | 142,471 | 159,852 | 253,741 | | | |
| Three years later | 312,048 | 102,473 | 141,755 | 177,027 | 152,983 | 142,686 | 162,658 | | | | |
| Four years later | 318,947 | 113,074 | 144,287 | 145,691 | 156,614 | 144,034 | | | | | |
| Five years later | 325,316 | 113,598 | 112,424 | 146,210 | 171,815 | | | | | | |
| Six years later | 321,908 | 85,960 | 115,556 | 162,015 | | | | | | | |
| Seven years later | 303,365 | 86,912 | 122,514 | | | | | | | | |
| Eight years later | 304,240 | 93,010 | | | | | | | | | |
| Nine years later | 339,214 | | | | | | | | | | |
| Current estimate of cumulative claim costs | 339,214 | 93,010 | 122,514 | 162,015 | 171,815 | 144,034 | 162,658 | 253,741 | 230,782 | 215,378 | 1,895,161 |
| Cumulative payments | 270,892 | 48,558 | 64,905 | 68,596 | 54,656 | 34,120 | 13,532 | 23,071 | 13,106 | 603 | 592,039 |
| Outstanding claims-undiscounted | 68,322 | 44,452 | 57,609 | 93,419 | 117,159 | 109,914 | 149,126 | 230,670 | 217,676 | 214,775 | 1,303,122 |
| Discounting | (6,934) | (5,493) | (7,566) | (13,688) | (18,040) | (17,122) | (25,503) | (41,211) | (40,305) | (44,187) | (220,049) |
| Claims handling expense | 4,387 | 2,896 | 3,823 | 6,305 | 8,036 | 7,671 | 10,430 | 16,156 | 15,426 | 15,253 | 90,383 |
| Risk margin | 10,158 | 6,830 | 9,122 | 15,266 | 19,654 | 18,902 | 25,901 | 40,280 | 38,736 | 38,677 | 223,526 |
| Total insurance liability | 75,933 | 48,685 | 62,988 | 101,302 | 126,809 | 119,365 | 159,954 | 245,895 | 231,533 | 224,518 | 1,396,982 |
| Premium liability | | | | | | | | | | | 960,580 |
| Outstanding claims liability | | | | | | | | | | | 436,402 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.7. Unearned premium and unexpired risk liability

Overview

Unearned premium

Gross written premium is earned in profit or loss in accordance with the pattern of incidence of risk of the related business. The unearned premium liability is that portion of gross written premium that HBCF has not yet earned in profit or loss as it represents insurance coverage to be provided by HBCF after the balance date.

Unexpired risk liability

At the balance date, HBCF recognises a liability in respect of outstanding claims and assesses the adequacy of its unearned premium liability. As required under AASB 1023 *General Insurance Contracts*, a LAT is undertaken to determine the adequacy of the unearned premium liability against current estimates of the present value of the expected future cash flows relating to future claims arising from the rights and obligations under current insurance contracts. An additional risk margin is included to take into account the inherent uncertainty in the central estimate.

If the assessment shows the carrying amount of the liabilities is inadequate, any deficiency is recognised as an expense in the statement of comprehensive income by firstly writing down the deferred acquisition cost. If an additional liability is required, this is recognised in the statement of financial position as an unexpired risk liability.

As at the reporting date, the LAT identified a deficit of \$329.4 million (2022: \$347.8 million). The deficit, after deducting the opening balance of the unexpired risk liability and impairing current year acquisition costs is recognised as an expense in the statement of comprehensive income.

| | 2023 \$'000 | 2022 \$'000 |
|--------------------------|----------------|----------------|
| Unearned premium income | 638,351 | 590,435 |
| Unexpired risk liability | 322,229 | 338,493 |
| Premium liability | 960,580 | 928,928 |

2.3.7.1. Reconciliation of unearned premiums

A reconciliation of the carrying amount of unearned premiums at the beginning and end of the reporting periods is set out below.

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| As at 1 July | | |
| Net carrying amount at start of year | 590,435 | 502,901 |
| Deferral of premiums written in current year | 192,855 | 215,931 |
| Premiums earned during the year | (144,938) | (128,397) |
| As at 30 June | 638,351 | 590,435 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.7.2. Reconciliation of unexpired risk liability

A reconciliation of the carrying amount of the unexpired risk liability at the beginning and end of the reporting periods is set out below.

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Unexpired risk liability | | |
| Unexpired risk liability as at 1 July | 338,493 | 397,859 |
| Release of reduction in unexpired risk liability in the year | (16,264) | (59,365) |
| Unexpired risk liability as at 30 June | 322,229 | 338,493 |
| Surplus/(Deficiency) recognised in the Statement of Comprehensive Income | | |
| Gross movement in unexpired risk liability | 16,264 | 59,365 |
| Write down of deferred acquisition costs* | (7,206) | (9,333) |
| Total surplus/(deficiency) recognised in the Statement of Comprehensive Income | 9,058 | 50,032 |
| Calculation of deficiency | | |
| Unearned premium liability | 638,351 | 590,435 |
| Acquisition costs* | (7,206) | (9,333) |
| | 631,145 | 581,102 |
| Central estimate of present value of expected future cash flows arising from future claims | 793,976 | 767,814 |
| Risk Margin (refer 2.3.2) | 166,604 | 161,114 |
| Premium liability provision | 960,580 | 928,928 |
| Net Deficiency | 329,435 | 347,826 |

*Refer Note 2.3.8 Other Assets- Deferred Acquisition Costs

The premium liability provision represents the actuarial assessment of future claims expenses.

The mean term to settlement of the undiscounted premium liability is 5.9 years (2022: 6.0 years).

Notes to the financial statements

for the year ended 30 June 2023

2.3.8. Other Assets – Deferred acquisition cost

Costs directly attributable to the acquisition of premium revenue are deferred by recognising them as an asset in the statement of financial position when they can be reliably measured. Deferred acquisition costs (net of any deficiency) are amortised systematically over the life of the insurance policy in line with the expected pattern of the incidence of risk. This corresponds to the earning pattern of premium revenue.

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| As at 1 July | | |
| Acquisition costs incurred during the year | 7,206 | 9,333 |
| Net deficiency write-down ¹ | (7,206) | (9,333) |
| As at 30 June | - | - |
| Acquisition costs recognised in the Statement of Comprehensive Income comprise: | | |
| Net deficiency write-down ¹ | 7,206 | 9,333 |
| | 7,206 | 9,333 |

¹ Refer to Note 2.3.7 Unearned Premium and Unexpired Risk Liability. Due to the unearned premium liability deficiency as identified by the LAT, deferred acquisition costs are written down.

2.3.9. Underwriting and other expenses

Overview

HBCF incurs a range of expenses in providing its services. Details of these expenses are:

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Statutory levies paid to State Insurance Regulatory Authority (SIRA) (2.3.9.1) | 5,145 | 3,772 |
| Service fees to icare (2.3.9.2) | 25,990 | 21,616 |
| Other | 5 | 4 |
| | 31,140 | 25,392 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.9.1. Statutory levies

Pursuant to Section 12A(3)(d)(2) of the *NSW Self Insurance Corporation Act 2004* HBCF is required to pay SIRA costs incurred in exercising its functions in relation to the regulation of home building.

2.3.9.2. Service fees

In accordance with the *State Insurance and Care Governance Act 2015* from 1 September 2015, HBCF receives services from Insurance & Care NSW (icare). Under the arrangement some of HBCF's costs are incurred by icare and recovered at cost from HBCF.

These services include claims handling facilities, general business expenses and governance services.

Costs to assess builders risk of \$7.2 million (2022 \$9.3 million) paid by icare has been treated as an acquisition cost rather than as a Service fee expense.

HBCF's key management personnel are the Board of Directors of icare, the Chief Executive Officer of icare and their direct reports. All transactions with these key management personnel are included in the service fee paid to icare for those personnel remunerated by icare.

Audit fees for the audit of the financial statements were paid by icare in 2023 and are included as part of the service fee. The amount incurred was \$168,000 (2022 \$148,000.)

2.3.10. Trade and other receivables

Overview

Trade and other receivables are principally amounts owed to HBCF by policyholders. Unclosed premium receivables are estimated amounts due to HBCF in relation to business for which HBCF is on risk but where the policy is not billed to the counterparty at the balance date.

Receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They include trade and other receivables and are recognised at their amortised cost less impairment losses, which approximates fair value.

Short-term receivables with no stated interest rate are measured at the original invoice amount where the effect of discounting is immaterial.

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. HBCF has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

Other receivables is mainly comprised of grants from the Crown of \$68m to fund the cash deficit of the pre- reform portfolio. (Refer to Note 5.3 for more details).

Notes to the financial statements

for the year ended 30 June 2023

2.3.10. Trade and other receivables (continued)

Refer to Note 4 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

| | 2023 \$'000 | 2022 \$'000 |
|--------------------------------|----------------|----------------|
| Premiums receivable | 19,547 | 27,047 |
| Insurance and other recoveries | 6,578 | 5,649 |
| Other | 68,821 | 29,900 |
| | 94,946 | 62,596 |

2.3.11. Trade and other payables

Overview

Trade and other payables represent liabilities for services provided to HBCF prior to the end of financial year, which are unpaid. The amounts are unsecured and are usually paid within 30 days of recognition.

Payables are recognised initially at fair value, usually based on the transaction cost or face value and subsequently at amortised cost which approximates fair value. Short-term payables with no stated interest rate are measured at the original invoice amount where the effect of discounting is immaterial.

These amounts represent liabilities for goods and services provided to HBCF and other amounts.

Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in Treasury Circular 11/12.

Refer to Note 4 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

| | 2023 \$'000 | 2022 \$'000 |
|------------------------|----------------|----------------|
| Insurance duty payable | 1,636 | 2,081 |
| Service fees | 3,233 | 2,610 |
| Goods and Services Tax | 2,869 | 3,655 |
| | 7,738 | 8,346 |

Notes to the financial statements

for the year ended 30 June 2023

3. Investment activities

Overview

Investments in New South Wales Treasury Corporation's Funds (TCorpIM Funds or the Funds) and the managed asset portfolio are designated as fair value through profit or loss. The majority of HBCF's investments are unit holdings. The value of the Funds is based on HBCF's share of the value of the underlying assets of the Funds, based on the market value. All of the Funds are valued at redemption price.

The fair value quoted market price for similar instruments and the underlying value are provided by TCorp as trustee for each of the funds.

The movement in the fair value of the Funds incorporates distributions received and reinvested, as well as realised and unrealised movements in fair value and is reported as investment revenue in the statement of comprehensive income.

Purchases or sales of investments are recognised on the trade date i.e. the date the entity commits itself to purchase or sell the asset.

Refer to Note 4 for further information regarding fair value measurement, credit risk, liquidity risk and market risk arising from financial assets at fair value.

All investments are held to back insurance liabilities. As part of its investment strategy HBCF actively manages its investment portfolio to ensure that investment liquidity is in accordance with the expected pattern of future cash flows arising from claims liabilities.

3.1. Investment income

Overview

Interest revenue and expenses are recognised on an accrual basis. Investment revenue includes interest income.

Realised and unrealised gains or losses are recognised on a change in fair value basis.

Differences between the fair values of investments at the end of the reporting period and their fair values at the end of the previous reporting period (or cost of acquisition, if acquired during the reporting period) are recognised as revenue in the statement of comprehensive income.

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|-----------------|
| Interest | 1,759 | 186 |
| Net Realised gain/(loss) on sale of investments | 8,750 | 12,389 |
| Net Unrealised gain/(loss) on investments | 27,977 | (48,268) |
| Investment income | 38,486 | (35,693) |

Notes to the financial statements

for the year ended 30 June 2023

3.2. Investment assets

| | 2023 \$'000 | 2022 \$'000 |
|----------------------------------|----------------|----------------|
| TCorplM Medium Term Growth Funds | 726,318 | 504,590 |
| | 726,318 | 504,590 |

3.3. Fair value estimation

Overview

The carrying amounts of HBCF's financial assets and liabilities at the end of the reporting period approximated their fair values as all financial assets and liabilities held were either at fair value at the end of the reporting period ('marked to market') or were short term in nature.

HBCF uses the following hierarchy for disclosing the fair value of financial instruments by valuation technique:

- Level 1 – derived from quoted prices in active markets for identical assets / liabilities that the entity can access at measurement date;
- Level 2 – derived from inputs other than quoted prices that are observable directly or indirectly; and
- Level 3 – derived from valuation techniques that include inputs for the asset / liability not based on observable market data (unobservable inputs).

There were no transfers between the levels during the period ended 30 June 2023 (2022: Nil). The value of the Funds is based on HBCF's share of the value of the underlying assets of the fund, based on the market value. All of the facilities are valued using redemption pricing.

| | 2023 | | | | 2022 | | | |
|---------------------------------|-------------------|-------------------|-------------------|-----------------|-------------------|-------------------|-------------------|-----------------|
| | Level 1 \$'000 | Level 2 \$'000 | Level 3 \$'000 | TOTAL \$'000 | Level 1 \$'000 | Level 2 \$'000 | Level 3 \$'000 | TOTAL \$'000 |
| Other Financial assets | | | | | | | | |
| TCorplM Medium term Growth Fund | - | 726,318 | - | 726,318 | - | 504,590 | - | 504,590 |
| | - | 726,318 | - | 726,318 | - | 504,590 | - | 504,590 |

Notes to the financial statements

for the year ended 30 June 2023

4. Risk management

Overview

HBCF applies a consistent and integrated approach to enterprise risk management. HBCF operates within icare's risk management framework which sets out the approach to managing key risks and meeting strategic objectives. The Risk Management Framework (RMF) is approved annually by the Board.

The icare Board is ultimately accountable for identifying and managing risk, including financial risk. This is done through the establishment of holistic strategies and policies where risk management has been considered.

Key aspects of icare's Risk Management Framework include: risk appetite, governance, risk management processes, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. HBCF's approach is to integrate risk management into the broader management processes of the organisation. It is HBCF's philosophy to ensure that risk management remains embedded in the business and that the risk makers or risk takers are themselves the risk managers. Specifically, the management of risk must occur at each point in the business management cycle.

The key risk categories used by HBCF to classify financial risk:

- Insurance risk (Note 4.1);
- Market risk (Note 4.2);
- Interest rate risk (Note 4.3);
- Liquidity risk (Note 4.4);
- Credit risk (Note 4.5); and
- Other price risk (Note 4.6).

HBCF's principal financial instruments are outlined below. These financial instruments arise directly from HBCF's operations or are required to finance those operations. HBCF does not enter into financial instruments for speculative purposes.

HBCF's main risks arising from financial instruments are outlined below, together with HBCF's objectives, policies and processes for measuring and managing risk. Further quantitative and qualitative disclosures are included through these financial statements.

Notes to the financial statements

for the year ended 30 June 2023

4. Risk Management Overview (continued)

Financial instrument categories

| | Note | Category | 2023 Carrying Amount \$'000 | 2022 Carrying Amount \$'000 |
|------------------------------|--------|--|--------------------------------------|--------------------------------------|
| Financial Assets | | | | |
| Cash and cash equivalents | 5.1 | Amortised cost | 27,556 | 148,917 |
| Investments | 3.2 | At fair value through profit or loss (designated as such upon initial recognition) | 726,318 | 504,590 |
| Receivables ¹ | 2.3.10 | Amortised cost | 88,368 | 56,947 |
| | | | | |
| Financial Liabilities | | | | |
| Payables ² | 2.3.11 | Amortised cost | 3,233 | 2,610 |

¹Excludes statutory receivables (i.e. not within the scope of AASB 7)

²Excludes statutory payables (i.e. not within the scope of AASB 7)

4.1. Insurance Risk

Overview

Insurance risk is the risk of fluctuations in the timing, frequency and severity of insured events and claims settlements, relative to expectations. Key drivers of insurance risk include quality of underwriting; the NSW macro-economic environment and its impact on demand and pricing of residential property, and natural or man-made catastrophic events.

4.2. Market risk

Overview

Market risk is the variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market HBCF's exposures to market risk are primarily through price risks associated with the movement in the unit price of the Funds.

Notes to the financial statements

for the year ended 30 June 2023

4.2. Market risk (continued)

The effects on HBCF's operating result due to reasonably possible changes in risk variables are outlined in the information below, for interest rate risk and other price risk. A reasonably possible change in each risk variable has been determined after taking into account the economic environment in which HBCF operates and the time frame for the assessment (i.e. until the end of the next annual reporting period). The sensitivity analysis is based on risk exposures in existence at the reporting date. The analysis was performed on the same basis as 2022. The analysis assumes that all other variables remain constant.

4.3. Interest rate risk

Overview

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

The following table provides the sensitivity analysis of interest rate risk affecting applicable financial assets on the net result and equity of HBCF. A reasonably possible change of +/- 1% is used, consistent with current trends in interest rates. The basis will be reviewed annually and amended where there is a structural change in the level of interest rate volatility.

| | Carrying Amount \$'000 | -1% Net Result \$'000 | -1% Equity \$'000 | +1% Profit \$'000 | +1% Net Result \$'000 |
|---------------------------|------------------------------|-----------------------------|-------------------------|-------------------------|-----------------------------|
| 2023 | | | | | |
| Cash and cash equivalents | 27,556 | (276) | (276) | 276 | 276 |
| 2022 | | | | | |
| Cash and cash equivalents | 148,917 | (1,489) | (1,489) | 1,489 | 1,489 |

4.4. Liquidity risk

Overview

Liquidity risk is the risk of insufficient liquid assets to meet liabilities as they fall due. HBCF's liquidity risk arises due to the nature of insurance activities where the timing and amount of cash outflows are uncertain.

The payables are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in Treasury Circular NSW TC11/12. If trade terms are not specified, payment is made no later than the end of the month following the month in which an invoice or a statement is received.

Notes to the financial statements

for the year ended 30 June 2023

4.4 Liquidity risk (continued)

During the current and prior years, there were no defaults on payables. No assets have been pledged as collateral. HBCF's exposure to liquidity risk is deemed insignificant based on historical data and current assessment of risk.

The maturity profile of HBCF's financial liabilities is summarised in the table below:

| Weighted average effective interest rate | | Nominal amount \$'000 | Interest rate exposure \$'000 | | | | | |
|--|---|-----------------------|-------------------------------|------------------------|----------------------|----------|-----------|----------|
| % | | | Fixed interest rate | Variable interest rate | Non-interest bearing | < 1 year | 1-5 years | >5 years |
| 2023 | | | | | | | | |
| Payables | - | 3,233 | - | - | 3,233 | 3,233 | - | - |
| 2022 | | | | | | | | |
| Payables | - | 2,610 | - | - | 2,610 | 2,610 | - | - |

4.5. Credit risk

Overview

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation.

Credit risk arises from the financial assets of HBCF, which comprise cash and cash equivalents and receivables. HBCF's exposure to credit risk arises from potential default of the counter party, with a maximum exposure equal to the carrying amount of these instruments at reporting date.

Cash and cash equivalents

Cash comprises cash investment in banks. Interest is earned on daily bank balances at the monthly average TCorp 11am unofficial cash rate, adjusted for a management fee to NSW Treasury.

Receivables

Receivables primarily comprise premium receivables and grants from the Crown.

Trade debtors

All trade debtors are recognised as amounts receivable at the reporting date. The collection of trade debtors is reviewed on an ongoing basis. Procedures as established in the Treasurer's Directions are followed to recover outstanding amounts, including letters of demand. Debts which are known to be uncollectible are written off. An allowance for impairment is raised when there is objective evidence that HBCF will not be able to collect all amounts due. No interest is earned on trade debtors. The average credit period on sales, unless otherwise agreed, is 30 days.

HBCF does not receive any collateral for receivables.

Notes to the financial statements

for the year ended 30 June 2023

4.5. Credit risk (continued)

The financial assets that are past due or considered impaired are included in the table below:

| Total \$'000 | | Past due but not impaired \$'000 | | | Considered Impaired \$'000 |
|-----------------|-------|-------------------------------------|-----------------------|-----------------------|----------------------------------|
| | | < 3 months overdue | 3-6 months overdue | > 6 months overdue | |
| 2023 | | | | | |
| Receivables | 3,248 | 403 | (7) | 2,852 | - |
| 2022 | | | | | |
| Receivables | 546 | 434 | 42 | 70 | - |

Concentration of credit risk

| By Credit Rating | AAA \$'000 | AA+ \$'000 | AA \$'000 | AA- \$'000 | A+ \$'000 | A \$'000 | A- \$'000 | Other Ratings* \$'000 | Total \$'000 |
|---------------------|---------------|---------------|--------------|---------------|--------------|-------------|--------------|-----------------------------|-----------------|
| 2023 | | | | | | | | | |
| Receivables | - | - | - | - | - | - | - | 88,368 | 88,368 |
| 2022 | | | | | | | | | |
| Receivables | - | - | - | - | - | - | - | 56,947 | 56,947 |

| By classification of counterparty | Governments \$'000 | Commercial insurer \$'000 | Other \$'000 | Total \$'000 |
|--------------------------------------|-----------------------|---------------------------------|-----------------|-----------------|
| 2023 | | | | |
| Receivables | 68,822 | - | 19,546 | 88,368 |
| 2022 | | | | |
| Receivables | 29,900 | - | 27,047 | 56,947 |

During the year there were no defaults on receivables. HBCF's exposure to credit risk is deemed insignificant due to there being no requirement, to date, to write off bad debts.

Notes to the financial statements

for the year ended 30 June 2023

4.6. Other price risk

Overview

Exposure to “Other price risk” primarily arises through the investment in the TCorpIM Funds which are held for strategic rather than trading purposes. HBCF has no direct equity investments. HBCF holds units in the following Funds.

| Fund | Investment sectors | Investment horizon | 2023 \$'000 | 2022 \$'000 |
|---------------------------------|---|--------------------|----------------|----------------|
| TCorpIM Medium term Growth Fund | Cash (Domestic and International), Australian shares, Australian Bond, Emerging Markets Debt, High Yield Inflation Linked Bonds, Core Alternatives, High Grade Credit, High Yield, Developed Market Equities, Defensive Alternatives. | 3-7 years | 726,318 | 504,590 |
| | | | 726,318 | 504,590 |

The unit price of each Fund is equal to the total fair value of the net assets held by the Fund divided by the total number of units on issue for that Fund. Unit prices are calculated and published daily.

TCorp as trustee for each of the above Funds is required to act in the best interest of the unit holders and to administer the Funds in accordance with the trust deeds. As trustee, TCorp has appointed external managers to manage the performance and risks of each Fund in accordance with a mandate agreed by the parties. TCorp has also leveraged off internal expertise to manage certain fixed income assets for the TCorpIM funds. A significant portion of the administration of the facilities is outsourced to an external custodian.

Investments in the Funds limit HBCF's exposure to risk as this allows diversification across a pool of funds with different investment horizons.

The Funds are designated at fair value through profit or loss and therefore any change in unit price impacts directly on profit (rather than equity). TCorp provides sensitivity analysis information for each of the Funds. A reasonably possible change is based on the percentage change in unit price multiplied by the redemption price as at 30 June each year for each Fund.

Notes to the financial statements

for the year ended 30 June 2023

4.6. Other price risk (continued)

| Investment fund | Change in unit price | | Impact on surplus/(deficit) | |
|---------------------------------|----------------------|-----------|-----------------------------|----------------|
| | 2023 % | 2022 % | 2023 \$'000 | 2022 \$'000 |
| TCorpIM Medium term Growth Fund | +/- 10.0 | +/- 10.0 | 72,632 | 50,459 |

5. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards.

5.1. Cash and cash equivalents

Overview

Cash and cash equivalents include cash at bank.

| | 2023 \$'000 | 2022 \$'000 |
|--------------|----------------|----------------|
| Cash at bank | 27,556 | 148,917 |
| | 27,556 | 148,917 |

Refer to Note 4 for details regarding credit risk, liquidity risk and market risk arising from financial instruments.

Cash and cash equivalents in the statement of financial position comprise deposits held at call with banks.

Notes to the financial statements

for the year ended 30 June 2023

5.1. Cash and cash equivalents (continued)

| | 2023 \$'000 | 2022 \$'000 |
|--|------------------|----------------|
| Reconciliation of net cash flows from operating activities to net result for the year | | |
| Net cash flows from operating activities | (121,361) | 67,291 |
| Adjustments for: | | |
| Increase in investments | 221,728 | 19,121 |
| Increase in receivables | 32,350 | 12,706 |
| (Increase) in unearned premiums | (47,916) | (87,534) |
| Decrease/(Increase) in payables | 608 | (1,215) |
| (Increase) in outstanding claims | (158,099) | (41,429) |
| Decrease/(Increase) in unexpired risk liability | 16,264 | 59,365 |
| Net result for the year | (56,426) | 28,305 |

Notes to the financial statements

for the year ended 30 June 2023

5.2. Funding Accumulated deficit

Overview

The accounts are prepared on a going concern basis specific to HBCF on the following grounds.

During the 2016/17 year the NSW Government approved a set of administrative reforms in respect of home warranty insurance in NSW under which HBCF can apply to the State Insurance Regulatory Authority to approve future risk-based premium rates intended to achieve full cost recovery.

HBCF adjusted the premiums it charges on residential construction types excluding multi-unit dwellings effective 2 October 2018 with the intention of covering the losses and expenses associated with these policies. This effectively created two portfolios for HBCF:

- A portfolio of premiums issued prior to 1 July 2018 that were substantially underfunded. This has led to the current accumulated deficit. This is referred to as the pre-reform portfolio. In 2019-20 the NSW Government approved a long term funding arrangement for the pre-reform HBCF portfolio. Under this arrangement NSW Treasury will fund in arrears the actual cash losses incurred by the pre-reform portfolio until no further funding of these losses is required. The accumulated deficit in HBCF is largely due to the pre-reform portfolio. The amount to be received for these losses for the 2022-23 financial year is \$67.967m (2022: \$27.672m). Income from grants without sufficiently specific performance obligations are recognised when the entity obtains control over the granted assets. These amounts are accrued when agreed in principle with NSW Treasury that the payment will be made. The actual payment is received in the next financial year. The 2021-22 payment was received on 26 August 2022.
- Premiums issued after 1 July 2018 under the new pricing arrangements are expected to be self-sustaining. From October 2022 the HBCF pricing have reached “sustainable rates” for all cover types for policies written from that point forward. As the policies are earned and claims paid out, on average, the sustainability margin will deliver a surplus. This is expected to take HBCF’s Post-2018 portfolio’s to full funding by 2029.

5.3. Post balance day events

HBCF has not identified any subsequent events that would require the financial statements or other disclosures to be adjusted.

- End of audited financial statements -

icare

NSW Workers
Insurance Scheme

Insurance for NSW

HBCF

- **Lifetime Care**

Dust Diseases Care

Sporting Injuries
Compensation
Authority

Lifetime Care

Lifetime Care Financial statements

for the year ended 30 June 2023

Contents

| | |
|---|-----|
| Statement by the board of directors | 199 |
| Independent Auditor's Report | 200 |
| Statement of comprehensive income | 202 |
| Statement of financial position | 203 |
| Statement of changes in equity | 204 |
| Statement of cash flows | 205 |

Notes to the financial statements

| | |
|---|------------|
| 1. Overview | 206 |
| 1.1. About the Authority | 206 |
| 1.2. About this report | 206 |
| 1.3. Fund information | 211 |
| 2. Scheme activities | 216 |
| 2.1. Fees and Levies | 216 |
| 2.2. Scheme costs | 216 |
| 2.3. Net Outstanding claims liability | 217 |
| 3. Investing activities | 224 |
| 3.1. Net Investment revenue | 225 |
| 3.2. Investments | 225 |
| 3.3. Fair value estimation | 226 |
| 4. Risk Management | 231 |
| 4.1. Market risk | 233 |
| 4.2. Interest rate risk | 235 |
| 4.3. Liquidity risk | 237 |
| 4.4. Credit risk | 238 |
| 5. Other | 241 |
| 5.1. Other revenue | 241 |
| 5.2. Service Fees | 242 |
| 5.3. Cash and cash equivalents | 242 |
| 5.4. Property, plant and equipment | 243 |
| 5.5. Fair value measurement of non-financial assets | 245 |
| 5.6. Contingent liabilities and contingent assets | 246 |
| 5.7. Administered assets and liabilities | 247 |
| 5.8. Related Party Disclosure | 248 |
| 5.9. Capital management LTCS | 248 |
| 5.10. Post balance date events | 249 |

Statement by the board of directors

for the year ended 30 June 2023

Lifetime Care and Support Authority of New South Wales

Statement under Section 7.6 Government Sector Finance Act 2018

Pursuant to section 7.6(4) of the *Government Sector Finance Act 2018* ("the Act"), in the opinion of the Board of Directors we state that these financial statements:

- have been prepared in accordance with the Australian Accounting Standards and the applicable requirements of the Act, the *Government Sector Finance Regulation 2018* and the Treasurer's directions, and
- present fairly the Lifetime Care and Support Authority of NSW's financial position, financial performance and cash flows.

Signed on behalf of the Board of Directors of Insurance and Care NSW,



John Robertson
Chairman
Insurance and Care NSW
25 September 2023



Richard Harding
Chief Executive Officer and
Managing Director
Lifetime Care and Support Authority of NSW and
Insurance and Care NSW
25 September 2023



INDEPENDENT AUDITOR'S REPORT

Lifetime Care and Support Authority of New South Wales

To Members of the New South Wales Parliament

Opinion

I have audited the accompanying financial statements of the Lifetime Care and Support Authority of New South Wales (the Authority), which comprise the statement by the board of directors, the statement of comprehensive income for the year ended 30 June 2023, the statement of financial position as at 30 June 2023, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards and the applicable financial reporting requirements of the *Government Sector Finance Act 2018* (GSF Act), the *Government Sector Finance Regulation 2018* (GSF Regulation) and the Treasurer's Directions
- presents fairly the Authority's financial position, financial performance and cash flows.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statement' section of my report.

I am independent of the Authority in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

The Board's Responsibilities for the Financial Statement

The Board of Directors of Insurance and Care NSW, acting for the Authority, are responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, the GSF Act, GSF Regulation and Treasurer's Directions. The Board of Directors' responsibility also includes such internal control as the Board determines is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors are responsible for assessing the Authority's ability to continue as a going concern, disclosing as applicable matters related to going concern, and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statement

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar4.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Authority carried out its activities effectively, efficiently, and economically
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.



David Daniels
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

29 September 2023
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|--|-------|------------------|------------------|
| Revenue | | | |
| Fees and Levies | 2.1 | 729,375 | 605,948 |
| Investment revenue | 3.1 | 791,890 | (388,495) |
| Other revenue | 5.1 | 2,914 | 2,281 |
| Total Revenue | | 1,524,179 | 219,734 |
| Expenses | | | |
| Scheme costs | 2.2 | 1,045,542 | (300,887) |
| Service fee | 5.2 | 56,137 | 52,076 |
| Other operating expenses | | 1,723 | 739 |
| Total Expenses | | 1,103,402 | (248,072) |
| Net result | | 420,777 | 467,806 |
| Other comprehensive income | | | |
| Items that will not be reclassified to the net result | | | |
| Net increase/(decrease) in property, plant and equipment revaluation reserve | | 996 | 4,986 |
| Total other comprehensive income | | 996 | 4,986 |
| TOTAL COMPREHENSIVE INCOME | | 421,773 | 472,792 |

The accompanying notes form part of these financial statements

Statement of financial position

as at 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|-------------------------------|-------|------------------|------------------|
| ASSETS | | | |
| Cash and cash equivalents | 5.3 | 41,927 | 84,374 |
| Investments | 3.2 | 9,444,665 | 8,204,187 |
| Receivables | 2.3.5 | 152,748 | 91,036 |
| Property, plant and equipment | 5.4 | 14,378 | 13,820 |
| Intangibles | 1.2.7 | 7,366 | 4,633 |
| Total Assets | | 9,661,084 | 8,398,050 |
| LIABILITIES | | | |
| Payables | 2.3.6 | 9,503 | 12,276 |
| Investments | 3.2 | 105,712 | 58,699 |
| Outstanding claims | 2.3.1 | 8,477,756 | 7,680,735 |
| Total Liabilities | | 8,592,971 | 7,751,710 |
| Net Assets | | 1,068,113 | 646,340 |
| EQUITY | | | |
| Asset revaluation reserve | | 6,579 | 5,583 |
| Accumulated funds | | 1,061,534 | 640,757 |
| Total Equity | | 1,068,113 | 646,340 |

The accompanying notes form part of these financial statements

Statement of changes in equity

for the year ended 30 June 2023

| | Accumulated Funds \$'000 | Asset Revaluation Surplus \$'000 | Total \$'000 |
|---|--------------------------------|---|------------------|
| Balance at 1 July 2022 | 640,757 | 5,583 | 646,340 |
| Net result for the year | 420,777 | - | 420,777 |
| Other comprehensive income | | | |
| Net increase in property, plant and equipment revaluation reserve | - | 996 | 996 |
| Total other comprehensive income | - | 996 | 996 |
| Total comprehensive income for the year | 420,777 | 996 | 421,773 |
| Balance at 30 June 2023 | 1,061,534 | 6,579 | 1,068,113 |
| Balance at 1 July 2021 | 172,951 | 597 | 173,548 |
| Net result for the year | 467,806 | - | 467,806 |
| Other comprehensive income | | | |
| Net increase in property, plant and equipment revaluation reserve | - | 4,986 | 4,986 |
| Total other comprehensive income | - | 4,986 | 4,986 |
| Total comprehensive income for the year | 467,806 | 4,986 | 472,792 |
| Balance at 30 June 2022 | 640,757 | 5,583 | 646,340 |

The accompanying notes form part of these financial statements

Statement of cash flows

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|---|-------|------------------|------------------|
| CASH FLOWS FROM OPERATING ACTIVITIES | | | |
| Fees and levies received | | 705,502 | 602,591 |
| Compensation payments | | (248,657) | (223,854) |
| Net Cash Flows from Scheme Activities | | 456,845 | 378,737 |
| Receipts | | | |
| Interest received | | 957 | 35 |
| Other | | 2,261 | 1,621 |
| Total Receipts Excluding Scheme Activities | | 3,218 | 1,656 |
| Payments | | | |
| Net Purchases of investments | | (434,143) | (308,673) |
| Service Fee | | (58,223) | (61,720) |
| Other | | (6,126) | (2,256) |
| Total Payments Excluding Scheme Activities | | (498,492) | (372,649) |
| NET CASH FLOWS FROM OPERATING ACTIVITIES | 5.3 | (38,429) | 7,744 |
| CASH FLOWS FROM INVESTING ACTIVITIES | | | |
| Purchases of intangible assets | | (4,018) | (4,360) |
| NET CASH FLOWS FROM INVESTING ACTIVITIES | | (4,018) | (4,360) |
| NET (DECREASE)/INCREASE IN CASH | | (42,447) | 3,384 |
| Opening cash and cash equivalents | | 84,374 | 80,990 |
| CLOSING CASH AND CASH EQUIVALENTS | 5.3 | 41,927 | 84,374 |

The accompanying notes form part of these financial statements

Notes to the financial statements

for the year ended 30 June 2023

1. Overview

1.1. About the Authority

The Lifetime Care and Support Authority of NSW (the Authority) is a NSW government entity. The Authority is a not-for-profit entity (as profit is not its principal objective) and it has no cash generating units. The reporting entity is consolidated as part of the NSW Total State Sector Accounts.

The Authority's financial statements include the Lifetime Care and Support Authority Fund (LTCS) and the Motor Accident Injuries Treatment and Care Benefits Fund (MAITC). Details of these funds are provided in Note 1.3.

icare was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015*. Its functions include the monitoring of performance of the insurance or compensation schemes in respect of which it provides services. The Authority is one such scheme.

These financial statements for the year ended 30 June 2023 have been authorised for issue by the Chairman of the Board of icare and the Chief Executive Officer and Managing Director of the Authority on behalf of the Board of Directors of icare on 25 September 2023.

1.2. About this report

This Financial Report includes the financial statements of the Authority.

The Financial Report includes the four primary statements, namely the statement of comprehensive income (which comprises net result and other comprehensive income), statement of financial position, statement of changes in equity and statement of cash flows as well as associated notes as required by Australian Accounting Standards.

Disclosures have been grouped into the following categories in order to assist users in their understanding of the financial statements:

1. **Overview** contains information that impacts the Financial Report as a whole.
2. **Scheme activities** brings together results and statement of financial position disclosures relevant to the Authority's scheme activities.
3. **Investment activities** includes results and statement of financial position disclosures relevant to the Authority's investments.
4. **Risk management** provides commentary on the Authority's exposure to various financial and capital risks, explaining the potential impact on the results and statement of financial position and how the Authority manages these risks.
5. **Other** includes additional disclosures required in order to comply with Australian Accounting Standards.

Where applicable within each note, disclosures are further analysed as follows:

- **Overview** provides some context to assist users in understanding the disclosures and the accounting policies relevant to an understanding of the numbers;
- **Disclosures** (both numbers and commentary) provides analysis of balances as required by Australian Accounting Standards; and
- **Critical accounting judgements and estimates** explains the key estimates and judgements applied by the Authority in determining the numbers.

The notes include information which the directors believe is required to understand the financial statements and is material and relevant to the operations, statement of financial position and results of the Authority.

Notes to the financial statements

for the year ended 30 June 2023

1.2.1. Basis of preparation

The Authority's financial statements are general purpose financial statements which have been prepared on an accruals basis and in accordance with:

- applicable Australian Accounting Standards (which include Australian Accounting Interpretations); and
- the requirements of the *Government Sector Finance Act 2018*, the *Government Sector Finance Regulation 2018* and the NSW Treasurer's Directions.

These financial statements have been presented on a liquidity basis following receipt of an exemption from TPG 23-04 by NSW Treasury that statements are presented on a current and non-current basis.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency.

1.2.2. Statement of compliance

The financial statements and notes comply with Australian Accounting Standards, which include Australian Accounting Interpretations.

1.2.3. Going concern basis

These financial statements have been prepared on a going concern basis. Refer to Note 5.9 for more information on the Authority's Target Operating Zone for capital management.

1.2.4. Use of estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates

Judgements, key assumptions and estimations management has made are disclosed in the relevant notes to the financial statements.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised.

In particular, information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in the following notes:

- Note 3 & 4 – Investing Activities and Risk Management; and
- Note 2.3 – Net Outstanding Claims liability

1.2.5. Taxation

The Authority is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

Income, expenses, and assets are recognised net of the amount of GST, except that:

- the amount of GST incurred by the Authority as a purchaser that is not recoverable from the Australian Taxation Office is recognised as part of an item of expense or as part of the cost of acquisition of an asset; and
- receivables and payables are stated with the amount of GST included.

Cash flows are included in the statement of cash flows on a gross basis. The GST components of cash flows arising from investing and financing activities which are receivable from, or payable to, the Australian Taxation Office are classified as operating cash flows.

Notes to the financial statements

for the year ended 30 June 2023

1.2.6. Equity and reserves

Asset revaluation reserve

The revaluation reserve is used to record increments and decrements on the revaluation of property, plant and equipment. This accords with the Authority's policy on the revaluation of property, plant and equipment as discussed in note 5.4.

Accumulated funds

The category 'Accumulated Funds' includes all current and prior period retained funds.

1.2.7. Intangibles

The Authority recognises intangible assets only if it is probable that future economic benefits will flow to the Authority and the cost of the asset can be measured reliably. Intangible assets are measured initially at cost. Where an asset is acquired at no or nominal cost, the cost is its fair value at the date of acquisition.

The capitalisation threshold for intangible assets is one hundred thousand dollars and above (including direct allocation of personnel service costs).

All research costs are expensed. Development costs are only capitalised when certain criteria are met.

The useful lives of intangible assets are assessed to be finite. The Authority charges amortisation on intangible assets using the straight-line method over a period of three years.

The Authority reviews its amortisation rate and method on an annual basis.

Intangible assets are subsequently measured at fair value only if there is an active market. As there is no active market for the Authority's intangible assets, the assets are carried at cost less any accumulated amortisation and impairment losses.

Intangible assets are tested for impairment where an indicator of impairment exists. If the recoverable amount is less than its carrying amount, the carrying amount is reduced to recoverable amount and the reduction is recognised as an impairment loss.

1.2.8. Changes in accounting policy, including new or revised Australian Accounting Standards

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2023. The following are new Australian Accounting Standards or amendments which have been issued but are not yet effective and are not expected to have a material impact on the financial performance or position of the Authority:

- AASB 2021-2 Amendments to Australian Accounting Standards – Disclosure of Accounting Policies and Definition of Accounting Estimates
- AASB 2022-1 Amendments to Australian Accounting Standards – Initial Application of AASB 17 and AASB 9 – Comparative Information
- AASB 2022-5 Amendments to Australian Accounting Standards – Lease Liability in a Sale and Leaseback
- AASB 2022-6 Amendments to Australian Accounting Standards – Non-current Liabilities with Covenants
- AASB 2022-7 Editorial Corrections to Australian Accounting Standards and Repeal of Superseded and Redundant Standards
- AASB 2022-8 Amendments to Australian Accounting Standards – Insurance Contracts: Consequential Amendments
- AASB 2022-10 Amendments to Australian Accounting Standards – Fair Value Measurement of Non-Financial Assets of Not-for-Profit Public Sector Entities

Notes to the financial statements

for the year ended 30 June 2023

1.2.8. Accounting Standards issued but not yet effective (continued)

New accounting standards and interpretations

AASB 17 Insurance Contracts ("AASB 17") was issued in June 2017 and represents a fundamental change to the accounting treatment for insurance contracts. AASB 17 incorporates IFRS 17, which seeks to harmonise the accounting treatment for insurance contracts globally. This standard establishes new accounting principles for the recognition, measurement, presentation, and disclosure of insurance contracts issued and reinsurance contracts held.

Australian Accounting Standard AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector was issued in December 2022 and amends AASB 17 to include modifications that apply to public sector entities.

AASB 17 is effective for public sector insurers from 1 July 2026. AASB 17 will replace current accounting standards in Australia, AASB 4 (Insurance Contracts), AASB 1023 (General Insurance Contracts) and AASB 1038 (Life Insurance Contracts). AASB 17 is applicable to the Authority as the Authority meets the pre-requisites outlined in the Standard required for an insurance contract. The Authority has a regulatory enforceable obligation to make payments related to the treatment and care for participants and there is an identifiable coverage period.

AASB 17 applies to insurance arrangements (including reinsurance contracts) issued and reinsurance contracts held. The public sector operates both arrangements where there are insurance policies issued and arrangements where, through legislation or regulation, that insurance risk may transfer where no policy contract has been issued but one is implied through legislation or other rights and obligations.

AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector makes public-sector-specific modifications to AASB 17 for application to annual periods beginning on or after 1 July 2026, with earlier application permitted.

AASB 17 6.1 and Appendix E (Australian implementation guidance for public sector entities) provides guidance to assess whether public sector arrangements would meet the definition of an insurance contract under the standard.

The main modifications to AASB 17 include providing public sector entities with:

- (a) pre-requisites, indicators and other considerations that need to be judged to identify arrangements that fall within the scope of AASB 17 in a public sector context;
- (b) an exemption from sub-grouping onerous versus non-onerous contracts at initial recognition;
- (c) an exemption from sub-grouping contracts issued no more than a year apart;
- (d) an amendment to the initial recognition requirements so that they do not depend on when contracts become onerous; and
- (e) an accounting policy choice to measure liabilities for remaining coverage applying the premium allocation approach.

The first applicable reporting period for the Authority will be for 30 June 2027, with comparative period for the year ending 30 June 2026 restated on a AASB 17 basis. AASB 17 will be applied retrospectively to all the insurance contracts on transition.

Whilst the standard does not change the economics of the insurance business, the standard will impact the Authority's profit and loss, mostly through Risk Adjustments, Discounting and Onerous Contracts.

Notes to the financial statements

for the year ended 30 June 2023

1.2.8. Accounting Standards issued but not yet effective (continued)

The relevant key areas of consideration under AASB 17 Insurance Contracts are set out below:

Risk Adjustment:

- The measurement of insurance contract liabilities will include a risk adjustment which replaces the risk margin under AASB 1023. The risk margin under AASB 1023 reflects the inherent uncertainty in the net discounted central estimate, whereas the risk margin adjustment under AASB 17 is defined as the compensation required for bearing the uncertainty that arises from non-financial risk.
- The risk adjustment is expected to be calculated using a confidence interval approach, leveraging the historical methodology for risk margin calculation, modified to exclude financial risks.
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Discounting:

- AASB 1023 requires the net central estimate of outstanding claims to be discounted using risk-free rates. AASB 17 requires estimates of future cash flows to be discounted to reflect the time value of money and the financial risks related to those cash flows but does not prescribe a methodology for determining the discount rates used.
- It is expected that the Authority will apply a “bottom-up approach” which requires the use of risk-free rates adjusted to reflect the illiquidity characteristics of the insurance contracts, which will result in higher discount rates relative to current requirements
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Contract Boundary:

- The contract boundary for an insurance contract in AASB 17 is the period over which the insurer has the right to premiums and the obligation to provide insurance services to policyholders.
- The contract boundary for a portfolio of insurance contracts ends where an insurer has the practical ability to reassess the risks of the portfolio that contains the contract and can reset premiums/benefits to reflect that risk. Additionally, that contract boundary only ends if those premiums charged by the insurer do not take into account risks relating to future periods.
- Further guidance was provided under AASB 2002-9 with respect to contract boundaries and coverage periods of public sector arrangements. In accordance with BC74 (c) of AASB 2022-9, the period over which claims for benefits might arise under a public sector arrangement may not be determinable from the period over which coverage is provided under an insurance contract issued by a private sector insurer.
- The Authority is funded from a levy on the insurance contracts issued by private sector insurers in a particular period and the levy is intended to meet claims for benefits arising from events in that period, rather than from events during the private sector insurance contract coverage periods. This is indicative of a coverage period in line with the levy setting period.

icare is in the process of completing an impact assessment which will identify the key areas of expected impact. icare will continue to assess the impact of the new requirements and emerging industry guidance on financial statements.

Notes to the financial statements

for the year ended 30 June 2023

1.3. Fund information

Overview

The fund note provides information by Scheme to assist the understanding of the Authority's performance.

The Authority has responsibility for the direction, control and management of the following Schemes:

- Lifetime Care and Support Authority Fund (LTCS); and
- Motor Accident Injuries Treatment and Care Benefits Fund (MAITC).

Lifetime Care and Support Authority Fund (LTCS)

The Lifetime Care and Support Authority is a statutory authority established by the "*Motor Accidents (Lifetime Care and Support) Act 2006*" ("the Act").

The LTCS scheme was established to provide assistance and services to people catastrophically injured in a motor vehicle accident on NSW roads, regardless of who was at fault.

It therefore includes coverage of eligible injured motorists who were previously insured under the NSW compulsory third party ("CTP") scheme, in respect of their entitlement for future treatment and care, which was previously paid as part of the lump sum paid to claimants who could establish the fault of a third party.

The LTCS scheme extends coverage to eligible injured motorists who are unable to establish the fault of a third party, and consequently would not be eligible to long term compensation under the CTP scheme, although they would be entitled to up to six months worth of benefits.

The scheme became operational in respect of children aged less than 16 years at date of injury as at 1 October 2006, and in respect of adults as at 1 October 2007.

Motor Accident Injuries Treatment and Care Benefits Fund (MAITC)

The MAITC was established under the *Motor Accident Injuries Act 2017* effective from 1 December 2017 (MAITC Act). Under the MAITC Act there is established a Motor Accident Injuries Treatment and Care Benefits Fund, belonging to and vested in the Lifetime Care and Support Authority.

For injured persons who are not mostly at fault and do not have soft tissue or minor psychological injuries, reasonable treatment and care costs will be payable for life, if needed. CTP Insurers will be responsible for clients treatment and care costs for up to 5 years and the Authority will be responsible for these costs after 5 years.

The Authority can make agreements with insurers to transfer treatment and care during the first 5 years after an incident to the Authority. Where an insurer enters into such agreements they must pay the Authority the amounts determined to cover the treatment and care costs as they arise.

The costs after 5 years payable by the Authority will be met from the MAITC.

Notes to the financial statements

for the year ended 30 June 2023

1.3. Fund information (continued)

Disaggregated Financial Statements

Statement of Comprehensive Income - June 2023

| | LTCS \$'000 | MAITC \$'000 | 2023 \$'000 |
|---|------------------|-----------------|------------------|
| Revenue | | | |
| Fees and Levies | 588,716 | 140,659 | 729,375 |
| Investment revenue | 770,971 | 20,919 | 791,890 |
| Other revenue | 1,054 | 1,860 | 2,914 |
| Total Revenue | 1,360,741 | 163,438 | 1,524,179 |
| Expenses excluding losses | | | |
| Scheme costs | 922,966 | 122,576 | 1,045,542 |
| Service fee | 44,307 | 11,830 | 56,137 |
| Other operating expenses | 475 | 1,248 | 1,723 |
| Total Expenses excluding losses | 967,748 | 135,654 | 1,103,402 |
| Net result | 392,993 | 27,784 | 420,777 |
| Other comprehensive income | | | |
| Items that will not be reclassified to the net result | | | |
| Net increase in property, plant and equipment revaluation reserve | 996 | - | 996 |
| Total other comprehensive income | 996 | - | 996 |
| TOTAL COMPREHENSIVE INCOME | 393,989 | 27,784 | 421,773 |

Notes to the financial statements

for the year ended 30 June 2023

1.3. Fund information (continued)

Statement of Comprehensive Income - June 2022

| | LTCS \$'000 | MAITC \$'000 | 2022 \$'000 |
|---|------------------|-----------------|------------------|
| Revenue | | | |
| Fees and Levies | 511,689 | 94,259 | 605,948 |
| Investment revenue | (368,318) | (20,177) | (388,495) |
| Other revenue | 1,231 | 1,050 | 2,281 |
| Total Revenue | 144,602 | 75,132 | 219,734 |
| Expenses excluding losses | | | |
| Scheme costs | (406,685) | 105,798 | (300,887) |
| Service fee | 43,580 | 8,496 | 52,076 |
| Other operating expenses | 534 | 205 | 739 |
| Total Expenses excluding losses | (362,571) | 114,499 | (248,072) |
| Net result | 507,173 | (39,367) | 467,806 |
| Other comprehensive income | | | |
| Items that will not be reclassified to the net result | | | |
| Net increase in property, plant and equipment revaluation reserve | 4,986 | - | 4,986 |
| Total other comprehensive income | 4,986 | - | 4,986 |
| TOTAL COMPREHENSIVE INCOME | 512,159 | (39,367) | 472,792 |

Notes to the financial statements

for the year ended 30 June 2023

1.3. Fund information (continued)

Statement of Financial Position - June 2023

| | LTCS \$'000 | MAITC \$'000 | 2023 \$'000 |
|-------------------------------|------------------|-----------------|------------------|
| ASSETS | | | |
| Cash and cash equivalents | 40,591 | 1,336 | 41,927 |
| Investments | 9,007,705 | 436,960 | 9,444,665 |
| Receivables | 134,103 | 18,645 | 152,748 |
| Property, plant and equipment | 14,378 | - | 14,378 |
| Intangible assets | - | 7,366 | 7,366 |
| Total Assets | 9,196,777 | 464,307 | 9,661,084 |
| LIABILITIES | | | |
| Payables | 7,964 | 1,539 | 9,503 |
| Investments | 105,712 | - | 105,712 |
| Outstanding claims | 7,928,370 | 549,386 | 8,477,756 |
| Total Liabilities | 8,042,046 | 550,925 | 8,592,971 |
| Net Assets | 1,154,731 | (86,618) | 1,068,113 |
| EQUITY | | | |
| Reserves | 6,579 | - | 6,579 |
| Accumulated funds | 1,148,152 | (86,618) | 1,061,534 |
| Total Equity | 1,154,731 | (86,618) | 1,068,113 |

Notes to the financial statements

for the year ended 30 June 2023

1.3. Fund information (continued)

Statement of Financial Position - June 2022

| | LTCS \$'000 | MAITC \$'000 | 2022 \$'000 |
|-------------------------------|------------------|------------------|------------------|
| ASSETS | | | |
| Cash and cash equivalents | 83,367 | 1,007 | 84,374 |
| Investments | 7,906,004 | 298,183 | 8,204,187 |
| Receivables | 78,461 | 12,575 | 91,036 |
| Property, plant and equipment | 13,820 | - | 13,820 |
| Intangible assets | 37 | 4,596 | 4,633 |
| Total Assets | 8,081,689 | 316,361 | 8,398,050 |
| LIABILITIES | | | |
| Payables | 9,827 | 2,449 | 12,276 |
| Investments | 58,699 | - | 58,699 |
| Outstanding claims | 7,252,421 | 428,314 | 7,680,735 |
| Total Liabilities | 7,320,947 | 430,763 | 7,751,710 |
| Net Assets | 760,742 | (114,402) | 646,340 |
| EQUITY | | | |
| Reserves | 5,583 | - | 5,583 |
| Accumulated funds | 755,159 | (114,402) | 640,757 |
| Total Equity | 760,742 | (114,402) | 646,340 |

Notes to the financial statements

for the year ended 30 June 2023

2. Scheme activities

Overview

This section provides analysis and commentary on the Authority's scheme activities. Scheme activities involve all activities undertaken in relation to the provision of care and support to the Authority's participants.

2.1. Fees and Levies

Overview

The Authority's funds are generated from levies on Compulsory Third Party (CTP) insurance premiums collected by licensed insurers. The levy rates are set according to vehicle class and region and collected by the State Insurance Regulatory Authority (SIRA). CTP levy revenue is recognised when it falls due and receivable by the Authority.

| | 2023 \$'000 | 2022 \$'000 |
|------------------|----------------|----------------|
| Fees and Levies | | |
| CTP premium levy | 729,375 | 605,948 |
| | 729,375 | 605,948 |

2.2. Scheme costs

Overview

The largest expense for the Authority is Scheme costs, which is the sum of

- the movement in the net outstanding claims liability (Note 2.3) which is the difference between the net outstanding claims liability at the beginning and the end of the financial year; plus
- the cost of participant care and support expenses made during the financial year

Notes to the financial statements

for the year ended 30 June 2023

2.2. Scheme costs (continued)

| | 2023 \$'000 | 2022 \$'000 |
|--|------------------|------------------|
| Participants' care and support expenses | | |
| - Attendant care | 148,087 | 132,471 |
| - Equipment | 17,910 | 14,355 |
| - Home modifications | 6,770 | 6,813 |
| - Hospital | 13,550 | 12,633 |
| - Medical | 9,348 | 8,256 |
| - Rehabilitation | 35,425 | 31,434 |
| - Other | 15,277 | 14,124 |
| Total Participants' care and support expenses | 246,367 | 220,086 |
| Movement in provision for future participant care and support services | 617,517 | (524,189) |
| Finance costs - unwinding of discount rate (refer Note 2.3.1) | 179,504 | (1,029) |
| Bulk billing fees - Ambulance Service of NSW | 67 | 65 |
| Bulk billing fees - NSW Ministry of Health | 2,087 | 4,180 |
| Total Scheme costs | 1,045,542 | (300,887) |

2.3. Net Outstanding claims liability

Overview

Provisions are recognised when the Authority has a present obligation as a result of a past event; it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation; and a reliable estimate can be made of the amount of the obligation.

The net outstanding claims liability comprises the elements described below:

- The net central estimate (note 2.3.1) This is the provision for expected future claims payments and includes claims reported but not yet paid, claims incurred but which have not yet been reported (IBNR), claims incurred but not enough reported (known as IBNER) and estimated claims handling costs;
- Less an amount to reflect the discount to present value using risk-free rates of return. The net central estimate is discounted to present value recognising that the claim and/or recovery may not be settled for some time. The discount rate represents a risk-free rate derived from market yields on Commonwealth government bonds.

As LTCS and MAITC do not issue insurance contracts, the Authority's claims liabilities are accounted for in accordance with AASB 137 "Provisions, Contingent Liabilities and Contingent Assets".

Notes to the financial statements

for the year ended 30 June 2023

2.3.1. Net Outstanding claims liability

Overview

The overall outstanding claims liability for the Authority is calculated by the consulting actuary using a range of recognised, actuarial methods, appropriate for the characteristics of the various types of claim liability under scrutiny.

| | 2023 \$'000 | 2022 \$'000 |
|--|------------------|------------------|
| Claims liabilities | | |
| Expected future gross claims payments | 21,451,239 | 17,911,656 |
| Gross claims handling | 2,437,353 | 2,010,538 |
| Gross outstanding claims liabilities | 23,888,592 | 19,922,194 |
| Discount on central estimate | (13,840,014) | (11,007,388) |
| Discount on claims handling expenses | (1,570,822) | (1,234,071) |
| Total discount on claims liabilities | (15,410,836) | (12,241,459) |
| Net outstanding claims | 8,477,756 | 7,680,735 |
| Gross claims recoveries | 3,821 | 3,028 |
| Discount on claims recoveries | (314) | (174) |
| Claims recoveries | 3,507 | 2,854 |
| Net claims liabilities at 30 June | 8,474,249 | 7,677,881 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.1. Net Outstanding claims liability (continued)

The table below analyses the movement in the net outstanding claims liability

| | 2023 \$'000 | 2022 \$'000 |
|---|------------------|------------------|
| Opening balance | 7,677,881 | 8,203,758 |
| Discount unwind | 179,504 | (1,029) |
| Expected claim payments (prior years only) | (242,873) | (217,125) |
| Claims handling expense on expected claim payments (prior years only) | (25,439) | (22,581) |
| Adjustment arising from change in (prior years only): | | |
| - Actuarial assumptions* | 189,754 | 597,442 |
| - Discount/inflation rates | 29,994 | (1,472,810) |
| Net outstanding claims in current year | 665,428 | 590,226 |
| Net outstanding claims | 8,474,249 | 7,677,881 |
| Breakdown of Actuarial assumptions* | | |
| Change in experience | 198,859 | 14,468 |
| Attendant Care AvE inflation | (20) | 63,896 |
| Change in actuarial assumptions | (9,085) | 465,331 |
| Change in CHE | - | 53,747 |
| | 189,754 | 597,442 |

The finance costs above represent the increase in the liability for outstanding claims from the end of the previous financial year to the end of the current financial year which is due to discounted claims not settled being one period closer to settlement.

Notes to the financial statements

for the year ended 30 June 2023

2.3.2. Economic assumptions

Overview

The core variables that drive the Authority's liabilities are the inflation rate for benefits and the discount rate of these liabilities.

| | MAITC 2023 | MAITC 2022 | LTCS 2023 | LTCS 2022 |
|---------------------------------------|-------------|-------------|-------------|-------------|
| Discount rate 12 months or less | 4.23%-4.43% | 1.52%-2.90% | 4.23%-4.43% | 1.52%-2.90% |
| Discount rate greater than 12 months | 3.78%-4.95% | 3.10%-4.17% | 3.78%-4.95% | 3.10%-4.17% |
| Inflation rate 12 months or less | 3.50%-3.61% | 2.90%-3.40% | 3.50%-3.61% | 2.90%-3.40% |
| Inflation rate greater than 12 months | 2.92%-3.45% | 2.50%-3.40% | 2.92%-3.45% | 2.50%-3.40% |
| Weighted mean term (years) | | | | |
| Uninflated, undiscounted | 23.9 | 24.3 | 23.6 | 23.7 |
| Inflated, discounted | 21.0 | 21.4 | 19.9 | 19.9 |

2.3.3. Claims liability maturity

Overview

The maturity profile is the Authority's expectation of the period over which the net outstanding claims will be settled. The Authority uses this information to ensure that it has adequate liquidity to pay claims as they are due to be settled and to inform the Authority's investment strategy. The expected maturity profile of the Authority's net discounted central estimate is analysed below.

| | 2023 \$'000 | 2022 \$'000 |
|--|------------------|------------------|
| Discounted net outstanding claims maturing | | |
| Within 1 year | 298,993 | 265,170 |
| 2 to 5 years | 1,164,463 | 1,047,526 |
| More than 5 years | 7,010,793 | 6,365,185 |
| Total | 8,474,249 | 7,677,881 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.4. Impact of changes in key variables on the net outstanding claims liability

Overview

The impact of changes in key variables is summarised in the tables below. Sensitivity analysis is conducted by the consulting actuaries on each variable to measure the change in outstanding claims liability estimate that would result from a change in the assumptions whilst holding all other variables constant.

Uncertainty exists due to the long-term nature of liabilities and volatility around the number of Scheme participants and their injury severity

A sensitivity analysis of the key assumption changes and their impact on the net central estimate is shown in the following tables.

| | 30 June Liability \$M | Effect on 30 June Liability \$M | Percentage Effect % |
|--|--------------------------|---------------------------------------|---------------------------|
| Central estimate of LTCS Scheme | 7,928.4 | | |
| All valuation assumptions used | | | |
| Different long term gap assumptions: | | | |
| (a) One per cent per annum lower inflation for all future years | 6,633.9 | (1,294) | -16% |
| (b) One per cent per annum higher inflation for all future years | 9,680.7 | 1,752 | 22% |
| (c) One percent increase in the discount rate | 6,632.1 | (1,296) | -16% |
| (d) One percent decrease in the discount rate | 9,713.2 | 1,785 | 23% |
| Discount rate held at flat 6% and inflation rate held at flat 4% | 6,819.3 | (1,109) | -14% |
| Discount rate used in the expected return on investments | | | |
| Change in severity and age-specific mortality loading | | | |
| (e) 15% decrease in mortality loadings for all severities | 8,363.7 | 435 | 5% |
| (f) 15% increase in mortality loadings for all severities | 7,553.2 | (375) | -5% |

Notes to the financial statements

for the year ended 30 June 2023

2.3.4. Impact of changes in key variables on the net outstanding claims liability (continued)

| | 30 June Liability \$M | Effect on 30 June Liability \$M | Percentage Effect % |
|---|--------------------------|---------------------------------------|---------------------------|
| Central estimate of MAITC Scheme | 545.9 | | |
| Economic assumptions | | | |
| (a) One per cent per annum lower inflation for all future years | 449.0 | (97) | -18% |
| (b) One per cent per annum higher inflation for all future years | 674.9 | 129 | 24% |
| (c) One percent increase in the discount rate | 450.8 | (95) | -17% |
| (d) One percent decrease in the discount rate | 674.5 | 129 | 24% |
| (e) Inflation first 5 years is WPI+SI. Thereafter flat 3% + SI. Discount rate flat 4.5% | 526.1 | (20) | -4% |
| Discount rate used in the expected return on investments | | | |

Notes to the financial statements

for the year ended 30 June 2023

2.3.5. Receivables

Overview

Receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They include trade and other receivables and are recognised at their amortised cost less impairment losses, which approximates fair value.

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. The Authority has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

Receivables from trade debtors and participants are non-interest bearing and the former are generally on a 30-day term while the latter are more than 12 months, depending on each individual circumstance.

Where receivables are outstanding beyond the normal trading terms, management assesses the likelihood of the recovery of these receivables. An appropriate allowance for impairment is made.

No receivables are considered impaired (2022: \$nil).

Details regarding credit risk, liquidity risk and market risk of the above receivables are disclosed in Note 4.

| | 2023 \$'000 | 2022 \$'000 |
|-------------------------------|----------------|----------------|
| Recoveries receivable | 3,507 | 2,854 |
| Fees and levies | 84,263 | 60,490 |
| Service fee receivable | 7,751 | 6,876 |
| GST receivable | 711 | 539 |
| Receivables from participants | 450 | 450 |
| Other | 6,877 | 7,072 |
| Investment receivables | 49,189 | 12,755 |
| | 152,748 | 91,036 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.6. Payables

Overview

Payables represent liabilities for goods and services provided to the Authority and other amounts. Payables are recognised initially at fair value, usually based on the transaction cost or face value and subsequently at amortised cost. Short-term payables with no stated interest rate are measured at the original invoice amount where the effect of discounting is immaterial.

| | 2023 \$'000 | 2022 \$'000 |
|------------------|----------------|----------------|
| Service fee | 6,688 | 7,899 |
| Accrued expenses | 2,815 | 4,377 |
| | 9,503 | 12,276 |

Details regarding credit risk, liquidity risk, and market risk, including a maturity analysis of the above payables are disclosed in Note 4.

3. Investing activities

Overview

The main purpose of the Authority's investments is to meet its claim liabilities.

Investments and other financial assets are held primarily for the purpose of being traded. Accordingly, all of the Authority's financial assets and financial liabilities are held at fair value through profit or loss.

The fair value of financial assets and financial liabilities is estimated for recognition and measurement or for disclosure purposes.

The fair value of financial instruments traded in active markets (such as publicly traded derivatives, and trading and available-for-sale securities) is based on quoted market prices at the statement of financial position date. The quoted market price used for financial assets held by the Authority is the current bid price; the appropriate quoted market price for financial liabilities is the current ask price without any deduction for transaction costs.

Purchases and sales of investments are recognised on trade date – the date on which the Authority commits to purchase or sell the asset.

Refer to Note 4 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

Notes to the financial statements

for the year ended 30 June 2023

3.1. Net Investment revenue

Overview

Investment revenue is brought to account on an accruals basis. Interest revenue is recognised using the effective interest method as set out in AASB 9 *Financial Instruments*. Differences between the net market values of investments at the end of the reporting period and their net market values at the end of the previous reporting period (or cost of acquisition, if acquired during the reporting period) are recognised as revenue in the statement of comprehensive income.

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|------------------|
| Interest revenue from bank interest and TCorpIM Cash Fund | 2,786 | 65 |
| Other investment facilities | 20,624 | 32,017 |
| Realised (Losses)/Gains on investments | (111,276) | 3,461 |
| Unrealised (Loss)/Gains on investments | 347,412 | (548,561) |
| Distributions | 537,280 | 129,435 |
| Total Investment revenue | 796,826 | (383,583) |
| Investment management expense | (4,936) | (4,912) |
| Net Investment revenue | 791,890 | (388,495) |

3.2. Investments

| | 2023 \$'000 | 2022 \$'000 |
|--|------------------|------------------|
| Investment assets | | |
| TCorp Managed Trusts | 8,033,204 | 7,046,490 |
| Fixed Interest discrete portfolio | 965,675 | 844,955 |
| TCorp IM Funds | 436,960 | 298,183 |
| Derivatives | 8,826 | 14,559 |
| Total Investment assets | 9,444,665 | 8,204,187 |
| Investment receivables | | |
| Investments receivable (refer note 2.3.5) | 49,189 | 12,755 |
| Total Investment assets including receivables | 9,493,854 | 8,216,942 |
| Investment liabilities | | |
| Investment liabilities | 105,712 | 58,699 |
| Net Investments | 9,388,142 | 8,158,243 |

Notes to the financial statements

for the year ended 30 June 2023

3.2. Investments (continued)

Derivatives

Derivatives include interest rate swaps and futures, swaptions, credit default swaps, cross currency swaps and forward foreign currency contracts and options on interest rates, foreign currencies and equities. Derivatives are recorded at fair value and carried as assets when their fair value is positive and as liabilities when their fair value is negative. Derivative financial instruments are subsequently re-valued at fair value.

Derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently marked to their fair value at each reporting date.

The Authority seeks to manage exposure to investment risk so that it can generate sufficient returns to meet the Authority's current and future liabilities and mitigate the risk that the assets will be insufficient to meet their liabilities. Designation of investments at fair value through profit or loss is consistent with this risk management strategy as it allows for these investments to be recorded at fair value and for any gains or losses in the movement in their fair value to be recognised in the net result for the year.

The movement in the fair value of the investments incorporates distributions received as well as unrealised movements in fair value and is reported in the line item 'investment revenue'.

3.3. Fair value estimation

Overview

The carrying amounts of the Authority's financial assets and liabilities at the end of the reporting period approximated their fair values as all financial assets and liabilities held were either at fair value at the end of the reporting period ('marked to market') or were short term in nature.

The financial assets and liabilities are classified in accordance with the following fair value measurement hierarchy:

- Level 1 – quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2 – inputs other than quoted prices included in level 1 that are observable for the asset or liability, either directly (as prices) or indirectly (derived from prices); and
- Level 3 – inputs for the assets or liabilities that are not based on observable market data.

The fair value of financial instruments traded in active markets (such as trading and available-for-sale securities) is based on quoted market prices at the end of the reporting period. The quoted market price used for financial assets of the Authority is the current bid price. These instruments are included in level 1.

The fair value of financial instruments that are not traded in an active market (for example over-the-counter derivatives) is determined using valuation techniques. A variety of methods are used which include assumptions that are based on market conditions existing at the end of each reporting period. Quoted market prices or dealer quotes for similar instruments are used to estimate fair value for debt securities for disclosure purposes. Evaluations of such securities are based on market data. Vendors utilise evaluated pricing models that vary by asset class and incorporate available trade, bid and other market information and for structured securities, cash flow and when available loan performance data.

Notes to the financial statements

for the year ended 30 June 2023

3.3. Fair value estimation (continued)

Other techniques, such as estimated discounted cash flows, are used to determine fair value for the remaining financial instruments. The fair value of interest rate swaps is calculated as the present value of the estimated future cash flows. The fair value of forward exchange contracts is determined using forward exchange market rates at the end of the reporting period. These instruments are included in level 2 and comprise debt instruments and derivative financial instruments.

| 2023 | | | | | 2022 | | | |
|---|-------------------|-------------------|-------------------|------------------|-------------------|-------------------|-------------------|------------------|
| | Level 1 \$'000 | Level 2 \$'000 | Level 3 \$'000 | TOTAL \$'000 | Level 1 \$'000 | Level 2 \$'000 | Level 3 \$'000 | TOTAL \$'000 |
| Financial assets | | | | | | | | |
| Indexed and interest bearing securities | - | 965,675 | - | 965,675 | - | 844,955 | - | 844,955 |
| Unit trusts | - | 6,980,568 | 1,489,596 | 8,470,164 | - | 5,946,012 | 1,398,661 | 7,344,673 |
| Derivatives | 2,503 | 6,323 | - | 8,826 | 540 | 14,019 | - | 14,559 |
| | 2,503 | 7,952,566 | 1,489,596 | 9,444,665 | 540 | 6,804,986 | 1,398,661 | 8,204,187 |
| Financial liabilities | | | | | | | | |
| Derivatives | 2,797 | 88,188 | - | 90,985 | 327 | 57,891 | - | 58,218 |

Transfer between levels

The Authority recognises transfers between levels of the fair value hierarchy at the end of the reporting period during which the transfer has occurred.

The following tables presents the movement in level 3 instruments for the year ended 30 June and information about significant unobservable inputs used at year end in measuring financial instruments categorised as Level 3 in the fair value hierarchy.

| | 2023 \$'000 | 2022 \$'000 |
|---|------------------|------------------|
| Opening balance | 1,398,661 | 1,172,324 |
| Transfers | 35,507 | - |
| Purchases of securities | 48,251 | 74,132 |
| Sales of securities | (7,116) | - |
| Gain in Profit & Loss | 14,293 | 152,205 |
| Closing balance | 1,489,596 | 1,398,661 |
| Total gains (losses) for the period included in profit or loss that relate to assets held at the end of the reporting period (shown in investment income) | 14,293 | 152,205 |

Notes to the financial statements

for the year ended 30 June 2023

3.3. Fair value estimation (continued)

| Type | Description | Valuation technique | Significant unobservable inputs | Range of estimates (weighted avg) for unobservable input | Inter-relationship between significant unobservable inputs and fair value measurement |
|-------------|--|--------------------------|---------------------------------|--|---|
| Unit Trusts | Units in unlisted wholesale property trusts | Adjusted net asset value | Published redemption prices | 2023: \$0.18 - \$1.70 2022: \$0.14 - \$1.75 | An increase in published redemption prices would result in a higher fair value. |
| Unit Trusts | Units in unlisted infrastructure trusts | Adjusted net asset value | Published redemption prices | 2023: \$1.57 2022: \$1.43 | An increase in published redemption prices would result in a higher fair value. |
| Unit Trusts | Units in unlisted trust investing in the opportunistic asset class | Adjusted net asset value | Published redemption prices | 2023: \$0.97 2022: \$1.05 | An increase in published redemption prices would result in a higher fair value. |

Notes to the financial statements

for the year ended 30 June 2023

3.3.1. Valuation framework

The Authority has an established control framework with respect to the measurement of fair values. This framework has been outsourced to an external service provider which has overall responsibility for independently verifying the results of trading and investment operations and all significant fair value measurements. Specific controls conducted by the outsourced service provider include:

- Verification of observable pricing;
- Re-performance of model valuations;
- A review and approval process for new models and changes to models;
- Quarterly calibration and back testing of models against observed market transactions;
- Analysis and investigation of significant daily valuation movements; and
- Review of significant unobservable inputs, valuation adjustments and significant changes to the fair value measurement of Level 3 instruments compared to previous month.

Where third-party information, such as broker quotes or pricing services, are used to measure fair value, the outsourced service provider assesses and documents the evidence obtained from the third parties to support the conclusion that such valuations meet the requirements of accounting standards. This includes:

- Verifying that the broker or pricing service is approved by the Master Custodian of the Authority for use in pricing the relevant type of financial instrument;
- Understanding how the fair value has been arrived at and the extent to which it represents actual market transactions;
- When prices for similar instruments are used to measure fair value, how these prices have been adjusted to reflect the characteristics of the instrument subject to measurement; and
- Where a number of quotes for the same financial instrument have been obtained, how fair value has been determined using those quotes.

Significant valuation issues are reported to the Board of icare NSW.

Notes to the financial statements

for the year ended 30 June 2023

3.3.2. Involvement with unconsolidated structured entities

The Authority has concluded that unlisted investment funds in which it invests, but that it does not consolidate, meet the definition of structured entities because:

- The voting rights in the funds are not dominant rights in deciding who controls them as they relate to administrative tasks only;
- Each fund's activities are restricted by its offer document; and
- The funds have narrow and well-defined objectives to provide investment opportunities to investors.

The table below describes the types of structured entities that the Fund does not consolidate but in which it holds an interest, set out by investment strategy:

| | Net Market Value as at 30 June 2023 \$'000 | Net Market Value as at 30 June 2022 \$'000 |
|---------------------------------|---|---|
| Property - Unlisted | 666,658 | 691,553 |
| Fixed Income | 329,176 | 300,299 |
| Equity - Unlisted | 3,826,223 | 3,343,834 |
| Cash | 507,407 | 373,274 |
| Infrastructure | 679,999 | 579,224 |
| Debt | 901,632 | 787,038 |
| Emerging Market | 361,559 | 386,573 |
| Alternatives | 587,303 | 584,695 |
| Strategic | 173,247 | - |
| Unit trust (Medium term growth) | 436,960 | 298,183 |
| Total | 8,470,164 | 7,344,673 |

These unconsolidated structured entities are included under TCorp Managed Trusts and IM Funds in Note 3.2. The maximum exposure or loss is limited to the market value of the investment strategy as at 30 June 2023. The market value of the exposure will change on a daily basis throughout the period and in the subsequent periods will cease once the investments are disposed.

The investments of the Authority are managed in accordance with the investment mandates with respective underlying investment managers. The investment decisions of the mandate are based on the analysis conducted by the investment manager. The return of the portfolio is exposed to the variability of the performance of the underlying management of these investments.

Notes to the financial statements

for the year ended 30 June 2023

4. Risk Management

Overview

The Authority applies a consistent and integrated approach to enterprise risk management. The Authority operates within icare's risk management framework which sets out the approach to managing key risks and meeting strategic objectives. The documented Risk Management Framework (RMF) is approved annually by the Board.

The icare Board is ultimately accountable for identifying and managing risk including, financial risk. This is done through the establishment of holistic strategies and policies where risk management has been considered.

Key aspects of icare's Risk Management Framework include: risk appetite, governance, risk management processes, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. The Authority's approach is to integrate risk management into the broader management processes of the organisation. It is the Authority's philosophy to ensure that risk management remains embedded in the business and that the risk makers or risk takers are themselves the risk managers. Specifically, the management of risk must occur at each point in the business management cycle.

The key risk categories used by the Authority to classify financial risk:

- Claims risk (Note 2.3);
- Market risk (Note 4.1);
- Interest rate risk (Note 4.2);
- Liquidity risk (Note 4.3); and
- Credit risk (Note 4.4).

The Authority's principal financial instruments are outlined below. These financial instruments arise directly from the Authority's operations or are required to finance the Authority's operations. The Authority does not enter into or trade financial instruments, including derivative instruments, for speculative purposes.

The Authority's main risks arising from financial instruments are outlined below, together with its objectives, policies and processes for measuring and managing risk. Further quantitative and qualitative disclosures are included throughout these financial statements.

NSW Treasury Corporation (TCorp) has been appointed to provide investment management, advisory and administration services to icare managed investment funds. TCorp is engaged through a Master Financial Services Agreement (MFSA) which details, amongst other things, the service and reporting provisions. Service levels and compliance to the MFSA are monitored through icare's Organisational Performance team. Ministerial Orders that were introduced in December 2016, outline the key responsibilities of TCorp including, yet not limited to, the appointment of investment managers and service providers such as the custodian, in addition to TCorp's role as prime advisor to icare.

Financial Assets

The Authority is ultimately responsible for identifying and controlling financial risks including the establishment of an overall financial risk management strategy and policy.

Notes to the financial statements

for the year ended 30 June 2023

4. Risk Management (continued)

Financial instrument categories

| | | Category | Carrying Amount 2023 \$'000 | Carrying Amount 2022 \$'000 |
|------------------------------|-------|--------------------------------------|-----------------------------------|-----------------------------------|
| Financial Assets | | | | |
| Class: | | | | |
| Cash and cash equivalents | 5.3 | Amortised Cost | 41,927 | 84,374 |
| Receivables ¹ | 2.3.5 | Amortised Cost | 64,267 | 27,153 |
| Investments | 3.2 | At fair value through profit or loss | 9,444,665 | 8,204,187 |
| Financial Liabilities | | | | |
| Class: | | | | |
| Payables ² | 2.3.6 | Amortised Cost | 9,503 | 12,276 |
| Investments | 3.2 | At fair value through profit or loss | 105,712 | 58,699 |

¹ Excludes statutory receivables and prepayments (i.e. not within scope of AASB 7).

² Excludes statutory payables and unearned revenue (i.e. not within scope of AASB 7).

Notes to the financial statements

for the year ended 30 June 2023

4.1. Market risk

Overview

Market risk is the variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market.

The Authority is exposed to market as a result of holding various investments and financial instruments that support the operation of its business.

The Authority seeks to manage exposure to market risk so as to maximise the long term return of its financial assets in order to meet the Authority's current and future liabilities. The management of market risk also serves to mitigate the likelihood that the Authority's investments will be insufficient to meet such liabilities. The Authority's portfolio of investments is implemented in accordance with its investment strategy and the associated asset allocation. The purpose of the investment strategy is to align a portfolio construction to the Authority's investment objectives, including achieving a return in excess of the target return specified by icare (above which the investment assets would contribute to long term sufficiency), while reducing the probability of large negative investment returns. The investment strategy and resulting portfolio asset allocation is reviewed by the Board on an annual basis.

The realised asset allocations can deviate from the targeted asset allocation due to:

- Authority cash flows;
- Fluctuations in market prices; and
- Dynamic risk management.

Dynamic risk management refers to shorter term shifts away from the targeted asset allocation which are designed to mitigate the impact of market risk mispricing so as to benefit longer term portfolio risk adjusted return. TCorp is responsible for determining and implementing such dynamic asset allocation positions.

The deviations in actual asset allocation relative to target asset allocation at the end of the reporting period were within the agreed tolerance limits for all asset classes.

Based on the asset allocation set by the icare Board TCorp appoints investment managers in each asset class, be it directly, or through unit Trusts where TCorp is the Trustee. Management of the Authority's assets is allocated to TCorp directly, or through unit Trusts where TCorp is the Trustee, and the subsequently underlying appointed investment managers. Each investment manager, be they TCorp directly or a manager appointed by TCorp within a trust structure, is subject to restrictions in relation to the types of assets in which it may invest, and in relation to the composition of investments within certain asset types. These restrictions are expressed in formalised mandates; typically contained in individually negotiated Investment Management Agreements or as described in Information Memoranda (or similar documents) issued by the relevant investment manager where the investment is via a pooled fund. The investment mandates are monitored by the custodian and reported to T-Corp on a daily basis to ensure that all investment managers are compliant with their mandates and relevant agreements.

All investment managers are responsible for managing security-specific risk using its distinct management style. All investment managers are also responsible for constructing a portfolio that aims to achieve its own investment objectives while complying with the restrictions and guidelines contained in the mandate or Information Memorandum.

Notes to the financial statements

for the year ended 30 June 2023

4.1. Market risk (continued)

A risk budgeting framework is used to inform the investment strategy and determine an appropriate asset allocation for the Authority. This framework incorporates the underlying risk and return characteristics of the different asset classes the portfolio is invested in and the risks posed by additional factors such as inflation and changing interest rates. Within this framework, a number of risk measures are employed including the frequency of negative returns, the volatility of the investment portfolio relative to the value of the liability and Conditional Value-at-Risk (CVaR) analysis.

The risk budgeting analysis is conducted by TCorp (in conjunction with its asset consultant) and icare's independent asset consultant, Mercer Investments (Australia) Limited (Mercer) utilising:

- Assumptions regarding the expected level of return, risk and correlations between price and wage inflation, bond yields and returns from different asset classes (for example equities, bonds, property and alternative assets); and
- Assumptions regarding the duration of inflation-linked and other liabilities consistent with those used by the Authority's Actuary.

The analysis incorporates scenario analysis to determine the risk and return of different investment strategies relative to the change in the liabilities over a period. The analysis is primarily used to compare different investment strategies, and then to determine the investment strategy that has the appropriate level of risk, given the risk and return objectives of the Authority.

The risk budgeting analysis is based on certain simplifying assumptions such as statistical characteristics of asset class returns, volatilities and correlations that may differ from actual outcomes. It is also important to note that the analysis only allows for some economic factors such as inflation and bond yields, which affect the value of the Authority's liabilities.

It does not allow for other factors such as the claim loss ratio, claims incidence and necessary rates, which also affect the value of the Authority's liabilities. As such, the analysis may not be accurate in its assessment of the liability.

The CVaR risk measure seeks to estimate the potential investment loss over a given holding period at a specified confidence level. The CVaR methodology is a statistically-defined, probability-based approach to risk assessment that takes into account market volatilities as well as risk diversification by identifying offsetting positions and correlations between financial instruments and markets. The CVaR methodology allows risks to be measured consistently across all markets and financial instruments and to be aggregated into a single risk number.

The risk budgeting framework assesses the Authority's CVaR at the 95th percentile confidence level over a 12 month time period. This represents the average of the worst expected reduction in the value of the Authority's investment portfolio which has a 5 per cent chance of exceeding over a one year period.

In addition to a CVaR measure, the risk budgeting framework is also used to assess the following risk and return characteristics:

- Expected return on the investment portfolio;
- Probability of meeting return targets that incorporate measures of wage inflation; and
- The performance of the investment portfolio under different economic scenarios.

The most recent CVaR analysis performed by TCorp was conducted in July 2023 based on the June 2023 financial instruments and is computed via forward looking simulation using a 95 per cent confidence interval and a 1-year holding period.

Given the Authority's financial instruments at 30 June 2023, the minimum potential loss expected over a one year period is \$640.9 million (June 2022: \$621.0 million), with a 5 per cent probability that this minimum may be exceeded.

Notes to the financial statements

for the year ended 30 June 2023

4.2. Interest rate risk

Overview

Interest rate risk is the risk that the fair value of a financial instrument will fluctuate because of changes in market interest rates. The value of the Authority's liabilities is also affected by interest rate fluctuations.

4.2.1. Exposure

Interest rate risk arises as a result of the Authority holding financial instruments which are subject, directly or indirectly to changes in value as a result of interest rate fluctuations. Authority liabilities are similarly subject directly or indirectly to changes in value as a result of interest rate fluctuations.

4.2.2. Risk management objective, policies and processes

The interest rate risk of the Authority is managed primarily through its investment portfolio allocation and mandate objective setting. At 30 June 2023 the Authority had a 3.6 per cent (2022: 4.0 per cent) allocation to Australian Commonwealth and state government bonds and other interest bearing securities to partially mitigate interest rate risk of Authority liabilities. Additionally, at 30 June 2023, the Authority had a 10.8 per cent (2022: 11.0 per cent) allocation to Australian Commonwealth and state government inflation linked bonds to partially mitigate inflation risk of Authority liabilities.

4.2.3. Quantitative analysis of exposure

The table below summarises the Authority's exposure to interest rate risks. It includes the Authority's indexed and interest-bearing financial assets and liabilities at fair values, categorised by the earlier of their contractual re-pricing or maturity dates.

The table does not show all assets and liabilities of the Authority. Assets and liabilities not shown in the table below are not indexed and interest bearing and are therefore not directly exposed to interest rate risk.

Notes to the financial statements

for the year ended 30 June 2023

4.2.3. Quantitative analysis of exposure (continued)

| Fixed interest rate maturing in: | | | | | | |
|---|-------------------------------------|-------------------------------|-----------------------------|---------------------------|---------------------------|------------------|
| | Floating interest rate \$'000 | 3 months or less \$'000 | 4 to 12 months \$'000 | 1 to 5 years \$'000 | Over 5 years \$'000 | Total \$'000 |
| 2023 | | | | | | |
| Cash | 41,927 | - | - | - | - | 41,927 |
| Indexed and interest-bearing securities | 925,232 | - | - | - | 40,443 | 965,675 |
| Futures IR | - | 2,503 | - | - | - | 2,503 |
| Swaps IR | - | - | - | - | - | - |
| Swaps FFX | 6,323 | - | - | - | - | 6,323 |
| Assets | 973,482 | 2,503 | - | - | 40,443 | 1,016,428 |
| Futures IR | - | (2,797) | - | - | - | (2,797) |
| Swaps IR | - | - | - | - | (2,504) | (2,504) |
| Swaps FFX | (85,684) | - | - | - | - | (85,684) |
| Liabilities | (85,684) | (2,797) | - | - | (2,504) | (90,985) |
| 2022 | - | - | - | - | - | |
| Cash | 84,374 | - | - | - | - | 84,374 |
| Indexed and interest-bearing securities | 818,386 | - | - | - | 26,569 | 844,955 |
| Futures IR | - | 540 | - | - | - | 540 |
| Swaps IR | - | - | 3,844 | - | 2,021 | 5,865 |
| Swaps FFX | 8,154 | - | - | - | - | 8,154 |
| Assets | 910,914 | 540 | - | - | 28,590 | 943,888 |
| Futures IR | - | (327) | - | - | - | (327) |
| Swaps IR | - | - | - | (8,967) | (1,745) | (10,712) |
| Swaps FFX | (47,179) | - | - | - | - | (47,179) |
| Liabilities | (47,179) | (327) | - | (8,967) | (1,745) | (58,218) |

The Authority's exposure to interest rate risk is considered a component of market price risk and is quantified as part of the VaR analysis discussed under Market risk.

The Authority is exposed to interest rate cash flow risk on its floating rate interest bearing securities as interest income earned varies according to prevailing market interest rates.

Notes to the financial statements

for the year ended 30 June 2023

4.3. Liquidity risk

Overview

Liquidity risk is the risk that the Authority will be unable to meet its payment obligations when they fall due. The Authority continuously manages risk through monitoring future cash flows and maturities planning to ensure adequate holding of high quality liquid assets. The objective is to maintain a balance between continuity of funding and flexibility through the use of overdrafts, loans and other advances, if applicable.

The Authority does not have any loans payable and no assets have been pledged as collateral. The Authority's exposure to liquidity risk is deemed insignificant based on prior periods' data and current assessment of risk.

The liabilities are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in NSW Treasury Circular NSWTC 11/12.

The Authority is exposed to liquidity risk from holding financial assets that may not be readily convertible to cash to meet financial liabilities and claims costs.

4.3.1. Exposure

The financial assets of the Authority that may not be readily convertible to cash are largely receivables (refer Note 2.3.5) and investments in over-the-counter or thinly traded investments and principally unlisted property trusts. These investments are categorized as level 3 on the fair value hierarchy.

4.3.2. Risk management objective, policies and processes

The Authority maintains adequate liquidity to meet the daily cash requirements for claims payments and other operating costs.

To assist in meeting its liquidity risk management objectives, the Authority maintains a cash balance and invests most of its assets in investments that are traded in active markets that can be readily disposed of.

The Authority invests a proportion of its assets in less liquid listed investments or investments that are not traded on active markets and this is strictly controlled in accordance with the asset allocation together with a policy which limits exposure to illiquid investments.

TCorp directly, or through unit Trusts where TCorp is the Trustee, is responsible for cashflow management of the assets. That is, TCorp directly, or underlying managers within the TCorp Trusts, are responsible for managing settlement liquidity risk. The custodian supplies daily reporting to each investment manager to assist them in this process.

4.3.3. Quantitative analysis of exposure

The financial liabilities of the Authority comprise interest and other payables. The types of financial liabilities of the Authority were similar at 30 June 2022.

Cash due to brokers is payable on demand. Interest and other payables are typically settled within 30 days. If the derivative positions are closed out prior to maturity by entering into offsetting transactions, the Authority settles its derivative obligations in cash rather than physical delivery.

The other Authority liabilities are either participant care and support related whose maturity is disclosed in Note 2.3.6 or related to Authority operations and have a maturity of less than 12 months.

The table below summarises the maturity profile of the Authority's financial liabilities, together with the interest rate exposure.

Notes to the financial statements

for the year ended 30 June 2023

4.3.3. Quantitative analysis of exposure (continued)

Maturity analysis and interest rate exposure of financial liabilities

| | Weighted Average Effective Interest Rate | Nominal Amount (1) | Interest Rate Exposure | | | Maturity Dates | | |
|-----------------------|--|--------------------------|-------------------------------------|--|---------------------------------------|--------------------|---------------------|---------------------|
| | % | \$'000 | Fixed Interest Rate \$'000 | Variable Interest Rate \$'000 | Non- interest bearing \$'000 | < 1 year \$'000 | 1-5 years \$'000 | > 5 years \$'000 |
| 2023 | | | | | | | | |
| Financial liabilities | N/A | 115,215 | - | - | 115,215 | 112,711 | - | 2,504 |
| 2022 | | | | | | | | |
| Financial liabilities | N/A | 70,975 | - | - | 70,975 | 60,262 | 8,967 | 1,746 |

Notes:

¹ The amounts disclosed are the contractual undiscounted cash flows of each class of financial liabilities based on the earliest date on which the Authority can be required to pay. The tables include both interest (if applicable) and principal cash flows and therefore may not reconcile to the statement of financial position.

4.4. Credit risk

Overview

Credit risk arises when there is the possibility that the counterparty will default on their contractual obligations, resulting in a financial loss to the Authority. The maximum exposure to credit risk is generally represented by the carrying amount of the financial assets (net of any allowance for impairment).

Credit risk arises from the financial assets of the Authority, including cash, receivables and Authority deposits. No collateral is held by the Authority. The Authority has not granted any financial guarantees.

Credit risk associated with the Authority's financial assets other than receivables, is managed through the selection of counterparties and establishment of minimum credit rating standards.

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation.

4.4.1. Exposure

Credit risk arises from the Authority's investments as a result of TCorp directly, or investment managers in unit Trusts where TCorp is the Trustee, trading with various counterparties and purchasing the debt of corporate and government borrowers. These activities could result in the Authority not being able to receive benefits as a result of a failing counterparty. The Authority's main credit risk concentration is spread between cash, indexed and interest bearing investments and over-the-counter, in-the-money derivatives

Credit risk also arises from the Authority's receivables. Disclosures relating to the Authority's receivables are included in Note 2.3.5.

Notes to the financial statements

for the year ended 30 June 2023

4.4.2. Risk management objective, policies and processes

A Credit and Risk Policy has been determined to ensure the Authority has controlled levels of credit concentration. These guidelines are at a total Authority level, with further asset class specific restrictions in investment managers mandates where applicable. In addition, where possible, collateral arrangements may be implemented to reduce the Authority's exposure.

The exposure is reported against set guidelines both from an individual managers' compliance and at a total Authority level. Reporting is provided by the Authority's custodian and delivered to management for monitoring.

Credit risk arising on financial instruments is mitigated by investing primarily in rated instruments as determined by Standard and Poor's, Moody's or Fitch. The Authority minimises its credit risk by monitoring counterparty creditworthiness.

TCorp manages foreign exchange risk for the Authority's developed market equities portfolio through changing the exposure to unhedged and hedged TCorpIM funds.

The investment managers in investment grade credit (developed markets), unlisted infrastructure, alternatives, bank loans, and global high yield bonds are required to fully hedge portfolio foreign currency exposures. No hedging of foreign currency exposures to Australian dollars is undertaken on the value of assets invested in emerging markets.

All positions are reported on an ongoing basis by the Authority's custodian, JP Morgan, under a Service Level Agreement and reporting is provided both daily and monthly by the custodian to management for monitoring.

4.4.3. Quantitative analysis of exposure

The Authority's maximum credit risk exposure at balance date in relation to each class of recognised financial asset, other than derivative financial instruments, is the carrying amount of those assets as indicated in the statement of financial position.

In relation to over the counter derivative financial instruments, credit risk arises from the potential failure of counterparties to meet their obligations under the contract or arrangement.

4.4.4. Derivatives

The use of derivative financial instruments is governed by the Authority's policies. The Authority enters into derivative contracts for the purpose of gaining market and/or duration exposure or offsetting existing risk exposures.

The table below shows the fair value of derivative financial instruments, recorded as assets or liabilities, together with their notional amounts. The notional amount, recorded gross, is the amount of a derivative's underlying asset, reference rate or index and is the basis upon which changes in the value of a derivative is measured. The notional amounts are indicative of the exposure of the Authority to movements in the instrument underlying the derivatives. The notional amounts do not represent the credit risk of the derivative positions that is equal to the fair value.

The fair value amounts reported in the statement of financial position, and the amounts reported in the following tables are the net value of individual swap positions where there is the ability to settle the swaps on a net basis and the Authority intends to settle on this basis.

Notes to the financial statements

for the year ended 30 June 2023

4.4.4. Derivatives (continued)

| | Assets \$'000 | Liabilities \$'000 | Notional amount \$'000 |
|-----------------------|---------------|--------------------|------------------------|
| 2023 | | | |
| Futures: | | | |
| Interest rate futures | 2,503 | (2,797) | 38,534 |
| Interest rate swaps | - | (2,504) | 107,800 |
| Swaps FFX | 6,323 | (85,684) | 4,803,015 |
| | 8,826 | (90,985) | 4,949,349 |
| 2022 | | | |
| Futures: | | | |
| Interest rate futures | 540 | (327) | 11,485 |
| Interest rate swaps | 5,865 | (10,712) | 702,020 |
| Swaps FFX | 8,154 | (47,179) | 1,909,051 |
| | 14,559 | (58,218) | 2,622,556 |

4.4.5. Indexed and interest-bearing investments

The majority of the indexed and interest-bearing investments held by the Authority are held with issuers rated investment grade by Standard and Poor's, Moody's or Fitch. The ratings assigned to the Authority's indexed and interest-bearing investments at the end of the reporting period were as follows:

| | 2023 \$'000 | 2023 % | 2022 \$'000 | 2022 % |
|---------------|----------------|------------|----------------|------------|
| Rating | | | | |
| AAA/aaa | 792,998 | 82 | 701,708 | 86 |
| AA/Aa | 166,603 | 17 | 113,853 | 11 |
| Other | 6,074 | 1 | 29,394 | 3 |
| Total | 965,675 | 100 | 844,955 | 100 |

Notes to the financial statements

for the year ended 30 June 2023

4.4.6. Cash and cash equivalents

Cash comprises balances held at private financial institutions, term deposits with a maturity of less than 3 months and bank balances within the NSW Treasury Banking System Interest is earned on daily bank balances at the monthly average TCorp 11am unofficial cash rate, adjusted for a management fee to NSW Treasury.

4.4.7. Receivable – trade debtors

All trade debtors are recognised as amounts receivable as at balance date. Collectability of trade debtors is reviewed on an ongoing basis. Procedures as established in the Treasurer's Directions are followed to recover outstanding amounts, including letters of demand. Debts which are known as uncollectible are written off. An allowance for impairment is raised when there is objective evidence that the Authority will not be able to collect all amounts due. This evidence includes past experience, and current and expected changes in economic conditions. There is no independently assessed rating of the clients other than past experience and their compliance with credit terms, these credit terms are monitored by management on a monthly basis. No interest is earned on trade debtors. Receivables are made on 30 day terms.

The Authority is not materially exposed to concentrations of credit risk to a single trade debtor or group of debtors. At balance date, no debtors have been determined as impaired (2022: nil).

5. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards.

5.1. Other revenue

| | 2023 \$'000 | 2022 \$'000 |
|---------------------------------|----------------|----------------|
| Scheme recoveries | 1,768 | 1,371 |
| Services provided to ACT Scheme | 898 | 751 |
| Sundry revenue | 248 | 159 |
| Total other revenue | 2,914 | 2,281 |

Notes to the financial statements

for the year ended 30 June 2023

5.2. Service Fees

In accordance with the State Insurance and Care Governance Act 2015 from 1 September 2015 the Authority receives services from Insurance and Care NSW (icare). Under the arrangement some of the Authority's costs are incurred by icare. These services include the provision of staff, claims handling, facilities, general business expenses and governance services.

The Authority's key management personnel are the Board of Directors of icare, the Chief Executive Officer of icare and their direct reports. All transactions with these key management personnel are included in the service fee paid to icare for those personnel remunerated by icare.

Audit fees for the audit of the financial statements were paid by icare and are included as part of the service fee. The amount incurred was \$214,982. (2022: \$172,822)

Internal case management services are provided by icare staff and charged to the Authority. These costs are treated as scheme expenses rather than service fee expenses.

5.3. Cash and cash equivalents

Overview

Cash and cash equivalents includes cash at bank, and short-term deposits of less than 3 months duration.

Refer to Note 4 for details regarding credit risk, liquidity risk and market risk arising from financial instruments.

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Cash at bank and on hand | 36,149 | 10,963 |
| Short-term deposits: | | |
| - Cash - Other Deposits at TCorp | 50 | 7,500 |
| - Cash - Other | 5,728 | 65,911 |
| Total cash and cash equivalents | 41,927 | 84,374 |

Cash at bank of \$1.3 million relating to MAITC is included within the cash balance (2022: \$1 million).

The cashflow statement reflects actual cashflow movements in the fund and not the movements in the underlying investment portfolios within the fund.

Notes to the financial statements

for the year ended 30 June 2023

5.3. Cash and cash equivalents (continued)

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Reconciliation of Net Cash Flows from Operating Activities to Net Result | | |
| Net cash provided by/(used on) operating activities | (38,429) | 7,744 |
| Depreciation and amortisation | (1,723) | (739) |
| Increase/(decrease) in investments | 1,240,478 | (25,169) |
| Change in assets and liabilities | | |
| Increase in receivables | 61,712 | 5,550 |
| Increase in payables | (44,240) | (44,798) |
| (Increase)/decrease in Outstanding claims | (797,021) | 525,218 |
| Net result | 420,777 | 467,806 |

5.4. Property, plant and equipment

Overview

Plant and equipment are recorded at cost on acquisition.

Cost is the amount of cash or cash equivalents paid or the fair value of the other consideration given to acquire the asset at the time of its acquisition or construction or, where applicable, the amount attributed to that asset when initially recognised. Physical non-current assets costing more than five thousand dollars individually are capitalised.

The capitalisation threshold for property, plant and equipment is five thousand dollars and above individually (or forming part of a network costing more than five thousand dollars).

Physical non-current assets are valued in accordance with the 'Valuation of Physical Non-Current Assets at Fair Value' Policy and Guidelines Paper (TPP 21-09). This policy adopts fair value in accordance with AASB 13 *Fair Value Measurement* and AASB 116 *Property, Plant and Equipment*.

Non-specialised assets with short useful lives are measured at depreciated historical cost, as an approximation of fair value. The Authority has assessed that any difference between fair value and depreciated historical cost is not material.

The Authority revalues each class of property, plant and equipment at least every three years to ensure that the carrying amount of each asset in the class does not differ materially from its fair value at reporting date. The last revaluation for the land and building class was completed as at March 2023 and was based on an independent assessment.

When assets are revalued, any balances of accumulated depreciation at the revaluation date in respect of those assets are credited to the asset accounts to which they relate. The net asset accounts are then increased or decreased by the revaluation increments or decrements.

Notes to the financial statements

for the year ended 30 June 2023

5.4. Property, plant and equipment (continued)

When assets are revalued, any balances of accumulated depreciation at the revaluation date in respect of those assets are credited to the asset accounts to which they relate. The net asset accounts are then increased or decreased by the revaluation increments or decrements.

| | Land and Buildings \$'000 | Motor Vehicles \$'000 | Total \$'000 |
|---|---------------------------------|-----------------------------|-----------------|
| At 1 July 2022 – fair value | | | |
| Gross carrying amount | 13,760 | 372 | 14,132 |
| Accumulated depreciation and impairment | (83) | (229) | (312) |
| Net carrying amount | 13,677 | 143 | 13,820 |
| At 30 June 2023 – fair value | | | |
| Gross carrying amount | 14,425 | 371 | 14,796 |
| Accumulated depreciation and impairment | (97) | (321) | (418) |
| Net carrying amount | 14,328 | 50 | 14,378 |

Reconciliation

A reconciliation of the carrying amount of each class of property, plant and equipment at the beginning and end of the current and prior reporting periods is set out below:

| | Land and Buildings \$'000 | Motor Vehicles \$'000 | Total \$'000 |
|---|---------------------------------|-----------------------------|-----------------|
| Year ended 30 June 2022 | | | |
| Net carrying amount at start of financial year | 8,911 | 236 | 9,147 |
| Net revaluation increment less revaluation decrements | 4,986 | - | 4,986 |
| Depreciation expense | (220) | (93) | (313) |
| Net carrying amount at end of financial year | 13,677 | 143 | 13,820 |

| | Land and Buildings \$'000 | Motor Vehicles \$'000 | Total \$'000 |
|---|---------------------------------|-----------------------------|-----------------|
| Year ended 30 June 2023 | | | |
| Net carrying amount at start of financial year | 13,677 | 143 | 13,820 |
| Net revaluation increment less revaluation decrements | 996 | - | 996 |
| Depreciation expense | (345) | (93) | (438) |
| Net carrying amount at end of financial year | 14,328 | 50 | 14,378 |

Notes to the financial statements

for the year ended 30 June 2023

5.4.1. Depreciation of property, plant and equipment

Depreciation is provided for on a straight-line basis for all depreciable assets purchased so as to write-off the depreciable amount of each asset as it is consumed over its useful life to the Authority.

All material separately identifiable components of assets are depreciated over their useful lives. The following depreciation rates were used:

| Categories | % |
|------------------------|-----------------|
| Building premises | 4 |
| Leasehold improvements | Over lease term |
| Motor vehicles | 25 |

5.5. Fair value measurement of non-financial assets

Overview

The Authority recognises transfers between levels of the fair value hierarchy at the end of the reporting period during which the change has occurred. Refer Note 4 for further disclosures regarding fair value measurements of financial assets.

Fair value hierarchy

| | Level 1 \$'000 | Level 2 \$'000 | Level 3 \$'000 | Total Fair value \$'000 |
|---|-------------------|-------------------|-------------------|----------------------------------|
| 2023 | | | | |
| Property, plant and equipment (Note 5.4) | | | | |
| Land and buildings | - | 7,089 | 7,239 | 14,328 |
| | - | 7,089 | 7,239 | 14,328 |
| 2022 | | | | |
| Property, plant and equipment (Note 5.4) | | | | |
| Land and buildings | - | 6,997 | 6,680 | 13,677 |
| | - | 6,997 | 6,680 | 13,677 |

There were no transfers between Level 1, Level 2 and Level 3 during the year ended 30 June 2023 (2022: nil).

Notes to the financial statements

for the year ended 30 June 2023

5.5.1. Valuation techniques, inputs and processes

Land at Collaroy (the Sargood Foundation building) is measured using the market approach discounted after taking into account restrictions on its use due to a longterm lease. This lease is for a period of 30 years with an option for a further 30 year term at the discretion of the lessee, with a rental return of \$10 per year. The estimated fair value of this land will increase significantly if the restrictions on the use of the site were removed. The remainder of the Authority's buildings have been valued using a market approach.

The remainder of the Authority's assets are non-specialised and are measured using the market approach. NSW Treasury Policy paper 21-09 *Valuation of Physical Non-Current Assets at Fair Value* allows non-specialised assets with short useful lives to be recognised at depreciated historical cost as a surrogate for fair value. Depreciated historical cost is an appropriate surrogate for fair value because any difference between fair value and depreciated historical cost is unlikely to be material and the benefit of ascertaining a more accurate fair value does not justify the additional cost of obtaining it.

5.5.2. Reconciliation of recurring Level 3 fair value measurements

| | 2023 | | 2022 | |
|------------------------------|---------------------------------|---|---------------------------------|---|
| | Land and buildings \$'000 | Total Recurring Level 3 Fair value \$'000 | Land and buildings \$'000 | Total Recurring Level 3 Fair value \$'000 |
| Fair value at 1 July | 6,680 | 6,680 | 3,197 | 3,197 |
| Depreciation | (229) | (229) | (30) | (30) |
| Revaluation | 788 | 788 | 3,513 | 3,513 |
| Fair value at 30 June | 7,239 | 7,239 | 6,680 | 6,680 |

5.6. Contingent liabilities and contingent assets

Overview

Contingent liabilities are disclosed when the possibility of a future settlement of economic benefits is considered to be less than probable but more likely than remote. If the expected settlement of the liability becomes probable, a provision is recognised.

The Authority does not have any contingent asset or liability at reporting date (2022: nil).

Notes to the financial statements

for the year ended 30 June 2023

5.7. Administered assets and liabilities

Overview

The Authority has direction and management responsibility for a fund managed on behalf of the ACT government. The Authority is acting in capacity as agent and as such Assets and Liabilities of the fund are not recognised in the Authorities statement of financial position, but are shown separately as “Administered Assets and Liabilities”.

Section 43A of the *Motor Accidents (Lifetime Care and Support) Act 2006 (NSW)* (NSW Act) enables the Authority to enter into care and support arrangements by agreement with relevant authorities to provide services to injured persons who are eligible under similar lifetime care schemes that have been prescribed by regulation under the NSW Act, which agreements may confer functions on the Authority to be exercised for and on behalf of the relevant authority.

Section 12 of the *Lifetime Care and Support (Catastrophic Injuries) Act 2014 (ACT)* (ACT Act) permits the Lifetime Care and Support Commissioner of the Australian Capital Territory, appointed in accordance with s.10 of the ACT Act (ACT Commissioner) to delegate the ACT Commissioner’s functions to an authorised person, and the Authority is an authorised person in accordance with the ACT Act.

The ACT has sought agreement from the Authority to administer the ACT Scheme on behalf of the ACT Commissioner and NSW and the ACT have entered into an Inter-Governmental Agreement in 2015 to establish an agreed framework of commitments for this Agreement.

Notes to the financial statements

for the year ended 30 June 2023

5.7. Administered assets and liabilities (continued)

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Revenue | | |
| Funding provided by ACT government to meet participant scheme costs | 6,246 | 4,662 |
| | 6,246 | 4,662 |
| Expenses excluding losses | | |
| Participant scheme costs | 6,246 | 4,662 |
| | 6,246 | 4,662 |
| Net result | - | - |
| Assets | | |
| Cash and cash equivalents | 931 | 841 |
| Receivable – from ACT government | 567 | 394 |
| | 1,498 | 1,235 |
| Liabilities | | |
| Creditors | 27 | 13 |
| Income received in Advance | 1,471 | 1,222 |
| | 1,498 | 1,235 |
| Net Assets | - | - |

5.8. Related Party Disclosure

The Authority has an agreement with its equity partner Sargood under which it provides land at Collaroy at which the facility was built. The land has been leased to the Centre, for nominal consideration.

5.9. Capital management LTCS

Capital management is an integral part of icare's risk management framework. One of the key objectives of the Authority is to have sufficient capital to meet its obligations to its participants, even under adverse conditions.

Notes to the financial statements

for the year ended 30 June 2023

5.9. Capital management LTCS (continued)

icare's Capital Management Policy has been reviewed and updated. The capital management policy utilises a composite of measures where the Insurance Ratio is the key measure. The Insurance Ratio is the ratio of scheme assets to scheme liabilities, where the scheme liabilities allow for the time value of money that is reflective of the scheme's investments. The Insurance ratio is the same as the "Economic Funding Ratio" recommended by the McDougall Review for icare to adopt for capital management as it is "a more realistic appraisal" of the financial sustainability. icare has renamed the ratio to Insurance Ratio to avoid confusion with the Accounting Funding Ratio. In addition to the Insurance Ratio, the Accounting Funding Ratio and operational Cashflows as well as their trajectory over future years is considered under the Capital Management Policy.

The Board of icare set a Capital Management Policy measure that defines a Target Zone of the Insurance Ratio for the Authority.

To determine the Authority's Target Zone, consideration was given to the following:

- The unique nature of the business from various perspectives- internal (financial and operational) and external (economic and political);
- There is no explicit Government guarantee to cover any funding shortfall;
- The Authority's strategic objectives and the risks of not achieving them; and
- The underlying uncertainty of the financials of the Authority and a capital position that ensured a higher than 96.7% probability of coverage in a hypothetical runoff portfolio.

LTCS

The Board of icare has set the Target Operating Zone to achieve this probability of coverage as an Insurance Ratio higher than 140%. The Insurance Ratio as at June 2023 is 133% and below the Target Operating Zone.

The Capital Management policy details actions required when the Insurance Ratio falls outside of the Target Operating Zone. The Capital Management Framework is reviewed annually by Management or as directed by the Board or Audit Committee. Any recommendations for change are endorsed by the Audit Committee and approved by the Board.

MAITC

Capital management is an integral part of icare's risk management framework. One of the key objectives of the Scheme is to have sufficient capital to meet its obligations to its participants, even under adverse conditions. MAITC is a relatively new scheme and begun receiving claims in December 2022.

Given the limited claims data available, detailed Capital Modelling is not possible for the scheme. A Capital Management Guidance Note has been adopted to provisionally target an insurance ratio above 100%. The Insurance Ratio as at June 2023 is 87% and below the Target Operating Zone.

Management is executing the business actions to bring the Scheme's Insurance Ratio above 100%.

5.10. Post balance date events

The Authority has not identified any subsequent events that would require the financial statements or other disclosures to be adjusted.

- End of Audited Financial Statements -

icare

NSW Workers
Insurance Scheme

Insurance for NSW

HBCF

Lifetime Care

- **Dust Diseases Care**

Sporting Injuries
Compensation
Authority

Dust Diseases Care

Dust Diseases Care Financial statements

for the year ended 30 June 2023

Contents

| | |
|---|-----|
| Statement by the board of directors | 252 |
| Independent Auditor's Report | 253 |
| Statement of comprehensive income | 255 |
| Statement of financial position | 256 |
| Statement of changes in equity | 257 |
| Statement of cash flows | 258 |

Notes to the financial statements

| | |
|---|-----|
| 1. Overview | 259 |
| 1.1. About the Authority | 259 |
| 1.2. About this report | 259 |
| 2. Scheme activities | 263 |
| 2.1. Fees and Levies | 263 |
| 2.2. Scheme costs | 263 |
| 2.3. Net Outstanding claims liability | 265 |
| 3. Investing activities | 273 |
| 3.1. Net investment revenue | 274 |
| 3.2. Investments | 274 |
| 3.3. Fair value estimation | 275 |
| 4. Risk Management | 280 |
| 4.1. Market risk | 281 |
| 4.2. Interest rate risk | 284 |
| 4.3. Liquidity risk | 286 |
| 4.4. Foreign exchange risk | 287 |
| 4.5. Credit risk | 290 |
| 5. Other | 292 |
| 5.1. Other revenue | 292 |
| 5.2. Service fees | 292 |
| 5.3. Cash and cash equivalents | 293 |
| 5.4. Leases | 294 |
| 5.5. Contingent liabilities and contingent assets | 295 |
| 5.6. Budget review | 296 |
| 5.7. Post balance date events | 300 |

Statement by the board of directors

for the year ended 30 June 2023

Workers Compensation (Dust Diseases) Authority

Statement under Section 7.6 Government Sector Finance Act 2018.

Pursuant to section 7.6(4) of the *Government Sector Finance Act 2018* ("the Act"), in the opinion of the Board of Directors we state that these financial statements:

- have been prepared in accordance with the Australian Accounting Standards and the applicable requirements of the Act, the *Government Sector Finance Regulation 2018*, and the Treasurer's directions and
- present fairly the Workers Compensation (Dust Diseases) Authority's financial position, financial performance and cash flows.

Signed on behalf of the Board of Directors of Insurance and Care NSW.



John Robertson
Chairman
Insurance and Care NSW
25 September 2023



Richard Harding
Chief Executive Officer and Managing Director
Workers Compensation (Dust Diseases) Authority
and Insurance and Care NSW
25 September 2023



INDEPENDENT AUDITOR'S REPORT

Workers Compensation (Dust Diseases) Authority

To Members of the New South Wales Parliament.

Opinion

I have audited the accompanying financial statements of the Workers Compensation (Dust Diseases) Authority (the Authority), which comprise the statement by the board of directors, the statement of comprehensive income for the year ended 30 June 2023, the statement of financial position as at 30 June 2023, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards and the applicable financial reporting requirements of the *Government Sector Finance Act 2018* (GSF Act), the *Government Sector Finance Regulation 2018* (GSF Regulation) and the Treasurer's Directions
- present fairly the Authority's financial position, financial performance and cash flows.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of the Authority in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

The Board's Responsibilities for the Financial Statements

The Board of Directors of Insurance and Care NSW, acting for the Authority, are responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, the GSF Act, GSF Regulations and Treasurer's Directions. The Board of Directors' responsibility also includes such internal control as the Board of Directors determines is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors are responsible for assessing the Authority's ability to continue as a going concern, disclosing as applicable matters related to going concern, and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar4.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Authority carried out its activities effectively, efficiently and economically
- about the assumptions used in formulating the budget figures disclosed in the financial statements
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.



David Daniels
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

29 September 2023
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|--|-------|----------------|----------------|
| Revenue | | | |
| Fees and levies | 2.1 | 78,793 | 72,799 |
| Net investment revenue | 3.1 | 63,328 | (41,121) |
| Other revenue | 5.1 | (7,651) | (1,171) |
| Total Revenue | | 134,470 | 30,507 |
| | | | |
| Expenses excluding losses | | | |
| Scheme costs | 2.2 | 88,821 | (10,308) |
| Service fees | 5.2 | 34,700 | 27,418 |
| Other operating expenses | | 3,235 | 5,912 |
| Grants and subsidies | | 7,302 | 7,527 |
| Total expenses excluding losses | | 134,058 | 30,549 |
| | | | |
| Movement in allowance for impairment of financial assets | 2.3.5 | 412 | (55) |
| Loss on disposal of assets | | - | 13 |
| Net result | | - | - |
| | | | |
| Other Comprehensive Income | | | |
| Items that will not be reclassified to the net result | | - | - |
| Total Other comprehensive income | | - | - |
| | | | |
| Total Comprehensive Income | | - | - |

The accompanying notes form part of these financial statements.

Statement of financial position

as at 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|-------------------------------|-------|------------------|------------------|
| ASSETS | | | |
| Cash and cash equivalents | 5.3 | 18,740 | 32,064 |
| Investments | 3.2 | 1,030,111 | 1,047,437 |
| Receivables | 2.3.5 | 907,172 | 969,242 |
| Property, plant and equipment | 1.2.6 | 152 | 309 |
| Intangibles | 1.2.7 | 615 | 2,460 |
| Right of use asset | 5.4 | - | 202 |
| Total Assets | | 1,956,790 | 2,051,714 |
| | | | |
| LIABILITIES | | | |
| Payables | 2.3.6 | 7,272 | 8,454 |
| Investments payable | 3.2 | 10,499 | 7,492 |
| Lease liabilities | 5.4 | - | 277 |
| Restoration Provision | | - | 80 |
| Outstanding claims | 2.3.1 | 1,939,019 | 2,035,411 |
| Total Liabilities | | 1,956,790 | 2,051,714 |
| | | | |
| Net Assets | | - | - |
| | | | |
| EQUITY | | - | - |
| Asset revaluation reserve | | - | - |
| Accumulated funds | | - | - |
| Total Equity | | - | - |

The accompanying notes form part of these financial statements.

Statement of changes in equity

for the year ended 30 June 2023

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Accumulated funds | | |
| Balance at the beginning of financial year | - | - |
| | | |
| Net Result for the year | - | - |
| | | |
| Other Comprehensive Income | - | - |
| | | |
| Total other comprehensive income | - | - |
| | | |
| Total comprehensive income for the year | - | - |
| | | |
| Balance at the end of the financial year | - | - |

The accompanying notes form part of these financial statements.

Statement of cash flows

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|---|------------|-----------------|-----------------|
| CASH FLOWS FROM OPERATING ACTIVITIES | | | |
| Fees and levies received | | 69,405 | 70,795 |
| Compensation payments | | (123,214) | (167,344) |
| Net Cash Flows from Scheme Activities | | (53,809) | (96,549) |
| | | | |
| Receipts | | | |
| Proceeds from sale of investments | | 79,269 | 139,848 |
| Distributions/interest investments income | | 1,094 | 60 |
| Other | | 5,754 | 2,259 |
| Total Receipts Excluding Scheme Activities | | 86,117 | 142,167 |
| | | | |
| Payments | | | |
| Service fees | | (32,793) | (33,419) |
| Other operating expenses | | (5,385) | (445) |
| Grants and subsidies | | (7,302) | (7,527) |
| Total Payments Excluding Scheme Activities | | (45,480) | (41,391) |
| | | | |
| NET CASH FLOWS FROM OPERATING ACTIVITIES | 5.3 | (13,172) | 4,227 |
| | | | |
| CASH FLOWS FROM INVESTING ACTIVITIES | | | |
| Purchases of plant and equipment | | (152) | - |
| NET CASH FLOWS FROM INVESTING ACTIVITIES | | (152) | - |
| | | | |
| NET INCREASE/(DECREASE) IN CASH & CASH EQUIVALENTS | | (13,324) | 4,227 |
| | | | |
| Opening cash and cash equivalents | | 32,064 | 27,837 |
| | | | |
| CLOSING CASH AND CASH EQUIVALENTS | 5.3 | 18,740 | 32,064 |

The accompanying notes form part of these financial statements.

Notes to the financial statements

for the year ended 30 June 2023

1. Overview

1.1. About the Authority

The Workers' Compensation (Dust Diseases) Authority (the Authority) is a NSW government entity. The Authority is a not-for-profit entity (as profit is not its principal objective) and it has no cash generating units. The reporting entity is consolidated as part of the NSW Total State Sector Accounts.

Under the *Workers' Compensation (Dust Diseases) Act 1942*, the Authority provides a no-fault compensation scheme to people who have developed a dust disease from occupational exposure to dust as a worker in NSW.

icare was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015*. Its functions include the monitoring of performance of the insurance or compensation schemes in respect of which it provides services. The Authority is one such scheme.

These financial statements for the year ended 30 June 2023 have been authorised for issue by the Chairman of the Board of icare and the Chief Executive Officer and Managing Director of the Authority on behalf of the Board of Directors of icare on 25 September 2023.

1.2. About this report

The Financial Report includes the four primary statements, namely the statement of comprehensive income (which comprises net result and other comprehensive income), statement of financial position, statement of changes in equity and statement of cash flows as well as associated notes as required by Australian Accounting Standards. Disclosures have been grouped into the following categories in order to assist users in their understanding of the financial statements:

1. **Overview** contains information that impacts the Financial Report as a whole.
2. **Scheme activities** brings together results and Statement of financial position disclosures relevant to the Authority's scheme activities.
3. **Investment activities** includes results and Statement of financial position disclosures relevant to the Authority's investments.
4. **Risk management** provides commentary on the Authority's exposure to various financial and capital risks, explaining the potential impact on the results and statement of financial position and how the Authority manages these risks.
5. **Other** includes additional disclosures required in order to comply with Australian Accounting Standards.

Where applicable within each note, disclosures are further analysed as follows:

- **Overview** provides some context to assist users in understanding the disclosures and the accounting policies relevant to an understanding of the numbers:
- **Disclosures** (both numbers and commentary) provides analysis of balances as required by Australian Accounting Standards; and
- **Critical accounting judgements and estimates** explains the key estimates and judgements applied by the Authority in determining the numbers.

Notes to the financial statements

for the year ended 30 June 2023

1.2. About this report (continued)

The notes include information which the directors believe is required to understand the financial statements and is material and relevant to the operations, statement of financial position and results of the Authority.

1.2.1. Basis of preparation

The Authority's financial statements are general purpose financial statements which have been prepared using the accrual basis of accounting and are in accordance with:

- applicable Australian Accounting Standards (which include Australian Accounting Interpretations);
- the requirements of the *Government Sector Finance Act 2018*, the *Government Sector Finance Regulation 2018*; and NSW Treasurer's directions

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency.

These financial statements have been presented on a liquidity basis following receipt of an exemption from TPG23-04 by NSW Treasury that statements are presented on a current and non-current basis.

1.2.2. Statement of compliance

The financial statements and notes comply with Australian Accounting Standards which include Australian Accounting Interpretations.

1.2.3. Going concern basis

The Authority's financial statements have been prepared on a going concern basis.

1.2.4. Use of estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates

Judgements, key assumptions and estimations management made are disclosed in the relevant notes to the financial statements.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised.

In particular information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in the following notes:

- Note 3 & 4 – Investing Activities and Risk Management
- Note 2.3 – Net Outstanding Claims liability, and
- Note 2.3.5 – Receivables

1.2.5. Taxation

The Authority is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

Income, expenses and assets are recognised net of the amount of GST, except that:

- the amount of GST incurred by the Authority as a purchaser that is not recoverable from the Australian Taxation Office is recognised as part of the cost of acquisition of the asset or as part of an item of expense; and
- receivables and payables are stated with the amount of GST included.

Notes to the financial statements

for the year ended 30 June 2023

1.2.5. Taxation (continued)

Cash flows are included in the Statement of cash flows on a gross basis. However, the GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the Australian Taxation Office are classified as operating cash flows.

1.2.6. Property, plant and equipment

Property, plant and equipment are recorded at cost on acquisition.

Cost is the amount of cash or cash equivalents paid or the fair value of the other consideration given to acquire the asset at the time of its acquisition or construction or, where applicable, the amount attributed to that asset when initially recognised. Physical non-current assets costing more than five thousand dollars individually are capitalised.

1.2.6.1. Fair value

Physical assets are valued in accordance with the 'Valuation of Physical Non-Current Assets at Fair Value' Policy and Guidelines Paper (TPP 21-09). This policy adopts fair value in accordance with AASB 13 Fair Value Measurement and AASB 116 Property, Plant and Equipment.

Non-specialised assets with short useful lives are measured at depreciated historical cost, as a surrogate for fair value.

1.2.6.2. Revaluation of property, plant and equipment

The Authority revalues each class of property, plant and equipment when required to ensure that the carrying amount of each asset in the class does not differ materially from its fair value at reporting date.

Non-specialised assets with short useful lives are measured at depreciated historical cost as an approximation of fair value. The Authority has assessed that any difference between fair value and depreciated historical cost is unlikely to be material.

For other assets valued using other valuation techniques, any balances of accumulated depreciation at the revaluation date in respect of those assets are credited to the asset accounts to which they relate. The net asset accounts are then increased or decreased by the revaluation increments or decrements.

1.2.6.3. Depreciation of property, plant and equipment

Depreciation is provided for on a straight-line basis for all depreciable assets so as to write off the depreciable amount of each assets as it is consumed over its useful life to the Authority. All material separately identifiable components of assets are depreciated over their useful lives.

The following depreciation rates were used:

| Categories | 2023 % | 2022 % |
|---|-----------|-----------|
| | per annum | per annum |
| Motor vehicles: passenger cars | 20 | 20 |
| Motor vehicles: mobile respiratory unit | 10 | 10 |
| Office equipment | 20 | 20 |
| Scientific and medical equipment | 5-12.5 | 5-12.5 |

Notes to the financial statements

for the year ended 30 June 2023

1.2.7. Intangibles

The capitalisation threshold for intangible assets is one hundred thousand dollars and above (including direct allocation of personnel service costs).

All research costs are expensed. Development costs are only capitalised when certain criteria are met.

The useful lives of intangible assets are assessed to be finite. The Authority charges amortisation on intangible assets using the straight-line method over a period of 3 years.

Intangible assets are subsequently measured at fair value only if there is an active market. As there is no active market for the Authority's intangible assets, the assets are carried at cost less any accumulated amortisation and impairment losses.

Intangible assets are testing for impairment where an indicator of impairment exists. If the recoverable amount is less than its carrying amount, the carrying amount is reduced to recoverable amount and the reduction is recognised as an impairment loss.

1.2.8. Comparative figures

Except where an Australian Accounting Standard permits or requires otherwise, comparative information is disclosed in respect of the previous reporting period for all amounts reported in the financial statements.

Where necessary, comparatives have been reclassified to conform to changes in presentation in the current year.

1.2.9. Accounting Standards issued but not yet effective

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2023. The following are new Australian Accounting Standards or amendments which have been issued but are not yet effective and are not expected to have a material impact on the financial performance or position of the Authority:

- AASB 2021-2 Amendments to Australian Accounting Standards – Disclosure of Accounting Policies and Definition of Accounting Estimates
- AASB 2022-5 Amendments to Australian Accounting Standards – Lease Liability in a Sale and Leaseback AASB 2022-6 Amendments to Australian Accounting Standards – Non-current Liabilities with Covenants AASB 2022-7 Editorial Corrections to Australian Accounting Standards and Repeal of Superseded and Redundant Standards
- AASB 2022-10 Amendments to Australian Accounting Standards – Fair Value Measurement of Non-Financial Assets of Not-for-Profit Public Sector Entities

Notes to the financial statements

for the year ended 30 June 2023

2. Scheme activities

Overview

This section provides analysis and commentary on the Authority's scheme activities. Scheme activities involve all activities undertaken in relation to the provision of compensation to the Authority's claimants.

2.1. Fees and Levies

Overview

The Authority's funds are generated from dust diseases levies collected from NSW Workers Insurance Scheme, Specialised and Self-insurers, under the Workers' Compensation (Dust Diseases) Act 1942 (the Act). The levy revenue is recognised at the earlier of when it is received or falls due and receivable by the Authority.

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| | | |
| Levy contributions | | |
| - NSW Self Insurance Corporation | 4,831 | 5,018 |
| - Specialised insurer and other self insurers | 9,658 | 9,865 |
| - NSW Workers Insurance Scheme | 64,304 | 57,916 |
| Total fees and levies | 78,793 | 72,799 |

2.2. Scheme costs

Overview

The largest expense for the Authority is Scheme costs or compensation expenses, which is the sum of

- the movement in the net outstanding claims liability (Note 2.3) which is the difference between the net outstanding claims liability at the beginning and the end of the financial year; plus
- any compensation expenses made or incurred during the financial year

This comprises of what is estimated by the consulting actuary as at 30 June 2023 as being the movement in the amount require to meet the cost of compensation expenses reported but not yet paid and compensation expenses incurred but which have not yet been reported.

Notes to the financial statements

for the year ended 30 June 2023

2.2 Scheme costs (continued)

| | 2023 \$'000 | 2022 \$'000 |
|--|-----------------|------------------|
| (i) Compensation payments made during the year | | |
| Compensation to workers | 34,759 | 63,888 |
| Compensation to dependents | 44,194 | 45,942 |
| Lump sum awards to dependents | 25,671 | 35,388 |
| Healthcare services and funeral benefits | 17,777 | 21,394 |
| | 122,401 | 166,612 |
| (ii) Medical examination of workers | | |
| Medical fees and other related supplies | 735 | 721 |
| Workers travelling expenses | 16 | 55 |
| | 751 | 776 |
| (iii) Movement in provision for compensation (Refer note 2.3.1) | | |
| Finance costs | 43,476 | (267) |
| Movement in provision for compensation - known claims | (45,188) | (67,110) |
| Movement in provision for compensation - estimated future | (94,681) | (145,016) |
| Total net movement during the year | (96,393) | (212,393) |
| | | |
| Total Scheme costs | 26,759 | (45,005) |
| | | |
| (Increase)/Decrease in contributions from insurers yet to be levied (Note 2.3.5) | 62,062 | 34,697 |
| | | |
| Total Scheme costs including movement in contribution receivable | 88,821 | (10,308) |

Finance costs relate to movement in the carrying amount of the outstanding liability that reflect the passage of time associated with the use of discount rate determining the value of the outstanding claims liability (Refer Note 2.3.1).

Notes to the financial statements

for the year ended 30 June 2023

2.3. Net Outstanding claims liability

Overview

Provisions are recognised when the Authority has a present obligation as a result of a past event; it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation; and a reliable estimate can be made of the amount of the obligation.

As the Authority does not issue insurance contracts, the Authority's claims liabilities are accounted for in accordance with AASB 137 *"Provisions, Contingent Liabilities and Contingent Assets"*

The net outstanding claims liability comprises the elements described below:

- The net central estimate (note 2.3.1) This is the provision for expected future claims payments and includes claims reported but not yet paid, claims incurred but which have not yet been reported (IBNR), claims incurred but not enough reported (known as IBNER) and estimated claims handling costs;
- Less an amount to reflect the discount to present value using risk-free rates of return. The net central estimate is discounted to present value recognising that the claim and/or recovery may not be settled for some time.

The actuarial valuation of the outstanding claims liability consists of current and future costs relating to administering the Act as stated under section 6(2), which specifically include:

- compensation payable;
- fees payable to the members of the Authority;
- fees payable to the Medical Assessment Panel;
- costs involved in reimbursing workers under section 9A – travel expenses associated with medical examinations;

- costs of operation of the District Court relating to appeals under section 8I;
- costs of administering the Act and any other money that the Authority is required to pay under the Act;
- costs relating to medical or related treatment or hospital treatment or occupational rehabilitation service or ambulance service as under section 8.2(d) and reasonable funeral expenses under section 8(2A); and
- compensation recoveries under section 8E.

The total actual costs incurred on the above payments net of section 8E recoveries during each year is offset against the provision for compensation payable. The resulting movement in provision is taken to the statement of comprehensive income. Refer to Note 2.2 for more details.

2.3.1. Discounted outstanding claims

Overview

The overall outstanding claims liability of the Scheme is calculated by the consulting actuary using a range of recognised, actuarial methods, appropriate for the characteristics of the various types of claim liability under scrutiny.

The valuation does not include an explicit risk margin but the calculation inherently considers risk in the valuation.

Notes to the financial statements

for the year ended 30 June 2023

2.3.1 Outstanding claims liability (continued)

| | 2023 \$'000 | 2022 \$'000 |
|---------------------------------------|------------------|------------------|
| Expected future gross claims payments | 2,779,261 | 2,699,731 |
| Gross claims handling | 526,296 | 492,660 |
| Gross outstanding claims liabilities | 3,305,557 | 3,192,391 |
| Discount on central estimate | (1,142,088) | (969,076) |
| Discount on claims handling expenses | (224,450) | (187,904) |
| Total discount on claims liabilities | (1,366,538) | (1,156,980) |
| Claims liabilities | 1,939,019 | 2,035,411 |
| Gross claims recoveries | 78,753 | 88,503 |
| Discount on claims recoveries | (33,799) | (30,117) |
| Recoveries | 44,954 | 58,386 |
| Net outstanding claims | 1,894,065 | 1,977,025 |

Dissection of the net claims liability between known and estimated future claims is shown in the table below:

| | 2023 \$'000 | 2022 \$'000 |
|--|------------------|------------------|
| Claims provisions | | |
| Provision for compensation - known claims | 910,652 | 912,748 |
| Provision for compensation - estimated future claims | 983,413 | 1,064,277 |
| Total claims provisions | 1,894,065 | 1,977,025 |

Movements in the provision for compensation during the financial year are set out below:

Notes to the financial statements

for the year ended 30 June 2023

2.3.1 Outstanding claims liability (continued)

| | 2023 \$'000 | 2022 \$'000 |
|--|------------------|------------------|
| Carrying amount at start of financial year | 1,977,025 | 2,185,934 |
| Changes in actuarial assumptions | 101,346 | 375,575 |
| Less: Service Fees - refer Note 5.2 | (34,700) | (27,418) |
| Other operating expenses (excluding depreciation and amortisation) | (879) | (605) |
| Compensation payments made during the year - refer note 2.2(i) | (122,401) | (166,612) |
| Medical examination costs of workers - refer note 2.2(ii) | (751) | (776) |
| Add: Compensation recoveries - refer note 5.1 | 5,293 | 2,007 |
| Change in discount rate | (74,344) | (390,813) |
| Finance cost (unwinding of discount - refer note 2.2(iii)) | 43,476 | (267) |
| Net outstanding claims | 1,894,065 | 1,977,025 |

The Authority includes in its provision an estimate for compensation payable for claims incurred but yet to be made of \$983m (2022: \$1,064m). This figure is shown in the statement of financial position as a liability with the corresponding outstanding contributions receivable asset (net of cumulative surplus or deficit to date) representing the right to levy employers for these outstanding claims.

Notes to the financial statements

for the year ended 30 June 2023

2.3.2. Economic assumptions

Overview

The economic assumptions that most significantly impact the Authority's liabilities are the inflation rate for benefits and the discount rate of these liabilities.

The discount factors used in measuring the liability for outstanding compensation costs are based on the risk-free rate.

| | 2023 % | 2022 % |
|---|-------------|-------------|
| Compensation expected to be paid | | |
| Discount rate 12 months or less | 4.36% | 2.38% |
| Discount rate greater than 12 months | 3.79%-4.95% | 3.34%-4.16% |
| Inflation rate 12 months or less | 3.58% | 3.15% |
| Inflation rate greater than 12 months | 2.93%-3.45% | 2.50%-2.96% |
| Weighted mean term (years) | | |
| Uninflated, undiscounted | 12.3 | 11.84 |
| Inflated, discounted | 11.0 | 10.65 |

2.3.3. Net claims liability maturity

Overview

The maturity profile is the Authority's expectation of the period over which the net outstanding claims will be settled. The Authority uses this information to ensure that it has adequate liquidity to pay claims as they are due to be settled and to inform the Authority's investment strategy. The expected maturity profile of the Authority's net discounted central estimate is analysed below;

| | 2023 \$'000 | 2022 \$'000 |
|---|------------------|------------------|
| Not later than one year | 134,930 | 149,669 |
| Later than one year but not later than five years | 484,544 | 513,909 |
| Later than five years | 1,274,591 | 1,313,447 |
| | 1,894,065 | 1,977,025 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.4. Impact of changes in key variables on the net outstanding claims liability

Overview

The impact of changes in key variables is summarised in the table below. Sensitivity analysis is conducted by the consulting actuaries on each variable to measure the change in outstanding claims liability estimate that would result from a change in the assumptions whilst holding all other variables constant. The provision for compensation payable is measured at the present value of the expected future payments to persons who have accepted a claim for compensation or who are estimated by the actuaries to be entitled to compensation in the future.

The actuarial valuation contains numerous assumptions regarding the future numbers of claims and regarding the characteristics of the workers and their dependants particularly in respect to their age at time of report and their life expectancy.

Given the uncertainty of this portfolio a range of assumptions may be plausible which reflect the current environment in which claims are managed and settled. The main assumptions are:

- Inflation and discount rates;

The actuaries, in the valuation of liability report have used an incidence and severity model to estimate the compensation payable for claims yet to be lodged. Estimated future claims are inflated and discounted, allowing for expected mortality and estimates around characteristics of each claimant.

Notes to the financial statements

for the year ended 30 June 2023

2.3.4 Impact of changes in key variables on the net outstanding claims liability (continued)

Under existing legislation any impact of these sensitivities on liabilities would be offset by a corresponding movement in contributions from insurers yet to be levied.

| | 30 June 2023 Liability \$'000 | Effect On 30 June 2023 Liability \$'000 | Percentage Effect % |
|--|--|---|---------------------------|
| Central estimate of the Authority's liability | 1,894,065 | | |
| All valuation assumptions used | | | |
| Economic assumptions | | | |
| Increase inflation rate by 1% but with long-term gap of 1.5% | 1,993,905 | 99,840 | 5 |
| Decrease inflation rate by 1% but with long-term gap of 1.5% | 1,799,354 | (94,711) | (5) |
| Decrease discount rate by 1% but with long-term gap of 1.5% | 1,996,319 | 102,255 | 5 |
| Increase discount rate by 1% but with long-term gap of 1.5% | 1,799,006 | (95,059) | (5) |
| Change in expected average lifetime disability | | | |
| Increase expected average lifetime disability by 5% | 1,919,800 | 25,735 | 1 |
| Decrease expected average lifetime disability by 5% | 1,867,000 | (27,065) | (1) |

The long term gap refers to maintaining a 1.5% gap between inflation and discount rate after 5 years.

Notes to the financial statements

for the year ended 30 June 2023

2.3.5. Receivables

Overview

Receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They include trade and other receivables and are recognised at their amortised cost less impairment losses, which approximates fair value.

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. The Authority has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

Short-term receivables with no stated interest rate are measured at the original invoice amount where the effect of discounting is immaterial.

Receivables from trade debtors and participants are non-interest bearing and the former are generally on a 30-day term while the latter are more than 12 months, depending on each individual circumstance.

Where receivables are outstanding beyond the normal trading terms, management assesses the likelihood of the recovery of these receivables. An appropriate allowance for impairment is made.

The contributions from insurers asset represents the future contributions receivable to pay the unfunded costs relating to outstanding claims. Reimbursements receivable are recognised as a separate asset when it is virtually certain that the reimbursement will be received if the Authority settles the obligation and shall not exceed the amount of the related provision.

The cost of compensation claims and other costs of the Authority are recovered from insurers who pass this cost on to employers through a levy included in their workers' compensation insurance premiums in accordance with sections 6(6) and 6(7D) of the *Workers' Compensation (Dust Diseases) Act 1942*. The levies are assessed each year to ensure that the Authority has sufficient funding for the coming year. This assessment gives the Authority certainty that outstanding contributions receivable will be recovered through future levies.

All financial assets, except those measured at fair value through profit or loss, are subject to an annual review for impairment. An allowance for impairment is established when there is objective evidence that the Authority will not be able to collect all amounts due.

Notes to the financial statements

for the year ended 30 June 2023

2.3.5 Receivables (continued)

Details regarding credit risk, liquidity risk and market risk of the above receivables are disclosed in Note 4.

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Statutory receivables relating to contributions from insurers | 834,948 | 897,010 |
| Recoveries receivable | 44,954 | 58,386 |
| Other receivables | 15,752 | 13,036 |
| less: Allowance for impairment | (1,862) | (1,450) |
| Dust Diseases levy hindsight | 7,761 | 1,137 |
| GST receivable | 95 | 83 |
| Service fees | 639 | 317 |
| Investment receivables | 4,885 | 668 |
| Prepayments & other assets | - | 55 |
| Total Receivables | 907,172 | 969,242 |
| | | |
| Movement in the allowance for impairment | | |
| Balance at 1 July | 1,450 | 1,505 |
| Increase/(Decrease) in allowance recognised in profit or loss | 412 | (55) |
| Balance at 30 June | 1,862 | 1,450 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.6. Payables

Overview

Payables represent liabilities for goods and services provided to the Authority and other amounts. Payables are recognised initially at fair value, usually based on the transaction cost or face value. Subsequent measurement is at amortised cost using the effective interest method. Short-term payables with no stated interest rate are measured at the original invoice amount where the effect of discounting is immaterial.

Refer to Note 4 for further information regarding credit risk, liquidity risk, and market risk, including a maturity analysis of the above payables.

| | 2023 \$'000 | 2022 \$'000 |
|--------------------------------------|----------------|----------------|
| | | |
| Service fees | 5,497 | 3,340 |
| Accrued expenses and other creditors | 1,775 | 5,114 |
| Total Payables | 7,272 | 8,454 |

3. Investing activities

Overview

Investments and other financial assets are held at fair value through profit and loss. Accordingly, all the Authority's financial assets and financial liabilities are held at fair value through profit or loss.

The Authority's investments are, in the majority, held in Unit Trusts where TCorp is the Trustee. Given this, the tables below reflect the majority of exposures at a Trust level and does not provide a look through to the underlying holdings.

The fair value of financial assets and financial liabilities is estimated for recognition and measurement or for disclosure purposes.

The fair value of financial instruments traded in active markets (such as publicly traded derivatives, and trading and available-for-sale securities) is based on quoted market prices at the statement of financial position date. The quoted market price used for financial assets held by the Authority is the current bid price; the appropriate quoted market price for financial liabilities is the current ask price, without any deduction for transaction costs.

Purchases and sales of investments are recognised on trade date – the date on which the Authority commits to purchase or sell the asset.

Refer to Note 4 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

Notes to the financial statements

for the year ended 30 June 2023

3.1. Net investment revenue

Overview

Investment revenue is brought to account on an accrual basis. Interest revenue is recognised using the effective interest method as set out in AASB 9 Financial Instruments. Differences between the net market values of investments at the end of the reporting period and their net market values at the end of the previous reporting period (or cost of acquisition, if acquired during the reporting period) are recognised as revenue in the statement of comprehensive income.

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|-----------------|
| Interest revenue from bank interest and TCorpIM Cash fund | 1,324 | 67 |
| Other investment facilities | 60 | 4,457 |
| Distribution | 64,185 | 16,294 |
| Realised Gains/(Losses) on investments | (26,636) | (540) |
| Unrealised Gains/(Losses) on investments | 25,328 | (60,448) |
| Total Investment revenue | 64,261 | (40,170) |
| Investment management fees | (933) | (951) |
| Net investment revenue | 63,328 | (41,121) |

3.2. Investments

| | 2023 \$'000 | 2022 \$'000 |
|--|------------------|------------------|
| TCorp Managed Funds | 1,029,317 | 1,046,241 |
| Derivatives | 794 | 1,196 |
| Total investment assets | 1,030,111 | 1,047,437 |
| Investment receivables | | |
| Investment receivables | 4,885 | 668 |
| Total investment assets including receivables | 1,034,996 | 1,048,105 |
| Investments payable | | |
| Derivatives | 10,499 | 7,492 |
| Net Investments | 1,024,497 | 1,040,613 |

Notes to the financial statements

for the year ended 30 June 2023

Derivatives

Derivatives include interest rate swaps and futures, swaptions, credit default swaps, cross currency swaps and forward foreign currency contracts and options on interest rates, foreign currencies and equities. Derivatives are recorded at fair value and carried as assets when their fair value is positive and as liabilities when their fair value is negative. Derivative financial instruments are subsequently re-valued at fair value.

Derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently marked to their fair value at each reporting date.

The Authority seeks to manage exposure to investment risk so that it can generate sufficient return to meet the Authority's current and future liabilities and mitigate the risk that the assets will be insufficient to meet their liabilities. Designation of investments at fair value through profit or loss is consistent with this risk management strategy as it allows for these investments to be recorded at fair value and for any gains or losses in the movement in their fair value to be recognised in the net result for the year.

The movement in the fair value of the investments incorporates distributions received and reinvested as well as unrealised movements in fair value and is reported in the line item 'investment revenue'.

3.3. Fair value estimation

Overview

The carrying amounts of the Authority's financial assets and liabilities at the end of the reporting period approximated their fair values as all financial assets and liabilities held were either at fair value at the end of the reporting period ('marked to market') or were short term in nature.

The financial assets and liabilities are classified in accordance with the following fair value measurement hierarchy:

- Level 1 – quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2 – inputs other than quoted prices included in level 1 that are observable for the asset or liability, either directly (as prices) or indirectly (derived from prices); and
- Level 3 – inputs for the assets or liabilities that are not based on observable market data.

The fair value of financial instruments traded in active markets (such as trading and available-for-sale securities) is based on quoted market prices at the end of the reporting period. The quoted market price used for financial assets of the Authority is the current bid price. These instruments are included in level 1.

The fair value of financial instruments that are not traded in an active market (for example over-the-counter derivatives) is determined using valuation techniques. A variety of methods are used which include assumptions that are based on market conditions existing at the end of each reporting period. Quoted market prices or dealer quotes for similar instruments are used to estimate fair value for debt securities for disclosure purposes. Evaluations of such securities are based on market data. Vendors utilise evaluated pricing models that vary by asset class and incorporate available trade, bid and other market information and for structured securities, cash flow and when available loan performance data.

Notes to the financial statements

for the year ended 30 June 2023

Other techniques, such as estimated discounted cash flows, are used to determine fair value for the remaining financial instruments. The fair value of interest rate swaps is calculated as the present value of the estimated future cash flows. The fair value of forward exchange contracts is determined using forward exchange market rates at the end of the reporting period. These instruments are included in level 2 and comprise debt instruments and derivative financial instruments.

| | 2023 | | | | 2022 | | | |
|------------------------------------|-------------------|-------------------|-------------------|-----------------|-------------------|-------------------|-------------------|-----------------|
| | Level 1 \$'000 | Level 2 \$'000 | Level 3 \$'000 | Total \$'000 | Level 1 \$'000 | Level 2 \$'000 | Level 3 \$'000 | Total \$'000 |
| Other financial assets | | | | | | | | |
| Unit Trusts | - | 796,271 | 233,046 | 1,029,317 | - | 830,711 | 215,530 | 1,046,241 |
| Derivatives | - | 794 | - | 794 | 202 | 994 | - | 1,196 |
| | - | 797,065 | 233,046 | 1,030,111 | 202 | 831,705 | 215,530 | 1,047,437 |
| Other financial liabilities | | | | | | | | |
| Derivatives | 303 | 10,196 | - | 10,499 | 4 | 7,488 | - | 7,492 |

3.3.1. Transfer between levels

The Authority recognises transfers between levels of the fair value hierarchy at the end of the reporting period during which the transfer has occurred.

The following table presents the movement in level 3 instruments for the year ended 30 June.

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Opening balance | 215,530 | 187,919 |
| Purchases of securities | 19,656 | 2,999 |
| Transfers in | 8,156 | - |
| Sales of securities | (4,765) | - |
| Gain / (loss) in Profit & Loss (investment income) | (5,531) | 24,612 |
| Closing balance | 233,046 | 215,530 |

Notes to the financial statements

for the year ended 30 June 2023

3.3.1. Transfer between levels (continued)

The table below sets out information about significant unobservable inputs used at year end in measuring financial instruments categorised as Level 3 in the fair value hierarchy.

| Type | Description | Valuation technique | Significant unobservable inputs | Range of estimates (weighted avg) for unobservable input | Inter-relationship between significant unobservable inputs and fair value measurement |
|-------------|---|--------------------------|---------------------------------|--|---|
| Unit Trusts | Units in unlisted wholesale property trusts | Adjusted net asset value | Published redemption prices | 2023: \$0.18-\$1.70 2022: \$0.14-\$1.75 | An increase in published redemption prices would result in a higher fair value. |
| Unit Trusts | Units in unlisted infrastructure trusts | Adjusted net asset value | Published redemption prices | 2023: \$1.57 2022: \$1.43 | An increase in published redemption prices would result in a higher fair value. |
| Unit Trusts | Units in unlisted opportunistic asset class | Adjusted net asset value | Published redemption prices | 2023: \$0.97 2022: \$1.05 | An increase in published redemption prices would result in a higher fair value. |

3.3.2. Valuation framework

The Authority has an established control framework with respect to the measurement of fair values. This framework has been outsourced to an external service provider which has overall responsibility for independently verifying the results of trading and investment operations and all significant fair value measurements. Specific controls conducted by the outsourced service provider include:

- Verification of observable pricing;
- Re-performance of model valuations;
- A review and approval process for new models and changes to models;
- Quarterly calibration and back testing of models against observed market transactions;
- Analysis and investigation of significant daily valuation movements; and
- Review of significant unobservable inputs, valuation adjustments and significant changes to the fair value measurement of Level 3 instruments compared to previous month.

Notes to the financial statements

for the year ended 30 June 2023

3.3.2 Valuation framework (continued)

Where third-party information, such as broker quotes or pricing services, are used to measure fair value, the outsourced service provider assesses and documents the evidence obtained from the third parties to support the conclusion that such valuations meet the requirements of accounting standards. This includes:

- Verifying that the broker or pricing service is approved by the Master Custodian of the Authority for use in pricing the relevant type of financial instrument;
- Understanding how the fair value has been arrived at and the extent to which it represents actual market transactions;
- When prices for similar instruments are used to measure fair value, how these prices have been adjusted to reflect the characteristics of the instrument subject to measurement; and
- Where a number of quotes for the same financial instrument have been obtained, how fair value has been determined using those quotes.

Significant valuation issues are reported to the Board of Insurance and Care NSW.

3.3.3. Involvement with unconsolidated structured entities

The Authority has concluded that unlisted investment funds in which it invests, but that it does not consolidate, meet the definition of structured entities because:

- The voting rights in the funds are not dominant rights in deciding who controls them as they relate to administrative tasks only;
- Each fund's activities are restricted by its fund or product offer documents and constitutions; and
- The funds have narrow and well-defined objectives to provide investment opportunities to investors.

Notes to the financial statements

for the year ended 30 June 2023

3.3.3 Involvement with unconsolidated structured entities (continued)

The table below describes the types of investments held by the structured entities that the Fund does not consolidate but in which it holds an interest, set out by investment strategy.

| Investment Strategy | Market Value as at 30 June 2023 \$'000 | Market Value as at 30 June 2022 \$'000 |
|----------------------------|---|---|
| | | |
| Strategic- Unlisted | 29,970 | - |
| Equity- Unlisted | 315,325 | 301,624 |
| Property- Unlisted | 145,000 | 144,830 |
| Alternatives- Unlisted | 138,641 | 85,112 |
| Emerging Markets- Unlisted | 34,972 | 49,572 |
| Infrastructure- Unlisted | 82,856 | 74,184 |
| Debt- Unlisted | 127,383 | 144,683 |
| Cash | 50,344 | 56,555 |
| Fixed Income | 104,826 | 189,681 |
| Total | 1,029,317 | 1,046,241 |

These unconsolidated structured entities are included under TCorpIM Funds in Note 3.2. The maximum exposure or loss is limited to the market value of the investment as at 30 June 2023. The market value of the exposure will change on a daily basis throughout the period and in the subsequent periods will cease once the investments are disposed.

The investments of the Authority are managed in accordance with the relevant TCorpIM Trust Constitutions Offer Documents and investment mandates with respective underlying investment managers. The investment decisions in the mandate are based on the analysis conducted by the investment manager. The return of the portfolio is exposed to the variability of the performance of the underlying investments

Notes to the financial statements

for the year ended 30 June 2023

4. Risk Management

Overview

The Authority applies a consistent and integrated approach to enterprise risk management (ERM). The Authority operates within icare's risk management framework which sets out the approach to managing key risks and meeting strategic objectives. The risk management framework is articulated in the Risk Management Framework (RMF), which is approved annually by the Board.

The icare Board is ultimately accountable for identifying and managing risk, including financial risk. This is done through the establishment of holistic strategies and policies where risk management has been considered.

Key aspects of icare's risk management framework include risk appetite, governance, risk management processes, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. The Authority's approach is to integrate risk management into the broader management processes of the organisation. It is the Authority's philosophy to ensure that risk management remains embedded in the business and that the risk makers or risk takers are themselves the risk managers. Specifically, the management of risk must occur at each point in the business management cycle.

The key risk categories used by the Authority to classify financial risk:

- Market risk (Note 4.1);
- Interest rate risk (Note 4.2);
- Liquidity risk (Note 4.3);
- Foreign exchange risk (Note 4.4); and
- Credit risk (Note 4.5).

The Authority's principal financial instruments are outlined below. These financial instruments arise directly from the Authority's operations or are required to finance the Authority's operations. The Authority does not enter into or trade financial instruments, including derivative instruments, for speculative purposes.

The Authority's main risks arising from financial instruments are outlined below, together with its objectives, policies and processes for measuring and managing risk. Further quantitative and qualitative disclosures are included throughout these financial statements.

NSW Treasury Corporation (TCorp) has been appointed to provide investment management, advisory and administrative services to icare managed investment funds. TCorp is engaged through a Master Financial Services Agreement (MFSA) which details, amongst other things, the service and reporting provisions. Service levels and compliance to the MFSA are monitored through icare's Organisational Performance team. Ministerial Orders that were introduced in December 2016, outline the key responsibilities of TCorp including, but not limited to, the appointment of investment managers and service providers such as the custodian, in addition to TCorp's role as primary advisor to icare.

Notes to the financial statements

for the year ended 30 June 2023

4. Risk Management (continued)

Financial instrument categories

The Authority is ultimately responsible for identifying and controlling financial risks including the establishment of an overall financial risk management strategy and policy.

| | | Category | Carrying Amount 2023 \$'000 | Carrying Amount 2022 \$'000 |
|------------------------------|-------|-----------------------------------|-----------------------------------|-----------------------------------|
| Financial Assets | | | | |
| Class: | | | | |
| Cash and cash equivalents | 5.3 | Amortised Cost | 18,740 | 32,064 |
| Receivables ¹ | 2.3.5 | Amortised Cost | 5,524 | 985 |
| Investments | 3.2 | Fair value through profit or loss | 1,030,111 | 1,047,437 |
| | | | | |
| Financial Liabilities | | | | |
| Class: | | | | |
| Payables ² | 2.3.6 | Amortised Cost | 7,272 | 8,454 |
| Investments payable | 3.2 | Fair value through profit or loss | 10,499 | 7,492 |

Notes:

¹ Excludes statutory receivables, prepayments (i.e. not within scope of AASB 7).

² Excludes statutory payables, unearned revenue and claims liabilities (i.e. not within scope of AASB 7).

4.1. Market risk

Overview

Market risk is the variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market.

The Authority is exposed to market as a result of holding various investments and financial instruments that support the operation of its business.

Notes to the financial statements

for the year ended 30 June 2023

4.1. Market risk (continued)

The Authority seeks to manage exposure to market risk so as to maximise the long term return of its financial assets in order to meet the Authority's current and future liabilities. The management of market risk also serves to mitigate the likelihood that the Authority's investments will be insufficient to meet such liabilities. The Authority's portfolio of investments is implemented in accordance with its investment strategy and the associated asset allocation. The purpose of the investment strategy is to align a portfolio construction to the Authority's investment objectives, including achieving a return in excess of the target return specified by icare (above which the investment assets would contribute to long term sufficiency), while reducing the probability of large negative investment returns. The investment strategy and resulting portfolio asset allocation is reviewed by the Board on an annual basis.

The realised asset allocations can deviate from the targeted asset allocation due to:

- Authority cash flows;
- Fluctuations in market prices; and
- Dynamic risk management decisions.

Dynamic risk management refers to shorter term shifts away from the targeted asset allocation which are designed to mitigate the impact of market risk mispricing so as to benefit longer term portfolio risk adjusted return. TCorp is responsible for determining and implementing such dynamic asset allocation positions, within pre-approved ranges set by the Board.

The deviations in actual asset allocation relative to target asset allocation at the end of the reporting period were within the agreed tolerance limits for all asset classes.

Based on the asset allocation, TCorp invests the Authority's assets either via TCorpIM funds (pooled funds where TCorp is the Trustee) or direct mandates, following consultation with icare. Management of the Authority's assets is allocated by TCorp to the appointed investment managers within the Trusts. Each investment manager is subject to restrictions in relation to the types of assets in which it may invest, and in relation to the composition of investments within certain asset types. These restrictions are expressed in formalised mandates; typically contained in individually negotiated Investment Management Agreements or as described in Information Memoranda (or similar documents) issued by the relevant investment manager when the investment is via a pooled fund. The investment mandates are monitored daily to ensure that investment managers are compliant with their mandates and relevant agreements.

As Trustee or a direct investment manager, TCorp is responsible for ensuring that each investment manager is managing security specific risk using its distinct management style. TCorp is responsible for ensuring that each investment manager also constructs a portfolio that aims to achieve its own investment objectives while complying with restrictions and guidelines contained in the mandate or Information Memorandum.

A risk budgeting framework is used to inform the investment strategy and determine an appropriate asset allocation for the Authority. This framework incorporates the underlying risk and return characteristics of the different asset classes the portfolio is invested in and the risks posed by additional factors such as inflation and changing interest rates. Within this framework, a number of risk measures are employed including the frequency of negative returns, the volatility of the investment portfolio relative to the value of the liability and Conditional Value-at-Risk (CVaR) analysis.

Notes to the financial statements

for the year ended 30 June 2023

4.1 Market risk (continued)

The risk budgeting analysis is conducted by TCorp (supported by its asset consultant) and icare's independent asset consultant, Mercer Investments (Australia) Limited (Mercer), utilising:

- Assumptions regarding the expected level of return, risk and correlations between price and wage inflation, bond yields and returns from different asset classes (for example equities, bonds, property and alternative assets); and
- Assumptions regarding the duration of inflation-linked and other liabilities consistent with those used by the Authority's Actuary.

The analysis incorporates scenario analysis to determine the risk and return of different investment strategies relative to the change in the liabilities over a period. The analysis is primarily used to compare different investment strategies, and then to determine the investment strategy that has the appropriate level of risk, given the risk and return objectives of the Authority.

The risk budgeting analysis is based on certain simplifying assumptions such as statistical characteristics of asset class returns, volatilities and correlations that may differ from actual outcomes. It is also important to note that the analysis only allows for some economic factors such as inflation and bond yields, which affect the value of the Authority's liabilities. It does not allow for other factors such as the claim loss ratio, claims incidence and necessary rates, which also affect the value of the Authority's liabilities. As such, the analysis may not be accurate in its assessment of the liability.

The CVaR risk measure seeks to estimate the potential investment loss over a given holding period at a specified confidence level. The CVaR methodology is a statistically defined, probability-based approach to risk assessment that takes into account market volatilities as well as risk diversification by identifying offsetting positions and correlations between financial instruments and markets. The CVaR methodology allows risks to be measured consistently across all markets and financial instruments and to be aggregated into a single risk number.

The risk budgeting framework assesses the Authority's CVaR at the 95th percentile confidence level over a 12-month period. This represents the average of the worst expected reduction in the value of the Authority's investment portfolio which has a 5 per cent chance of being exceeded over a one year period.

In addition to a CVaR measure, the risk budgeting framework is also used to assess the following risk and return characteristics:

- Expected return on the investment portfolio;
- Probability of meeting return targets that incorporate measures of wage inflation; and
- The performance of the investment portfolio under different economic scenarios.

The most recent CVaR analysis performed by TCorp was conducted in July 2023 based on the June 2023 financial instruments and is computed via forward looking simulation using a 95% confidence level and a 1 year holding period.

The Authority uses a CVaR model to measure the market risk exposures to its invested assets in the statement of financial position. CVaR is calculated using simulated forward-looking expected returns at the 95th percentile confidence level over a 12-month time period.

Notes to the financial statements

for the year ended 30 June 2023

4.1 Market risk (continued)

Given the Authority's financial instruments at 30 June 2023, the minimum potential loss expected over a one year period is \$51.5 million (June 2022: \$54.2 million), with a 5 per cent probability that this minimum may be exceeded.

4.2. Interest rate risk

Overview

Interest rate risk is the risk that the fair value of a financial instrument will fluctuate because of changes in market interest rates. The value of the Authority's liabilities is also affected by interest rate fluctuations.

4.2.1. Exposure

Interest rate risk arises as a result of the Authority holding financial instruments which are subject, directly or indirectly to changes in value as a result of interest rate fluctuations. Authority liabilities are similarly subject directly or indirectly to changes in value as a result of interest rate fluctuations.

4.2.2. Risk management objective, policies and processes

The interest rate risk of the Authority is managed primarily through its investment portfolio asset allocation and mandate objective setting. At 30 June 2023 the Authority had an 10.1 per cent (2022: 18.4 per cent) allocation to Australian Commonwealth and state government bonds and other interest-bearing securities to partially mitigate interest rate risk of the Authority's liabilities and diversify the risk of growth assets.

Notes to the financial statements

for the year ended 30 June 2023

4.2.3. Quantitative analysis of exposure

The table below summarises the Authority's exposure to interest rate risks. It includes the Authority's indexed and interest-bearing financial assets and liabilities at fair values, categorised by the earlier of their contractual re-pricing or maturity dates.

The table does not show all assets and liabilities of the Authority. Assets and liabilities not shown in the table below are not indexed and interest bearing and are therefore not directly exposed to interest rate risk.

| | Floating interest rate \$'000 | Fixed interest rate maturing in | | | | Total \$'000 |
|------------------------|--|----------------------------------|-----------------------------|---------------------------|---------------------------|-----------------|
| | | 3 months or less \$'000 | 4 to 12 months \$'000 | 1 to 5 years \$'000 | Over 5 years \$'000 | |
| 2023 | | | | | | |
| Cash | 18,740 | - | - | - | - | 18,740 |
| Derivative assets | 794 | - | - | - | - | 794 |
| Derivative liabilities | (10,196) | (303) | - | - | - | (10,499) |
| Assets | 9,338 | (303) | - | - | - | 9,035 |
| 2022 | | | | | | |
| Cash | 32,064 | - | - | - | - | 32,064 |
| Derivative assets | 994 | 202 | - | - | - | 1,196 |
| Derivative liabilities | (7,488) | (4) | - | - | - | (7,492) |
| Assets | 25,570 | 198 | - | - | - | 25,768 |

The Authority's exposure to interest rate price risk is considered a component of market price risk and is quantified as part of the CVaR analysis discussed under Market risk.

The Authority is exposed to interest rate cash flow risk on its floating rate interest bearing securities as interest income earned varies according to prevailing market interest rates.

Notes to the financial statements

for the year ended 30 June 2023

4.3. Liquidity risk

Overview

Liquidity risk is the risk that the Authority will be unable to meet its payment obligations when they fall due. The Authority continuously manages risk through monitoring of future cash flows and maturities planning to ensure adequate holding of high-quality liquid assets. The objective is to maintain a balance between continuity of funding and flexibility through the use of overdrafts, loans and other advances, if applicable.

The Authority does not have any loans payable and no assets have been pledged as collateral. The Authority's exposure to liquidity risk is deemed insignificant based on prior periods' data and current assessment of risk.

The liabilities are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in NSW Treasury Circular NSWTC 11/12 *Payment of Accounts*.

The Authority is also exposed to liquidity risk from holding financial assets that may not be readily convertible to cash to meet financial liabilities and claims costs.

4.3.1. Exposure

The financial assets of the Authority that may not be readily convertible to cash are largely receivables (refer Note 2.3.5) and investments in over-the-counter or thinly traded investments, principally unlisted property trusts.

4.3.2. Risk management objective, policies and processes

The Authority maintains adequate liquidity to meet the daily cash requirements for claims payments and other operating costs.

To assist in meeting its liquidity risk management objectives, the Authority maintains a cash balance and invests most of its assets in investments that are traded in active markets that can be readily disposed of.

The Authority invests a proportion of its assets in less liquid listed investments or investments that are not traded on active markets and this is strictly controlled in accordance with the asset allocation together with a policy which limits exposure to illiquid investments.

As Trustee or direct investment manager, TCorp is responsible for ensuring that each investment manager is allowing for adequate cashflow management of the assets that have been mandated to them. That is, each investment manager is responsible for managing settlement liquidity risk. The custodian supplies daily reporting to each investment manager to assist them in this process.

4.3.3. Quantitative analysis of exposure

The financial liabilities of the Authority comprise interest and other payables. The types of financial liabilities of the Authority were similar at 30 June 2022.

Cash due to brokers is payable on demand. Interest and other payables are typically settled within 30 days. If the derivative positions are closed out prior to maturity by entering into offsetting transactions, the Authority settles its derivative obligations in cash rather than physical delivery.

The other Authority liabilities are either claims whose maturity is disclosed in Note 2.3.3 or are related to Authority operations and have a maturity of less than 12 months.

The table below summarises the maturity profile of the Authority's financial liabilities, together with the interest rate exposure.

Notes to the financial statements

for the year ended 30 June 2023

4.3.3 Quantitative analysis of exposure (continued)

Maturity analysis and interest rate exposure of financial liabilities

| | Weighted Average Effective Interest Rate | Nominal Amount | Interest Rate Exposure | | | Maturity Dates | | |
|-----------------------|---|-------------------|-------------------------|----------------------------|---------------------------------------|--------------------|------------------------|------------------------|
| | % | | Fixed Rate \$'000 | Variable Rate \$'000 | Non- Interest Bearing \$'000 | < 1 year \$'000 | 1-5 years \$'000 | > 5 years \$'000 |
| 2023 | | | | | | | | |
| Financial liabilities | N/A | 17,771 | - | - | 17,771 | 17,771 | - | - |
| 2022 | | | | | | | | |
| Financial liabilities | N/A | 15,946 | - | - | 15,946 | 15,946 | - | - |

Notes

- The amounts disclosed are the contractual undiscounted cash flows of each class of financial liabilities based on the earliest date on which the Authority can be required to pay. The tables include both interest (if applicable) and principal cash flows and therefore may not reconcile to the statement of financial position.

4.4. Foreign exchange risk

Overview

Foreign exchange risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates.

4.4.1. Exposure

The Authority is exposed to foreign exchange risk as a result of the foreign currency denominated investments held as part of its asset allocation.

Notes to the financial statements

for the year ended 30 June 2023

4.4.2. Risk management objective, policies and processes

A Credit and Risk Policy has been determined to ensure the Authority has controlled levels of credit concentration. These guidelines are at a total Fund level, with further asset class specific restrictions in the TCorpIM underlying investment managers mandates where applicable. In addition, where possible, collateral arrangements may be implemented to reduce the Authority's exposure.

The exposure is reported against set guidelines both from an underlying individual managers' compliance and at a total Fund level. Reporting is provided by the Authority's custodian and delivered to management for monitoring.

Credit risk arising on financial instruments is mitigated by investing primarily in rated instruments as determined by Standard and Poor's, Moody's or Fitch. The Authority minimises its credit risk by monitoring counterparty creditworthiness.

TCorp manages foreign exchange risk at a total portfolio level.

All positions are reported on an ongoing basis by the Authority's custodian, JP Morgan, under a Service Level Agreement and reporting is provided both daily and monthly by the custodian to management for monitoring.

Notes to the financial statements

for the year ended 30 June 2023

4.4.3. Quantitative analysis of exposure

A summary of the Authority's direct exposure to foreign exchange risk, inclusive of foreign currency derivatives is shown in the table below:

| | US Dollars \$'000 AUD | Euro \$'000 AUD | Japanese Yen \$'000 AUD | Other Currencies \$'000 AUD | Total \$'000 |
|---|--------------------------------|-----------------------|----------------------------------|--------------------------------------|-----------------|
| 2023 | | | | | |
| Cash | 551 | 18 | - | 14 | 583 |
| Unit Trust - Property Unlisted | 2,196 | - | - | - | 2,196 |
| Derivative Assets - Swaps | 63 | 35 | 87 | 609 | 794 |
| Derivative Assets - Futures | - | - | - | - | - |
| Derivative Liabilities - Swaps | (5,022) | (596) | (2,423) | (2,155) | (10,196) |
| Derivative Liabilities - Futures | (230) | (40) | (23) | (10) | (303) |
| Foreign exchange exposure position | (2,442) | (583) | (2,359) | (1,542) | (6,926) |
| 2022 | | | | | |
| Cash | 475 | - | - | - | 475 |
| Unit Trust - Property Unlisted | 1,140 | - | - | - | 1,140 |
| Derivatives Assets - Swaps | 502 | 116 | 218 | 158 | 994 |
| Derivatives Assets - Futures | 133 | - | 13 | 8 | 154 |
| Derivatives Liabilities - Swaps | (6,419) | (413) | (62) | (594) | (7,488) |
| Derivative Liabilities - Futures | - | (1) | - | (3) | (4) |
| Foreign exchange exposure position | (4,169) | (298) | 169 | (431) | (4,729) |

The Authority's exposure to foreign market exchange risk is considered a component of market risk and is quantified as part of the CVaR analysis discussed under Market risk.

Notes to the financial statements

for the year ended 30 June 2023

4.5. Credit risk

Overview

Credit risk arises when there is the possibility that the counterparty will default on their contractual obligations, resulting in a financial loss to the Authority. The maximum exposure to credit risk is generally represented by the carrying amount of the financial assets (net of any allowance for impairment).

Credit risk arises from the financial assets of the Authority, including cash, receivables and Authority deposits. No collateral is held by the Authority. The Authority has not granted any financial guarantees.

Credit risk associated with the Authority's financial assets other than receivables, is managed through the selection of counterparties and establishment of minimum credit rating standards. Authority deposits held with NSW Treasury Corporation (TCorp) are guaranteed by the State.

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation.

4.5.1. Exposure

Credit risk arises from the Authority's investments as a result of trading with various counterparties and purchasing the debt of corporate and government borrowers. These activities could result in the Authority not being able to receive benefit as a result of a failing counterparty. The Authority's main credit risk concentration is spread between cash, indexed and interest-bearing investments and over-the-counter, in-the-money derivatives.

In relation to over the counter derivative financial instruments, credit risk arises from the potential failure of counterparties to meet their obligations under the contract or arrangement.

Credit risk also arises from the Authority's receivables. Disclosures relating to the Authority's receivables are included in Note 2.3.5.

4.5.2. Risk management objective, policies and processes

A Credit and Risk Policy has been determined to ensure the Authority has controlled levels of credit concentration. These guidelines are at a total fund level, with further asset class specific restrictions in investment mandates where applicable. In addition, where possible, collateral arrangements may be implemented to reduce the Authority's exposure.

The exposure is reported against set guidelines both from an underlying individual managers' compliance and at a total Authority level. Reporting is provided by the Authority's custodian and delivered to management for monitoring.

Credit risk arising on financial instruments is mitigated by investing primarily in rated instruments as determined by Standard and Poor's, Moody's or Fitch. The Authority minimises its credit risk by monitoring counterparty creditworthiness.

4.5.3. Quantitative analysis of exposure

The Authority's maximum credit risk exposure at balance date in relation to each class of recognised financial asset, other than derivative financial instruments, is the carrying amount of those assets as indicated in the statement of financial position.

4.5.4. Derivatives

The use of derivative financial instruments is governed by the Authority's policies. The Authority enters into derivative contracts for the purpose of gaining market and/or duration exposure or offsetting existing risk exposures.

Notes to the financial statements

for the year ended 30 June 2023

4.5.4 Derivatives (continued)

The table below shows the fair value of derivative financial instruments, recorded as assets or liabilities, together with their notional amounts. The notional amount, recorded gross, is the amount of a derivative's underlying asset, reference rate or index and is the basis upon which changes in the value of a derivative is measured. The notional amounts are indicative of the exposure of the Authority to movements in the instrument underlying the derivatives. The notional amounts do not represent the credit risk of the derivative positions that is equal to the fair value.

The fair value amounts reported in the statement of financial position, and the amounts reported in the following tables are the net value of individual swap and forward foreign exchange positions where there is the ability to settle the swaps on a net basis and the Authority intends to settle on this basis.

| | Assets \$'000 | Liabilities \$'000 | Notional amount \$'000 |
|---------------------------------------|------------------|-----------------------|------------------------------|
| 2023 Options | | | |
| Options on Fixed Income | - | (303) | (17,611) |
| Forward foreign exchange contracts | 794 | (10,196) | 577,734 |
| | 794 | (10,499) | 560,123 |
| 2022 Options | | | |
| Options on Fixed Income | 202 | (4) | 7,371 |
| Forward foreign exchange contracts | 994 | (7,488) | 289,596 |
| | 1,196 | (7,492) | 296,967 |

4.5.5. Cash and cash equivalents

Cash comprises balances held at private financial institutions, term deposits with a maturity of less than 3 months and bank balances within the NSW Treasury Banking System. Interest is earned on daily bank balances at the monthly average TCorp 11am unofficial cash rate, adjusted for a management fee to NSW Treasury.

4.5.6. Receivable – trade debtors

All trade debtors are recognised as amounts receivable as at balance date. Collectability of trade debtors is reviewed on an ongoing basis.

The Authority has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

There are no debtors whose terms have been renegotiated.

Notes to the financial statements

for the year ended 30 June 2023

5. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards.

5.1. Other revenue

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Compensation recoveries under Section 8E of the Act | 5,293 | 2,007 |
| Scheme recoveries | (13,433) | (3,483) |
| Rendering of services - Occupational respiratory health assessments | 396 | 260 |
| Solicitor's production fees | 16 | 45 |
| Other | 77 | - |
| Total other revenue | (7,651) | (1,171) |

5.2. Service fees

Overview

In accordance with the *State Insurance and Care Governance Act 2015* from 1 September 2015 the Authority receives services from Insurance and Care NSW (icare). Under the arrangement most of the Authority's costs are incurred by icare and recovered at cost from the Authority. These services include the provision of staff, claims handling, facilities, general business expenses and governance services.

The Authority's key management personnel are the Board of Directors of icare, the Chief Executive Officer of icare and their direct reports. All transactions with these key management personnel are included in the service fee paid to icare for those personnel remunerated by icare.

Audit fees for the audit of the financial statements were paid by icare in 2023 and are included as part of the service fee. The amount incurred was \$206,000. (2022: \$193,000)

Notes to the financial statements

for the year ended 30 June 2023

5.3. Cash and cash equivalents

Overview

Cash and cash equivalents include cash at bank and short-term deposits of less than 3 months duration.

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| Cash at bank and on hand | 18,395 | 20,988 |
| Cash - Other | 345 | 11,076 |
| Total cash and cash equivalents | 18,740 | 32,064 |

For the purposes of the statement of cash flows, cash and cash equivalents includes cash at bank, cash on hand and term deposits of less than 3 months duration.

The cashflow statement reflects actual cashflow movements in the fund and not the movements in the underlying investment portfolios within the fund.

Refer to Note 4 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Reconciliation of Net Cash Flows from Operating Activities to net result | | |
| Net cash provided by/ (used in) operating activities | (13,172) | 4,227 |
| Depreciation and amortisation | (2,154) | (5,309) |
| Loss on disposal of fixed assets | - | (13) |
| Net cashflows from investment operating activities | (17,326) | (169,696) |
| Change in assets and liabilities | | |
| Decrease in receivables | (62,070) | (42,686) |
| (Increase)/Decrease in payable | (1,824) | 445 |
| Decrease in claims provisions | 96,392 | 212,393 |
| Decrease in other provisions | 80 | - |
| Decrease in net Right of use asset and liability | 74 | 639 |
| Net result | - | - |

Notes to the financial statements

for the year ended 30 June 2023

5.4. Leases

The Authority has applied AASB 16 to properties it leases.

Under this standard, an asset (the right to use the leased item) and a financial liability to pay rentals are recognised at the commencement of the lease in the Statement of Financial Position. The only exceptions are short-term and low-value leases. If the Authority has any of these leases they will be expensed directly into the Statement of Comprehensive Income over the period of the lease.

The right-of-use assets are also subject to impairment. The Authority assesses, at each reporting date, whether there is an indication that an asset may be impaired. If any indication exists, or when annual impairment testing for an asset is required, The Authority estimates the asset's recoverable amount. When the carrying amount of an asset exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount. After an impairment loss has been recognised, it is reversed only if there has been a change in the assumptions used to determine the asset's recoverable amount. The reversal is limited so that the carrying amount of the asset does not exceed its recoverable amount, nor exceed the carrying amount that would have been determined, net of depreciation, had no impairment loss been recognised for the asset in prior years. Such reversal is recognised in the net result.

Right-of-use assets under leases

| | At 30 June 2023 - fair value \$'000 | At 30 June 2022 - fair value \$'000 |
|---------------------------------|--|--|
| Right of use asset | | |
| Cost (gross carrying amount) | - | 1,780 |
| Accumulated depreciation | - | (1,578) |
| Total right of use asset | - | 202 |

Reconciliation

A reconciliation of the carrying amount of the right of use lease asset at the beginning and end of the current reporting periods is set out below:

| | 2023 \$'000 | 2022 \$'000 |
|---------------------------|----------------|----------------|
| Balance at 1 July | 202 | 562 |
| Depreciation | (202) | (360) |
| Balance at 30 June | - | 202 |

Notes to the financial statements

for the year ended 30 June 2023

5.4. Leases (continued)

Lease liabilities

The following table presents liabilities under leases:

| | 2023 \$'000 | 2022 \$'000 |
|---------------------------|----------------|----------------|
| Balance at 1 July | 277 | 916 |
| Interest expenses | 1 | 14 |
| Payments | (278) | (653) |
| Balance at 30 June | - | 277 |

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Total minimum finance lease payments | - | 278 |
| Less: future finance charges | - | (1) |
| Present value of minimum lease payments as per Statement of financial position | - | 277 |

5.5. Contingent liabilities and contingent assets

Overview

Contingent liabilities are disclosed when the possibility of a future settlement of economic benefits is considered to be less than probable but more likely than remote. If the expected settlement of the liability becomes probable, a provision is recognised.

The Authority has no contingent assets or liabilities (2022: nil).

Notes to the financial statements

for the year ended 30 June 2023

5.6. Budget review

5.6.1. Statement of comprehensive income

| | Actual 2023 \$'000 | Budget 2023 \$'000 |
|---|-----------------------|-----------------------|
| Revenue | | |
| Levies | 78,793 | 70,001 |
| Investment Revenue | 63,328 | 60,822 |
| Other revenue | (7,651) | 392 |
| Total Revenue | 134,470 | 131,215 |
| | | |
| Expenses excluding losses | | |
| Scheme costs | 88,821 | 81,811 |
| Service fees | 34,700 | 38,243 |
| Other operating expenses | 3,235 | 1,585 |
| Grants and subsidies | 7,302 | 9,326 |
| Total expenses excluding losses | 134,058 | 130,965 |
| | | |
| Movement in allowance for impairment | 412 | 250 |
| Impairment of right of use asset | - | - |
| Loss on disposal of asset | - | - |
| Net result | - | - |
| | | |
| Other comprehensive income | | |
| Items that will not be reclassified to the net result | | |
| Net decrease in property, plant and equipment revaluation reserve | - | - |
| Total other comprehensive income | - | - |
| | | |
| TOTAL COMPREHENSIVE INCOME | - | - |
| | | |

Notes to the financial statements

for the year ended 30 June 2023

5.6.1 Statement of comprehensive income (continued)

Comment

Contribution income of \$78.8 million is \$8.8 million favourable compared with budget. FY23 Budget contributions capped at \$70 million per annum.

Investment revenue is \$2.5 million favourable compared to budget as a result of strong global and domestic equity markets.

Other revenue is \$8.0 million unfavourable compared to budget mainly driven by lower movement in Outstanding Claims Recoveries of \$13.1million partially offset by favourable Section 8E Recoveries of \$5.3 million.

Expenses are \$3.1 million unfavourable compared to budget predominantly due to:

- Higher scheme costs resulting from the actuarial valuation of outstanding claims and changes in economic assumptions.
- Expenses are favourable compared to budget driven by lower than budgeted grants spend, savings achieved in employment cost and lower enabling services costs incurred during the year offset by higher project costs.

Notes to the financial statements

for the year ended 30 June 2023

5.6 Budget review (continued)

5.6.2. Statement of financial position

| | Actual 2023 \$'000 | Budget 2023 \$'000 |
|-------------------------------|-----------------------|-----------------------|
| ASSETS | | |
| Cash and cash equivalents | 18,740 | 45,015 |
| Investments | 1,030,111 | 1,030,055 |
| Receivables | 907,172 | 973,945 |
| Property, plant and equipment | 152 | 1,429 |
| Intangibles | 615 | 615 |
| Right of use asset | - | - |
| Total Assets | 1,956,790 | 2,051,059 |
| | | |
| LIABILITIES | | |
| Payables | 7,272 | 6,725 |
| Investments payable | 10,499 | - |
| Lease liability | - | 276 |
| Restoration Provision | - | - |
| Outstanding claims | 1,939,019 | 2,044,058 |
| Total Liabilities | 1,956,790 | 2,051,059 |
| | | |
| Net Assets | - | - |
| | | |
| EQUITY | | |
| Accumulated funds | - | - |
| Total Equity | - | - |

Comment

Total assets were \$94.3 million unfavourable compared to budget driven by lower contribution receivables and lower cash and cash equivalents.

Total liabilities were \$94.3 million favourable to budget mainly due to the decreases in the provision for outstanding claims liabilities attributable to changes to both actuarial valuation assumptions and economic assumptions offset by higher investments payable

Notes to the financial statements

for the year ended 30 June 2023

5.6 Budget review (continued)

5.6.3. Statement of Cash flows

| | Actual 2023 \$'000 | Budget 2023 \$'000 |
|---|-----------------------|-----------------------|
| CASH FLOWS FROM OPERATING ACTIVITIES | | |
| Levies received | 69,405 | 70,000 |
| Compensation payments | (123,214) | (122,071) |
| Net Cash Flows from Scheme Activities | (53,809) | (52,071) |
| | | |
| Receipts | | |
| Proceeds from sale of investments | 79,269 | 100,000 |
| Interest received | 1,094 | 6,383 |
| Other | 5,754 | 396 |
| Total Receipts | 86,117 | 106,779 |
| | | |
| Payments | | |
| Purchase of investments | - | (5,584) |
| Service fees | (32,793) | (38,243) |
| Other operating expenses | (5,385) | 495 |
| Grants and subsidies | (7,302) | (9,326) |
| Total Payments | (45,480) | (52,658) |
| | | |
| NET CASH FLOWS FROM OPERATING ACTIVITIES | (13,172) | 2,050 |
| | | |
| CASH FLOWS FROM INVESTING ACTIVITIES | | |
| Purchases of plant and equipment | (152) | (1,290) |
| NET CASH FLOWS FROM INVESTING ACTIVITIES | (152) | (1,290) |
| | | |
| NET INCREASE/(DECREASE) IN CASH | (13,324) | 760 |
| | | |
| Opening cash and cash equivalents | 32,064 | 44,255 |
| | | |
| CLOSING CASH AND CASH EQUIVALENTS | 18,740 | 45,015 |

Notes to the financial statements

for the year ended 30 June 2023

5.6.3 Statement of Cash flows (continued)

Comment

Cash and Cash Equivalents held as at 30 June 2023 are \$26.3 million lower than budget driven by lower proceeds from sale of investment, lower interest received, and higher compensation payments partially offset by lower service fees and lower grants spend.

5.7. Post balance date events

The Authority has not identified any subsequent events that would require the financial statements or other disclosures to be adjusted, nor has the Authority identified any material non-adjusting subsequent events requiring additional disclosure to the financial statements.

END OF AUDITED FINANCIAL STATEMENTS

icare

NSW Workers
Insurance Scheme

Insurance for NSW

HBCF

Lifetime Care

Dust Diseases Care

- **Sporting Injuries
Compensation
Authority**

Sporting Injuries Compensation Authority

Sporting Injuries Financial statements

for the year ended 30 June 2023

Contents

| | |
|---|-----|
| Statement by the board of directors | 303 |
| Independent Auditor's Report | 304 |
| Statement of comprehensive income | 306 |
| Statement of financial position | 307 |
| Statement of changes in equity | 308 |
| Statement of cash flows | 309 |

Notes to the financial statements

| | |
|---|------------|
| 1. Overview | 310 |
| 1.1. About the Scheme | 310 |
| 1.2. About this report | 310 |
| 2. Underwriting activities | 314 |
| 2.1. Premiums | 314 |
| 2.2. Claims expense | 314 |
| 2.3. Net Outstanding Claims liability | 315 |
| 3. Investment activities | 324 |
| 3.1. Investment income | 324 |
| 3.2. Investment assets and liabilities | 325 |
| 3.3. Fair value estimation | 325 |
| 4. Risk Management | 326 |
| 4.1. Insurance Risk | 327 |
| 4.2. Market risk | 327 |
| 4.3. Interest rate risk | 328 |
| 4.4. Other price risk | 328 |
| 4.5. Liquidity risk | 329 |
| 4.6. Credit risk | 330 |
| 5. Other | 331 |
| 5.1. Cash and cash equivalents | 331 |
| 5.2. Contingent liabilities and contingent assets | 332 |
| 5.3. Post balance date events | 332 |

Statement by the board of directors

for the year ended 30 June 2023

Sporting Injuries Compensation Authority

Statement under Section 7.6 Government Sector Finance Act 2018.

Pursuant to section 7.6(4) of the *Government Sector Finance Act 2018* ("the Act"), in the opinion of the Board of Directors we state that these financial statements:

- have been prepared in accordance with the Australian Accounting Standards and the applicable requirements of the Act, the *Government Sector Finance Regulation 2018*, and the Treasurer's directions, and
- present fairly the Sporting Injuries Compensation Authority's financial position, financial performance and cash flows.

Signed on behalf of the Board of Directors of Insurance and Care NSW,



John Robertson
Chairman
Insurance and Care NSW
25 September 2023



Richard Harding
Chief Executive Officer and
Managing Director
Sporting Injuries Compensation Authority &
Insurance and Care NSW
25 September 2023



INDEPENDENT AUDITOR'S REPORT

Sporting Injuries Compensation Authority

To Members of the New South Wales Parliament.

Opinion

I have audited the accompanying financial statements of the Sporting Injuries Compensation Authority (the Authority), which comprise the statement by the board of directors, the statement of comprehensive income for the year ended 30 June 2023, the statement of financial position as at 30 June 2023, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards and the applicable financial reporting requirements of the *Government Sector Finance Act 2018* (GSF Act), the *Government Sector Finance Regulation 2018* (GSF Regulation) and the Treasurer's Directions
- present fairly the Authority's financial position, financial performance and cash flows.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of the Authority in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

The Board's Responsibilities for the Financial Statements

The Board of Directors of Insurance and Care NSW, acting for the Authority, are responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, the GSF Act, GSF Regulation and Treasurer's Directions. The Board of Directors' responsibility also includes such internal control as the Board determines is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors are responsible for assessing the Authority's ability to continue as a going concern, disclosing as applicable matters related to going concern, and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar4.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Authority carried out its activities effectively, efficiently and economically
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.



David Daniels
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

29 September 2023
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|---|---------|----------------|----------------|
| Gross Written Premium | | 866 | 818 |
| Unearned premium movement | | (42) | (19) |
| Gross earned premium | | 824 | 799 |
| Hindsight adjustments | | 29 | (105) |
| Net Earned premiums (a) | | 853 | 694 |
| Claims expense | 2.2 | 386 | (433) |
| Unexpired risk liability expense | 2.3.6.2 | - | 90 |
| Net claims expense (b) | | 386 | (343) |
| Underwriting and other expenses (c) | | (221) | (229) |
| Underwriting result (a+b+c) | | 1,018 | 122 |
| Investment Revenue | 3.1 | 355 | (371) |
| Investment management expenses | 3.1 | - | - |
| Net investment revenue | | 355 | (371) |
| Levies revenue | | 23 | 24 |
| Net Result | | 1,396 | (225) |
| Other Comprehensive Income | | | |
| Items that will not be reclassified to net result | | - | - |
| Total Other comprehensive income | | - | - |
| Total Comprehensive Income | | 1,396 | (225) |

The accompanying notes form part of these financial statements

Statement of financial position

as at 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|--------------------------------|---------|----------------|----------------|
| Assets | | | |
| Cash and cash equivalents | 5.1 | 428 | 377 |
| Investments | 3.2 | 6,094 | 5,351 |
| Receivables | 2.3.7 | 921 | 658 |
| Total assets | | 7,443 | 6,386 |
| Liabilities | | | |
| Payables | 2.3.8 | 103 | 97 |
| Unearned premiums | 2.3.6.1 | 556 | 515 |
| Outstanding claims liabilities | 2.3.1 | 1,073 | 1,459 |
| Unexpired risk | 2.3.6.2 | - | - |
| Total liabilities | | 1,732 | 2,071 |
| Net assets | | 5,711 | 4,315 |
| Equity | | | |
| Accumulated funds | | 5,711 | 4,315 |
| Total Equity | | 5,711 | 4,315 |

The accompanying notes form part of these financial statements

Statement of changes in equity

for the year ended 30 June 2023

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Accumulated funds | | |
| Balance at the beginning of financial year | 4,315 | 4,540 |
| Net Result for the year | 1,396 | (225) |
| Other Comprehensive Income | - | - |
| Total other comprehensive income | - | - |
| Total comprehensive income for the year | 1,396 | (225) |
| Balance at the end of the financial year | 5,711 | 4,315 |

The accompanying notes form part of these financial statements

Statement of cash flows

for the year ended 30 June 2023

| | Notes | 2023 \$'000 | 2022 \$'000 |
|---|------------|----------------|----------------|
| CASH FLOWS FROM OPERATING ACTIVITIES | | | |
| Premiums received | | 646 | 298 |
| Claims paid | | - | (28) |
| Net Cash Flow from Insurance Activities | | 646 | 270 |
| Receipts | | | |
| Levies received | | 23 | 24 |
| Interest received | | 12 | 1 |
| Receipts Excluding Insurance Activities | | 35 | 25 |
| Payments | | | |
| Purchases of Investments | | (400) | (450) |
| Service fees | | (230) | (233) |
| Payments Excluding Insurance Activities | | (630) | (683) |
| NET CASH FLOWS FROM OPERATING ACTIVITIES | 5.1 | 51 | (388) |
| Opening cash and cash equivalents | | 377 | 765 |
| CLOSING CASH AND CASH EQUIVALENTS | 5.1 | 428 | 377 |

The accompanying notes form part of these financial statements

Notes to the financial statements

for the year ended 30 June 2023

1. Overview

1.1. About the Scheme

Sporting Injuries Compensation Authority (the Authority) is a NSW government entity. The Authority is a not-for-profit entity (as profit is not its principal objective) and it has no cash generating units. The reporting entity is consolidated as part of the NSW Total State Sector Accounts.

The Authority controls the Sporting Injuries Insurance Scheme. The Authority covers registered participants of sporting organisations for injury while engaged in specific activities or events. The Authority provides capital lump sum benefits for injuries that lead to a prescribed percentage of permanent loss of use or fatality.

The Sporting Injuries Compensation Authority was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015*.

icare was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015*. Its functions include the monitoring of performance of the insurance or compensation schemes in respect of which it provides services. The Authority is one such scheme.

These financial statements for the year ended 30 June 2023 have been authorised for issue by the Chairman of the Board of icare and the Chief Executive Officer and Managing Director of the Authority on behalf of the Board of Directors of icare on 25 September 2023.

1.2. About this report

The Financial Report includes the four primary statements, namely the statement of comprehensive income (which comprises net result and other comprehensive income), statement of financial position, statement of changes in equity and statement of cash flows as well as associated notes as required by Australian Accounting Standards.

Disclosures have been grouped into the following categories in order to assist users in their understanding of the financial statements:

1. **Overview** contains information that impacts the Financial Report as a whole.
2. **Underwriting activities** brings together results and statement of financial position disclosures relevant to the Authority's insurance activities.
3. **Investment activities** includes results and statement of financial position disclosures relevant to the Authority's investments.
4. **Risk management** provides commentary on the Authority's exposure to various financial and capital risks, explaining the potential impact on the results and statement of financial position and how the Authority manages these risks.
5. **Other** includes additional disclosures required in order to comply with Australian Accounting Standards.

Where applicable within each note, disclosures are further analysed as follows:

- **Overview** provides some context to assist users in understanding the disclosures and the accounting policies relevant to an understanding of the numbers;
- **Disclosures** (both numbers and commentary) provides analysis of balances as required by Australian Accounting Standards; and
- **Critical accounting judgements and estimates** explains the key estimates and judgements applied by the Authority in determining the numbers.

The notes include information which the directors believe is required to understand the financial statements and is material and relevant to the operations, statement of financial position and results of the Authority.

Notes to the financial statements

for the year ended 30 June 2023

1.2.1. Basis of preparation

These financial statements are general purpose financial statements which have been prepared using the accrual basis of accounting and are in accordance with:

- requirements of the *Government Sector Finance Act 2018* and the *Government Sector Finance Regulation 2018*;
- applicable Australian Accounting Standards (which include Australian Accounting Interpretations); and the NSW Treasurer's directions.

These financial statements have been presented on a liquidity basis following receipt of an exemption from TPG 23-04 by NSW Treasury that statements are presented on a current and non-current basis.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency which is the functional currency of the reporting entity. Tables may not add in all instances due to rounding.

1.2.2. Statement of compliance

The financial statements and notes comply with Australian Accounting Standards, which include Australian Accounting Interpretations.

1.2.3. Going concern basis

These financial statements have been prepared on a going concern basis.

1.2.4. Use of estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Judgements, key assumptions and estimations management has made are disclosed in the relevant notes to the financial statements.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised.

In particular, information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in the following notes:

- Note 3 & 4 – Investment Activities and Risk Management;
- Note 2.3 – Net Outstanding Claims liability; and
- Note 2.3.6 - Unearned premiums and unexpired risk liability.

1.2.5. Taxation

The Authority is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

Income, expenses and assets are recognised net of the amount of associated GST, except that the:

- amount of GST incurred by the Authority as a purchaser that is not recovered from the Australian Taxation Office is recognised as part of an asset's cost of acquisition or as part of an item of expense; and
- receivables and payables are stated with the amount of GST included.

Cash flows are included in the statement of cash flows on a gross basis. However, the GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the Australian Taxation Office are classified as operating cash flows.

Notes to the financial statements

for the year ended 30 June 2023

1.2.6. Comparative information

Except when an Australian Accounting Standard permits or requires otherwise, comparative information is disclosed in respect of the previous reporting period for all amounts reported in the financial statements.

Where necessary, comparatives have been reclassified to conform to changes in presentation in the current year.

1.2.7. Accounting Standards issued but not yet effective

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2023. The following are new Australian Accounting Standards or amendments which have been issued but are not yet effective and are not expected to have a material impact on the financial performance or position of the Authority:

- AASB 2021-2 Amendments to Australian Accounting Standards – Disclosure of Accounting Policies and Definition of Accounting Estimates
- AASB 2022-1 Amendments to Australian Accounting Standards – Initial Application of AASB 17 and AASB 9 – Comparative Information
- AASB 2022-5 Amendments to Australian Accounting Standards – Lease Liability in a Sale and Leaseback
- AASB 2022-6 Amendments to Australian Accounting Standards – Non-current Liabilities with Covenants
- AASB 2022-7 Editorial Corrections to Australian Accounting Standards and Repeal of Superseded and Redundant Standards
- AASB 2022-10 Amendments to Australian Accounting Standards – Fair Value Measurement of Non-Financial Assets of Not-for-Profit Public Sector Entities

New accounting standards and interpretations

AASB 17 *Insurance Contracts* (“AASB 17”) was issued in June 2017 and represents a fundamental change to the accounting treatment for insurance contracts. AASB 17 incorporates IFRS 17, which seeks to harmonise the accounting treatment for insurance contracts globally. This standard establishes new accounting principles for the recognition, measurement, presentation, and disclosure of insurance contracts issued and reinsurance contracts held.

Australian Accounting Standard AASB 2022-9 *Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector* was issued in December 2022 and amends AASB 17 to include modifications that apply to public sector entities.

AASB 17 is effective for public sector insurers from 1 July 2026. AASB 17 will replace current accounting standards in Australia, AASB 4 (*Insurance Contracts*), AASB 1023 (*General Insurance Contracts*) and AASB 1038 (*Life Insurance Contracts*).

AASB 17 applies to insurance arrangements (including reinsurance contracts) issued and reinsurance contracts held. The public sector operates both arrangements where there are insurance policies issued and arrangements where, through legislation or regulation, that insurance risk may transfer where no policy contract has been issued but one is implied through legislation or other rights and obligations.

AASB 2022-9 Amendments to Australian Accounting Standards – *Insurance Contracts in the Public Sector* makes public-sector-specific modifications to AASB 17 for application to annual periods beginning on or after 1 July 2026, with earlier application permitted.

ASB 17 6.1 and Appendix E (Australian implementation guidance for public sector entities) provides guidance to assess whether public sector arrangements would meet the definition of an insurance contract under the standard.

Notes to the financial statements

for the year ended 30 June 2023

1.2.7. Accounting Standards issued but not yet effective (continued)

The main modifications to AASB 17 include providing public sector entities with:

- (a) pre-requisites, indicators and other considerations that need to be judged to identify arrangements that fall within the scope of AASB 17 in a public sector context;
- (b) an exemption from sub-grouping onerous versus non-onerous contracts at initial recognition;
- (c) an exemption from sub-grouping contracts issued no more than a year apart;
- (d) an amendment to the initial recognition requirements so that they do not depend on when contracts become onerous; and
- (e) an accounting policy choice to measure liabilities for remaining coverage applying the premium allocation approach.

The first applicable reporting period for the Authority will be for 30 June 2027, with comparative period for the year ending 30 June 2026 restated on a AASB 17 basis. AASB 17 will be applied retrospectively to all the insurance contracts on transition.

Whilst the standard does not change the economics of the insurance business, the standard will impact the Authority's profit and loss, mostly through Risk Adjustments, Discounting and Onerous Contracts.

The relevant key areas of consideration under AASB 17 Insurance Contracts are set out below:

Risk Adjustment:

- The measurement of insurance contract liabilities will include a risk adjustment which replaces the risk margin under AASB 1023. The risk margin under AASB 1023 reflects the inherent uncertainty in the net discounted central estimate, whereas the risk margin adjustment under AASB 17 is defined as the compensation required for bearing the uncertainty that arises from non-financial risk.
- The risk adjustment is expected to be calculated using a confidence interval approach, leveraging the historical methodology for risk margin calculation, modified to exclude financial risks.
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Discounting:

- AASB 1023 requires the net central estimate of outstanding claims to be discounted using risk-free rates. AASB 17 requires estimates of future cash flows to be discounted to reflect the time value of money and the financial risks related to those cash flows but does not prescribe a methodology for determining the discount rates used.
- It is expected that the Authority will apply a "bottom-up approach" which requires the use of risk-free rates adjusted to reflect the illiquidity characteristics of the insurance contracts, which will result in higher discount rates relative to current requirements
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Notes to the financial statements

for the year ended 30 June 2023

1.2.7. Accounting Standards issued but not yet effective (continued)

Contract Boundary:

- The contract boundary for an insurance contract in AASB 17 is the period over which the insurer has the right to premiums and the obligation to provide insurance services to policyholders.
- The contract boundary for a portfolio of insurance contracts ends where an insurer has the practical ability to reassess the risks of the portfolio that contains the contract and can reset premiums/benefits to reflect that risk. Additionally, that contract boundary only ends if those premiums charged by the insurer do not take into account risks relating to future periods.

icare is in the process of completing an impact assessment which will identify the key areas of expected impact. icare continues to assess the impact of the new requirements and emerging industry guidance on financial statements.

2. Underwriting activities

Overview

This section provides analysis and commentary on the Authority's underwriting activities. Underwriting, in simple terms, is the agreement by the insurer to assume insurance risk in return for a premium paid by the insured. The underwriter assesses the quality of the risk and prices it accordingly.

2.1. Premiums

Premiums of the Sporting Injuries Insurance Scheme comprise amounts charged to sporting organisations declared to be members of the Scheme. Premiums are assessed on an estimate of the number of participants expected to register for the sporting year and on completion of that year adjustments are made in accordance with actual registrations.

Premium income is treated as earned from the date of attachment of risk. The earned portion of premiums received or receivable relating to the financial year is recognised as income.

2.2. Claims expense

Overview

The largest expense for the Authority is net claims, which is the sum of

- the movement in the net outstanding claims liability (Note 2.3) which is the difference between the net outstanding claims liability at the beginning and the end of the financial year; plus
- any claim payments made during the financial year; plus
- the movement in the unexpired risk liability (Note 2.3.6); plus
- any compensation expenses made during the financial year

This comprises of what is estimated by the consulting actuary as at 30 June 2023 as being the movement in the amount required to meet the cost of claims reported but not yet paid and claims incurred but which have not yet been reported.

Notes to the financial statements

for the year ended 30 June 2023

2.2. Net Claims expense (continued)

The Sporting Injuries Insurance Scheme does not have any recoveries.

| | 2023 \$'000 | 2022 \$'000 |
|---------------------------------------|----------------|----------------|
| Claims paid | - | 28 |
| Finance costs | 25 | - |
| Other movements in claims liabilities | (411) | 405 |
| Claims expense | (386) | 433 |

| | 2023 | | | 2022 |
|---|---------------------------|-----------------------|-----------------|-----------------|
| | Current Year \$'000 | Prior Years \$'000 | Total \$'000 | Total \$'000 |
| Direct business | | | | |
| Gross claims incurred and related expenses – undiscounted | 563 | (956) | (393) | 499 |
| Discount and discount movement – gross claims incurred | (30) | 37 | 7 | (66) |
| Net claims incurred | 533 | (919) | (386) | 433 |

2.3. Net Outstanding Claims liability

Overview

The net outstanding claims liability comprises the elements described below:

- The net central estimate. This is the provision for expected future claims payments and includes claims reported but not yet paid, claims incurred but which have not yet been reported (IBNR), claims incurred but not enough reported (known as IBNER) and estimated claims handling costs;
- Less an amount to reflect the discount to present value using risk-free rates of return. The net central estimate is discounted to present value recognising that the claim and/or recovery may not be settled for some time. The discount rate represents a risk-free rate derived from market yields on Commonwealth government bonds; and
- Plus a risk margin (note 2.3.2). A risk margin is added to reflect the inherent uncertainty in the net discounted central estimate of outstanding claims and increase the probability that the reserves will ultimately turn out to be adequate.

Notes to the financial statements

for the year ended 30 June 2023

2.3.1. Discounted net outstanding claims

Overview

The overall outstanding claims liability of the Authority is calculated by the consulting actuary using a range of recognised, actuarial methods, appropriate for the characteristics of the various types of claim liability under scrutiny. The expected future payments are estimated on the basis of the ultimate cost of the settling of claims (including claims handling expenses), which is affected by factors arising during the period to settlement.

The provision for claims handling expenses is calculated as a percentage of the gross outstanding claims central estimate to recognise the ultimate expense of managing outstanding claims until they are finalised and closed. The percentage for claims handling expenses is 30 per cent. (2022 30 per cent).

| | 2023 \$'000 | 2022 \$'000 |
|---------------------------------------|----------------|----------------|
| Expected future gross claims payments | 605 | 797 |
| Gross claims handling | 181 | 239 |
| Gross risk margin | 358 | 501 |
| Gross outstanding claims liabilities | 1,144 | 1,537 |
| Discount on central estimate | (38) | (41) |
| Discount on claims handling expenses | (11) | (12) |
| Discount on risk margin | (22) | (25) |
| Total discount on claims liabilities | (71) | (78) |
| Net outstanding claims | 1,073 | 1,459 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.1. Discounted net outstanding claims (continued)

The table below analyses the movement in the net outstanding claims liability.

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Opening balance | 1,459 | 1,054 |
| Discount unwind | 25 | - |
| Expected claim payments (prior years only) | (405) | (247) |
| CHE on expected claim payments (prior years only) | (121) | (62) |
| Release of Risk Margin on claim payments (prior years only) | (255) | (144) |
| Adjustment arising from change in (prior years only): | | - |
| - Actuarial assumptions* | (147) | 270 |
| - Discount/inflation rates | (5) | (37) |
| - Risk margins | (11) | 11 |
| Net outstanding claims in current year | 533 | 614 |
| Net outstanding claims | 1,073 | 1,459 |
| * Breakdown of Actuarial assumptions | | |
| Actual vs Expected Payments | 410 | 219 |
| Change in experience | (376) | 5 |
| Change in actuarial assumptions | (181) | 12 |
| Change in CHE | - | 34 |
| | (147) | 270 |
| CHE = Claims handling expenses | | |

Notes to the financial statements

for the year ended 30 June 2023

2.3.2. Risk Margin

Overview

A risk margin is adopted by the Board based on advice from the consulting actuary to reflect the inherent uncertainty in the net discounted central estimate of the outstanding claims liability.

The risk margin and the net discounted central estimate are key inputs in the determination of the probability of adequacy, which is a statistical measure of the relative adequacy of the outstanding claims liability to ultimately be able to pay claims. For example, a 75 per cent probability of adequacy indicates that the net discounted outstanding claim liability is expected to be adequate seven and a half years in 10.

The assumptions regarding uncertainty were applied to the central estimates and claims handling expenses of the liability for the Sporting Injuries Insurance Scheme only and are intended to result in a 75 per cent probability of adequacy. The overall risk margin applied is 45.4 per cent (2022 48.4 per cent).

2.3.3. Actuarial assumptions

Overview

The variables used in determining the scheme's outstanding claim liabilities were:

| | 2023 \$'000 | 2022 \$'000 |
|-------------------------------|----------------|----------------|
| Claims handling expense ratio | 30% | 30% |
| Discount rate | 6.67% | 5.37% |
| Inflation | 0% | 0% |
| Superimposed inflation | 0% | 0% |

- Claims handling expense assumptions have been expressed as a claim cost as a percentage of claim payments. The expected cost to settle future claims has been applied to the projected payments to estimate the outstanding claims handling expense liability.
- Discount rates are derived from market yields on Commonwealth Government securities.
- No allowance has been made for future claims inflation. Past claims are fixed by the benefit schedules as specified by the *Sporting Injuries Insurance Act*.
- Superimposed inflation occurs due to non-economic effects such as court settlements increasing at a faster rate than wages or CPI inflation. As the benefits are fixed by legislation, the Authority has not made an allowance for superimposed inflation. Hence to the extent that they are present in the historic experience, the valuation methodology makes an implicit allowance for superimposed inflation in claims cost.

Notes to the financial statements

for the year ended 30 June 2023

2.3.4. Impact of changes in key variables on the net outstanding claims liability

Overview

Sensitivity analysis is conducted by the consulting actuaries on each key underlying variable to measure the change in outstanding claims liability estimate that would result from a change in the assumptions whilst holding all other variables constant.

The impact of changes in key variables is summarised in the table below.

| | Movement in variable | 2023 Impact on Net Result \$'000 | 2023 Impact on Liabilities \$'000 |
|---------------|-------------------------|---|--|
| Expenses | 5% | (41) | 41 |
| Expenses | (5%) | 41 | (41) |
| Discount rate | 1% | 16 | (16) |
| Discount rate | (1%) | (16) | 16 |

| | Movement in variable | 2022 Impact on Net Result \$'000 | 2022 Impact on Liabilities \$'000 |
|---------------|-------------------------|---|--|
| Expenses | 5% | (56) | 56 |
| Expenses | (5%) | 56 | (56) |
| Discount rate | 1% | 23 | (23) |
| Discount rate | (1%) | (24) | 24 |

The weighted average expected term to settlement from the reporting date of the outstanding claims is estimated to be 1.54 years for the Authority (2022: 1.67 years).

Notes to the financial statements

for the year ended 30 June 2023

2.3.5. Claims development

Overview

A significant portion of the Authority's liabilities relate to claim liabilities of past years that will be settled in future years.

The estimate of ultimate claim costs may vary over time due to new available claim information or external factors such as economic environment and legislative changes. The following table shows the development of the ultimate claim cost estimates for the most recent accident years for the Authority.

| Accident year | 2014 & prior \$'000 | 2015 \$'000 | 2016 \$'000 | 2017 \$'000 | 2018 \$'000 | 2019 \$'000 | 2020 \$'000 | 2021 \$'000 | 2022 \$'000 | 2023 \$'000 | Total \$'000 |
|--|---------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|-----------------|
| Estimate of ultimate claims cost | | | | | | | | | | | |
| At end of accident year | - | 731 | 504 | 736 | 298 | 420 | 159 | 172 | 332 | 298 | 3,650 |
| One year later | - | 852 | 556 | 741 | 404 | 401 | 99 | 144 | 87 | | 3,284 |
| Two years later | 14,733 | 753 | 375 | 658 | 314 | 456 | 171 | 76 | | | 17,536 |
| Three years later | 14,474 | 766 | 298 | 591 | 341 | 380 | 91 | | | | 16,941 |
| Four years later | 14,597 | 709 | 269 | 538 | 293 | 384 | | | | | 16,790 |
| Five years later | 14,549 | 692 | 300 | 522 | 275 | | | | | | 16,338 |
| Six years later | 14,519 | 683 | 291 | 509 | | | | | | | 16,002 |
| Seven years later | 14,492 | 674 | 280 | | | | | | | | 15,446 |
| Eight years later | 14,498 | 665 | | | | | | | | | 15,163 |
| Nine years later | 14,467 | | | | | | | | | | 14,467 |
| Ten years and later | | | | | | | | | | | - |
| Current estimate of cumulative claims cost | 14,467 | 665 | 280 | 509 | 275 | 384 | 91 | 76 | 87 | 298 | 17,132 |
| Cumulative payments | 14,466 | 658 | 267 | 489 | 249 | 350 | 19 | 28 | - | - | 16,526 |
| Outstanding claims – undiscounted | | | | | | | | | | | 606 |
| Discount | | | | | | | | | | | (38) |
| Claims handling expenses | | | | | | | | | | | 170 |
| Net Outstanding claims excluding risk margin | | | | | | | | | | | 738 |
| Risk Margin | | | | | | | | | | | 335 |
| Outstanding claims liability | | | | | | | | | | | 1,073 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.6. Unearned premium and unexpired risk liability

Overview

Unearned premium

Gross written premium is earned in profit or loss in accordance with the pattern of incidence of risk of the related business. The unearned premium liability is that portion of gross written premium that the Authority has not yet earned in profit or loss as it represents insurance coverage to be provided by the Authority after the balance date.

Unexpired risk liability

At the balance date, the Authority recognises a liability in respect of outstanding claims and assesses the adequacy of its unearned premium liability. As required under AASB 1023 *General Insurance Contracts*, a Liability Adequacy Test (LAT) is undertaken to determine the adequacy of the unearned premium liability against current estimates of the present value of the expected future cash flows relating to future claims arising from the rights and obligations under current insurance contracts. An additional risk margin is included to take into account the inherent uncertainty in the central estimate.

If the assessment shows the carrying amount of the liabilities is inadequate, any deficiency is recognised as an expense in the statement of comprehensive income by firstly writing down the deferred acquisition cost. If an additional liability is required, this is recognised in the statement of financial position as an unexpired risk liability.

| | 2023 \$'000 | 2022 \$'000 |
|-------------------------|----------------|----------------|
| Unearned premium income | 556 | 515 |
| Premium liability | 556 | 515 |

2.3.6.1. Reconciliation of unearned premiums

A reconciliation of the carrying amount of unearned premiums at the beginning and end of the reporting periods is set out below.

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| As at 1 July | | |
| Net carrying amount at start of year | 515 | 496 |
| Deferral of premiums written in current year | 894 | 713 |
| Premiums earned during the year | (853) | (694) |
| As at 30 June | 556 | 515 |

Notes to the financial statements

for the year ended 30 June 2023

2.3.6.2. Reconciliation of unexpired risk liability

| | 2023 \$'000 | 2022 \$'000 |
|--|----------------|----------------|
| As at 1 July | - | 90 |
| Recognition of additional/(reversal of) unexpired risk liability in the year | - | (90) |
| As at 30 June | - | - |

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Unearned premium liability relating to contracts issued under the Sporting Injuries Insurance Scheme (A) | 556 | 515 |
| Central estimate of the present value of expected future cash flows arising from future claims on contracts issued under the Sporting Injuries Insurance Scheme | 273 | 311 |
| Risk Margin (75 per cent Probability of Sufficiency) | 137 | 155 |
| Premium liability(B) | 410 | 466 |
| | | |
| Unexpired risk liability (B)-(A) (zero minimum) | - | - |

The process for determining the overall risk margin, including the way in which diversification of risks has been allowed for is discussed in Note 2.3.2. As with outstanding claims, the overall risk margin is intended to achieve a 75 per cent probability of adequacy.

2.3.7. Trade and other receivables

Overview

Trade and other receivables are principally amounts owed to the Authority by policyholders or on investments. Investment receivables are amounts due from investment counterparties in settlement of transactions.

Receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They include trade and other receivables and are recognised at their amortised cost less impairment losses, which approximates fair value.

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. The Authority has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

Notes to the financial statements

for the year ended 30 June 2023

2.3.7. Trade and other receivables (continued)

Details regarding credit risk, liquidity risk, and market risk, including financial assets that are either past due or impaired, are disclosed in Note 4.

The collection of receivables is reviewed on an ongoing basis. An allowance for impairment is established when there is objective evidence that not all amounts due will be collectable. Bad debts are written off when there is objective evidence that the chance of collecting an amount is unlikely.

All receivables are due in less than 12 months.

| | 2023 \$'000 | 2022 \$'000 |
|--------------------------|----------------|----------------|
| Premiums receivable | 921 | 657 |
| Other | - | 1 |
| Total Receivables | 921 | 658 |

2.3.8. Trade and other payables

Overview

Trade and other payables represent liabilities for services provided to the Authority prior to the end of financial year, which are unpaid. The amounts are unsecured and are usually paid within 30 days of recognition.

These amounts represent liabilities for goods and services provided to the Authority and other amounts. Payables are recognised initially at fair value, usually based on the transaction cost or face value. Subsequent measurement is at amortised cost using the effective interest method which approximates fair value. Short-term payables with no stated interest rate are measured at the original invoice amount where the effect of discounting is immaterial.

The payables are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in Treasury Circular 11/12.

Details regarding credit risk, liquidity risk, and market risk, including a maturity analysis of the above payables are disclosed in Note 4.

| | 2023 \$'000 | 2022 \$'000 |
|-----------------------------------|----------------|----------------|
| Unearned Injury Prevention levies | 2 | 2 |
| Service fees payable | 26 | 37 |
| GST payable | 75 | 58 |
| Total Payables | 103 | 97 |

Notes to the financial statements

for the year ended 30 June 2023

3. Investment activities

Overview

Investments in New South Wales Treasury Corporation's Funds (TCorpIM Funds) and the managed asset portfolio are designated as fair value through profit or loss. The investments within the SICA Funds are unit holdings. The value of the Funds is based on the Authority's share of the value of the underlying assets of the Fund, based on their market value. All of the Funds are valued at redemption price.

The fair value quoted market price for similar instruments and the underlying value are provided by the investment manager, TCorp.

The movement in the fair value of the Funds incorporates distributions received as well as realised and unrealised movements in fair value and is reported as investment revenue in the statement of comprehensive income.

Purchases or sales of investments are recognised on the trade date i.e. the date the entity commits itself to purchase or sell the asset.

Refer to Note 4 for further information regarding fair value measurement, credit risk, liquidity risk and market risk arising from financial assets at fair value.

All investments are held to back insurance liabilities. As part of its investment strategy the Authority actively manages its investment portfolio to ensure that investment liquidity is in accordance with the expected pattern of future cash flows arising from insurance liabilities.

3.1. Investment income

Overview

Investment revenue includes interest income, distributions, realised and unrealised gains or loss. Interest income is recognised on an accrual basis.

Realised and unrealised gains or losses are recognised on a change in fair value basis.

Differences between the fair values of investments at the end of the reporting period and their fair values at the end of the previous reporting period (or cost of acquisition, if acquired during the reporting period) are recognised as revenue in the statement of comprehensive income.

| | 2023 \$'000 | 2022 \$'000 |
|----------------------------------|----------------|----------------|
| Distributions | 73 | 131 |
| Interest Income other | 12 | 1 |
| Unrealised gains /(losses) TCorp | 270 | (503) |
| Total Investment income | 355 | (371) |
| Investment management expense | - | - |
| Net Investment income | 355 | (371) |

Notes to the financial statements

for the year ended 30 June 2023

3.2. Investment assets and liabilities

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| TCorp IM Funds | 6,094 | 5,351 |
| Total financial assets at fair value | 6,094 | 5,351 |

All investments are held to fund outstanding claims liabilities.

Details regarding credit risk, liquidity risk, and market risk on investments are disclosed in Note 4.

3.3. Fair value estimation

Overview

The carrying amounts of the Authority's financial assets and liabilities at the end of the reporting period approximated their fair values as all financial assets and liabilities held were either at fair value at the end of the reporting period ('marked to market') or were short term in nature.

The Authority uses the following hierarchy for disclosing the fair value of financial instruments by valuation technique:

- Level 1 – derived from quoted prices in active markets for identical assets / liabilities that the entity can access at measurement date;
- Level 2 – derived from inputs other than quoted prices that are observable directly or indirectly; and
- Level 3 – derived from valuation techniques that include inputs for the asset / liability not based on observable market data (unobservable inputs).

| | Level 1 \$'000 | Level 2 \$'000 | Level 3 \$'000 | Total \$'000 |
|---------------------------------------|-------------------|-------------------|-------------------|-----------------|
| 2023 | | | | |
| Financial assets at fair value | | | | |
| TCorpIM Funds | - | 6,094 | - | 6,094 |
| Total | - | 6,094 | - | 6,094 |
| 2022 | | | | |
| Financial assets at fair value | | | | |
| TCorpIM Funds | - | 5,351 | - | 5,351 |
| Total | - | 5,351 | - | 5,351 |

The tables above include only financial assets, as no financial liabilities were measured at fair value in the statement of financial position.

Notes to the financial statements

for the year ended 30 June 2023

3.3. Fair value estimation (continued)

The value of the Investments is based on the entity's share of the value of the underlying assets of the fund, based on the market value. All of the facilities are valued using 'redemption' pricing.

Transfer between levels

The Authority recognises transfers between levels of the fair value hierarchy at the end of the reporting period during which the transfer has occurred. There were no transfers during the year ended 30 June 2023 (2022- Nil).

4. Risk Management

Overview

The Authority applies a consistent and integrated approach to enterprise risk management. The Authority operates within icare's risk management framework which sets out the approach to managing key risks and meeting strategic objectives. The Risk Management Framework (RMF) is approved annually by the Board.

The icare Board is ultimately accountable for identifying and managing risk, including financial risk. This is done through the establishment of holistic strategies and policies where risk management is considered.

Key aspects of icare's risk management framework include: risk appetite, governance, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. The Authority's approach is to integrate risk management into the broader management processes of the organisation. It is the Authority's philosophy to ensure that risk management remains embedded in the business and that the risk makers or risk takers are themselves the risk managers. Specifically, the management of risk must occur at each point in the business management cycle.

The key risk categories used by the Authority to classify financial risk:

- Insurance risk (Note 4.1);
- Market risk (Note 4.2);
- Interest rate risk (Note 4.3);
- Other price risk (Note 4.4);
- Liquidity risk (Note 4.5); and
- Credit risk (Note 4.6).

NSW Treasury Corporation (TCorp) has been appointed to provide investment management, advisory and administration services to icare managed investment funds. TCorp is engaged through a Master Financial Services Agreement (MFSA) which details, amongst other things, the service and reporting provisions. Service levels and compliance to the MFSA are monitored through icare's Organisational Performance team. Ministerial Orders that were introduced in December 2016, outline the key responsibilities of TCorp including, yet not limited to, the appointment of investment managers and service providers such as the custodian, in addition to TCorp's role as prime advisor to icare. The Authority's principal financial instruments are outlined below. These financial instruments arise directly from the Authority's operations and are required to finance these operations.

The Authority does not enter into or trade financial instruments, including derivative financial instruments, for speculative purposes.

The main purpose of these financial instruments is to derive income and investment gains which are used to fund insurance liabilities.

Notes to the financial statements

for the year ended 30 June 2023

4. Risk Management (continued)

Financial instrument categories

| | Note | Category | 2023 \$'000 | 2022 \$'000 |
|------------------------------|-------|--------------------------------------|----------------|----------------|
| Cash and cash equivalents | 5.1 | Amortised cost | 428 | 377 |
| Receivables ¹ | 2.3.7 | Amortised cost | 921 | 658 |
| Investments | 3.2 | At fair value through profit or loss | 6,094 | 5,351 |
| Financial Liabilities | | | | |
| Payables ² | 2.3.8 | Amortised cost | 26 | 37 |

¹ Excludes statutory receivables and prepayments (i.e. not within the scope of AASB 7).

² Excludes statutory payables and unearned revenue (i.e. not within scope of AASB 7).

4.1. Insurance Risk

Insurance risk is the risk of fluctuations in the timing, frequency and severity of insured events and claims settlements, relative to expectations. Key drivers of insurance risk include natural or man-made catastrophic events, pricing- underwriting, reserving and insurance claims.

4.2. Market risk

Market risk is the variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market.

The Authority is exposed to market risk as a result of holding various investments and financial instruments that support the operation of its business.

The effect on net result and equity due to a reasonably possible change in risk variable is outlined in the information below, for interest rate risk and other price risk (refer Notes 4.3 & 4.4). A reasonably possible change in risk variable has been determined after taking into account the economic environment in which the Authority operates and the time frame for the assessment (i.e. until the end of the next annual reporting year).

Notes to the financial statements

for the year ended 30 June 2023

4.3. Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

Exposure to interest rate risk arises primarily through the Authority's cash deposits held at other financial institutions. TCorp manages the portfolio to agreed benchmarks to minimise the fair value interest rate risk.

The following table provides the sensitivity analysis of interest rate risk affecting applicable financial assets on the operating result and equity of the Authority. A reasonably possible change of +/- 1 per cent is used, consistent with current trends in interest rates (based on official RBA interest rate volatility over the last five years). The basis will be reviewed annually and amended where there is a structural change in the level of interest rate volatility.

| | Carrying Amount \$'000 | -1% Profit \$'000 | -1% Equity \$'000 | +1% Profit \$'000 | +1% Equity \$'000 |
|---------------------------|---------------------------|----------------------|----------------------|----------------------|----------------------|
| 2023 | | | | | |
| Cash and cash equivalents | 428 | (4) | (4) | 4 | 4 |
| 2022 | | | | | |
| Cash and cash equivalents | 377 | (4) | (4) | 4 | 4 |

4.4. Other price risk

Exposure to "other price risk" primarily arises through the investment in the TCorpIM Funds which are held for strategic rather than trading purposes. The Authority has no direct equity investments. The Authority holds units in the following Fund:

| TCorpIM Fund | Investment Section | Investment Horizon | 2023 \$'000 | 2022 \$'000 |
|---------------------------------|--|--------------------|----------------|----------------|
| TCorpIM Medium term Growth Fund | Cash (Domestic and International), Australian shares, Australian Bond, Emerging Markets Debt, Bank Loans, Inflation Linked Bonds, Core Alternatives, Global Credit, High Yield, Developed Market Equities, Defensive Alternatives. | 3-7 years | 6,094 | 5,351 |

Notes to the financial statements

for the year ended 30 June 2023

4.4. Other price risk (continued)

The unit price of each Fund is equal to the total fair value of the net assets held by the Fund divided by the total number of units on issue for that Fund. Unit prices are calculated and published daily.

TCorp as trustee for each of the above Funds is required to act in the best interest of the unit holders and to administer the Funds in accordance with the trust deeds. As trustee, TCorp has appointed external managers to manage the performance and risks of each Fund in accordance with a mandate agreed by the parties. TCorp has also leveraged off internal expertise to manage certain fixed income assets for the TCorpIM funds. A significant portion of the administration of the facilities is outsourced to an external custodian.

Investment in the funds limits the Authority's exposure to risk, as it allows diversification across a pool of funds, with different investment horizons.

The Funds are designated at fair value through profit or loss and therefore any change in unit price impacts directly on profit (rather than equity). TCorp provides sensitivity analysis information for each of the investment funds, using historically based volatility information collected over a ten-year period, quoted at two standard deviations (i.e. 95 per cent probability). A reasonably possible change is based on the percentage change in unit price multiplied by the redemption price as at 30 June each year for each Fund.

| TCorpIM Fund | | Change in Unit Price 2023% | Impact on Net Result 2023 \$'000 | Change in Unit Price 2022% | Impact on Net Result 2022 \$'000 |
|--------------|-----|----------------------------------|---|----------------------------------|---|
| Cash | +/- | 10 | 609 | 10 | 535 |

4.5. Liquidity risk

Liquidity risk is the risk of insufficient liquid assets to meet liabilities as they fall due. The Authority's liquidity risk arises due to the nature of insurance activities where the timing and amount of cash outflows are uncertain.

The Authority continuously manages risk through monitoring of future cash flows and maturities planning to ensure adequate holding of high-quality liquid assets. The objective is to maintain a balance between continuity of funding and flexibility through the use of overdrafts, loans and other advances, if applicable.

The Authority does not have any loans payable and no assets have been pledged as collateral. The Authority's exposure to liquidity risk is deemed insignificant based on current assessment of risk.

The liabilities are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in NSW Treasury Circular 11/12.

Notes to the financial statements

for the year ended 30 June 2023

4.5. Liquidity risk (continued)

The table below summarises the maturity profile of the Authority's financial liabilities, together with the interest rate exposure.

Maturity analysis and interest rate exposure of financial liabilities

| Weighted Average Effective Interest Rate | | Nominal Amount (1) \$'000 | Interest Rate Exposure \$'000 | | | Maturity Dates \$'000 | | |
|--|-----|---------------------------------|----------------------------------|-------------------------|--------------------------------|--------------------------|---------------------|---------------------|
| | % | \$'000 | Fixed Rate \$'000 | Variable Rate \$'000 | Non-Interest Bearing \$'000 | < 1 year \$'000 | 1-5 years \$'000 | > 5 years \$'000 |
| 2023 | | | | | | | | |
| Payables | N/A | 26 | - | - | 26 | 26 | - | - |
| 2022 | | | | | | | | |
| Payables | N/A | 37 | - | - | 37 | 37 | - | - |

Notes:

1. The amounts disclosed are the contractual undiscounted cash flows of each class of financial liabilities based on the earliest date on which the Authority can be required to pay. The tables include both interest (if applicable) and principal cash flows and therefore may not reconcile to the statement of financial position.

4.6. Credit risk

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation.

Credit risk arises from the financial assets of the Authority, which comprise cash and cash equivalents, receivables and financial assets at fair value. No collateral is held by the Authority. The Authority has not granted any financial guarantees. The Authority's exposure to credit risk arises from potential default of the counter party, with a maximum exposure equal to the carrying amount of these instruments at balance date.

Financial assets and liabilities arising from insurance contracts are stated in the statement of financial position at the amount that best represents the maximum credit risk exposure at balance date.

Credit risk associated with the Authority's financial assets, other than receivables, is managed through the selection of counterparties and establishment of minimum credit rating standards. The Authority's exposure to credit risk is considered to be minimal.

4.6.1. Cash

Cash comprises cash on hand and term deposits with a maturity of less than 3 months and bank balances within the NSW Treasury Banking System. Interest is earned on daily bank balances at the monthly average TCorp 11am unofficial cash rate, adjusted for a management fee to NSW Treasury. The TCorpIM Cash Fund is discussed in Note 4.4.

Notes to the financial statements

for the year ended 30 June 2023

4.6.2. Receivables – trade debtors

Collectability of trade debtors is reviewed on an ongoing basis. Procedures have been established to recover outstanding amounts, including letters of demand. Debts which are known to be uncollectible are written off. An allowance for impairment is raised when there is objective evidence that the Authority will not be able to collect the amount due. This evidence includes past experience, and current and expected changes in economic conditions and debtor credit ratings.

There were no debtors past due or considered impaired at 30 June 2023 (2022- Nil).

There are no debtors past due or impaired whose terms have been re-negotiated.

4.6.3. Financial assets at fair value

Financial assets at fair value include investments in TCorp's Funds and the managed assets portfolio. The investments within the Funds are unit holdings, and as such, do not give rise to credit risk. Credit risk within the Funds is managed by ensuring there is a wide spread of risks. TCorp, as trustee, contracts with specialist investment managers and requires the mandates to include a series of controls over the concentration and credit quality of assets.

5. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards.

5.1. Cash and cash equivalents

Overview

Cash and cash equivalents include cash at bank and short-term money market investments held at TCorp.

For the purposes of the statement of cash flows, cash and cash equivalents includes cash at bank, term deposits with a maturity of less than 3 months and highly liquid investments.

The cashflow statement reflects actual cashflow movements in the fund and not the movements in the underlying investment portfolios within the fund.

| | 2023 \$'000 | 2022 \$'000 |
|--------------|----------------|----------------|
| Cash at bank | 428 | 377 |
| | 428 | 377 |

Refer to Note 4 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

Notes to the financial statements

for the year ended 30 June 2023

5.1. Cash and cash equivalents (continued)

Reconciliation of Net Cash Flows from Operating Activities to Net Result

| | 2023 \$'000 | 2022 \$'000 |
|---|----------------|----------------|
| Net cashflows from operating activities | 51 | (388) |
| Net cashflows from investment operating activities | 743 | 78 |
| Increase/(Decrease) in receivables | 263 | 405 |
| Decrease/(Increase) in payables | (6) | 14 |
| Decrease/(increase) in unearned premium income | (41) | (19) |
| (Increase)/ decrease in unexpired risk | - | 90 |
| Decrease/ (Increase) in provisions for outstanding claims | 386 | (405) |
| Net result | 1,396 | (225) |

5.2. Contingent liabilities and contingent assets

The Authority does not have any contingent liabilities or assets at reporting date.

5.3. Post balance date events

The Authority has not identified any subsequent events that would require the financial statements or other disclosures to be adjusted.

- End of Audited Financial Statements -

Intentionally left blank

Intentionally left blank

Intentionally left blank

FINANCIALS

icare.nsw.gov.au